

# **Notebook**

## **Personal Computer**

## **Users' Manual**

**Note:**

**please read this manual before using the notebook.**

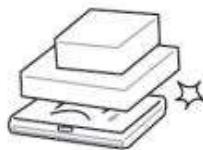
Make sure you don't block the openings provided for ventilation



Do not place on uneven or unstable work surface



Do not expose to direct sunlight



Do not place near fire or other sources of heat



Do not press or touch the display panel



Do not expose the computer to rain or moisture



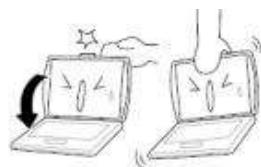
Do not use or store in extreme temperatures



Do not subject the computer to magnetic fields



DONOT slam your notebook shut



DONOT spray water or any other cleaning fluids directly on the display.



Do not tamper with the batteries. Keep them away from children



If you are traveling with your computer, remember to carry it as hand luggage.



## **Importsafetyinstructions:**

This device must be used in an environment where the ambient temperature is between 5°C (41°F) and 35°(95°).

Do not expose the device to rain or humidity and keep it away from liquids. If water or other liquid is spilled on the unit, switch off the unit immediately and wait until it is completely dry before turning it back on.

Do not expose the device to solar radiation.

Do not use strong solvents, liquid detergents or other chemicals on or near the surface of the device to prevent corrosion or deterioration of the surface. Do not expose the device to dusty environments.

Do not use the device during a gas leak.

Do not expose the device to strong magnetic or electrical fields.

You can pass the device through airport X-ray detectors. However, it is recommended that you do not pass your device through the magnetic detection portals or expose it to portable detectors.

Do not place any objects on the device.

Do not place the device on an uneven or unstable surface.

Ensure that the device is protected from falls or other shocks that may damage it.

Do not leave the device on or in charge on your knees or any other part of your body to avoid the risk of heat-related injuries.

Turn off the unit before transporting or covering it with materials that do not allow for optimum air circulation.

Do not use damaged power cords, accessories or other peripherals with your device.

We recommend the exclusive use of the accessories (power supply, cables...) supplied with the device.

Use only original batteries. Replacing the battery with an incorrect battery can lead to an explosion risk.

Do not disassemble, modify or repair the device yourself, otherwise the guarantee will be voided.

Please save your important content regularly to avoid data loss.

Our company disclaims all responsibility for any loss or suppression of elements contained in the device due to improper use of the hardware or software, lack of maintenance or any other accidental event.

## **The following is a brief description of the notebook**

### **Camera**

The built-in HD camera allows you to snap a photo or create a video chat or video conference with just a click.

### **LCD Display**

The display panel is a color LCD panel with backlighting for the display of text and graphics.

### **Status Indicator Lights**

The Status indicator lights correspond to specific operating modes. These modes are: Suspend/PowerOn status, battery/AC adapter status, and CapsLock.

## **PowerOnButton**

This button turns yournotebook on and off or puts it to sleep. (See Suspend/Power On ButtoninthePowerOnsectionformoreinformation.)

## **Microphone**

The built-in microphone allows for the reception and transmission of voice and/or other audio data to any program capable of accepting such input.

## **Touch Pad**

The touch pad is a mouse-like cursor control with two left and right click areas and a touch sensitive movement pad.

## **Keyboard**

FullsizeEnglish keyboardwithprovidingacomfortabletypingexperiencewhileincreasing productivity in the office.

## **Poweroutlet**

Power outlet for power supply when connected to an adapter.

## **MiniHDMI port (High - Definition Multimedia Interface)**

This port allows you to connect your tablet to an HDMI-compatible device such as a TV, monitororprojector.Indicateurd'alimentationPowersupplyindicator)

## **Port USB 2.0 type A**

ThisportiscompatiblewithUSBdevicessuchasakeyboard,mouse,flashmemoryreader

(USB keys, memory card readers...), external hard disk, printer.

### **USB3.0 Type-C port**

USB3.0 Type-C Port allows you to plug USB3.0 Type-C device only.

### **Audio Combo Jack (Headphone & Microphone)**

The audio combo jack allows you to connect headphones, external speakers, amplifiers or an external mono microphone.

## **POWER SOURCES**

Your computer has two types of power source: a Lithium-Ion battery or an AC adapter.

### **CONNECTING THE POWER ADAPTERS**

The AC adapter provides power for operating your notebook PC and charging the battery.

#### **Connecting the AC Adapter**

1. Plug the DC output cable into the DC Jack of your notebook PC.
2. Plug the AC adapter into an AC electrical outlet.

#### **Switching from AC Adapter Power to Battery Power**

1. Be sure that you have at least one charged battery installed.
2. Remove the AC adapter. Your notebook will automatically switch to battery power.

**CAUTION:** The Lithium-Ion battery is not charged upon purchase. Initially, you will need to

charge the notebook for at least 8 hours before using it and connect the AC adapter to use your notebook PC. You need to do this for at least 5 times.

## **RECHARGING THE BATTERY**

The Lithium-Ion battery is recharged internally using the AC adapter. To recharge the battery, make sure the battery is installed and the computer is connected to the AC.

There is no “memory effect” in Lithium-Ion batteries; therefore you do not need to discharge the battery completely before recharging. The charge times will be significantly longer if your notebook PC is in use while the battery is charging. If you want to charge the battery more quickly, put your computer into Suspend mode, or turn it off while the adapter is charging the battery.

### **Low Battery State**

When the battery charge is low, a notification message appears. If you do not respond to the low battery message, the battery continues to discharge until it is too low to operate. When this happens, your notebook PC goes into Suspend mode. There is no guarantee your data will be saved once the notebook reaches this point.

**CAUTION:** To protect your computer from damage, use only the power adapter that came with it because each power adapter has its own power output rating.

## STARTING YOUR NOTEBOOK

### Suspend/Power On Button

The suspend/power on switch is used to turn on your notebook from its off state. Once you have connected your AC adapter or charged the internal Lithium-Ion battery, you can power on your notebook by pressing the suspend/power on button located above the keyboard. If you need to take an extended break, press the button again to turn it off.

**CAUTION:** Do not carry your notebook around with the power on or subject it to shocks or vibration, as you risk damaging the hard disk.

When you power on your notebook, it will perform a Power On Self Test (POST) to check the internal parts and configuration for correct functionality. If a fault is found, your computer emits an audio warning and/or displays an error message.

Depending on the nature of the problem, you may be able to continue by starting the operating system or by entering the BIOS setup utility and revising the settings. After satisfactory completion of the Power On Self Test (POST), your notebook loads the installed operating system.

**CAUTION:** Never turn off your notebook during the Power On Self Test (POST), or an unrecoverable error may occur.

## STATUS INDICATORS

The status indicator lights correspond to specific operating modes. These modes are: Power status, Battery status, and Capslock status.



### Power Status Indicator

The light is green when the computer is powered on.

The light flashes when the computer is in the Suspend mode.

### Battery Status Indicator

The light is orange when the battery is being charged.

The light is green when the battery is full charged.

The light is off when unplug the power adapter.

Batteries subjected to shocks, vibrations or extreme temperatures can be permanently damaged.

### Caps lock status.

The light is green when the keyboard is running in capital mode.

The light is off when the system keyboard is running in lowercase mode.

## **TROUBLESHOOTING**

Your notebook PC is sturdy and subject to few problems in the field. However, you may encounter simple setup or operating problems that you can solve on the spot, or problems with peripheral devices, that you can solve by replacing the device. The information in this section helps you isolate and resolve some of these straightforward problems and identify failures that require service.

### **Identifying the Problem**

If you encounter a problem, go through the following procedure before pursuing complex troubleshooting:

1. Turn off your notebook.
2. Make sure the AC adapter is plugged into your notebook and to an active AC power source.
3. Make sure that any card installed in the PC Card slot is seated properly. You can also remove the card from the slot, thus eliminating it as a possible cause of failure.
4. Make sure that any devices connected to the external connectors are plugged in properly. You can also disconnect such devices, thus eliminating them as possible causes of failure.
5. Turn on your notebook. Make sure it has been off at least 10 seconds before you turn it on.
6. Go through the boot sequence.
7. If the problem has not been resolved, contact your support representative.

## **Common problems and solutions:**

### **1. How to activate the system with the Key?**

STEP1: Click Start (in the bottom left of the desktop)

STEP2: Click Settings

STEP3: Click Update and Security

STEP4: Click Activation

STEP 5: Input the “Key” which showing on the U disk

### **2. How to troubleshoot Microsoft account sign-in?**

How to troubleshoot Microsoft account sign-in issues depends on the type of issue preventing you from signing in. If multiple restarts don't help, try temporarily disabling your antivirus program or any other app that can scan your device while connected.

Note: Some antivirus products may have additional components that affect the system and can only be disabled after complete removal and restarting the system. To help you find the appropriate solution, please contact the seller.

### **3. For model 7 inch Laptop with CPU Celeron J3455, If the left and right mouse buttons do not work, how to set it?**

STEP 1: Click Settings

STEP 2: Click Ease of Access

STEP3:ClickMouse

STEP4:DoubleSelect“OnlyuseMouseKeyswhenNumLockison”and“ShowtheMouse  
Keysicononthetaskbar”

4. During the video call, you cannot be heard, Please try to do as follows:

Control panel--Sound--Recording--Microphone--Level--Increase volume

5. No sound at boot, no sound in video, please check :

Is the speaker which in the right corner turned on or not? Is the adapter plugged into the headphone jack or not ?

6. The windows 10 screen goes to task view when moving the cursor across the screen , how to cancel it ?

STEP1:Clicksettings

STEP 2: Click the device

STEP3: Click the touchpad

STEP4: Set the three finger gestures and four finger gestures to "noting"

\*\*\*If you still have concerns, do not hesitate to contact the seller. Thanks again for your support!

## FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

## FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.