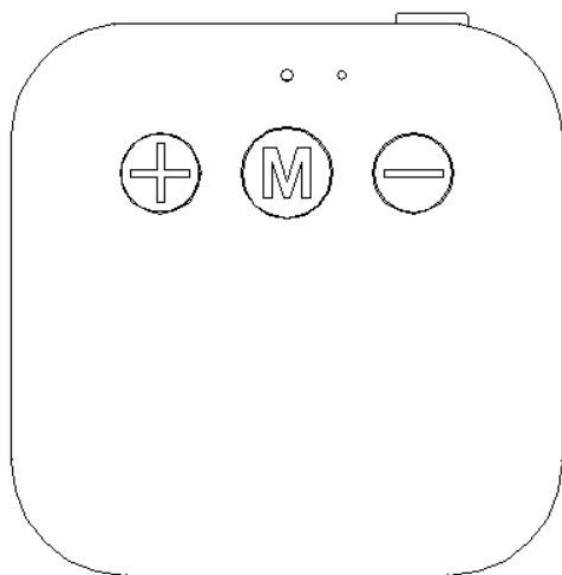




Viva Hear

Viva Hear 无线蓝牙远程麦克风  
Viva Hear Wireless Bluetooth Remote Microphone.



使用说明书 | User Manual

使用产品前请仔细阅读本使用说明，并请妥善保管  
Please read this user manual carefully before use and keep it for future reference.

# Content

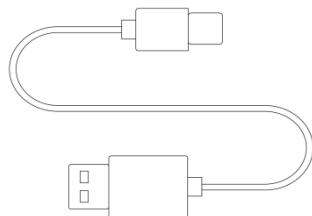
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## 1. Accessories

Remote Microphone x 1



Charging Cable x 1

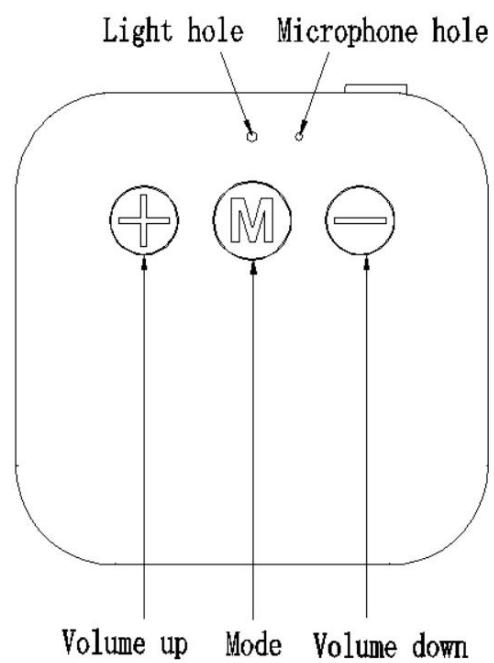
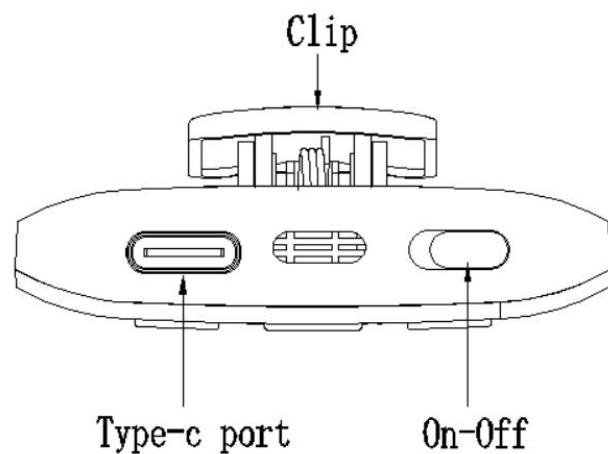


User Manual x 1

## 2. Product Overview

The Viva Hear Remote Microphone is a high-performance wireless audio device designed to connect with hearing aids or Bluetooth earphones. It enables remote sound pickup and audio enhancement, delivering low-latency, high-fidelity transmission for scenarios such as meetings, lectures, and watching TV.

### 3. Product Structure



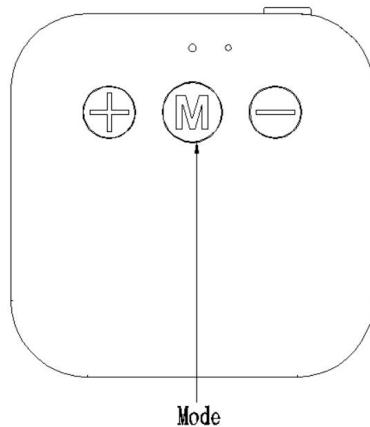
## 4. User Guide

It is recommended to charge the remote microphone before using it.

### 4.1 Charging, Buttons and Indicator lights

#### 4.1.1 Button description

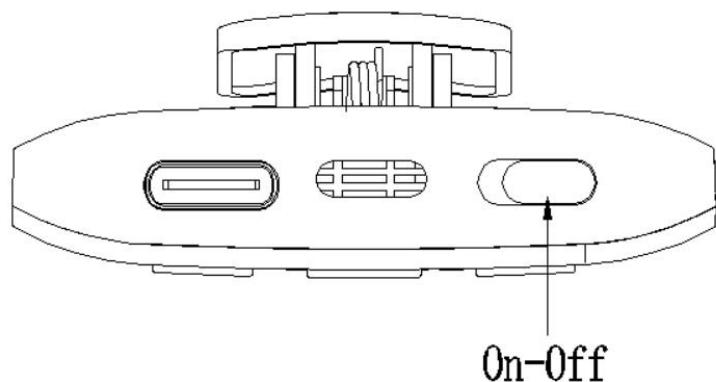
(1) **Mode button:**



(2) **Turn off/on the device:** pull the switch

To turn on the device: push the power button to the right.

To turn off the power: push the power button to the left.



#### 4. 1. 2 Charging the Microphone

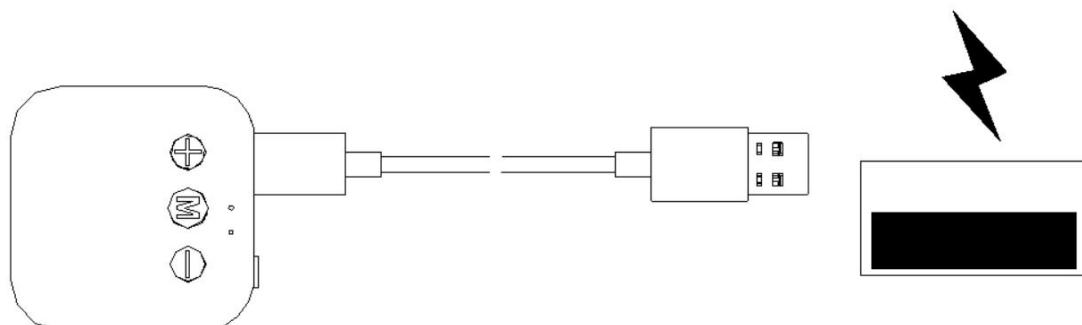
Insert the Type-C cable into the microphone's port and connect it to a power source. A red LED will remain lit during charging.

| Component         | Charging Time | Battery Life |
|-------------------|---------------|--------------|
| Remote Microphone | 1.5 Hours     | 8 Hours      |

#### 4. 1. 3 Button and Indicator lights

| Operation                             | Description                                                                                                                                                                                                                                                                | LED Status                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Try pairing with a new device         | When the new device is turned on, it automatically enters the search mode. You only need to put the Bluetooth hearing aid into pairing mode and wait for about 10 seconds close to the remote microphone to successfully connect (the light will turn into slow flashing). | The blue light flashes quickly (100 milliseconds) and then slowly (2 seconds) |
| Reconnect after restarting the device | Automatically try to connect to the last paired device after powering on                                                                                                                                                                                                   | Blue light flashes slowly (1 flash per second)                                |
| Enter search mode                     | Press and hold the M key for 5 seconds                                                                                                                                                                                                                                     | Blue light flashes quickly (100 milliseconds)                                 |
| Restore factory settings              | Press and hold the M and “-” keys simultaneously for 10 seconds                                                                                                                                                                                                            | Blue light flashes quickly (100 ms)                                           |
| Connection successful                 | The remote microphone and headset are connected successfully                                                                                                                                                                                                               | The blue light flashes once every 2 seconds                                   |
| Charging status                       | Device charging                                                                                                                                                                                                                                                            | Red light is on                                                               |
| Fully charged                         | The device is fully charged                                                                                                                                                                                                                                                | Red light off                                                                 |

Connect the remote microphone to the power adapter using the charging cable to charge it.

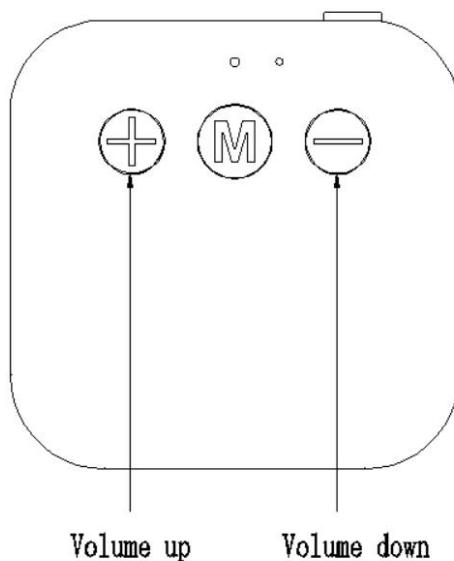


Note: Please use the power adapter (DC 5V/1A) and charging cable (1A) required by this specification.

## 4. 2 Volume Adjustment

**Volume plus:** Each time you short press the "+" button, the volume increases by one level. When the volume is at the maximum level, short press the button again to maintain the maximum level.

**Volume minus:** Each time you short press the "-" button, the volume decreases by one level. When the volume is at the minimum level, short press the button again to maintain the minimum level.



## 4. 3 Bluetooth function

(1) If you have not paired before, the device will enter the search mode when it is turned on (the blue light flashes quickly every 100 milliseconds). At this time, put the Bluetooth hearing aid or Bluetooth headset into pairing mode and bring it close to the remote microphone. Wait for the remote microphone (about 10 seconds) to enter the "connection successful state (the blue light flashes slowly every 2 seconds)".

(2) If the remote microphone wants to connect to a new device, press and hold the M button for 5 seconds to enter the search mode. The headset also enters the pairing mode and then moves close to the remote microphone and waits for about 10 seconds. It will automatically "connect successfully".

(3) After the connection is successful, the blue indicator light of the remote microphone flashes once every 2 seconds. Try speaking into the remote microphone and the Bluetooth headset will receive the sound.

Note: During the flight, please turn off the Bluetooth function unless the flight crew allows it.

#### 4. 4 Unpair

Turn on the device, press and hold the "M" button and the "-" button at the same time for ten seconds until the blue light enters the "blue light flashes quickly (100 milliseconds)", at this time the remote microphone has been unpaired and re-entered the Bluetooth pairing state.

### 5. Troubleshooting Guide

| Fault                                        | Cause Analysis                         | Troubleshooting                                                                                             |
|----------------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------|
| No sound                                     | Not powered on                         | Power on                                                                                                    |
|                                              | Dead battery                           | Fully charge the product                                                                                    |
|                                              | Volume not turned up                   | Turn up the volume                                                                                          |
| Low sound                                    | Low battery                            | Fully charge the product                                                                                    |
|                                              | Volume too low                         | Turn up the volume                                                                                          |
| The red light does not turn on when charging | Adapter not receiving power            | Check if the adapter is plugged in properly                                                                 |
|                                              |                                        | Check whether the charging socket has power or poor contact.                                                |
|                                              | Charging cable is not fully plugged in | Check if both ends of the charging cable are loose. Re-plug and plug and make sure they are fully inserted. |
|                                              | Check if the charging cable is faulty  | Check if the charging cable is faulty and replace it with another one.                                      |

### 6. Technical parameters

#### 6.1 Product parameters

|      |                             |
|------|-----------------------------|
| Name | Viva Hear Remote Microphone |
|------|-----------------------------|

|                           |                |
|---------------------------|----------------|
| Model                     | MP02           |
| Bluetooth version         | V5.3           |
| Communication distance    | 10 meters      |
| Battery capacity          | 250mAh/0.625Wh |
| Rated input               | DC5V 1A        |
| Rated current consumption | 20mA           |
| Charging port             | Type-C         |

## 7. Product Safety Information

Please read all instructions and warnings before using this product. Improper use may cause damage to the product or personal safety.

1. The product contains batteries. Do not expose this product to strong sunlight or overheating environments such as heaters. Do not store this product in high temperature, strong light and strong magnetic field environments.
2. The product cannot be placed in harsh environments such as near fire sources. It is prohibited to knock, throw, trample, squeeze or throw it into the fire. If it bulges, do not use it.
3. Product use environment temperature: 0~45°C.
4. Do not violate the product manual and use it improperly, causing product damage or endangering personal and property safety. The consequences are at your own risk.
5. Non-professionals are strictly prohibited from disassembling this product, otherwise it may cause fire or even completely damage this product.
6. Do not use the load (electrical appliances) that exceeds the output current of this product. It will automatically stop working if the load exceeds the load.
7. Do not put this product in water (or washing machine). If the product is flooded, please wait for it to dry naturally before using it.

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

### RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.