



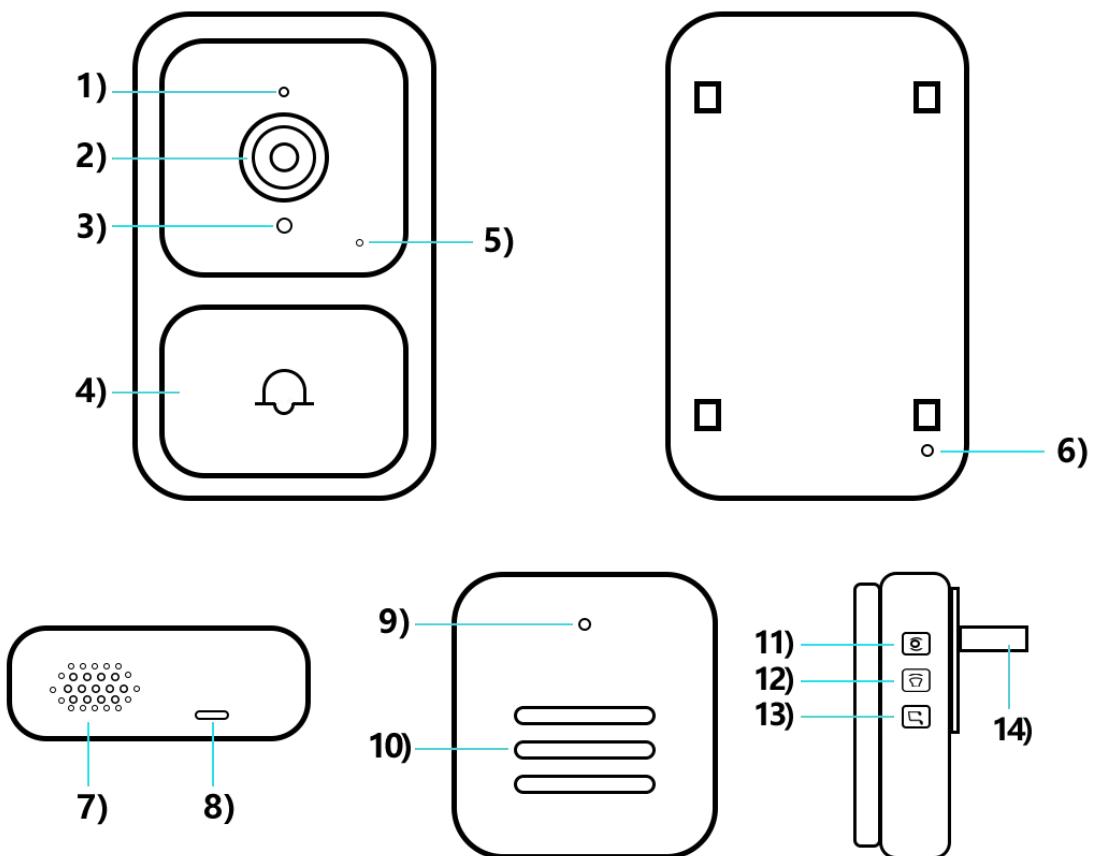
# Smart Visual Doorbell

Instruction manual V1.0

Model: M19

Please read it carefully before use and keep it for future reference

## I、Appearance introduction:



### Doorbell:

- 1) Mic
- 2) Lens
- 3) Light sensitive
- 4) Doorbell key
- 5) Indicator light
- 6) Reset
- 7) Speaker
- 8) Charging port

### Ding dong:

- 9) Indicator light
- 10) Speaker
- 11) Pairing key
- 12) Volume size
- 13) Music toggle
- 14) USB Charging Port

## II、Download mode of APP:

For Android phones, it can be downloaded from its own app market or App Treasure Search [Tuya Smart]. For IOS phones, search for "Tuya Smart" in the APP Store to download.

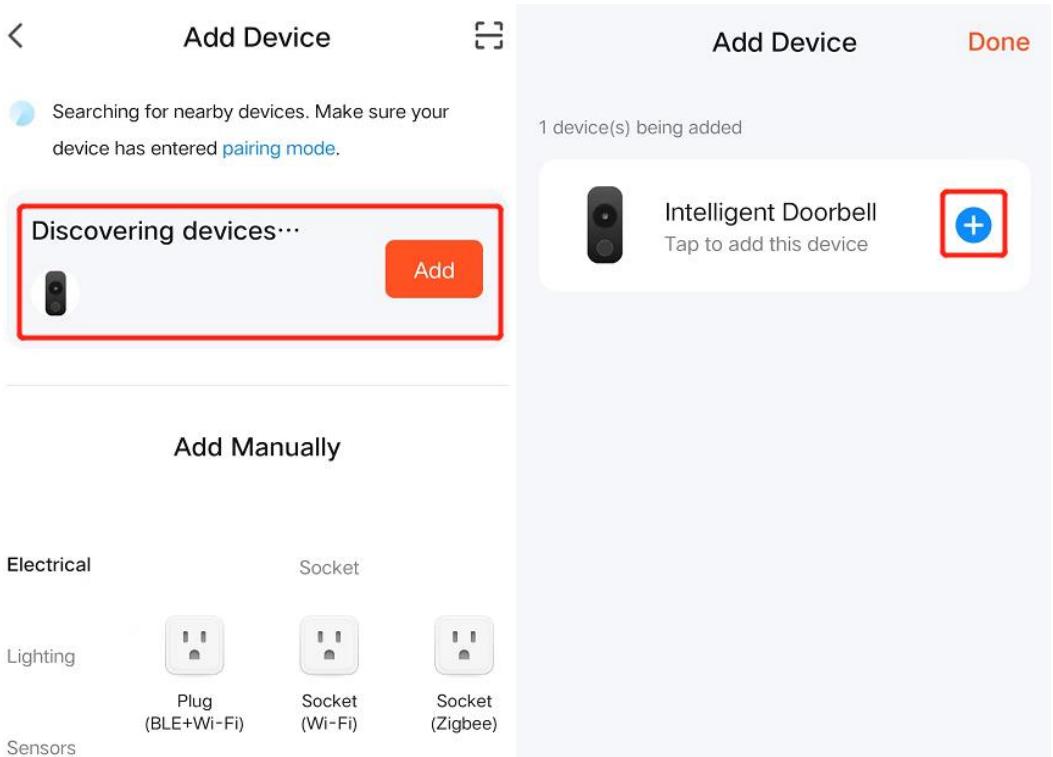


## III、APP registration:

1. For the first download and use, please click "Register"; If you have an account, click "Login".
2. Click "Register", read "Privacy Policy", and click "Agree". Enter a valid mobile phone number or email address and click Continue. Then enter the verification code to log in to the APP. ("Try Now" login can not add doorbell devices normally, please register and log in.)
3. APP permissions pop-up prompts, such as message push, access geographical location, connect peripheral devices, etc., please set to "Allow".

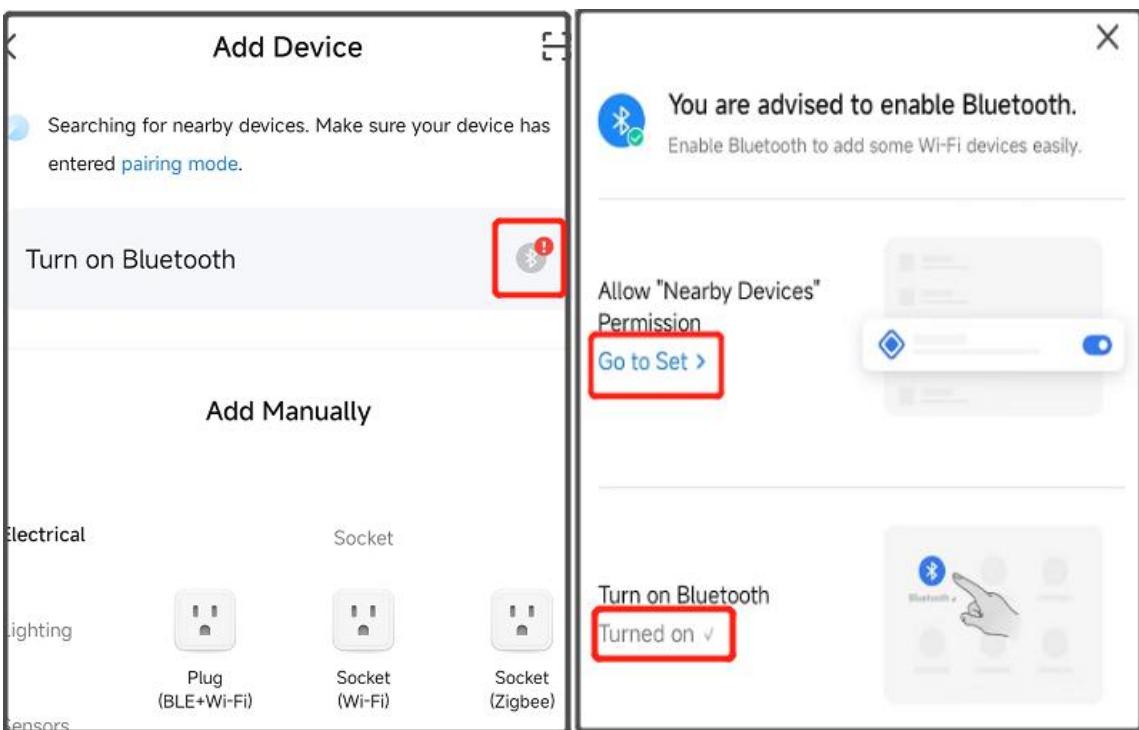
## IV、Adding a device:

1. Turn on the bluetooth and location permission functions of the mobile phone.
2. Press the doorbell button to start the device, and the work indicator blinks. The device enters the network mode.
3. Open the APP, enter the "Home page", click "+" on the upper right corner of the page, the APP will automatically scan and discover the device, click "Add".

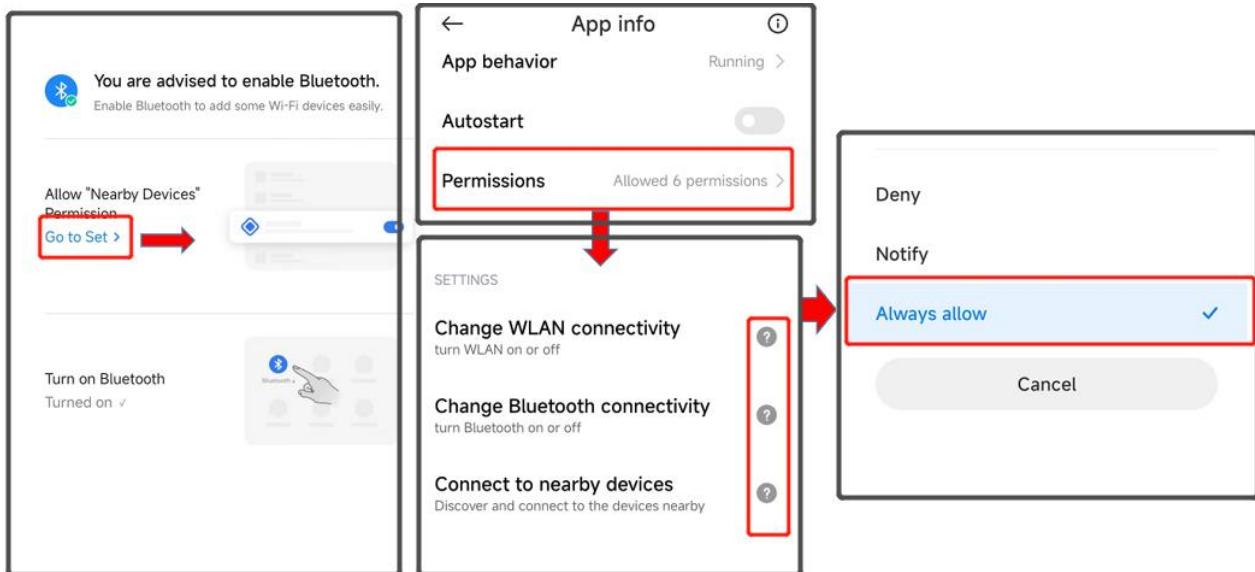


Note:

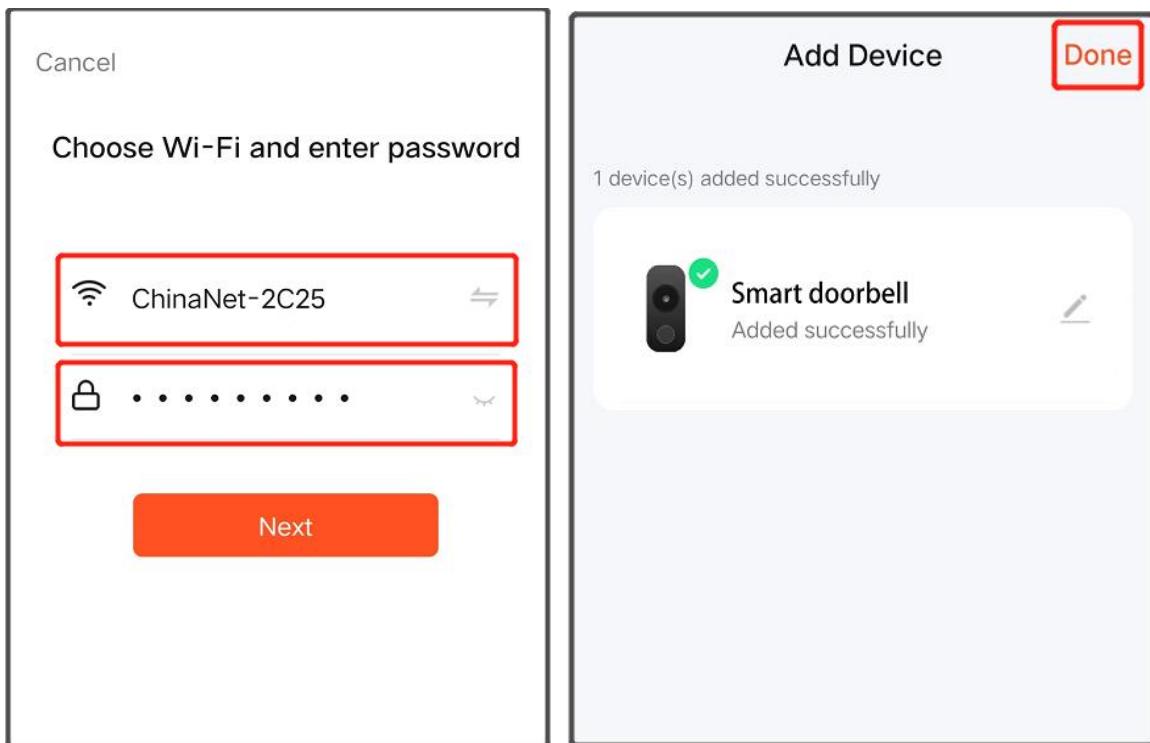
- If the device is not automatically searched, please click "Turn on Bluetooth" in the picture below and set "Allow device permissions near this application".



- Access permission management, enable WLAN, Bluetooth, and nearby devices, and select Always Allow.

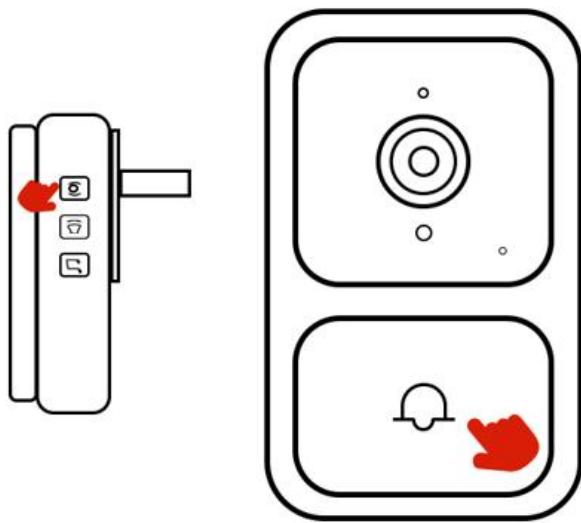


4. After adding a doorbell, enter your 2.4ghz wireless network account and password and click "Next". When connecting, keep your router, mobile phone and doorbell as close as possible. After adding a doorbell, click "Finish". (Note: If the connection is not successful, please reset the device and reconnect)



5. Fully charge the device and install it within the stable and effective range of WiFi signal. The smart doorbell host is successfully added.

## V、Doorbell and ding Dong matching:



1. Power on the ding Dong machine (left);
2. Long press the pairing button of ding Dong machine for 3 seconds (as shown in the picture), and the indicator blinks.
3. Press the doorbell button (right), ding Dong machine rings, that is, the match is successful.

## VI、Mobile message push

Enter mobile phone - Settings - notification and status bar - Application notification management, open [Tuya Smart] APP notification permission, enable notification, suspension, lock screen, sound reminder and other notification functions.

(Note: Due to different mobile phone models, the operation interface and options are different, please choose independently)



## VII、Function Introduction:

1. Video call: When the visitor rings the doorbell, the mobile phone will receive the APP push information, click the push pop-up window to enter the video, real-time two-way call.
2. PIR mobile detection: When a moving object is detected, the detection information will be sent to your mobile phone APP.
3. APP remote monitoring: you can view the door situation remotely through the mobile phone APP.
4. Device sharing: enter the real-time interface of APP, click the upper right Settings-Share device-Add share-enter the account. (Note: Shared members need to download and register the Doodle [Tuya Smart] APP first)
5. Night vision: a powerful light-filling effect, even at night without darkness.
6. Low power reminder: When the battery power is relatively low, the APP will push the low power reminder, please charge in time.
7. Work indicator: Working status: the blue indicator is always on Distribution network status: the blue indicator light flashes Charging status: the red indicator light is always on, full and off.

## VIII、Frequently asked questions:

### 1. What should I pay attention to before my use?

R: Before use, please read our user manual carefully and follow the detailed steps.

When talking to the doorbell, place the phone at least 5m away from the doorbell without causing signal interference or noise.

### 2. When does the doorbell need to be restarted and reset, and how to do it?

R: When the doorbell fails to work properly or cannot connect to the mobile phone, it needs to be restarted and reset. Press and hold the "Reset" button until you hear a "beep" sound, then it will be restarted and reset. Add the device again.

### 3. What should I do if the device fails to be added repeatedly?

R: After the first failed attempt, please restart the doorbell, press and hold the "Reset" button until you hear a "beep" sound, and then try adding it again. The device only supports 2.4GHz Wi-Fi routers. Please make sure you are using a 2.4GHz Wi-Fi router and enter the correct Wi-Fi password.

### 4. Can't preview or watch the doorbell video correctly?

R: Check if the network is good and move the doorbell closer to the router. If it still doesn't work, please restart the doorbell and add it again.

### 5. How do I change the doorbell network to another router?

R: Delete the device on the APP, and then reconfigure the network for the doorbell.

### 6. Why can't I receive push message notifications through the mobile app?

R: Please make sure the app is running properly on your phone and that your phone system has enabled relevant push functions such as message notifications and permission confirmations.

### 7. Where should the device be installed?

R: Do not install the doorbell on a metal door as it may block the Wi-Fi signal. When installing the doorbell, please follow the user manual. After testing that the doorbell is working properly, install it in the location with the best signal.

## IX、FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.