正面

Automatic Pet Feeder

HC8610A

Visual + WIFI + Camera 6L Double Bowls

Please read this instruction carefully before using the product.
Please contact us if you have any problem.

Function Introduction

The Visual WIFI Pet Feeder is designed for indoor use with cats and dogs, accommodating up to 4 liters of food. This product features a high-definition camera with 2 million pixels, 1080P resolution, and a 160° wide-angle lens, equipped with night vision capabilities. Controlled via the Smart Life app, it supports both 5GHz and 2.4GHz WiFi, allowing you to program and monitor your pet's feeding schedule anytime, anywhere, using compatible iOS and Android devices. You can set feeding schedules and times for up to 15 meals a day, with portion sizes ranging from 1 to 20 servings. The feeding log ensures that your pet eats according to the designated schedule. Two-way communication and a 10-second meal call feature allow your pet to feel cared for even when you are away.

Product Features

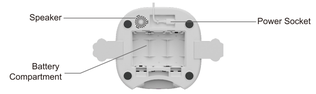
1. The grain storage bin of the automatic feeder is designed for easy disassembly, making cleaning very convenient.
2. The lid is equipped with a safety lock design to securely fasten the grain storage bin, preventing cats from opening it and eliminating concerns about spills.
3. The sealed lid and included desiccant bag ensure that the food remains fresh, crisp, and protected from moisture.
4. Dual power modes: powered by an AC adapter and 3 AA batteries (not included), ensuring continuous food supply for pets even during unexpected power outages.
5. The front panel of the automatic feeder is designed in the shape of a pet's face, featuring a cover that can shield the camera for privacy protection.
6. The HD 1080P camera and stable remote monitoring allow you to clearly see your pet eating, resting, or playing near the feeder, alleviating separation anxiety. The built-in infrared night vision camera provides clear images even in low light conditions.

7. The feeder can accommodate kibble with a diameter of 0.07-0.59 inches (2-15mm), ensuring timely feeding for pets whether you're traveling, working late, on a business trip, or sleeping.
8. The app features a desiccant lifespan reminder: it will notify you every three months from the first use to replace the desiccant, preventing the food from becoming damp due to expired desiccant.
9. Anti-slip mats are included on both sides of the automatic feeder to prevent it from tipping over.

Product Specifications

Model	HC8610A
Series Model	VT02-00032，VT02-00029，VT02-00030，VT02-00033
Material	ABS
Storage Capacity	6L
Power Supply	5V power adapter 3 size D alkaline batteries
Adapter Specifications	110-240V input, 5V output
Weight	1180g (excluding packaging)
Package Dimensions	19.5*19.5*31 cm

Product Structure Overview



Product Structure Overview

Control Panel

1 Recording	Press the "Record" button for 3 seconds, you can start recording after hear a "di" sound. Press the "Record" button again, hear the "didi" sound to end the recording. Supports up to 10 seconds of audio recording.
2 Reset	If you encounter issues such as connection problems with the camera, intermittent video, or performance decline, press the reset button for 5 seconds to restore factory settings. You can then reconnect the camera.
3 Recording Hole	sound input
4 Status Light	1. Blue light flashes slowly when WIFI is pairing. 2. Blue light is on after successful connection. 3. Blue light is on and red light flashes if there is a blockage during dispensing. 4. When the battery power is low, the red light flashes. 5.When using battery power (when APP is offline), the red light is on.
5 Night Vision Light	The night vision light will activate in dark or low-light environments, and a red light will glow through the black panel.

Assembly and Power/Battery Connection

Assembling the Food Tray

"1-2" Install the left and right side Tripods into the base.
"3" Place the removable stainless-steel bowl into the food tray and install the food tray into the base.
"4-6" Align the left and right catches of the grain storage bin with the locking slots, insert the centre hole in the bottom of the grain storage into the spindle of the base.

"7-8" Push the cover lock, align the two catches of the grain storage bin and install the cover.

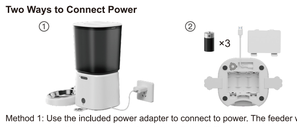
Important Notes:
1) Before moving the feeder, empty and remove the food tray.
2) When lifting the feeder, hold the base rather than any other component.

Placing the Desiccant Bag

• Open the storage bin lid and place (one) desiccant bag into the desiccant holder.

Important Notes:
1) It is recommended to use and replace the desiccant bag every 3 months.
2) Remove the desiccant bag before cleaning the storage bin lid.

Two Ways to Connect Power



Method 1: Use the included power adapter to connect to power. The feeder will enter standby mode, and the blue status light will illuminate.
Method 2: Open the battery cover at the bottom of the base and install 3 alkaline size D batteries (not included).

Notes:
1. Please use the included 5V power adapter.
2. Ensure all components are clean and completely dry before connecting to power.
3. If not used for an extended period, replace the batteries every 6 months.
4. It is recommended to use both batteries and the adapter to prevent any power outages.
5. The APP is disconnected when using battery power, and the red light flashes when the battery is low.

Filling the Food Storage Container

1. Fill the storage container with dry pet food.
2. Close the sealed lid containing the desiccant and lock the safety latch in place.

Notes:
1) Do not use damp or wet pet food in the storage container.
2) It is recommended to use food with a grain size diameter of 0.07-0.59 inches (2-15mm).

App Installation and Usage

1. Search for the "Smart Life" app in the App Store or app market, or scan the QR code below to download.

IOS
Android

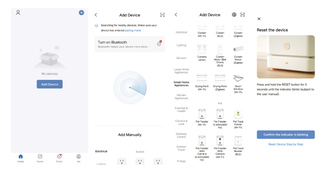
2. Registering / Logging
(1) Registration
1.Click "Register" to enter the Smart Life app privacy policy page, click agree, and then proceed to the phone number or email registration page.
2.Enter a mobile phone number or email address, agree on the User Agreement, Privacy Policy, and Third-Party Information Sharing List, and then tap Get Verification Code.
3.Enter the returned verification code to navigate to the password setting page. Set a password as required and tap Done.

(2)Logging
1.The Smart Life app automatically reads the mobile phone number from the SIM card on the current mobile phone. Users can tap Quick Login to log in to the app.
2.Open the app. If you have registered an account of the app, tap Log In to go to the login page.Enter the registered mobile phone number or email address and the password and tap Log In.
3.Log in with a third-party account.
If WeChat is installed on the mobile phone and a WeChat account is created, tap the WeChat icon on the login page. On the authorization page that appears, enable authorized login with the WeChat account. For an iPhone, an Apple ID can also be used for login.

3. Adding Devices
This product supports 2.4GHz Wi-Fi and 5GHz Wi-Fi networks. Please set the router parameters before configuring Wi-Fi.
Once the feeder is powered on, the camera will also be powered on, you will hear a power on tone and then a didi tone waiting to pair to the network.

(1) Wi-Fi Connection: Click Add Device or (+) on the homepage to enter the device add page. On the tab that appears, it will find the device automatically.
If you can't find the device after searching for a while, press and hold the ˙C´ button for 5 seconds until you hear a beep to restore factory settings. Then, click 'Add Device' to search for the device again.
found device and enter the Wi-Fi username and password, then click "Confirm".
Select the To automatically add a device, the phone must grant the app Wi-Fi and Bluetooth permissions.

(2) Manual connection: If the search fails to find any device, please follow the instructions to solve the problem and try again, or try to add the device manually.
Select "Small Home Appliances" → "Pet Feeder(2.4GHz&5G Hz)", click "Next".
Select "Confirmation light flashing" and then "Slow flashing" and follow the steps to add the device automatically.



背面

Real-time Preview Interface

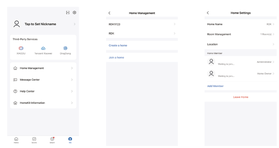
1. Schedule: Allows you to schedule feeding times and portion sizes, with a maximum of 15 meals and up to 20 portions per meal.
2. 1Num: Add extra meals for your pet, with a maximum of 20 portions per feeding.
3. Record: View feeding history by day, week, or month.
4. Short record: Can record a 10-second audio clip, which will play during each payment cycle.
5. Function page: Includes "Messages" to view motion detection records, "Cloud Storage," "Feeding," "Service Hall," and "Functions" to view albums, adjust volume, theme color, motion detection sensitivity, and infrared night vision.
6. Screen rotation.
7. Manual photo capture.
8. Voice intercom.
9. Manual video recording.
10. Collapse function settings.
11. Turn camera sound on/off.
12. Choose the display size for the real-time preview page.
13. Function settings interface.
14. Standard definition/high definition settings.

Feeding Schedule Setting and Feeding Record Viewing

1. Select "Schedule" in the "Feed" interface to add the date, time and number of portions for the feeding schedule.
(Remarks: Feeding plans can be added when the device is online, but cannot be added and saved when it is offline.)
2. Select "Feed" in the"Feed" interface to view the feeding record by day, week or month.

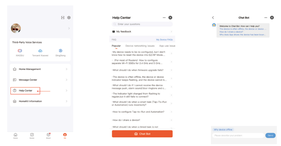
Share Device

1. In APP "My" or "Home", upper left corner → "Family Management" → "Create Family", enter Enter the family name, select the room type and click "Save", then go back to the family management page and select the newly created family name to enter the family settings page.
Select "Add Member", you can add members via WeChat, APP account and SMS, and set the family roles of new members.
2. You and your added members can use the feeder together by selecting the newly created family name in the upper left corner of the "Home" page of the app.



Problem Solving

Help Center: When you encounter connection and usage issues, you can click on "···" in the upper right corner of the real-time interface to enter the function settings interface. In the "Help Center," select the relevant issue and follow the steps to resolve it yourself. If the problem persists, you can select "Unresolved (Continue Feedback)," choose the issue type, and describe the problem in detail. We will respond to your inquiry within 24 hours. You can also provide your valuable suggestions through "Feedback/Suggestions."



View Playback Video

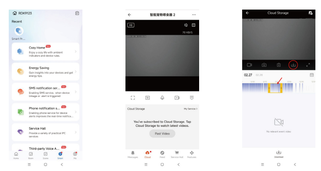
Why does the motion detection only capture images and not videos? How do I view historical recordings?

Note: The "Notices" section only displays snapshots (images) and not videos. To view historical recordings, you need to purchase a "Cloud Storage" plan under the Video Cloud Storage Service.

Select Service Center, then choose Video Cloud Storage Service. Purchase the appropriate plan based on your needs.

After purchasing a Cloud Storage plan, go to the Cloud Storage page and select View Historical Recordings to access past recordings.

On the View Historical Recordings page, click the download icon to save recordings to your Photo Album.



Frequently Asked Questions

Q: Failed to add device during network pairing?
A: Please ensure your phone and device are connected to a 2.4GHz or 5GHz router and that Bluetooth is turned on. Also, make sure to enter the correct Wi-Fi password.
Q: Still failing to add device after rescanning?
A: If adding the device fails, it is recommended to restart the device or turn off the power and try again.
Q: Unable to preview the device?
A: Check if the Wi-Fi signal is weak; you can move the camera closer to the router. If that doesn't work, please reset the device and try adding it again.
Q: Why is the device still on the list after resetting?
A: Resetting the device only resets the camera's network configuration and does not change the app's configuration. You must log into the app to remove the camera from the list.
Q: How to connect the camera to another router?
A: First, log into the app to delete and reset the device, then reconfigure it through the app.
Q: The device is online and has alarm events, but the phone doesn't receive notifications?
A: First, confirm that the app is allowed to send notifications in your phone's settings. Normally, when an anomaly is detected, a message will appear in the phone's notification bar. You need to set notification sounds or vibrations on your phone.

Additionally, while viewing real-time video in the app, you won't receive alarms from the camera you are viewing, as the device assumes the user is monitoring the video and does not need an alert.

Cleaning and Maintenance

For the health of your pets, it is recommended to clean the feeder regularly.
The washable parts of the automatic pet feeder are: the food storage bin, food tray, removable stainless steel bowl, and storage bin lid (without a desiccant bag). These can be immersed in water and hand-washed with cold or warm soapy water.
1. a. Press the latch to remove the sealing cover;
b. Push the locking switch to detach the food storage bin;
c. Remove the food tray.

2. Clean the sealing cover, food storage bin, and food tray.

Instructions for locking function keys

When connected to the power supply, all the function keys are unlocked: Press the "Dispense/Lock" key for 3S to lock, at this time, all the function keys can not be used, you need to press 3S again to unlock.
In APP, you can choose "Auto Lock" or "Manual Lock" options.
When selecting "Auto Lock" in APP, all function keys will be locked automatically after 2 minutes of inactivity, and unlocked by pressing "Dispense/Lock" button for 3S,
When selecting "Manual Lock" in APP, you need to manually press "Dispense/Lock" button for 3S to lock and then press 3S to unlock.

Troubleshooting Guide

Food does not dispense	Please ensure you are using dry food, with granule size between 0.07-0.59 inches (2-15mm) in diameter.
	Check for any foreign objects inside, disassemble the food storage bin, and inspect the chute. Also, check the food outlet.
	Check if the battery is low.
No recording heard during feeding	Ensure that you have successfully recorded the message. Press the record button to check. If you don't hear any sound, you may need to re-record.
APP will not work when the feeder is battery powered.	When the power supply is disconnected and powered by 3 batteries, the APP will be offline.

Important Safety Instructions

Please read and follow all safety information and instructions. Keep for future reference. For home use only.
1. Do not immerse the control panel in water. The base should never be submerged in water, as this could damage electronic components.
2. Do not place any items on the pet feeder.
3. Properly dispose of all packaging materials. Some items may be packaged in plastic bags; these bags can cause suffocation; keep them away from children and pets.
4. Do not allow children to play inside or around the pet feeder.

5. To reduce the risk of injury, children must be closely supervised when using or near any device.
6. For use with dogs or cats only.
7. Do not use this pet feeder for puppies, kittens, dogs, or cats that cannot reach the food tray or have any physical disabilities.
8. Do not use outdoors. For indoor home use only. Regularly check operation to ensure the pet feeder dispenses food correctly.
9. For dry food use only.
10. Do not use wet food, canned food, or moist food.
11. The pet feeder should be placed on a flat surface.
12. Be sure to replace the batteries before leaving it unattended for long periods.
13. Do not place any foreign objects in the pet feeder.
14. Do not disassemble any parts of the pet feeder other than those indicated in this user manual.
15. To prevent electric shock, if using a power cord, do not place the power cord or plug in water or other liquids.
16. Use only accessories recommended or sold by the manufacturer.
17. Do not pull the plug out by the power cord. To unplug, grasp the plug, not the power cord.
18. If the power cord or plug is damaged, or if the appliance is malfunctioning or has been damaged, do not operate the appliance. Contact customer service immediately for further instructions.

Warranty

Our company provides customers with warranty of 12 months from the date of purchase.

Contact us

For any inquiries or comments concerning after purchase or use our products, please simply feel free to send an email to us and we will respond to you as soon as possible.

Statement

We are only able to provide after-sales service for purchasing from amazon. If you purchased through a different retailer. please contact them for exchange or refund requests.

FCC Statement

1. This device complies with Part 15 of the FCC Rules Operation is subject to the following two conditions:
(1) This device may not cause harmful interference
(2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note:This equipment has been tested and found to comply with the limits for a class B digital device,pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and,if not installed and used in accordance with the instructions,may cause harmful interference to radio communications. However,there is no guarantee that interference will not occur in a particular installation.if this equipme nt does cause harmful interference to radio or television reception,which can be determined by turning the equipment off and on,the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna.
· Increase the separation between the equipment and receiver.
· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
· Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement, This equipment should be installed and operated with a mini mum distance of 20 cm between the radiator and your body.

说明书
材质：105g双铜纸+单黑双面印刷
展开尺寸：525*280mm　折叠尺寸：140*105mm