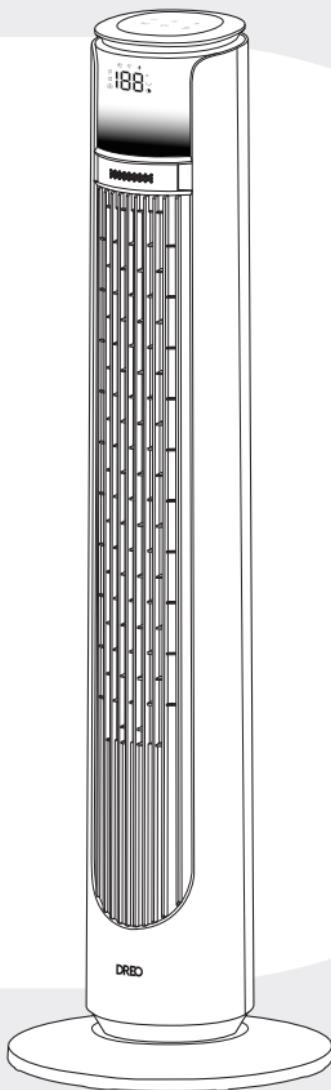


DREO | Smart Tower Fan
711S

USER MANUAL



”

Thanks for Choosing DREO!

Your support means the world to us.
We hope you enjoy our product as much as
we did creating it.

CONTENTS

01

IMPORTANT SAFETY
INSTRUCTIONS

1-3

02

ASSEMBLING YOUR
APPLIANCE

4-6

03

KNOWING YOUR
APPLIANCE

7

04

CONNECTING TO
YOUR APPLIANCE

8-9

05

USING YOUR
APPLIANCE

10-14

06

CLEANING AND
MAINTENANCE

15-17

07

TROUBLESHOOTING

18

08

DREO CUSTOMER
CARE

19-22

IMPORTANT SAFETY INSTRUCTIONS

01



READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE.



Do not cover the air inlet and outlet while in operation.



Do not use the fan near flammables and combustibles.

General Safety

1. Children shall not play with the appliance. Cleaning and maintenance shall not be performed by children without supervision.
2. Use the appliance as described in the user manual only. Any other use not recommended in the user manual may cause fire, electrical shock, or personal injury.
3. This appliance can be used by children aged above 8 years and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of this appliance in a safe way and understand the hazards involved.

Operation Safety

1. Place the appliance on a flat, dry surface before use.
2. Do not immerse in water and any other liquids.
3. Do not use the appliance until the base is installed.
4. Do not insert your fingers, pencil, and any other objects into the grilles while in operation.
5. Do not dismantle, repair, or modify. All servicing should be performed by qualified personnel.
6. Ensure that the fan is switched off from the supply mains before removing the guard.

Electricity Safety

1. Make sure that the voltage of your electricity supply is the same as that indicated on the appliance.
2. Always unplug before cleaning or leaving the appliance unused for a long period of time. Keep your hands dry when plugging/unplugging.
3. Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and/or repair.
4. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliance. Arrange cord away from traffic area and where it will not be tripped over.
5. **WARNING:** To reduce the risk of fire or electric shock, do not use this Fan with any solid-state speed control device.
6. This appliance employs overload protection (fuse). A blown fuse indicates an overload or short-circuit situation. If the fuse blows, unplug the product from the outlet. Replace the fuse as per the user servicing instructions and check the appliance. If the replacement fuse blows, a short-circuit may be present and the appliance should be discarded or returned to an authorized service facility for examination and/or repair.
7. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
8. **WARNING:** To reduce the risk of fire, electric shock or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).
9. The appliance is only to be used with the power adapter provided with the appliance. Turn off the appliance before plugging.

FOR HOUSEHOLD USE ONLY READ AND SAVE THESE INSTRUCTIONS

Gentle Reminder:



Check the appliance regularly and refer to TROUBLESHOOTING or contact our customer support if it shows any of the following signs:

- Power cord or plug is damaged.
- Loud noise, unusual smell or excessive heat.

Specifications

Model No.	DR-HTF021S
Rated Power	48W
Power Adapter	Input: 100-240V~50/60Hz Output: 24V==2A
Battery Type	AAA

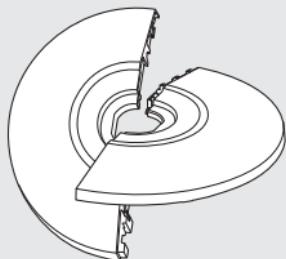
ASSEMBLING YOUR APPLIANCE

02

Assembly Instructions

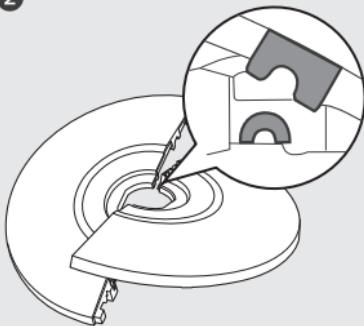
When using the appliance for the first time, remove the wraps and attach the parts by following the steps below.

1



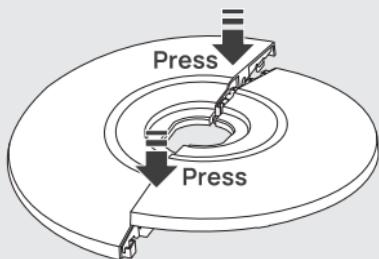
Intersect the two base halves diagonally.

2



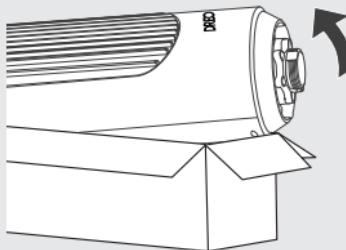
Match the arched cutout with the arched support on the base. Then, hook them together.

3

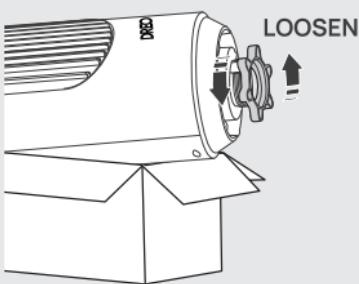


Press down on the edge until you hear a **click** to securely snap the two base halves together.

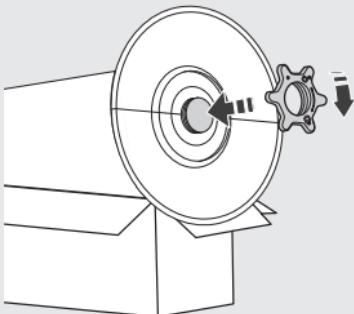
4



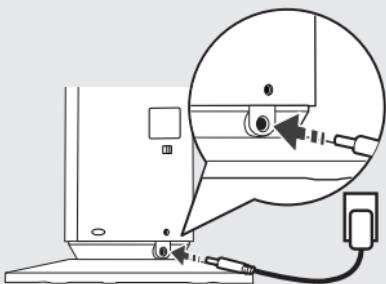
Place the appliance on the carton box with the front side facing upwards.

5

Remove the screw nut on the bottom of the fan by rotating it counterclockwise.

6

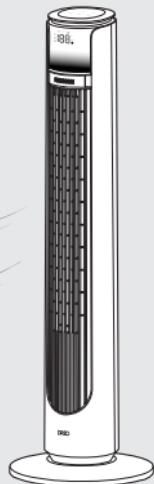
Fit the base onto the fan and secure by screwing the nut back on.

7

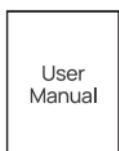
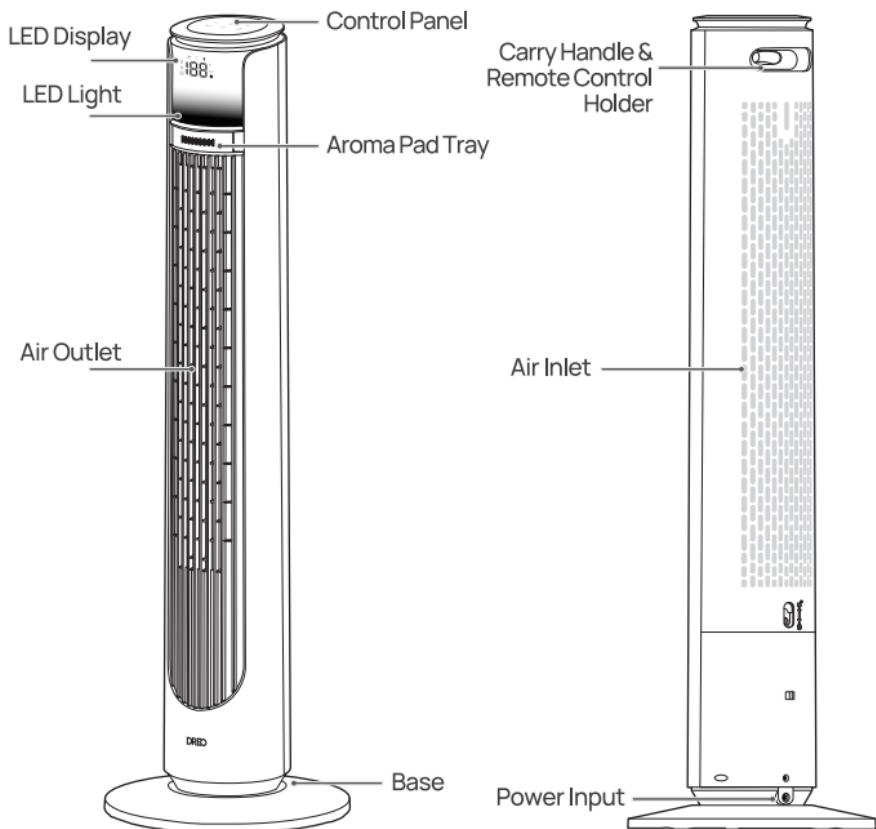
Put the fan upright, then plug the power adapter into the power input (located at the back of the fan), and into the power outlet.

! CAUTION

Do not operate the tower fan if the base has not been installed.



Package Contents



KNOWING YOUR APPLIANCE

03

Control Panel



Power Button

- Turn power on/off



Mode Button

- Switch between Normal/Natural/Sleep/Auto Mode
- Long press for 3 seconds to mute/unmute



Increase Button

1-12 speed levels



Decrease Button

1-12 speed levels



Timer Button

- Select to set a timer (0-12h)
- Long press for 3 seconds to turn on/off the LED light.



Oscillation Button

- Adjust airflow direction (30°/60°/90°/120°/150°).
- Long press for 5 seconds to start network settings and device pairing.

LED Display



CONNECTING TO YOUR APPLIANCE

04



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “DREO”, then select and download the app.



Download on the
App Store



GET IT ON
Google Play

Look for “Tower Fan 711S” when connecting your new tower fan.



This appliance supports WiFi or Bluetooth control through the DREO app.



You can use the DREO app to connect your smart tower fan to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.



WiFi Connection

- 1 Launch DREO and sign in or create account by following in-app instructions.
 - 2 Enable WiFi and Bluetooth on your mobile device and plug in your appliance.
 - 3 Hold for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon and blueooth icon will keep flashing when pairing.)
 - 4 Tap + Add Device and select **Tower Fan 711S**.
 - 5 Follow in-app instructions to complete WiFi connection.
 - 6 You’re now ready to control the appliance on your app.
(Tip: To restart connection settings, hold again for 5 seconds)
- Long press and for 10 seconds to unpair WiFi and restore factory settings.

Bluetooth Connection (No Internet or Sign-in Required)

- 1** Launch the DREO app.
- 2** Enable Bluetooth on your mobile device and plug in your appliance.
- 3** Hold  for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon  will keep flashing when pairing.)
- 4** Tap **+ Add Device** and select **Tower Fan 711S**.
- 5** Follow in-app instructions to complete WiFi connection.
- 6** You're now ready to control the appliance on your app.
(Tip: To restart connection settings, hold  again for 5 seconds)
Long press  and  for 10 seconds to unpair WiFi and restore factory settings.

USING YOUR APPLIANCE

05

Working Modes



Normal Mode

Fan runs at the fixed speed.



Natural Mode

Fan speed goes up and down intermittently to replicate the natural breeze.



Auto Mode

Fan automatically increases speed when room temp is higher and decreases speed when temp is lower.



Sleep Mode

(Mute Auto On)

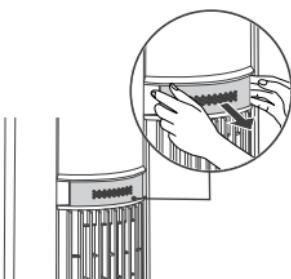
Balance comfort and noise by automatically decreasing fan speed as you fall sleep.

If the fan speed is 4 or higher, it will decrease two times at most, one speed every 30 minutes, then it will remain constant.

If the fan speed is 3 or lower it will remain constant.

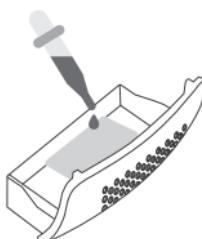
Adding Essential Oil

①



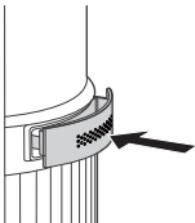
Pull out the aroma pad tray.

②



Add the essential oil to the aroma pad.

③



Put the aroma pad tray back in place.

Additional Features



Mute

Long press the or press on the remote control to turn on/off the button sounds.



Firmware Update

Check the firmware version on the DREO app and update regularly for the fan to work more efficiently.

Display will show “ UP” during the update process.
Do not operate until the update is completed.



Timer

When the fan is ON/OFF, touch the timer button repeatedly to set a timer (1-12 h). When the timer ends, the fan will stop/start running automatically. To cancel, set the time to 0 hour.

Note: Display will return to fan speed after 3 seconds.



Memory

If the fan is turned OFF or disconnected from power, it will operate under the previous settings (except the timer setting) when it is turned ON again.

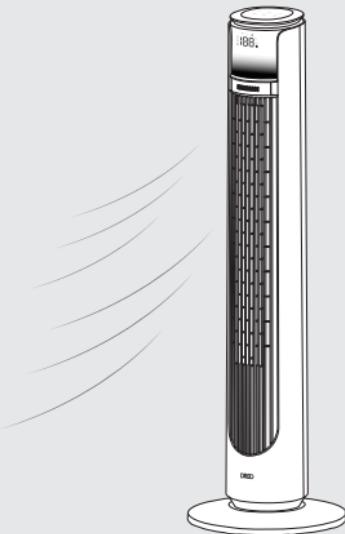


Display Auto Off

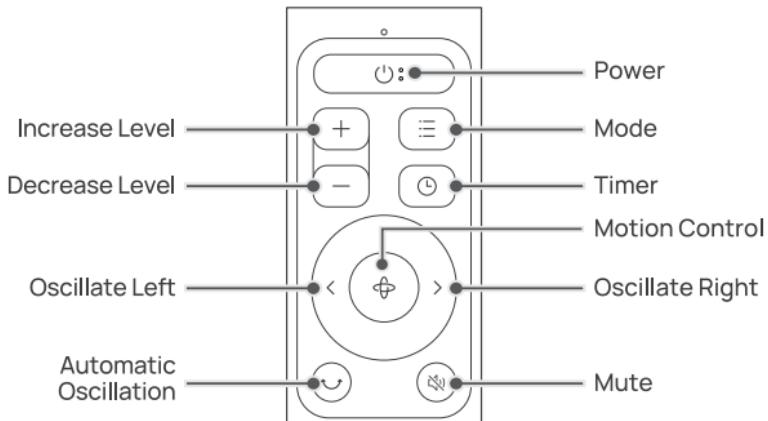
- Display turns off after 1 minute (after 5 seconds in sleep mode).
- Wake up the display with any button.

Getting the Most out of Your Tower Fan

1. Remove any tall obstacles that might block the airflow from the fan.
2. Combine with your AC unit to get cooler air throughout the room.
3. Position the tower fan closer to you to get more direct airflow.
4. Place a bucket of ice in front of the fan for an extra cooling boost.



Remote Control

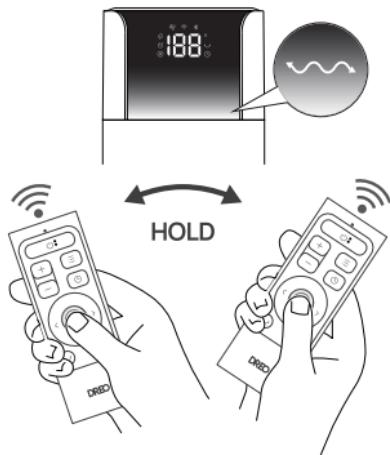


Motion Controls

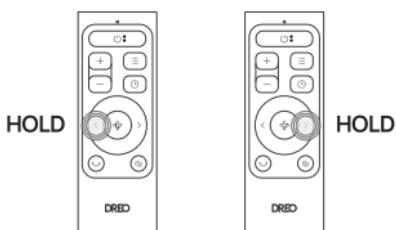
Your new remote control comes with the Motion Control feature. It can make the fan oscillate horizontally in the direction of your motion. To use this feature:

1. Aim the remote control towards the LED display. Then, hold down the  button.
2. Gently move the remote control horizontally to oscillate the fan in the same direction as your movement.

The LED light also moves! It will slide with the controller to indicate the oscillation direction.



Additionally, you can hold down either < or > to manually oscillate the fan in horizontal directions.



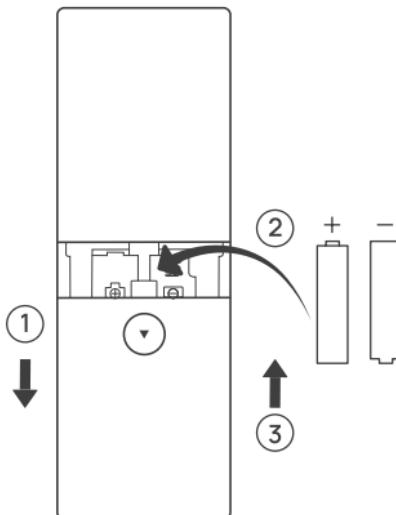
Battery Replacement

1. Remove the battery cover in the direction indicated by the arrow.
2. Replace with two new AAA 1.5V batteries. Make sure that the positive(+) and negative(-) terminals are positioned correctly.
3. Push the battery cover back into place.



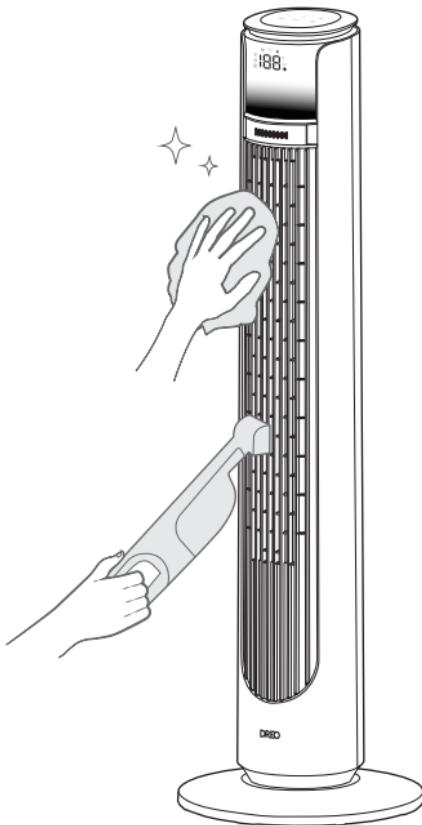
WARNING

- Replace with new batteries of the same type when replacement is required.
- Remove the batteries when the remote control is unused for long period of time.
- Do not attempt to dismantle the batteries.
- Do not dispose the batteries in fire, batteries may explode or leak.
- Chemical burn hazard. Keep batteries away from children.
- Do not mix old and new batteries and Do not mix alkaline, standard (carbon-zinc) or rechargeable (ni-cad, ni-mh, etc.) batteries.



CLEANING AND MAINTENANCE

06



Outer Surface

Gently wipe off the dust with a soft, dry cloth.

Grilles & Blades

Remove the dust using a vacuum or air duster.

Base

The base can be disassembled in the reverse order of assembly.

CAUTION



1. Always unplug the fan before any cleaning or maintenance.
2. Do not immerse in water or get water inside the motor housing.
3. Do not use any chemical agents when cleaning the fan.
4. Store in a cool, dry place and cover it to protect from dust.

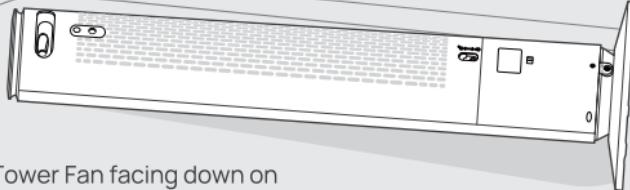
Rear Grille



WARNING

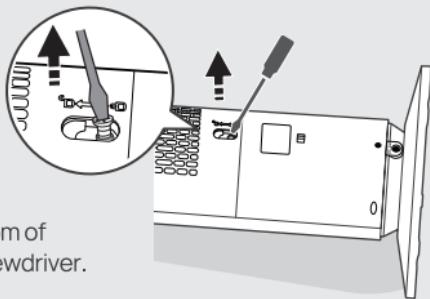
Turn off the appliance and unplug before any cleaning and maintenance.

①



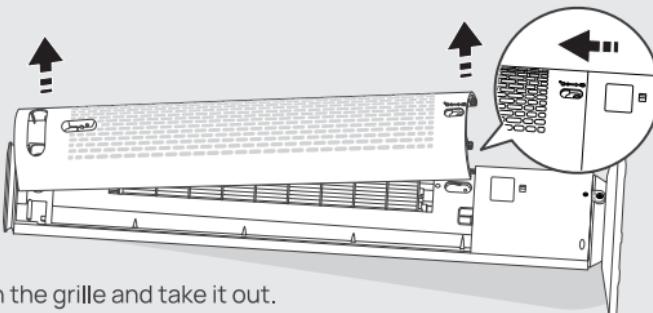
Lay the Tower Fan facing down on a flat surface.

②



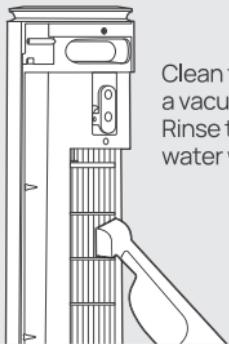
Remove the screw at the bottom of the rear grille with a Philips screwdriver.

③

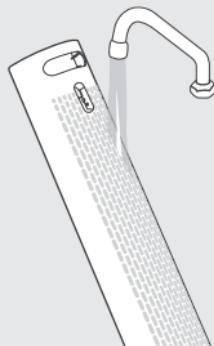


Pull down the grille and take it out.

4



Clean the dust on blades using a vacuum cleaner or air duster. Rinse the rear grille under running water with a clean, damp cloth.



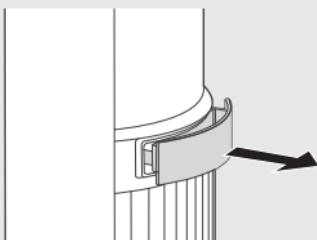
5

Dry up, then install the grille and the screw back by following the reverse order of disassembly.

Cleaning the Aroma Pad Tray

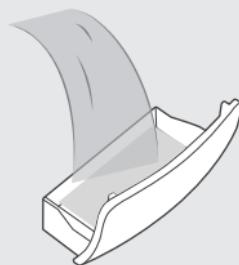
RECOMMENDED ONCE A WEEK

1



Pull out the aroma pad tray below the LED display.

2



Rinse with water and place back into the base.

TROUBLESHOOTING

07

My fan won't turn on!

Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the fan.

My fan is shaky and wobbling!

1. Place the fan on a flat, level surface.
2. Incorrect installation might also cause shakiness. Please refer to the assembly instructions in page 4-5 .Note that the power cord must be run through all rear keepers.

My fan is making vibration and noise!

1. Place the fan on a flat, level surface.
2. Be sure not to insert anything into the air inlet and outlet.

If your problem is not listed or still persists, please contact our Customer Support (see page 22).

12-MONTH LIMITED WARRANTY

What is Covered

DREO warrants to you that your product will be free from original defects in materials and workmanship for a period of twelve (12) months from the date of your purchase, when you use your product for intended purposes in accordance with this User Manual.

Please retain your proof of purchase. If you do not retain your proof of purchase, your warranty will start two (2) months from the date of manufacture printed on your product label.

What is Not Covered

This limited warranty only applies to the original purchaser of your product and is non-transferable. This warranty is only valid if your product is used in the country in which you originally purchased it. In addition, this warranty will not apply, and DREO will not be liable for any costs, damages, or repairs, in connection with any of the following:

- Accidents or use of your product with inappropriate force;
- Damage or destruction caused by wrong voltage or unstable electric current;
- Normal wear and tear;
- Careless operation or handling, misuse, abuse, neglect, and/or failure to maintain or use your product in accordance with this User Manual;
- Any partially or completely altered, modified and/or dismantled products;
- Reduction in battery discharge time due to battery age or use (as applicable);
- Products with altered or removed serial numbers;
- Clearing any blockages from the product;
- Purchases from retailers and distributors not authorized by DREO to sell this product;
- Defects caused by or resulting from damages from shipping or handling by any third party not authorized by DREO to ship or handle your product; or
- Defects caused by or resulting from repairs, service, improper maintenance, or alteration to your product or any of its components by anyone other than a repair person authorized by DREO.

Any service and customer support that DREO provides to you under this limited warranty will not extend the duration of this limited warranty.

Warranty Limitations and Exclusions

ANY IMPLIED WARRANTIES RELATING TO YOUR PRODUCT, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE AND ARE OTHERWISE DISCLAIMED.

THIS LIMITED WARRANTY SHALL BE THE SOLE REMEDY OF THE PURCHASER OR USER OF THE PRODUCT, AND DREO SHALL NOT BE LIABLE FOR AN ALLEGEDLY DEFECTIVE OR DAMAGED PRODUCT EXCEPT TO REPAIR OR REPLACE IT IN ACCORDANCE WITH THIS LIMITED WARRANTY. DREO WILL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, INDIRECT, CONTINGENT, OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY NATURE THAT YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF YOUR PRODUCT.

Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction.

Limited Remedies

If your product fails because of an original defect in material and/or workmanship during the warranty period, DREO will repair or replace (in DREO's sole discretion) your product.

To obtain warranty service on your product, contact us at support@dreo.com or at (888) 290-1688 (available from Monday-Friday, 9:00 AM-5:00 PM PST/PDT) for further instructions.

IN THE EVENT OF AN ORIGINAL DEFECT IN MATERIAL AND/OR WORKMANSHIP, TO THE EXTENT PERMITTED BY LAW, THE REMEDIES SET FORTH IMMEDIATELY ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Please note that changes or modifications of this product is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Smart Tower Fan

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Statement / ISED Déclaration

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: 1) L'appareil ne doit pas produire de brouillage; 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Smart Tower Fan

Safety Exposure / Exposition à la Sécurité

The device meets the exemption from the routine evaluation limits in issue 6 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la numéro 6 de RSS 102 et la conformité à l'exposition de RSS-102 RF, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de RF.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Model No.: DR-HTF021S
Rev_1.0_EN

We're Here to Help!

 (888) 290-1688 (Mon-Fri, 9:00 am-5:00 pm PST/PDT)

 support@dreo.com

 www.dreo.com



www.dreo.com

Looking for help?

Contact us to get expert support.



support@dreo.com



(888) 290-1688



www.dreo.com

Mon - Fri, 9:00 am-5:00 pm PST/PDT