ENGLISH

▶ Download App

Scan the QR code on the cover to download the Viidure app
Or search for Viidure app probe in Apple AppStore or GooglePlay to download

Scan the QR Code to Download Viidure probe APP

▶ Buttons

Power button:press and hold to turn off,short press to turn on.
Camera button:press and hold the camera button for 20 seconds to re-store to factory settings.
Reset key:press the reset key when power is on to restore the factory set-tings.
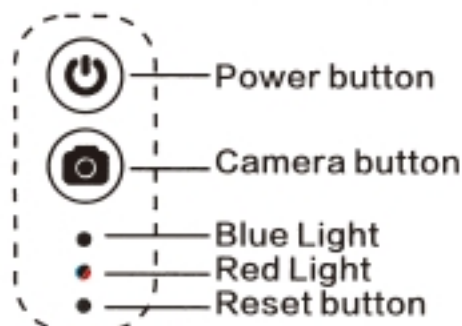*When the car starts,the camera will automatically turn on,and when thecar is parked and
locked,the camera will automatically turn off,so there isno need to press any buttons during
normal daily use

Power button
Camera button
Blue Light
Red Light
Reset button

▶ Indicator lights

Recording:flashing blue light
Pause video recording:only red light
*Due to the upgrade of the firmware version, the lights may be different

▶ Installation

①Scan the QR code on the cover or open More on the App to watch the in-stallation tutorial.
②Do not start the engine or leave the car switched on when installing, other-wise the car may display error codes.
③If you encounter difficulties during installation,please contact us; our con-tact information is available on the last page of the manual and in More onthe main menu of the App.We will solve any problems for you.Due to thetime difference,please be aware that the reply may not be immediate.
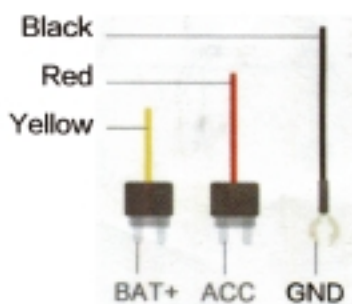④After installation,check whether the lens still has its protective film, if so,it

⑤If you buy the Fuse Box power take-off ver-sion,it is recommended to have a professional to install it.
The red wire is connected to the ACC(the fusethat has power when the car is running and nopower when it is turned off).
The yellow wire is connected to the BAT+ (afuse that has power when the car is running and also has power when it is turned off).
The black wire is connected to the GND (metalscrew connected to the car body).
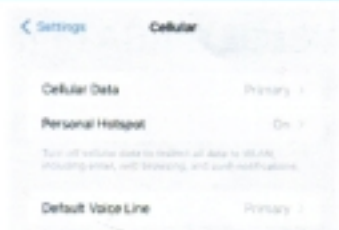
Black
Red
Yellow

BAT+ ACC GND

► Wi-Fi

Step1 After installing the camera,please start the car,and the camera light will come on.

Step2 Open the phone settings->Search WiFi.
WiFi name:DVR/fvDvr/CARDV_XXXXXXXX
Password:12345678

Step3 After connecting to the WiFi,return to Viidure app ,click Access Camera

Connection Succeeded
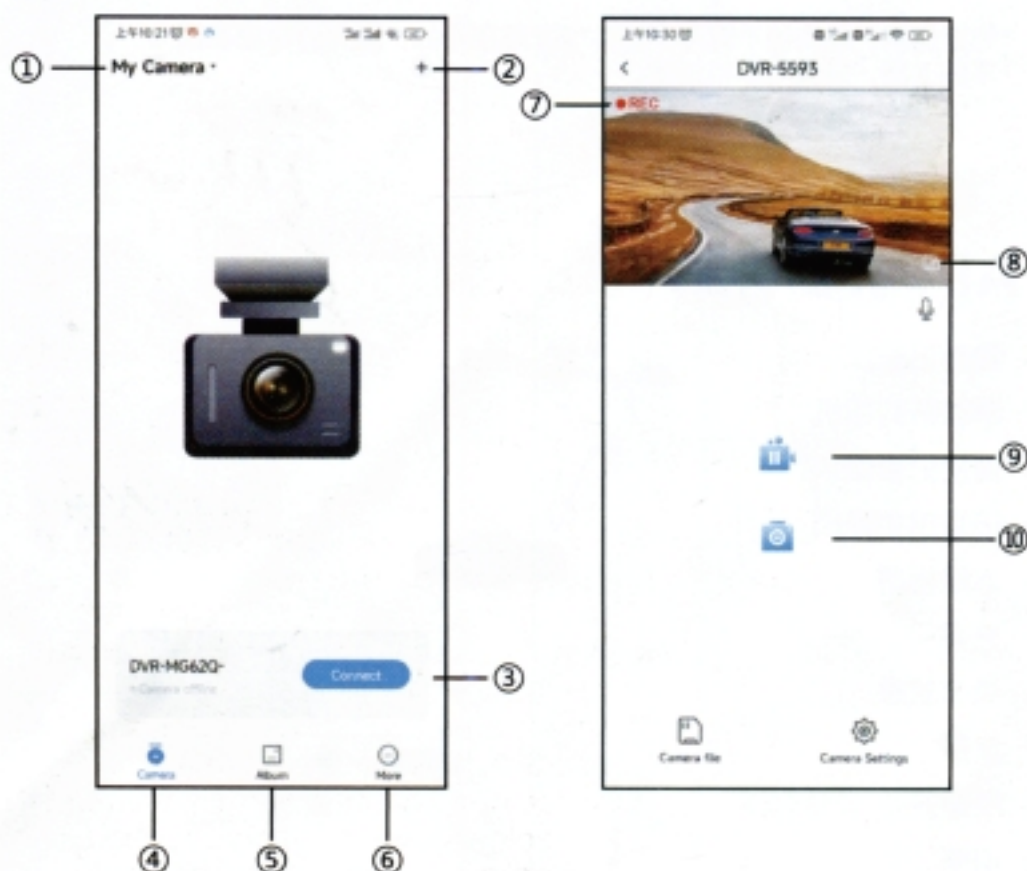
*Note,if App does not show a live camera preview,please turn off the Mobile Data/-Cellular Data in the phone settings, andthen reconnect to the WiFi.If the previewis normal,there is no need to turn off.

► Introduction to the App menu

①My camera
②Add a new camera
③Access camera
④Camera main menu
⑤Album
⑥More

⑦Video status
⑧Full screen
⑨Video start/video pause
⑩Take picture

(Settings/Feedback/Installation/Customer Service)

▶ Introduction to basic functions

G-Sensor(Collision Sensing)
During driving,if the car has a collision,the camera will automatically lock the video.

Parking Mode
When parking,once the car is subjected to a strong collision,the camera will automatically turn on to record a video and lock it.This function is available only when the camera is powered through the fuse box or OBD(Hardwire Kit) Some models also have this feature when powered from the rain fall sensor or the interior light.It depends on whether the source from which the power is drawn provides continuous power when the car is parked.

Format SD Card
Format the memory card the first time you use the camera.It is recommended that you format the memory card every 2-3 months and deleting locked videos.If formatting the memory card on a computer,please select the Fat32 or exFat format.

Loop Record
The camera will automatically save the video in a loop.When the memorycard is full,the camera will automatically delete the oldest video.

▶ Frequently Asked Questions,Problems and Solutions:

Problem:

Apple iphone connection failed

Solution:

①First,turn off the Cellular Data of the phone settings,and then connect to WiFi.
②If the phone is connected to the car's CarPlay,you need to turn off the Blue-tooth,and then connect the camera WiFi.
③Check whether the album and network permissions of the App have beenopened. (*Album permission is only used to save videos and pictures recorded by the camera into the phone album).

Problem:

Android phone connection failure

Solution:

①After connecting to the camera WiFi,your phone may prompt that you can'taccess the Internet,please click"Keep Wlan Connection"
②Close Mobile Data first and then connect to WiFi.

Problem:

App cannot save settings(default settings are restored after reboot)

Solution:

①After setting the App,please press and hold the power button of the camera to turn off the camera,then press the power button briefly to tumn on the camera.
②Close Mobile Data first and then connect to WiFi.

Problem:

APP video file is empty,no video is loaded.

Solution:

①Please open the App settings to format the memory card and then record thevideo.
②If the App album still has no video,please insert the memory card into a com-puter, check whether the memory card is damaged,or not compatible with thecamera,if so you need to replace the memory card.
③It is recommended to use Class10 specification SanDisk/KIOXIA/Samsungmemory cards of 32GB or 64GB capacity.(Maximum size supported is 128GB)

Problem:

Why doesn't my computer play the videos?Or why is the playback video notsmooth?

Solution:

①We recommend the use of PotPlayer and KMplayer players.
②If the computer configuration is too low,it may cause the playback to not besmooth,especially for H.265 format and 4K resolution videos.

Problem:

Why can't you connect 2 phones at the same time?

Solution:

WiFi only supports connecting one phone at the same time;if another phoneneeds to be connected,you must first disconnect the WiFi of the first phone.

Problem:

Why is the timestamp of the video wrong,or there is no recorded video duringsome time periods,or there is video when the phone is connected, but no videowhen the phone is not connected?

Solution:

Please check if the timestamp error is caused by a complete power failure of thecamera.After car repair,maintenance or battery replacement,you need to recon-nect the camera's WiFi with your phone to synchronize the camera's time withyour phone's time.Please regularly check that the camera is working properly

Problem:

What should I do if I forget the WiFi name or password?

Solution:

Press and hold the camera key for 20 seconds,or use a paperclip to press the reset button

Problem:

Do I need to connect the camera WiFi and open the App every time I drive?

Solution:

No need,the camera is automatically turned on and off.The camera will automati.cally turn on when the car is on and turn off when the car is off.

Problem:

What should I do if I can't find the WiFi?

Solution:

①First,remove the memory card and then search for WiFi,because memorycard failure will cause the camera to have no WiFi.
②Press and hold the camera button for 20 seconds,or use a paper clip to pressthe reset button.Restore factory settings.
③Check whether the camera's light is always on.If there is no light,it means there is no power supply,then there will be no WiFi.

Product Name:dash cam

Model No.:HC339,HC299,HC3006,HC3007,HC3008,HC302,HC300,HC359 ,HC3009

FCC ID:2BORK-HC339

FCC Statement
This equipment has been tested and found to comply with the limits fofor
a Class B digital device, pursuant to part 15 of the FCC Rules. These
limits are designed to provide reasonable protection against harmful
interference in a residential installation. This equipment generates,
uses and can radiate radio frequency energy and, if not installed and
used in accordance with the instructions, may cause harmful interference
to radio communications. However, there is no guarantee that
interference will not occur in a
particular installation. If this equipment does cause harmful interference to
radio or
television reception, which can be determined by turning the equipment
off and on, the user is encouraged to try to correct the interference by one
or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that
to which the receiver is connected.
—Consult the dealer or an experienced radio/ TV technician for help.
ThThis device complies with part 15 of the FCC Rules. Operation is
subject to the following two conditions: (1) This device may not cause
harmful interference, and (2) this device must accept any interference
received, including interference that may cause undesired operation.
Caution
Any changes or modifications not expressly approved by the party
responsible for compliance could void the user's authority to operate the
equipment.

FCC Radiation Exposure Statement
 This equipment must be installed and operated in accordance with
provided instructions and the antenna(s) used for this transmitter must
be installed to provide a separation distance of at least 20 cm from all
persons and must not be co-located or operating in conjunction with any
other antenna or transmitter. End-users and installers must be provide
with antenna installation instructions and transmitter operating
conditions for satisfying RF exposure