

A large, semi-transparent gray circle is centered in the frame. A thin, light gray diagonal line extends from the top-left corner to the bottom-right corner, passing through the center of the circle. In the top-left corner of the circle, there is a small, solid gray dot.

User Manual

Commugo Electric Scooter

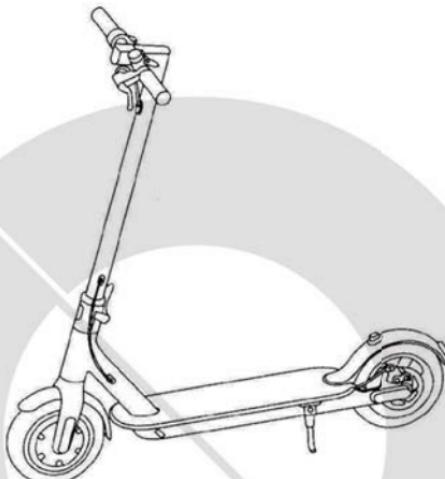
Thanks for choosing our product. Have fun with this electric scooter.

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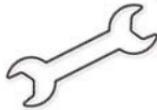
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1. The Device & Accessories

Vehicle



Accessories



Wrench



Screws x 4

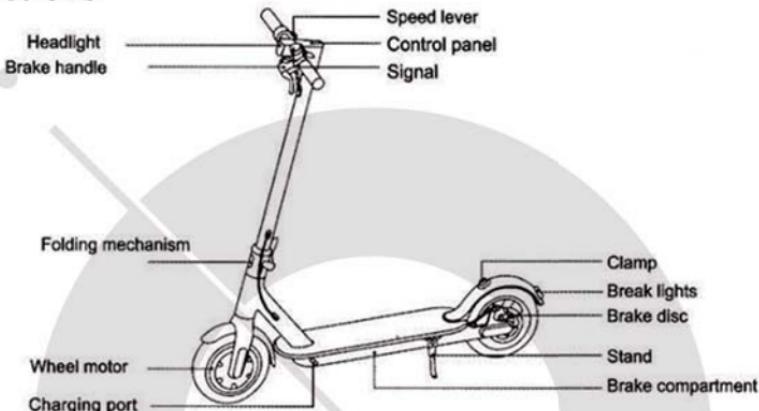


Hex Wrench

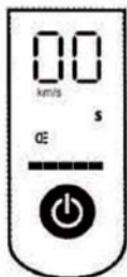


Charging Adapter

2. Functions



Mode Indicators



The control panel consists of a power button and a display screen- The display shows the speed, driving mode, battery level, and LED lights on. Through the button, you can control the opening or closing of the scooter and the driving mode. Short press to turn on, press twice quickly to switch the driving mode, press once to turn on and off the LED lights when turned on, and long press to turn off. (The top speed in ECO mode is 20km/h, the top speed in D mode is 25km/h, and the top speed in S mode is 30km/h).

Q: How to reach the top speed?

A: Scan the code printed on the scooter, down load, on the homepage, find "func", click on "more" on the right, then you can customize your speed limits. Set the speed limits to 30km/h to reach the top speed.

3. Assembling the device

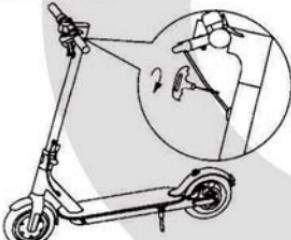
- 1).fix the steering rod and open the parking bridge



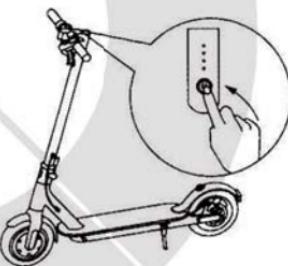
- 2).Set handle bars vertical



- 3).Using hex wrench in the packing box to tighten the screws on handle bar



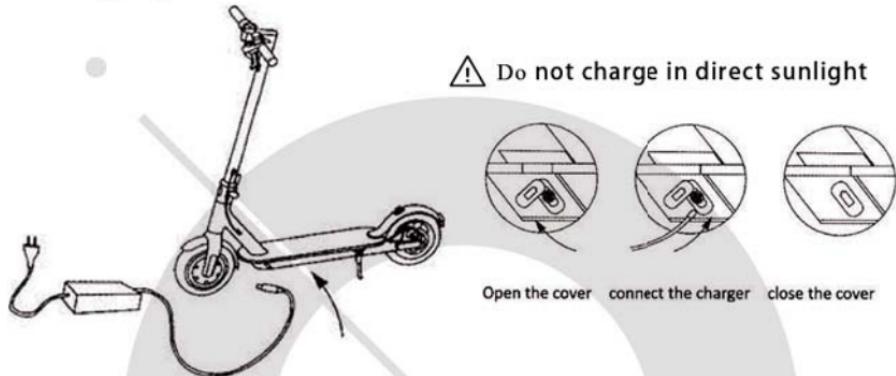
- 4). Testing the power switch after finish assembling



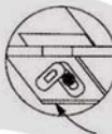
Power Button

Press power button to turn on the vehicle. Press and hold a button for 2 seconds to turn on the device. When switched on : press power button to turn on/off a flashlight; press a power button twice to normal mode and power saving mode.

4.Charging scooter



⚠ Do not charge in direct sunlight



Open the cover

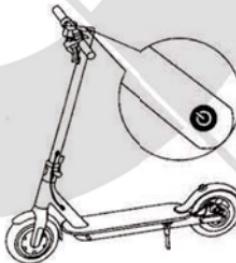
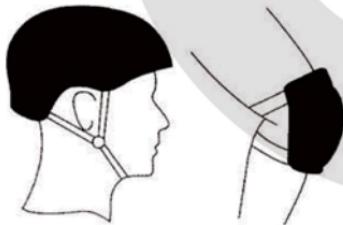
connect the charger

close the cover

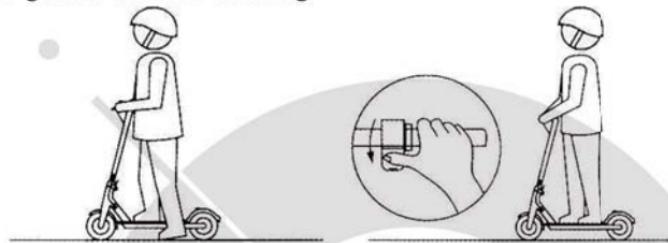
5.Learning driving

Please wear helmet and knee pads when practice

1.Power on and The display will turn off

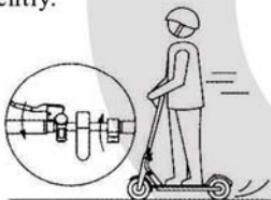


2. Stand on pedal with one leg, hit the ground with the other leg

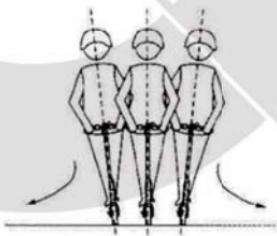


3. Step on the other leg when the scooter is moving, then press the accelerate button (only accelerate when the scooter speed is beyond 5km/h)

4. loose the accelerate button when slow down. Energy recovery systems will open it self to slow down. Press the left disc brake tightly if want to brake urgently.

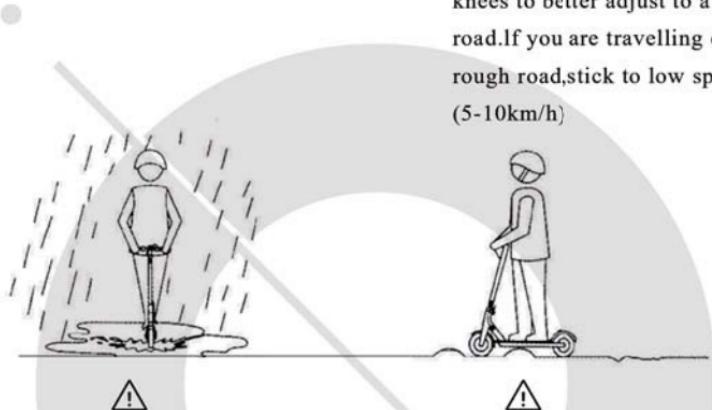


5. lean your body left slightly to turn left, lean your body right slightly to turn right. And turn the handlebar slowly



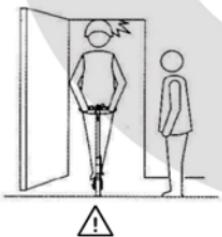
6. Safety Instructions

It is not recommended driving on the rain



Entering into any room, elevator, etc.

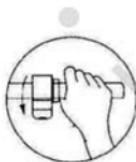
Be careful not be injured by a door frame.



Please not add speed when descending a hill



While walking with a scooter,
do not press a speed knob



When driving it is recommended to go
around various obstacles on a road



Please do not hang backpacks and
other heavy objects on handle bars
or ground



When driving is forbidden to place
one foot on the running board or on
the



Preventing dangerous driving

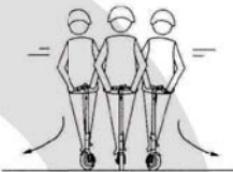
It is forbidden to leave a scooter on a scooter wheel at high roadway for motor vehicles or ride in at a high speed



It is forbidden to drive through puddles, to which exceeds dept of 2cm



It is forbidden to sharply turn a residential area with a large flow of passers-by

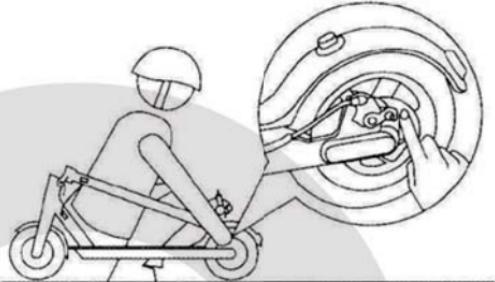


Never ride a scooter more than or one person, hold a child in your arms.





Do not tread the back of the fender



Do not touch the disc brake



Do not driving leaving your hands



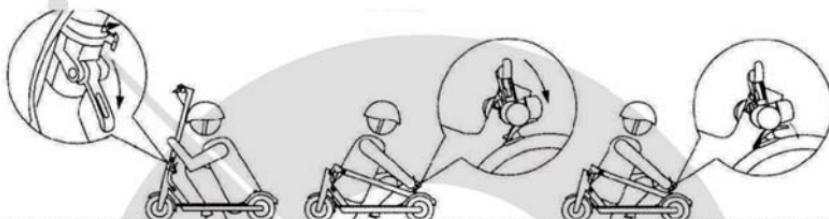
Do not riding electric scooter up, down steps or jump over obstacles

Safety Recommendations

- 1) Electric scooter -it is only a device for entertainment,not vehicle.But once you driving to public area, the electric scooter brings certain risks for your safety .For the sake of your safety and others safety,you must strictly follow the instructions,outlined in this driving manual.
- 2) You should understand that if you ride a scooter in a public place,you must comply with all recommendations for safety.Also do not forget that there is a possibility of collision,due to violation of pedestrians or vehicles traffic rules ,there is also a risk of injury ,due to improper operation of the unit. As in other types of vehicles,the higher a speed of electric scooter,the greater a braking distance.On some smooth road emergency braking may cause skidding of scooter,loss of balance and even fall. Therefore,during moving of scooter you need to be vigilant,to adhere to an appropriate speed ,keep a safe distance from pedestrians and /or with other vehicles .Riding on unfamiliar terrain,keep vigilance and appropriate speed.
- 3) While riding scooter ,respect rights of pedestrians.Do not scare them, especially children. Reduce speed,passing by them.If you are moving in the same direction with pedestrians,try to stick to the left side as much as possible(for right-hand traffic countries).If you are moving in the opposite direction,stick to the right and slowdown.
- 4) Please strictly follow your country road rules to driving, and also strictly abide by rules ,set out in the instructions and safety recommendations.Violation of the above rules may result financial expenses,personal injury,occurrence of traffic accidents,legal disputes,conflict and other unpleasant situations.Our company does not bear any direct or joint and several liability.
- 5) To avoid personal injury ,do not loan electric scooter to others whom do not know how to drive.Please spend a training before you transfer your scooter to friends,as well as teach he(her)must be wear the proper safety gear.
- 6) Please do inspect scooter carefully before each use.If you find shattered parts ,battery life has decreased obviously,tires leak air or there are signs of excessive wear,uncharacteristic sounds when turning or other abnormal symptoms,please discontinue use of the scooter immediately ,don't drive it reluctantly.

7. Fold and Transportation

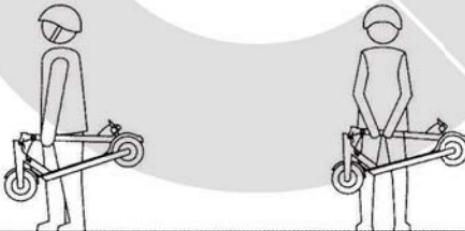
Fold



Make sure scooter be off, hold the front pole, loosen a lock lever and lower a steering rack. Adding a steering rack in a horizontal position and secure it by inserting a hook through a special ring, which is located on the rear wheel mudguard. To Assemble the scooter , disconnect a steering rack lock from a hook of a mudguard, and then lift it into a vertical position and lock a lever.

Transportation

You can transfer folded scooter with one hand



8.Care and Storage

Clean and store Electric Scooter

If you find any stains on electric scooter housing,use a soft,damp cloth to wipe the vehicle;You can use toothpaste and a toothbrush to clean the scooter from stains, and then wipe it clean with a damp cloth.If you find scratched on parts, made of plastic,use sandpaper or other grinding materials for their polishing.

Warning :Do not use alcohol,petrol,kerosene or other corrosive solutions , volatile chemical solvents to clean the vehicle.Otherwise,it will cause serious damage to the scooter body and can disrupt a structure of internal elements.Do not wash electric scooter under a strong pressure of the water,make sure the scooter in the off status.In addition,after charging of the vehicle,it is necessary to insert a plug back to a charging connector,otherwise you may get an electric shock, or may have serious water damage cause from water falling into this hole ,may have serious water damage.

If you do not use the scooter ,store it in a dry ,cool place and do not leave the unit for a long time on the street.Leaving the device under the sun/in extremely high temperature/over-low temperature can cause rapid aging of an outer body and wheels of Electric Scooter or reduce battery life.

Maintenance of Electric Scooter battery

- 1)Do not use batteries from other brands in order to avoid a dangerous situation;
- 2)Do not open or disassemble the battery to prevent electric shock.Avoid contact with metal objects to prevent an occurrence of a short circuit.Otherwise,the battery may have malfunction or can injure the user;
- 3)It is recommended to use an AC adapter,that comes in original configuration of

the device,to prevent an occurrence of an accident or fire of the vehicle;

4)Improper disposal of used batteries and accumulators is the cause of severe environmental pollution.Please,dispose of batteries in accordance with local laws.Please do not dispose of batteries together with food waste.Protecting the environment together!

5)After each use of the device,charge the battery to prolong its service life.

Do not store the scooter battery in rooms with temperatures,that exceed 50Cor-20°C(for example,do not leave the battery of Electric Scooter and other batteries in cars in summer time on the hot sun),do not leave the battery near fire.As a result of these actions may deteriorate the battery,overheating and can even cause inflammation.

If within 30 days the scooter is not used,charge the battery and keep the device in a cool,dry place.Every 60 days you need to charge the battery,otherwise there is the likelihood of its failure,which is not subject to warranty services.

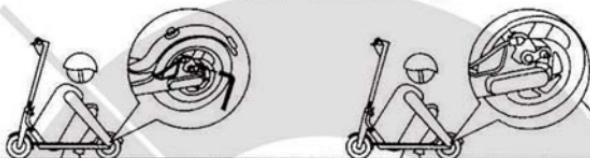
Avoid a full discharge of the device,it will to extend battery life.When using the device at normal room temperature,the battery will be able to ride much greater distance and its performance will be better;but if you use the scooter at temperatures below 0C,vehicle performance and permeability decrease.

At-20C a traveled distance is less,than the scooter in the normal conditions of half or even less.If a temperature rises,a traveled distance by the vehicle will also increase.You can check remaining distance in the Application.

Note:A fully charge scooter runs about 120-180 days of standby time.The battery has a smart chip,that stores information about its charging-discharging.If you are not charging the battery for a long time,it can cause serious damage,for which it is impossible to charge the device again.This kind of damage is not included in free warranty service.(Caution:Do not disassemble the device by unauthorized people,as there is a risk of electric shock or serious injury as result of a short circuit.

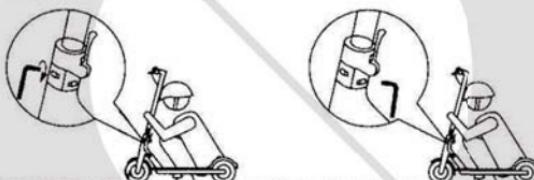
Adjusting a brake disc

If a brake is very tight:using M5 hex wrench and scroll counterclockwise screws of brake disc tensioner pulley,slightly shorten a length of a tail brake cable,then tighten a tensioner pulley.If you think that brake is very free,loosen a tension pulley,pull a brake cable to slightly increase a length of its tail.Tighten a tension pulley.



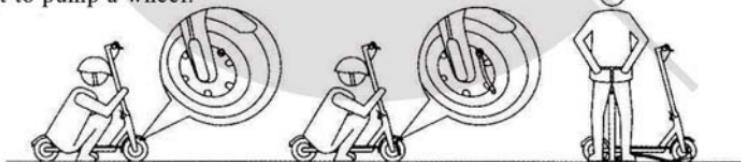
Adjusting a handle bars

Staggering of steering rack:using a M5 hex wrench,tighten two screws near the folding mechanism.



Using a connecting pipe to pump wheels

If a rear wheel of Electric Scooter deflated,connect a connecting pipe to a wheel nipple to pump it .First,remove the a cap of pin,then tighten a fitting, and then you start to pump a wheel.



9.Parameters

| Name | Pulse | Pulse X | Pulse S |
|--------------------------------------|--|-----------|----------|
| Max load | | 150KG | |
| Age | | 16-50 | |
| Height | | 120-200CM | |
| Max speed | | 19 MPH | |
| Possibility under specific condition | 19 Mile | 21 Mile | 21 Mile |
| Max slope | | 15% | |
| Suitable area | Solid road surface, smooth clay surface to overtime, obstacles high less than 1cm,a depth of pools no more than 2cm. | | |
| Operating temperature range | | -10-40°C | |
| Temperature of storage | | -20-45°C | |
| Waterproof level | | IP54 | |
| Rated voltage | | 36B VDC | |
| Rated power | | 350w | |
| Wheel size | 8.5 Inch | 10 Inch | 10 Inch |
| Charging time | Est.4 H | Est. 6 H | Est. 6 H |

10. Presence of toxic and harmful substances

| Name | Toxic and harmful substances elements | | | | | |
|-----------------|---------------------------------------|----|----|------|-----|------|
| | Pb | Hg | Cd | Cr6+ | PBB | PBDE |
| Power adaptor | X | O | O | O | O | O |
| Battery | X | O | O | O | O | O |
| Connecting pipe | X | O | O | O | O | O |
| Charging port | X | O | O | O | O | O |
| Indicators | X | O | O | X | X | X |
| Circuit board | X | O | O | X | X | X |
| Motor | X | O | O | X | O | O |
| Housing | X | O | O | O | O | O |

Date provided in accordance with provisions of SJ/T 11364.

O:toxic and harmful substances in all components of the device are contained in an amount below the limit value,according to standard GB/T 26572-2011.

X:presence of toxic and hazardous substances at least one of components of the device in an amount,that exceeds the threshold,according to GB/T 26572-2011

11. Warranty

Warranty service is carried out in accordance with the law on 《consumer rights》 and the 《Law on the quality of products.》 The warranty service includes:

Recommendation:use the packaging for safe transport of the device.We recommend keeping the original packaging within 15 days after receipt of goods.

I. Warranty terms

| Name | Information on warranty maintainance | Term |
|--|--|----------|
| Main Unit | Frame,controller,steering Wheel,handle bar,control panel,rear hub, brakes,disc brakes (folding)system,fork,front fork govemance system bus control.brake cable | 1 year |
| Accessories | Battery,power supply,brake level, switching gears,hub motor | 6 months |
| Exterior parts,that easily wear out | Anti-collision strip,headlights,instrument cover,handle sets,tires,inner tubes,bell, fender,taillights,ecorative cover, stand,battery compartment cover,foot pad, charging port,rubber stopper | 3 months |

Caution:

Hex wrench,connecting pipe and other consumable component parts have no warranty.

II. Non - warranty regulations

- 1.Authorized maintenance, misuse, collision, negligence, abuse, intake, accident. Improper use of non-product accessories, or tear up the modified label,anti - counterfeit mark.
- 2.The warranty period has expired;
- 3.Damage, caused by force majeure;
- 4.Failures, which do not correspond to the 《List of faults》 of EcoRider service center;
- 5.A failure of the device or its components from the 《Fault list》 , which arose in connection with the human factor , and which interfere with normal operation.
- 6.Failures, that have arisen in connection with the human factors (including, but not limited to, excessive wetting device, puncture, drop, scratch and damage an outer casing ,which have arisen as a result of normal use of goods).
- 7.If this product is used for commercial purposes,all warranty conditions are not maintained.

III .List of faults

| Name of fault | |
|------------------|--|
| Electric Scooter | Incorrect motor operation |
| | Problems with operation of the controller |
| | Problems with charger |
| | Problems with battery |
| | In use, the occurrence of cracks, deformation, etc |

12. Error list and solutions for the controller

| Series No. | Error Code | Solution |
|------------|------------|--|
| 1 | E1 | Check if the communication line connecting PCB and display is loose or not connected well. If it's connected well and the display still shows E1, pls change the communication line. |
| 2 | E2 | Check if the Hall line between PCB and motor is connected well. If it's connected well, but display still shows E2, you need to change a new motor. |
| 3 | E3 | The temperature of scooter is too high, please turn off the scooter for a while |
| 4 | E4 | Change a new controller |
| 5 | E5 | When display shows E5, it is tip of low voltage protection. Pls charge the scooter. |
| 6 | E6 | Check if the wheel is stucked. |
| 7 | E7 | Check if the white-shell 3P line of display is connected well with accelerator. If it's connected well, but display still shows E7, pls change the accelerator. |
| 8 | E8 | Turn off the scooter for minutes, if still shows E8, you need to change the controller and motor. |

13.FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

14. Commugo APP Installation

Search “YOUFS” in application store or scan the QR code below



Email: service@commugoscooter.com

THANK YOU

If you have any questions feel free to contact us.

✉ service@commugoscooter.com



com
mugo



24 H

Customer Service



12 Mth

Technical Support

