



ENV



A20

User Manual

Installing the SIM cards and an optional memory card

1. Make sure the phone is turned off. Loosen the rubber cover of the SIM card tray, and use the silver pin provided, insert it into the small round hole located on the left-hand side of the phone until the SIM card tray unlocks and comes out slightly. Then pull the SIM card tray out of the phone.



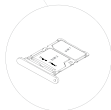
2. Place your SIM or memory cards into the SIM card tray until they are in place.



3. Slide the SIM tray back into the phone until it locks back into place. Secure the rubber cover before using the phone again.



4. Charge your phone.



Turning the device on and off

Press and hold the Power key for a few seconds to turn on the device.
To turn off the device, press and hold the Power key, and then tap Power off.

Sending messages or multimedia messages

Messages

- Open the Messages.
- Tap New Message.
- Enter a phone number or a contact from your Contacts List.
- Type your message into the messaging field.
- After your message is finished, Tap ►

Multimedia Messages

- Tap the paper-clip icon on the New Messages screen
- Tap the photo or video you want to attach or you can take a new picture or video.
- After your message is finished, Tap ►

Language settings

- Open the Settings app then tap "System"
- Tap "Language&input" → Tap "Languages" → Tap "Add Languages"
- Once your preferred language has been added, make it your Android's default language by pressing firmly on the two horizontal lines and moving it to the top.

SAR

- The maximum electromagnetic radiation absorption ratio(SAR) of this product is < 1.6 W/kg.
- In line with the requirements of national standard GB 21288-2007.

Safety-In order to ensure safely using the product, you must strictly abide by the following advice

- The phone should be at least 15 cm away from any medical implant or rhythm adjuster and never put the device in your coat pocket.
- Do not expose the device or the battery to a high-temperature environment such as sunlight, heaters, microwave ovens, ovens, or water heaters, etc. Overheating of the battery may cause its explosion.
- When charging is complete or not in use, disconnect the charger from the device and unplug the charger from the electrical socket.
- Use of an unapproved or incompatible power source, charger or battery may cause fire, explosion or other hazards.
- Do not disassemble or reset the battery and avoid battery contact with water or other liquids so as to prevent battery leakage, overheating, fires or explosions.
- Do not drop, crush, scratch or puncture the battery so as to avoid subjecting the battery to excessive external pressure and the resultant short-circuit and overheating of the battery.
- The battery or the phone manufacturer does not bear responsibility for accidents caused by the use of non-standard charging equipment.
- For more information, please visit "www.env.com.ec".

Maintenance

- Proper use is important for the phone to work safely and effectively, also can extend the service life to the greatest extent.
- Please follow the instructions in the manual to open the phone, and do not try any other methods.
- Please avoid dropping, knocking or violently handling of the phone. Rough treatment can damage the screen, the internal circuit board or other components.
- Do not use any strong cleaning agent or solvent cleaner to clean your phone. Wipe the phone case with a soft cotton cloth dampened with water or mild water solution.
- Clean the camera lens with clean, dry, soft and non-abrasive cloth.
- If you encounter any software crash and the phone stops responding, please properly remove the back cover and the battery, then put the battery back in and restart the phone.
- When the battery charger is not in use, please unplug it from the electrical socket. If the battery is fully charged, please disconnect the charger from your phone as it may affect the battery life in the long term.
- If phone calls can not be connected, check if you have accessed the right cellular network. Check if you have not set call barring for the phone number you are dialling. Check if you have not set call barring for the incoming phone number.
- If your voice can not be heard or heard well on the other end of a phone call, check if you are covering the built-in microphone. Check if the microphone is close enough to your mouth. If you are using an earphone, check if it is properly connected.

FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

SAR tests are conducted using standard operating positions according standards with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This model product has been tested and meets the RF exposure guidelines with the test distance 0mm for head and 5mm for body worn. The highest SAR_{1g} value is 0.619 W/Kg for head and 0.697 W/Kg for body worn. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided

