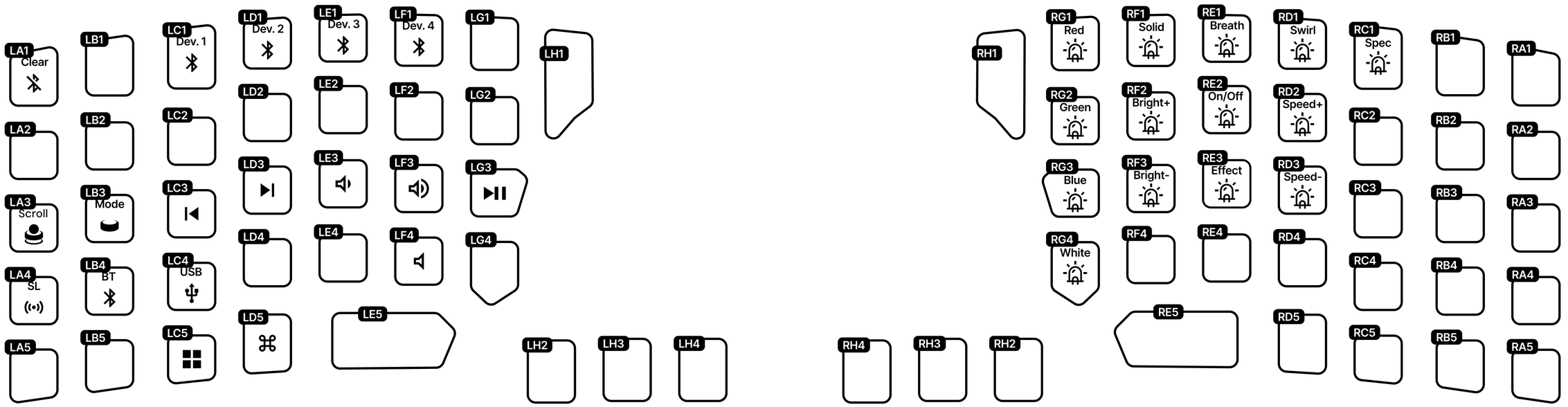
Naya Default - Layer 2



LA1 = BT Clear
LB1 = Disabled
LC1 = BT Device 1
LD1 = BT Device 2
LE1 = BT Device 3
LF1 = BT Device 4
LG1 = Disabled
LH1 = Disabled
LA2 = Disabled
LB2 = Disabled
LC2 = Disabled
LD2 = Disabled
LE2 = Disabled
LF2 = Disabled
LG2 = Disabled

LA3 = Toggle Scroll Direction
LB3 = Cycle Tune Mode
LC3 = Previous Track
LD3 = Next Track
LE3 = Volume Down
LF3 = Volume Up
LG3 = Play/Pause
LA4 = Speedlink
LB4 = Connect to Bluetooth
LC4 = Connect to USB
LD4 = Disabled
LE4 = Disabled
LF4 = Mute
LG4 = Disabled

LA5 = Disabled
LB5 = Disabled
LC5 = To Windows Layout
LD5 = To MacOS Layout
LE5 = Disabled
LH2 = Disabled
LH3 = Disabled
LH4 = Disabled
RH4 = Disabled
RH3 = Disabled
RH2 = Disabled
RH1 = Disabled
RG1 = LED Red
RF1 = LED Solid Color
RE1 = LED Breathing Color
RD1 = LED Swirl Color

RC1 = LED Spectrum Color
RB1 = Disabled
RA1 = Disabled
RG2 = LED Green
RF2 = LED Brightness Up
RE2 = LED ON/OFF
RD2 = LED Effect Speed Up
RC2 = Disabled
RB2 = Disabled
RA2 = Disabled
RG3 = LED Blue
RF3 = LED Brightness Down
RE3 = Cycle LED Effect
RD3 = LED Effect Speed Down

RC3 = Disabled
RB3 = Disabled
RA3 = Disabled
RG4 = LED White
RF4 = Disabled
RE4 = Disabled
RD4 = Disabled
RC4 = Disabled
RB4 = Disabled
RA4 = Disabled
RE5 = Disabled
RD5 = Disabled
RC5 = Disabled
RB5 = Disabled
RA5 = Disabled

Additional Information

Troubleshooting

My keyboard won’t power ON.

- Ensure that the power switch is in the ON position.
- If connected via USB: Ensure that the cable is compatible and properly connected. Ensure that long end of the cable is plugged into at least USB 2.0.
- If connected via wireless: Ensure that modules are properly connected and charged.

My layers won’t activate properly

- Make sure you are using the correct layer action (layers can be set to activate while held, as an absolute activation, or as a toggle)

My keyboard is not behaving as expected.

- Ensure that your device is using the correct input source.
- Verify your bindings in Naya Flow.
- Turn your Naya Create OFF and ON again to reset the active layers.
- Ensure that the connection to your device is functioning correctly.
- If connected over USB please be sure to use the provided usb-c cables.
- Make sure your drivers and firmware are up to date.

I’ve gotten stuck on a certain layer and don’t have access to Naya Flow.

- In order to reset which layers are active simply turn your Naya Create OFF and ON again.

I need a replacement part or accessory.

- We sell replacements on our site at naya.tech/shop.
- If the piece you need is not listed please contact us at support@naya.tech.

Create isn’t pairing over bluetooth.

- Move closer to the device you are pairing with, as distance or interference can disrupt the connection.
- Ensure no other paired devices are actively connected to the same Bluetooth slot.

Create isn’t connecting over speedlink.

- Move closer to the device you are pairing with, as distance or interference can disrupt the connection.
- Ensure the speedlink dongle is properly seated.

Does your issue persist? Contact us at support@naya.tech.

Safety & Care

- Contains small parts which may be a choking hazard. Not suitable for children under age five.
- Do not twist or stretch the keyboard against the direction of the hinges.
- Do not force the hinges past their range of motion.
- Clean only by gently wiping with a dry microfiber cloth.
- Do not clean pogo pin connections using liquids or abrasive materials.
- Do not put heavy objects on top of the keyboard.
- Do not spill liquids on the keyboard.
- Keep away from sharp objects, fire, water, and high voltage equipment.
- Do not sit on, drop, crush, puncture, shred the keyboard, cool below 0°C (32°F) or heat above 60°C (140°C).
- Do not short-circuit the pogo pins, included battery, or its cells.
- In the event of a cell leaking, do not allow the liquid to come in contact with the skin or eyes.

Environmental & Recycling Instructions

Battery disposal at end of product life.

1. Detach and remove all switches, screws and hinges and remove the circuit board from the aluminum body.
2. Detach and remove battery from circuit board.
3. Dispose of your product and its battery according to local laws.

WEEE Disposal and Recycling Information

This symbol means that waste of electrical and electronic equipment (WEEE) should not be disposed as general household waste. WEEE should be treated separately to prevent possible harm to the environment or human health. Consult your retailer or local municipal office for collection, return, recycle or reuse of WEEE.

Warranty Policy

Our products come with a one-year warranty term and a commitment to assist with parts and repairs well beyond that. For any questions just reach out at support@naya.tech.

Our quality commitment

We design our products to be reliable, durable, and a joy to use. We use best-in-class materials to manufacture our products and designed nearly all parts to be replaceable. This doesn't just reduce e-waste, but also means we seek to support you with spare parts beyond the warranty term.

What's Covered?

For one (1) year from the date of delivery, we warrant that your Naya device will be free from defects in materials and workmanship under normal use. If local regulations mandate a longer warranty term, we will match it. For example, in Europe a two (2) year warranty period is mandated from the date of delivery. If an issue arises due to a defect in manufacturing or materials, we will repair or replace the product as we deem necessary. This warranty is non-transferable and applies only to the original end-purchaser of the product.

What's Not Covered?

While we build Naya products to last, some things fall outside the scope of our warranty:

- Normal wear and tear, including cosmetic damage such as scratches or discoloration.
- Damage caused by accidents, misuse, neglect, acts of nature, fire, liquid exposure, or unauthorized modifications.
- Issues caused by third-party accessories, unauthorized repairs, or improper handling, such as applying excessive force while exchanging key switches.
- Damage caused by customizing our products' firmware.
- Loss or Theft.
- Battery degradation due to normal use over time.

How to Make a Warranty Claim?

If you believe your Naya product has a defect covered by our warranty, here's what to do:

1. Contact Us: Reach out to our support team at support@naya.tech with your proof of purchase and a description of the issue. If you purchased through our website, you don't need a proof of purchase.
2. Assessment: Our team will assess the situation, may ask you for further information and proof and guide you through troubleshooting steps if needed.
3. Repair or Replacement: If your issue can't be fixed otherwise, we'll arrange for a repair or a replacement unit. We ask you to ship your original unit back to us at our expense.

Please note, that warranty replacements sent to international addresses may incur customs fees. At this time, we cannot guarantee from which locations replacement parts may be shipped. We mark all warranty shipments as "warranty replacement," but local customs authorities may still impose charges. Customers are responsible for these charges.

A Warranty That Works With You

We know that a great product deserves great support. Due to our supplier terms, we cannot extend this warranty after expiry and make exceptions. However, our team is here to help and will always aim for a quick, fair and transparent resolution - both during and after your warranty period. We developed our products with repairability for years to come in mind. If you ever have questions, don't hesitate to reach out at support@naya.tech.

— Team Naya

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For any questions or concerns contact support@naya.tech

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