

J.0625.001.E

BB0404

Quick Guide

J Series Camera



U.S Hotline: +13239021978

A31

01 Download & Register the Application

Here are two methods to download the "**EseeCloud**" app. Please choose the one that is convenient for you.

Method 1: Scan the following QR codes according to the mobile system to download the app.



Android



iOS

Method 2: You can go to the app store and search for **EseeCloud** to download the app.



EseeCloud



*The app is free. If you receive a prompt to pay when downloading, please contact customer service for assistance.



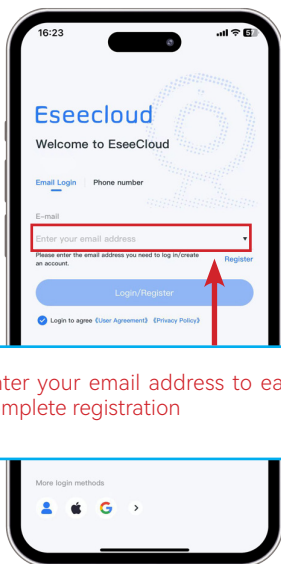
: support@jenustech.com

Register the EseeCloud Account

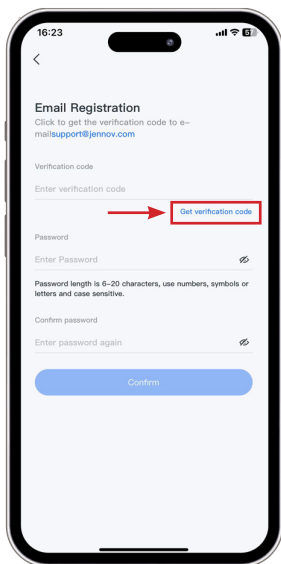
***Please connect the device to the app successfully before installing it in the desired location.**

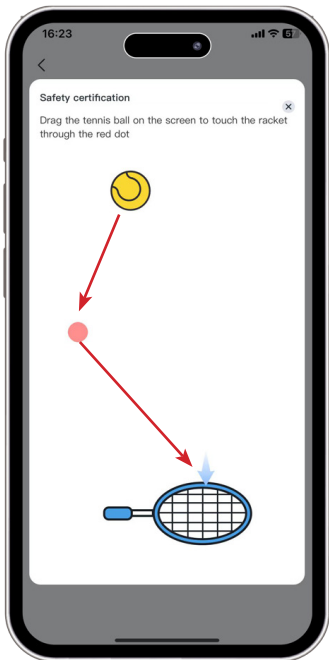
Here are two methods to register the EseeCloud account. Please choose the one that is convenient for you.

Plan A: Register an EseeCloud account using an email address. (Recommended)

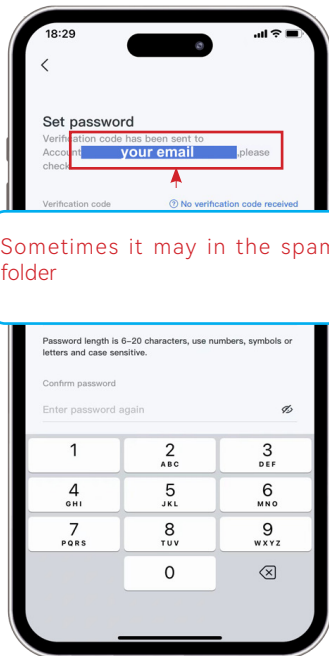


Enter your email address to easily complete registration





Drag the tennis ball past the red dot and drop it onto the racket.

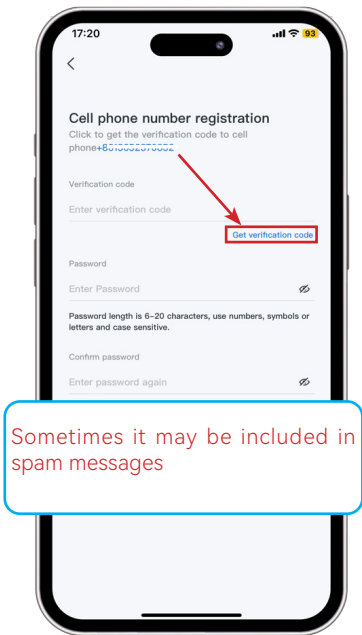
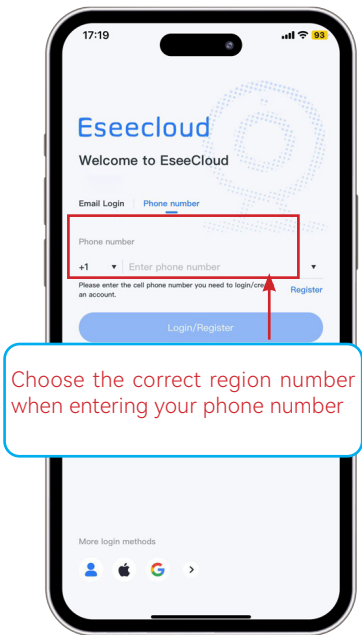


Sometimes it may in the spam folder

* You can try using another email address if you didn't get the verification code on your email.

Plan B: Register an EseeCloud account using phone number.

*If the email address registration fails, return to the registration interface and choose to use your phone number to register the account.



02 Camera Introduction

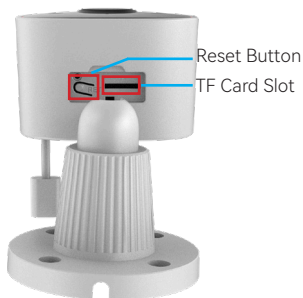
Step 1: Turning on the Camera



Power up using the Type-C power cable included in the box

Note: The camera must be plugged in to a power supply and turned on before it can connect to the network.

Step 2: Resetting the device

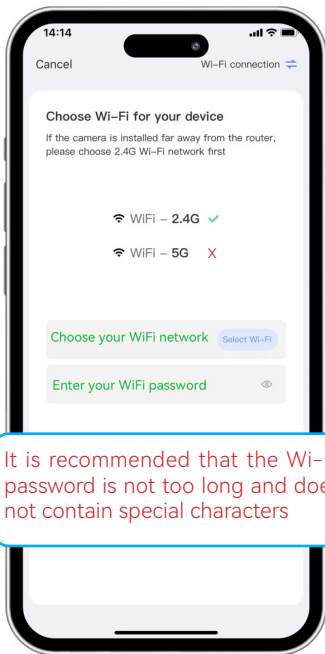


Please press and hold the reset button for **8-10 seconds** before connecting the camera, wait a few seconds for the voice prompt. If it is a bulb camera, please use a reset pin to reset it.

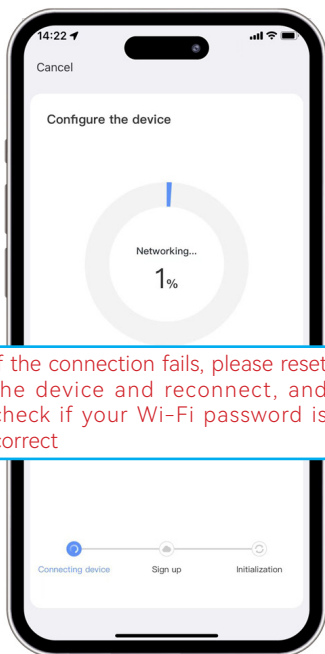
TF Card: It is recommended to use a genuine TF card with a capacity of 32-128GB, Class 10, 32FAT format, which is suitable for camera use.

Note: Please reset the device before each reconnection. It is recommended to place the device near the router for the initial connection.

Note: this camera only supports 2.4G Wi-Fi connection.



It is recommended that the Wi-Fi password is not too long and does not contain special characters



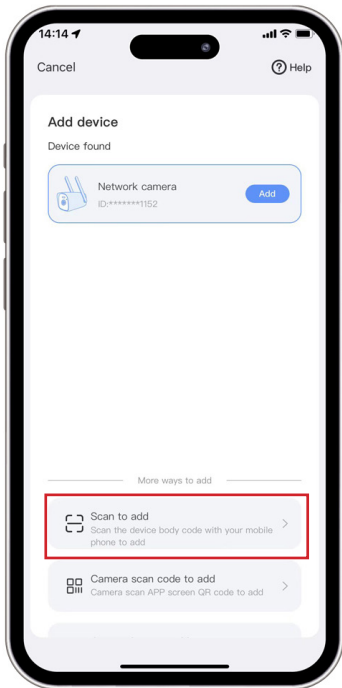
If the connection fails, please reset the device and reconnect, and check if your Wi-Fi password is correct

You can also scan the QR code below to watch the connection video



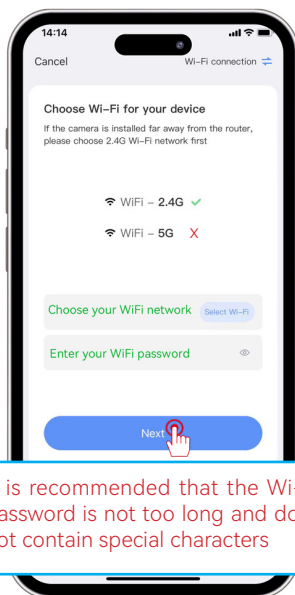
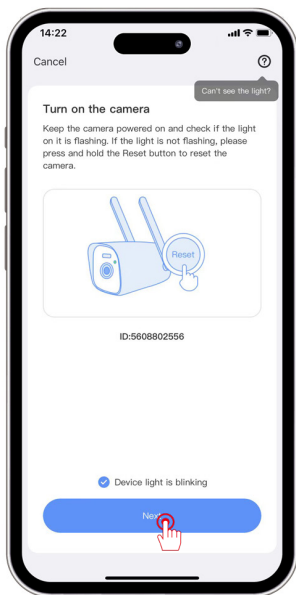
Set up Video

03 Set up the Camera - Plan B (QR Code Scan)



Scan the QR code on the camera sticker

Note: this camera only supports 2.4G Wi-Fi connection.

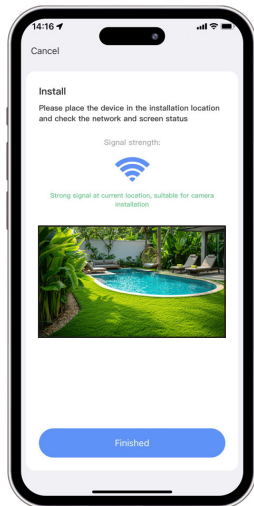


It is recommended that the Wi-Fi password is not too long and does not contain special characters

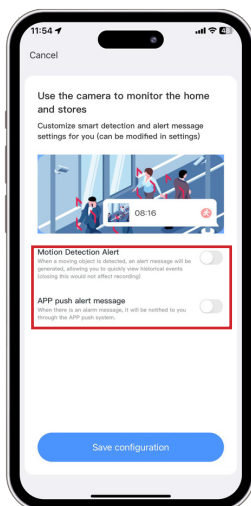
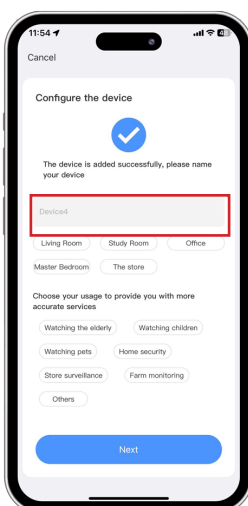
*If Plan A and Plan B cannot successfully add the camera to the app, please contact customer service for assistance.

 : support@jenustech.com

04 Test the Signal and All Set-up

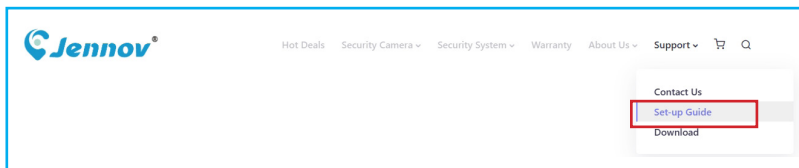


If the WiFi signal is weak, move the camera to test again until it's strong



If you want to be able to receive alarm notifications from your device in time, pls activate them.

*If you would like to know more detailed product information, please visit our official website to download the detailed user manual.



05 Install the Camera

Choose a location with a clear, unblocked field of view and with a good wireless signal to the camera. Please keep the following tips in mind:

- * Remove the protective film from the lens.
- * Make sure the wall is strong enough to withstand three times the weight of the camera.
- * Installation height: Less than 6.6 ft(2 m) above the ground.
- * Recommended installation angle: Tilt down 15 degrees.
- * It is recommended to set detection sensitivity on AJCloud app when selecting location. Thus you can verify if motion can be detected in the camera's placement and adjust the sensitivity based on the size and distance of detected object.



06 FAQ

(1) The camera cannot connect to WiFi:

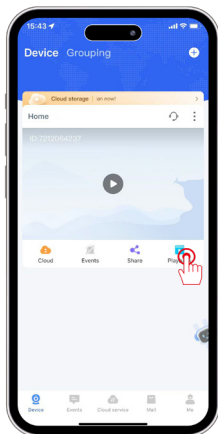
1. Make sure the camera is powered on properly. (If there is an blue indicator light on the camera).
2. When connecting for the first time, it's recommended to press and hold the camera reset button 5-8s to reset.
3. An overly long WiFi password or one that includes special symbols may prevent the app from properly recognizing the password.
4. Warm reminder: The camera only support 2.4GHz WiFi and do not support 5GHz WiFi.



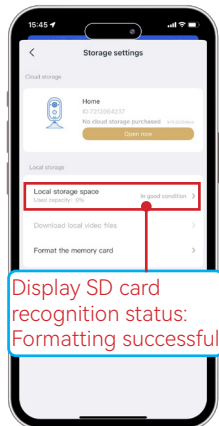
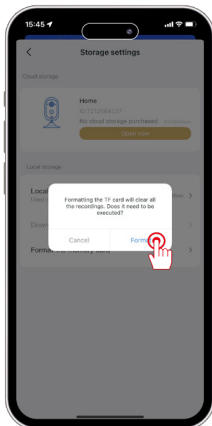
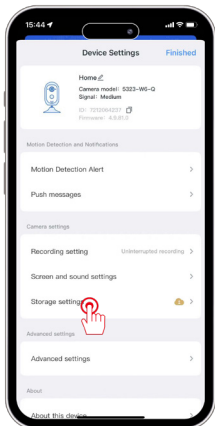
(2) The camera disconnected while in use:

1. Power issue: Check if the camera is powered on properly and if the blue indicator light is lit as normal. If not, try replacing it with a new power supply.
2. The distance issue: Move the camera closer to the router to enhance signal strength. Ensure there are no obstacles blocking the signal (such as walls, glass, and other electronic products).
3. Network signal fluctuations: Restart the router and check the connection status of the camera.

(3) View full playback



(4) Format SD card within APP



Display SD card recognition status:
Formatting successful!

07 Activate Your Warranty

12 Months Free Coverage Guaranteed!

You can activate your warranty by choosing one of the following methods!

Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Free Warranty

Method 2:

- (1) Send us an email with the subject line "Warranty Activation".
- (2) Include your order number and order date in the email content.

Note:

1. Please make sure your order number and email are correct so that we can activate the warranty for you successfully.
2. We will notify you of the result of warranty activation within 12 hours.

Contact us

 support@jenustech.com

 U.S Hotline: +1 3239021978

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*RF warning for Mobile device:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.