

Gleetour[®]

DASH CAM User Manual



Explanation of Symbols Used in This Manual

⚠ WARNING : This symbol indicates that failing to follow the instructions may result in serious damage to the device and could cause associated property loss!

! IMPORTANT : This symbol signifies content and usage procedures that you must pay close attention to during the operation of the device!

🚫 PROHIBITED : This symbol indicates actions that are strictly forbidden!

The Dash cam comes with two manuals: a Quick Installation Guide and a Functional Operation Manual. The Quick Installation Guide helps you quickly understand and install the device. The Functional Operation Manual provides a detailed overview of the dash cam's functions, usage, and troubleshooting tips.

Should you run into any hitches while using your H series dashcam, You can contact us through the purchase website, Or scan the "Contact US" QR code in the user manual to email us. We usually get back within 12 to 24 hours, and we're dedicated to helping you sort out any issues you might be facing!

Thank you for choosing Gleetour products.

You can scan the following QR code to view more service information.

Contact Us



Email:Help@gleetours.com

F A Q



More Q&A

Free APP



DOWNLOAD

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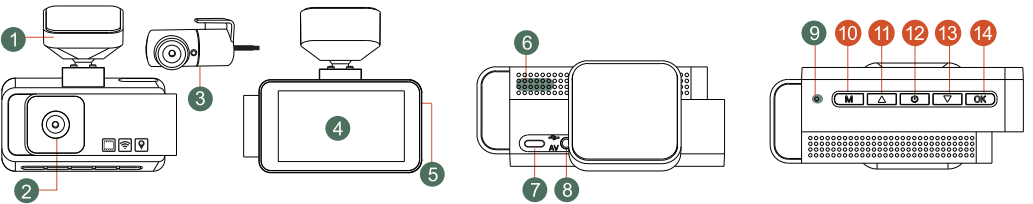
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Let's take you through Dash cam



G2					
1	GPS Receiver	4	3 inch IPS Screen	7	Type-c Power port
2	Front Camera	5	Memory Card slot	8	Rear camera port
3	Rear Camera	6	Dash cam speaker	9	Recording MIC

ICONS		Button function	Button operation instructions	
			In Video Recording Mode	In Menu Mode
10	M	Menu button	To Enter Settings Menu: Press the button briefly. To Turn Wi-Fi On/Off: Press and hold the button for 5 seconds.	Press the button briefly to return to recording mode.
11	▲	Up button	Press the button briefly to access the video list.	Press the button to scroll up or page up.
12	⏻	Power button	Short press the button to turn off the screen; holding the button down will turn off the device.	
13	▼	Down button	Press the button briefly to lock the current video in case of emergency.	Press the button to scroll down or page down.
14	OK	Confirm button	Press and hold for 2 seconds to take a quick photo Press the button to switch between the live preview of the front and rear cameras.	Press the button to confirm

Recording Status Screen Description

● Rec

Indicates that dash cam is in recording

● Rec

Indicates that the current recording video is locked

○ Rec

Stop recording

Date & Time

Time Lapse Mode is ON

Parking Monitor Mode is ON

Good GPS signal

Memory card inserted

GPS no signal

NO Memory card inserted

2023/02/02 12:30:28

MIC is ON

MIC is OFF

WIFI is on and be connected

Rear camera video

Button: M

▲

⏻

▼

OK

	ICONS	Button	Icon Description	
①		M	Settings Menu	* ① While in the process of recording or during video playback, press the button to secure the current video file. Once a video is secured, it can only be accessed from the 'Locked Video' folder.
②		▲	Video Playback List	
③		⏻	POWER/Turn off screen	* ② While in recording mode, press the to switch between the front and rear camera views: Full screen display & Picture-in-Picture display.
④		▼	Manual Lock Video* ①	
⑤		OK	Switch Camera View* ② & Quick Snapshot* ③	* ③ In video recording mode, press and hold the button for 2 seconds to quickly take a photo.

Setting Up Your Dash cam -- Initial Configuration Instructions

Upon first use or after a factory reset, please complete the following settings as prompted

Language

简体中文

English

Français

Deutsch

① Language Selection:

Press the '▲'/'▼' button to navigate and choose the language you prefer. After making your selection, confirm it by hitting the 'OK' button.

Time zone

UTC -05:00

UTC -04:00

UTC -03:30

UTC -03:00

② Time Zone Selection:

Utilize the '▲'/'▼' buttons to select your local time zone. Once you have made the appropriate adjustment, press the 'OK' button to confirm your selection.

2023 01 11 07 32 12H

2024 02 12 08 33 24H

2025 03 13 09 34

③ Set date and time:

1. Press the '▲'/'▼' button to select the year. After selecting, press the 'OK' button to confirm and enter the month setting; 2. Repeat the above operations to complete the date, time, and 12H/24H mode settings in sequence; 3. After the setting is completed, press the 'OK' button, select the '✓' icon, and press the 'OK' button again to confirm saving.

Speed unit

km/h

mph

④ Speed Unit Selection:

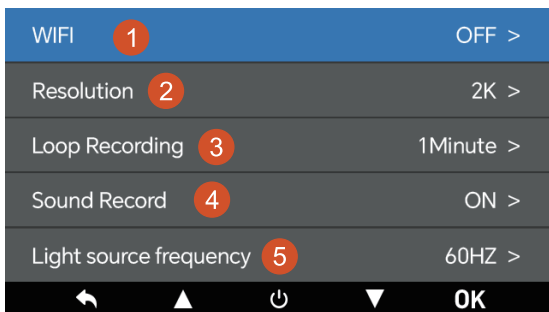
Press the '▼' button to navigate through and select your preferred speed unit. Once you have made your selection, confirm it by hitting the 'OK' button.

07

Setting Up Your Dash cam --Comprehensive Function Configuration Guide

Accessing the Settings Menu: When in Video recording mode, press the 'M' button to open the settings menu. Use the '▲' or '▼' buttons to navigate and select the settings you wish to modify, and press the 'OK' button to apply the changes.

Exiting the Settings Menu: When in menu mode, simply press the 'M' button to return to the preceding menu or revert back to the recording mode.



i If you're not planning on using the device's WIFI for a prolonged period, we recommend that you turn off the WIFI feature promptly. Doing so can prevent your phone from staying connected to the device's WIFI, which could potentially interfere with your phone's internet connection.

1 WIFI

Press the '▲' '▼' button to select **WIFI**, press 'OK' to enter the WIFI settings menu, press 'OK' again to turn on WIFI, Press the 'M' button to return to the main menu.and repeat these steps to turn it off if needed.

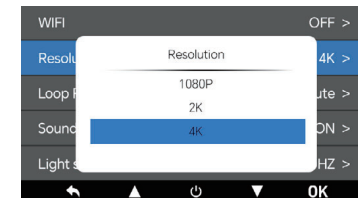
i Additionally, you can quickly enable WIFI by pressing and holding the 'M' button for 5 seconds while in recording mode. Press and hold the 'M' button again for 5 seconds to quickly disable WIFI.

i If your phone disconnects from the WIFI, the device will automatically turn off the WIFI after 5 minutes.

08

2 Resolution

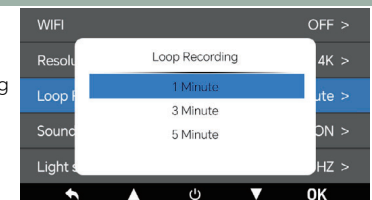
Press the '▲' '▼' button to navigate to **Resolution**, press 'OK' to enter the resolution settings menu, select the video resolution with the '▲' '▼' button, and press 'OK' to save and return to the main menu.



3 Loop Recording

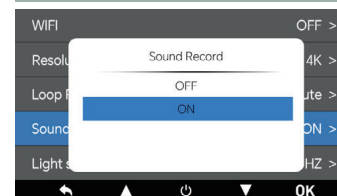
The loop recording feature allows your dashcam to record video continuously. When the storage capacity becomes full, the dashcam will automatically replace the oldest video clips with new recordings, eliminating the need for manual deletion and concerns about running out of storage space.

The Dash cam offers three options for loop recording durations: 1 minute, 3 minutes, and 5 minutes. We recommend setting it to 1 minute for ease of locating specific video clips during playback.



Press the '▲' '▼' button to navigate to **Loop Recording**, press 'OK' to enter the settings menu, select the loop recording duration with the '▲' '▼' button, and press 'OK' again to save and return to the main menu.

4 Sound Record



The Sound recording feature is designed to capture sounds throughout your travels. If you prefer not to record audio, you have the option to deactivate this function.

Press the '▲' '▼' button to navigate to the **Sound Record**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button again to select either to enable or disable the recording feature, and press the 'OK' button to save and return to the main menu.

09

5 Light source frequency

Adjusting the light source frequency correctly can help mitigate potential flickering issues in your video footage. Press the '▲' '▼' button to navigate to the **light source frequency**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the light source frequency, and press the 'OK' button to save and return to the main menu.

- i** For regions where the voltage is between 100V~130V, please select a light source frequency of 60HZ;
- i** For regions where the voltage is between 220V~240V, please select a light source frequency of 50HZ.

Mirror Flip	6	ON >
Rear cam Flip	7	OFF >
Screen Saver	8	OFF >
Preview Mode	9	Front >
Volume Setting	10	High >
<div>◀ ▲ 🔌 ▼ OK</div>		

8 Screen saver

The dash cam can continue recording even when the screen is turned off, which helps prevent the screen light from distracting your vision while driving at night. You can set up the device to automatically turn off the display by following these settings.

Press the '▲' '▼' button to navigate to **screen saver**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select screen off time (1 min/3 min/5 min), and press the 'OK' button to save .

- i** In sleep mode, pressing any button can quickly wake up the display.

6 Mirror Flip

Enable or disable the function to flip the rear camera image left and right.

7 Rear cam Flip

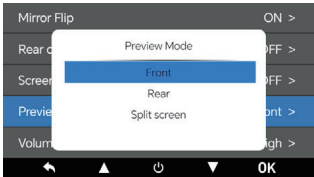
Enable or disable the function to flip the rear camera image horizontally.

- i** Options 7 and 8 above generally do not need to be set separately. They only need to be set if the rear camera is installed incorrectly!

9 Preview Mode

Preview Mode primarily sets the display screen of the recorder during operation. There are three options available: the front camera view, the rear camera view, and a simultaneous display of both front and rear views.

Press the '▲' '▼' button to navigate to **Preview Mode**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the **Front/Rear/ Split screer**, and press the 'OK' button to save .



- i** In recording mode, you can also quickly switch views by briefly pressing the "OK" button.

10 Volume Setting

This setting is primarily used to adjust the volume of button sounds and video playback. It offers four options: 'Off', 'Low', 'Middle', and 'High'. Select the one that best suits your needs.

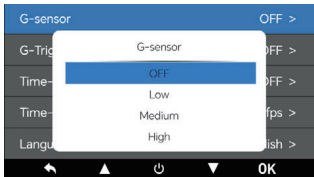
Press the '▲' '▼' button to navigate to **Volume Setting**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the volume level, and press the 'OK' button to save .



11 G-sensor

This setting primarily adjusts the sensitivity of the G-Sensor. The G-Sensor is designed to send a signal in the event of sudden braking or a collision while the vehicle is moving, which in turn triggers the camera's automatic video lock feature.

Press the '▲' '▼' button to navigate to the **G-sensor**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select sensitivity, and press the 'OK' button to save and return to the main menu.



- i** We recommend setting the sensitivity to either low or middle. If the sensitivity is set too high, this may result in a significant increase in the number of locked Video recordings.

Parking monitor feature (This feature includes settings menus 12 13 14)

i Parking monitor is an important vehicle safety technology that automatically monitors the surroundings while your vehicle is parked. It can start recording immediately in the event of a collision or other unusual situations, ensuring the preservation of crucial evidence.

i Installing the parking monitor cable(Asin:B0DSBSY2RF) is a prerequisite for activating the parking monitor feature. Without the parking monitor cable installed, the settings menu for functions 12,13,14 will be hidden.

i To ensure the parking monitor function works correctly according to your needs, it is essential to properly set the following four features:



1. G-sensor (must be enabled)
2. Collision Detection
3. Time-lapse Recording duration
4. Time-lapse Recording



Properly configuring these features is key to achieving optimal monitoring results.

i The parking monitor includes both collision detection and timelapse recording modes, which cannot operate simultaneously; you must choose one of these modes for monitoring.

12

Parking Monitor Operating Mode Settings

Below are detailed explanations of two different settings for the parking monitor function.

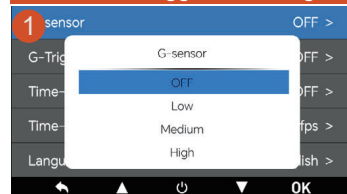
12 G-Trigger Recording

Turn on G-Trigger Recording Mode (G-sensor must be activated and Time-lapse Recording duration must be turned off). The vehicle will monitor in a stationary state without recording while in parking mode.

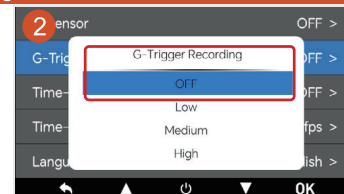
Once the vehicle detects a collision while parked, the monitoring system will activate immediately, record a 1-minute video, and lock this video.

Locked videos will be saved in a locked folder for future playback and evidence preservation.

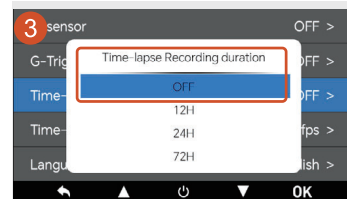
Mode1 --- G-Trigger Recording Settings



1.Ensure the G-sensor is activated and set the sensitivity (it is recommended to set the sensitivity to 'Medium').



2.Press the '▲' '▼' button to navigate to **G-Trigger Recording**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the sensitivity (it is recommended to set the sensitivity to 'Medium'), and press the 'OK' button to save.



3.Disable Timelapse Recording Duration (mandatory): Press the '▲' '▼' button to navigate to **Time-lapse Recording duration**, press the 'OK' button to enter the settings interface, press the '▲' '▼' button to select 'OFF' and press the 'OK' button to save.

4.At this point, the vehicle is in Collision Detection mode. After you lock the car, the Dash cam enters a stationary monitoring state. If a collision is detected, the monitoring system will immediately start recording a 1-minute video and lock this video.

13

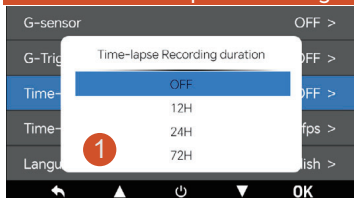
13 Time-lapse Recording duration & 14 Time-lapse Recording

When you enable timelapse recording, the vehicle will continuously monitor using timelapse video technology while in parking mode. (You need to set both parameters 10 and 11 simultaneously).

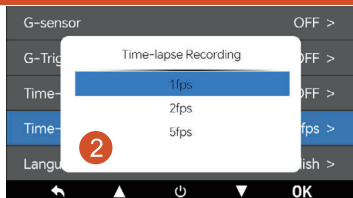
In timelapse recording mode, if the vehicle detects a collision (with the G-sensor activated), the currently recording timelapse video will be immediately locked.

Locked video files will not be overwritten or deleted; they are saved in a specific locked folder to ensure you can access these crucial pieces of evidence when needed.

Mode2 — Time-lapse Recording duration



1. Set the duration of timelapse recording: Press the '▲' '▼' button to navigate to the duration of timelapse recording, press the 'OK' button to enter the settings interface, press the '▲' '▼' button to select the recording duration, and press the 'OK' button to save.



2. Set the frame rate for timelapse recording: Press the '▲' '▼' button to navigate to timelapse recording, press the 'OK' button to enter the settings interface, press the '▲' '▼' button to select the recording frame rate, and press the 'OK' button to save.

3. At this point, the timelapse recording settings are complete. After you lock your car, the Dash cam will automatically enter timelapse recording mode.

(This mode has priority; you do not need to turn off the collision detection feature when using this mode. If you need the timelapse recording to have collision locking capabilities, you must activate the G-sensor.)

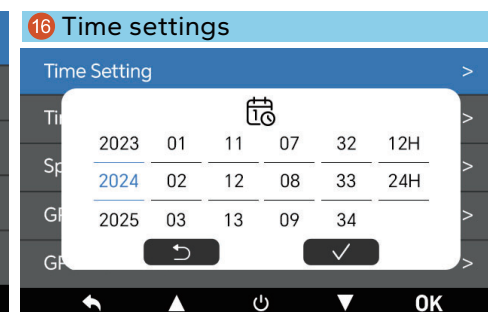
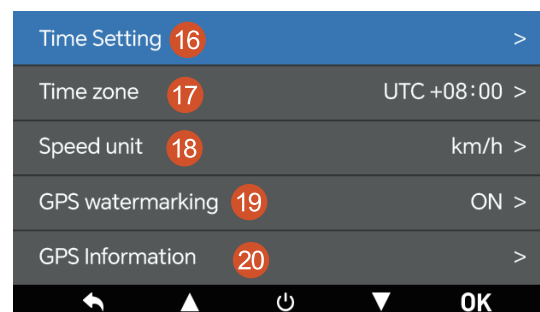
i Upon restarting the vehicle, the camera will automatically revert to its standard recording function. It will also remember the settings for time-lapse recording, eliminating the need for you to set it up again.

i When the time-lapse recording duration is set to 'Off', the recorder will continue to capture footage non-stop. For optimal performance, we recommend setting the duration to 12 hours!

i The monitoring duration of both modes is dependent on the vehicle's battery level. If the battery level falls below 11.6V or 23.5V, the monitoring function will automatically cease.

15 Language

The Dash cam supports eight languages. Press the '▲' '▼' button to navigate to **language**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the desired language, and press the 'OK' button to save.



Press the '▲' '▼' button to navigate to **Time Settings**, then press the 'OK' button to enter the settings menu.

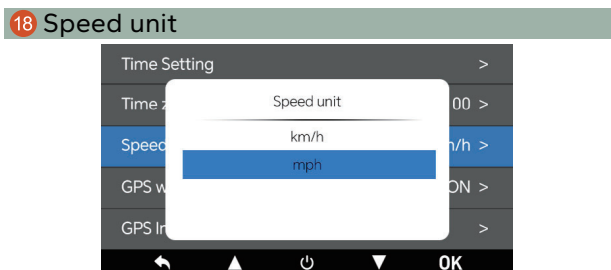
1. Press the '▲' '▼' button to select the year. After selecting, press the 'OK' button to confirm and enter the month setting;

2. Repeat the above operations to complete the date, time, and 12H/24H mode settings in sequence;

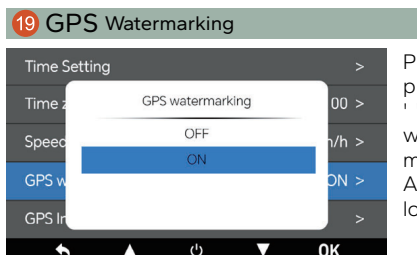
3. After the setting is completed, press the 'OK' button, select the '✓' icon, and press the 'OK' button again to confirm saving.



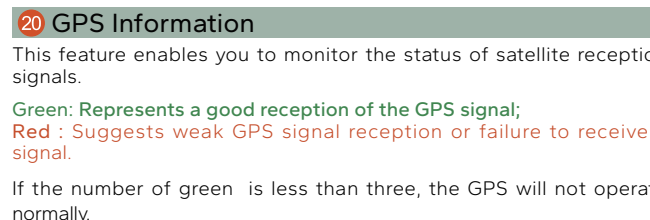
Press the '▲' '▼' button to navigate to the **time zone**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the desired time zone, and press the 'OK' button to save and return to the main menu.



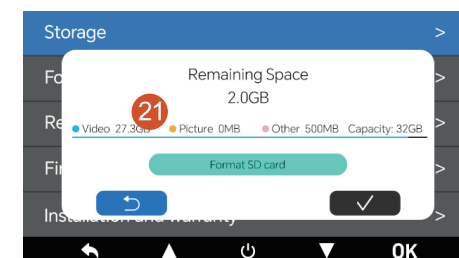
Choose the speed unit that suits your preference: Km/h or mph.
Press the '▲' '▼' button to navigate to **Speed Unit**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to select the desired speed unit, and press the 'OK' button to save and return to the main menu.



Press the '▲' '▼' button to navigate to **GPS watermarking**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to choose whether to enable or disable the GPS watermark, and press the 'OK' button to save and return to the main menu.
After disabling the GPS watermark, GPS information will no longer be displayed on the video stamp.



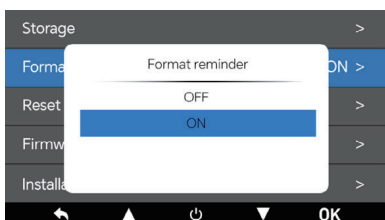
This feature enables you to monitor the status of satellite reception signals.
Green: Represents a good reception of the GPS signal;
Red : Suggests weak GPS signal reception or failure to receive a signal.
If the number of green is less than three, the GPS will not operate normally.



21 Storage
This feature enables you to check the remaining storage space on your memory card and also offers an option to format the memory card.
Press the '▲' '▼' button to navigate to **Storage**, press the 'OK' button to enter and view storage space, press the '▲' '▼' button to choose whether to format the memory card, and press the 'OK' button to format it.

22 Formatting Reminder (Default: off, it is recommended to turn on the 30DAY reminder)

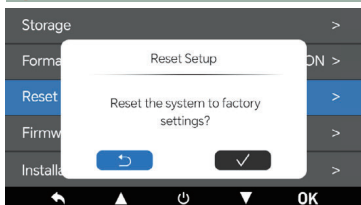
Press the '▲' '▼' button to navigate to **Format Reminder**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to choose whether to enable the format reminder feature, and press the 'OK' button to save.



i After activating the format reminder feature, your device will emit a "DIDIDI" sound every 30 days to remind you to format the storage card. This audio alert will cycle three times and then stop automatically.

i Please note that this feature is strictly a reminder and will not automatically format your memory card! For optimal card performance, we advise formatting your memory card every 30 days.

23 Reset Setup



This feature is designed to revert the device back to its original factory settings. Press the '▲' '▼' button to navigate to **Reset Setup**, press the 'OK' button to enter the settings menu, press the '▲' '▼' button to choose whether to reset the device, and press the 'OK' button to confirm.

i Please refrain from disconnecting the power during the reset process, as it could potentially damage the device and may result in failure to boot.

i Once the device has been reset to factory settings, all functions will need to be configured anew.

24 Firmware version

This feature primarily serves to allow users to check the current firmware version information on their product.



25 Installation and warranty

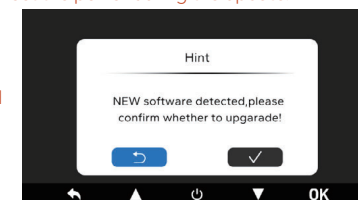
This feature allows you to conveniently access our after-sales service contact information. To communicate with us, you simply need to scan the provided QR code with your smartphone, enabling you to effortlessly send us an email.

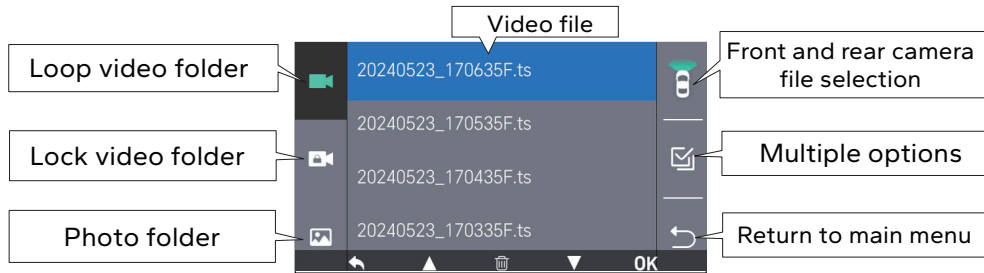


Firmware Update

Firmware update download link: <https://gleetours.com/pages/download>

- 1 Before downloading the firmware, please make sure it matches the latest firmware for your device model. Ensure the firmware version you downloaded is newer than the current version on your device.
- 2 Copy the downloaded firmware to a compatible and already formatted memory card, making sure the filename matches the filename required by the device.
- 3 Insert the memory card into the dashcam (make sure the device is turned off)
- 4 Turn on the dashcam and proceed with the firmware update. Typically, the device will automatically detect the new firmware and start updating upon startup. Do not turn off the device or disconnect the power during the update.
- 5 After the update is complete, the device will automatically restart. Please check the device firmware version again to confirm that the update has been successfully completed.
- 6 To avoid repeated updates, it is recommended to reformat the memory card using the built-in formatting function after the update before using it again.

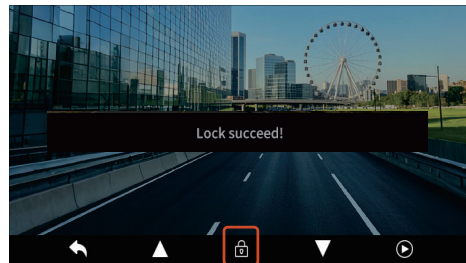




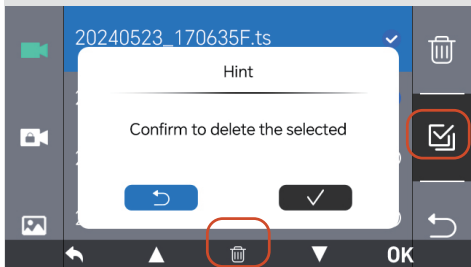
How to Lock/Delete Videos During Playback



④ During video playback, you have the ability to pause the video at any time by simply pressing the 'OK' button. For seamless viewing, use the '▲' '▼' buttons to quickly skip to the previous or next video file, without the need to return to the video list.



⑤ While watching a video, you can secure the currently playing video by pressing the '🔒' button. This will prevent the video from being overwritten or deleted.



⑥ In the playlist, use the '▲' '▼' button to navigate to the video you want to delete. After selecting the desired video, press the '🔒' button to delete the video file. If you need to delete multiple files, you can select '☑' in the playlist using the '▲' '▼' button and then delete multiple video files at once.

22

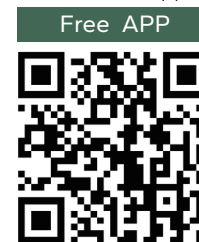
Playing Videos Using WiFi Connection on the Faninso App

The dash cam supports WiFi connection. Please select a mode that is compatible with your mobile device to ensure a successful connection.

To leverage the full features of your dash cam, download and install the "Faninso" App on your mobile device. Once installed, you can enjoy the convenience of playing videos and adjusting dash cam settings right from your mobile device.

1. Download the APP (Free)

- ① Scan the QR code below or search for "Viidure" in the "Apple Store or Google Play" to download and install the app.
- ② Download the Free app via your browser: <https://www.gleetours.com/pages/download>

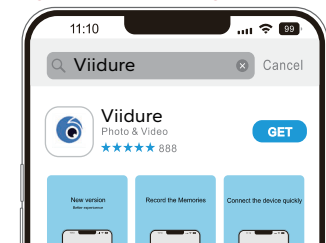


Free APP

Android app on
Google Play

Download on the
APP Store

iOS 10.0 or later
versions



i While the WiFi interconnection feature of the dash cam allows for the registration of multiple mobile devices, please note that simultaneous operation or video downloading from multiple devices is not supported.

i The effective signal range for WiFi interconnection with your dash cam is approximately 10 feet. Beyond this distance, the WiFi connection may become unstable or disconnected, and you may not be able to carry out control operations or access the features of your dash cam via your mobile device.

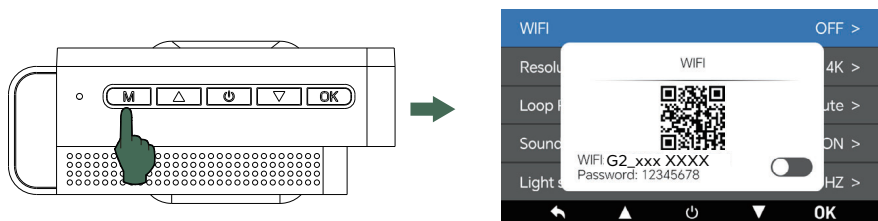
i In the event that your mobile device disconnects from the WiFi, the dash cam will automatically shut off its WiFi connection after a period of 5 minutes.

i Gleetour periodically upgrades the application to enhance more functionalities. When a new version is released, the application will automatically remind you. You just need to follow the prompts to complete the upgrade.

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II. Quickly Turn On the Dash Cam's Wi-Fi

Quickly enable WIFI: Press and hold the 'M' button for 5 seconds to enable the device's WIFI function.
Quickly disable WIFI: Press and hold the 'M' button for 5 seconds again to disable the device's WIFI function.



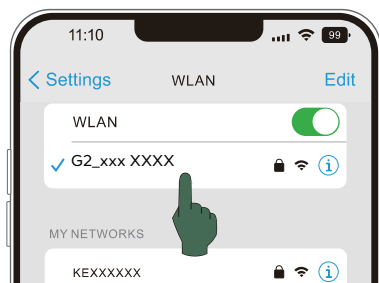
III. Connecting to the dash cam via Wi-Fi

Follow these steps to connect your mobile device to the dash cam via Wi-Fi:

- 1 Open the WiFi settings on your mobile device.
- 2 Rowse the list of available networks and locate the network named "G2_XXXX".
- 3 Select this network Type in the default WiFi password, which is "12345678".
- 4 Press "Connect" or its equivalent on your device.

i To safeguard against potential security risks, it is highly recommended that you change the default WiFi password after your first login. This step helps protect your dash cam from unauthorized access and other potential impacts.

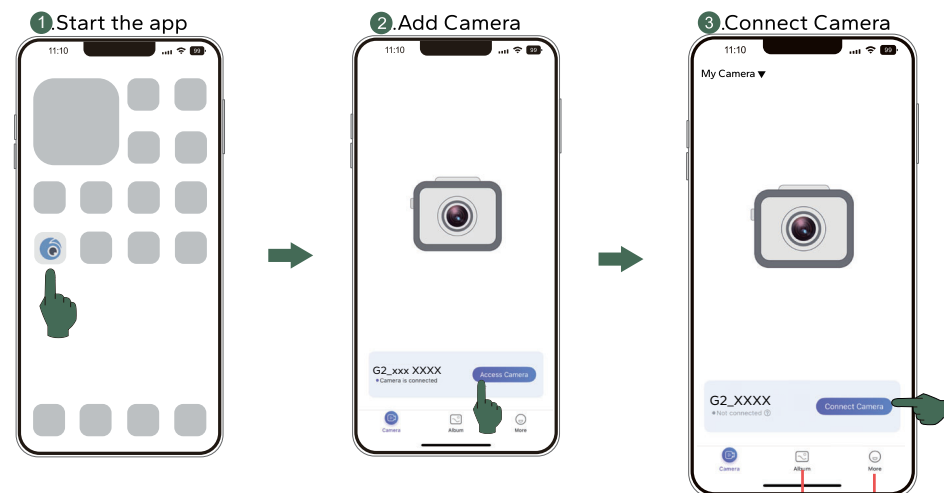
If you happen to forget your WiFi password, you can reset your dash cam back to its factory settings. Following this reset, your WiFi password will be reverted back to the default password, which is "12345678".



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IV. Add a Device Using the APP

After successfully connecting to Wi-Fi, open the APP. If it's your first time using the APP, click on 'Access Camera'. After adding the Dash Cam, click on 'Connect Camera' to enter the real-time preview screen.



i When using the app, you must grant it permissions to access the wireless network!

i If you need to view GPS records, you also need to allow the APP to use your location permissions!

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V. Preview Screen Explanation

Click '📷' to turn the recording on or off.

Click '🔄' to switch between front and rear camera video previews (only supports multi-channel Dash Cam)

Click '📶' to switch the screen to horizontal mirror.

Click '📱' to enter full screen display

GPS Map Records

Click '📁' to view the videos saved on the memory card.

Click '👤' to pause the recording

Click '📷' to capture the screen and save it to the local album.

Click '⚙️' to enter the Dash Cam

i To save videos and pictures to the local album, you need to authorize the APP to use the phone's album permissions!

Device Settings

- Video
- Sound Recording: ☒
- Video Resolution: 2K 60fps > 1080P >
- Loop Record Options: The duration of each recording if the storage card is full it will automatically be overwritten from the earliest video. 1 minute >
- Exposure Compensation: 0.0 >
- Speed Unit: MPH >
- Advanced
- Collision Sensing: When the device is in working state, it will automatically lock current recording video when a collision is detected. OFF >
- Device Language: English >
- General
- Wi-Fi Name: FANRISO H20PRO_XK >
- Wi-Fi Password: >

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VI. Play Video

1 Click '📁' button.

2 Click on Loop/Snapshot/Locked/Parking to select the content you want to view.

3 Click on the video to start playback.

4 During playback, click '📷' to download the video to the local album.

5 During playback, click '📷' to capture a still image of the current screen and save it in the local album.


6 After the video is downloaded to your local album, click '📷' to edit the video, and click '📷' again to share the video on social media platforms.

How can one view GPS logs while a video is playing?

Click '📷' to save the video to your local album, then play the video to view relevant information from the GPS logs.

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During video playback, you can achieve full-screen viewing by either rotating your phone or clicking the '📺' button in the video screen.




Click '🗑️' to delete the currently playing video. Please note! Once deleted, the video cannot be recovered!

Click '📁' to download the currently playing video to your local album. After downloading, you can view the GPS logs by playing the video.

Click '📷' to capture the screen and save it to your local album.

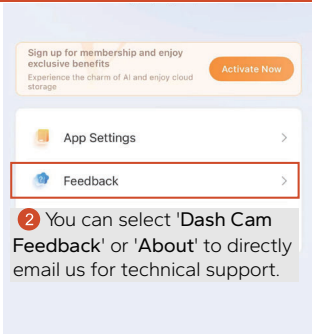
Click to select playback speed: 1 FPS/0.2x/0.5x/1x/2x/5x

Support and Assistance ---How to find assistance in the app?



1 Enter the app, on the camera connection interface, click on 'More'

2 You can select 'Dash Cam Feedback' or 'About' to directly email us for technical support.



Common Troubleshooting

1 Unable to power on		
	Cause of the issue	Solutions
1	Power interface is loose.	Replug the power cord and ensure the connection is secure.
2	Vehicle cigarette lighter socket malfunction.	Try plugging a car cigarette lighter into the socket to check if it's getting power and working as it should.
3	The vehicle's fuse has blown.	Consult the vehicle's manual to find the fuse for the cigarette lighter and check if it has blown.
4	Power plug malfunction.	Try testing your Dash Cam with the car charger.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
! For power cord testing, use a car charger with a DV-5V output greater than 2.1A and a Type-C interface. Connect this to your device and see if the Dash Cam powers on as expected. If you find an issue with the power cord, please reach out to customer service for a replacement.		
2 Crash during startup		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The power input is not stable.	Check if the power cord is firmly plugged in or use a car charger to test if the device can start normally.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
! If your device starts up fine once the memory card is taken out, this might mean the card is damaged or not working properly. In this case, you should try reformatting the card or consider getting a new one.		

3 Constantly restarting		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The power input is not stable.	Check if the power cord is firmly plugged in or use a car charger to test if the device can start normally.
3	Power plug malfunction.	Try using a new power cord to test the device. You can use a car charger that has a DV-5V output with a current of at least 2.1A and a Type-C connector to connect to the device. Check if the device can power on normally.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
i If your device starts up fine once the memory card is taken out, this might mean the card is damaged or not working properly. In this case, you should try reformatting the card or consider getting a new one.		

4 Prompt to format card or memory is full		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	The format reminder feature has been enabled.	You can either choose to turn off the reminder to format, or go ahead and format right now.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
i With time and use, a memory card's read and write performance can drop. To keep your memory card at peak performance, it's a good idea to format it once every 30 days.		

5 Unable to record video		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
3	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
i A lot of times, if you're having trouble recording video, it's because there's an issue with your memory card. To check if your card might be damaged, take it out of the device and see if your computer can recognize it and format it (make sure to use the FAT32 format). Once it's formatted, put the card back in your device and give it another try.		

6 Screen is garbled or flashing		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Frequency setting is incorrect.	Refer to the manual to set the correct regional light source frequency. For the United States region, please select 60HZ.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
i If the screen is garbled or flashing during recording, please first turn off the device and remove the memory card, then restart to check if the screen is still garbled or flashing. If the problem disappears, please reformat the memory card before using it again!		

7 Missing recordings/unable to find intermediate video files		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Video locked due to overly high gravity sensor settings.	Check the timestamp on the locked video and adjust the gravity sensor to 'Medium' as recommended.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
i Missed recordings: A decrease in memory card performance is a key reason for missed recordings. Please make sure your memory card meets the device requirements. Missing intermediate videos: Videos are played in timestamp order. It's possible that the intermediate file was locked by the gravity sensor. In this case, the locked video can only be viewed and played in the locked video folder.		

8 Poor video quality		
	Cause of the issue	Solutions
1	Lens stains.	Check if the lens is stained. If necessary, please use a clean microfiber cloth to wipe the lens.
2	Improper resolution settings.	Make sure you've got the resolution settings on your dash cam set correctly. That way, you'll get the best possible video quality.
3	Overexposure or underexposure.	Adjust the exposure settings of the dash cam to achieve better image quality.
4	Poor installation location.	Ensure the dash cam is installed in the appropriate position on the vehicle's front windshield to achieve a better field of view and image quality.
5	Poor ambient light conditions.	Shoot in the appropriate environment for comparison.
i When you're recording at night, the lack of light can make your videos less clear than they would be during the day. We recommend using the 1080P mode in such situations, as it can effectively improve the video quality at night.		

9 Video playback is stuttering		
	Cause of the issue	Solutions
1	The performance of the memory card has deteriorated, or it has sustained damage.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
2	Performance issues with the playback device.	The performance of the playback device (such as a phone or computer) may not be sufficient to smoothly play high-resolution videos.
3	Video file is damaged or incomplete	Try re-recording the video or use a video repair tool to fix the damaged files.
4	The playback software may have compatibility issues.	Try using other video playback software, or update the playback software to the latest version before playing again.
5	Long-term video playback causing the device to overheat.	Turn off the device and wait for it to cool down before attempting to watch the video again.
i Having trouble with lagging app playback? Try closing the app and turning off WiFi on your phone, then reconnect. Make sure your phone is set up for the right WiFi transmission mode.		

10 Unable to record audio		
	Cause of the issue	Solutions
1	The SoundRecord has been turned off.	Check the settings of the dash cam to ensure that the SoundRecord is OPEN.
2	Mic malfunction.	Try recording a voice memo to test if the microphone is working properly.
3	The performance of the memory card has decreased or it has been damaged.	Reformat the memory card. If the problem persists after formatting, please replace it with a compatible, high-quality memory card.
4	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
5	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

11 Buttons are unresponsive		
	Cause of the issue	Solutions
1	The buttons are stuck or damaged.	Check if the buttons are stuck or damaged. If it's physical damage, you need to contact after-sales service for repair or replacement.
2	Device firmware may be damaged	Try restarting the device, or update to the latest firmware version provided by the official source.
3	The device is overheating.	Power off the equipment and let it cool down before trying to turn it back on.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p>i If a single button fails: You can try restarting the device by unplugging and plugging back in the power. If the button still doesn't work after restarting, then the button may be faulty and you need to have it repaired.</p> <p>i If all buttons are unresponsive: Restart the device by unplugging and plugging back in the power to see if the device's buttons can resume operation. If the buttons work after restarting the power, then the device may have previously crashed. In this case, you can try restoring the device to its factory settings and reformatting the memory card before using it again.</p>		

12 Rear camera is not working		
	Cause of the issue	Solutions
1	Connection problem.	Check the connection between the rear camera and the dash cam, making sure the connecting cable is in good condition and securely connected.
2	The rear camera may be damaged or malfunctioning.	Try replacing the rear camera, or contact after-sales service for further support.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

13 Unable to automatically power off when the vehicle is turned off		
	Cause of the issue	Solutions
1	The vehicle's cigarette lighter power source is uninterrupted power.	Unplug the power after parking and turning off the ignition, or purchase a parking monitor power cable for installation.
2	The parking monitor power cable is not correctly connected to the ACC.	Refer to the vehicle manual to correctly connect the ACC power.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p>i For some brand models, even after the vehicle is turned off and the doors are locked, the power supply from the cigarette lighter remains on (this situation is more common in Ford/Audi/electric cars).</p> <p>If your vehicle fits this description, it is recommended that you unplug the power plug of the Dash Cam after turning off the ignition. Alternatively, you could purchase a parking monitor power cable for installation, which can solve the problem of the vehicle not being able to shut down after turning off the ignition.</p>		

14 No GPS information		
	Cause of the issue	Solutions
1	GPS signal is being interfered with.	Try testing the GPS function in an open and safe area to eliminate the possibility of signal interference.
2	GPS receiver problem.	Ensure the installation location can receive GPS signals.
3	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
4	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.
<p>i If you are unable to connect to the GPS information continuously, please park your vehicle in an open and safe place and wait for 1-2 minutes again. Refer to the manual to see if the GPS information is normal. If you are still unable to connect, the device's GPS receiver may be faulty and need to be repaired.</p>		

15 Unable to connect to WiFi		
	Cause of the issue	Solutions
1	Wi-Fi function is not enabled.	Check the Wi-Fi settings of the dash cam and the mobile phone to make sure the Wi-Fi function is enabled.
2	Wi-Fi password is incorrect.	Make sure to enter the correct Wi-Fi password. If you forget the password, please reset the device to factory settings.
3	Signal interference.	Try connecting to Wi-Fi in another location to rule out signal interference issues.
4	Too far away.	The effective range of WiFi interconnection signal is about 10 feet; beyond this range, interconnection operation will not be possible.
5	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
6	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

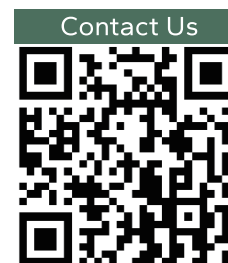
16 Unable to add device in the app		
	Cause of the issue	Solutions
1	Wireless network permissions for the app are not enabled.	You need to set the app permissions in your phone settings.
2	WiFi network connection problem.	Check if the network connection of your phone and device is normal, make sure they are on the same Wi-Fi network.
3	Too far away.	The effective range of WiFi interconnection signal is about 10 feet; beyond this range, interconnection operation will not be possible.
4	App software malfunction.	Check if the app on your phone is the latest version, if there are updates, please upgrade. At the same time, ensure that the app is compatible with your phone's operating system.
5	Device firmware may be damaged.	Download and install the latest firmware version provided by the official source.
6	Device malfunction.	If you're still having trouble after trying these steps, don't hesitate to get in touch with our customer service team for more help.

Warranty Policy

We offer a 12-month warranty on your dashcam purchase! Please note that the warranty may not cover damage caused by unauthorized removal, modification, misuse, or accidents. In addition, the use of unverified accessories may void the warranty.

Contact Us

Should you run into any hitches while using your dashcam, don't hesitate to reach out to us. You can contact us through the purchase website, Or scan the "Contact US" QR code in the user manual to email us. We usually get back within 12 to 24 hours, and we're dedicated to helping you sort out any issues you might be facing!






Email:Help@gleetours.com



Scan the QR code to view more Q&A

⚠ WARNING

- ⊘ Do not apply voltages other than the specified (DC-5V) to the Dash Cam power port during installation!
- ⊘ The Dash Cam is designed for in-vehicle use only; do not install it outside the vehicle, submerge it in water, or expose it to any other liquids!
- ⊘ Do not throw the Dash Cam or strike the lens and screen with hard objects!
- ⊘ Do not use rough cleaning cloths to wipe the Dash Cam, as this may cause damage to the lens and screen!
- ⊘ Do not use the Dash Cam in conjunction with installation accessories that are not certified by FANINSO, as this may likely cause damage to the Dash Cam!
- ⊘ Unauthorized disassembly or modification of the Dash Cam is not covered by the warranty terms in this manual!

Optional accessories for dash cam			
Accessories	Parking monitoring power Cable	Rear Camera Extension Cable	Waterproof WDR rear camera
ASIN	B0DSBSY2RF	B0DSBQK54H	B0DSBF7L83
	(11.5ft) 	(33ft)  2 channel Dash cam only	Including 21.32ft extension cable  2 channel Dash cam only

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Product Specifications

Product Specifications			
Model	G2	Camera channel	2 channel
Display	3 inches IPS	Aperture	Front Camera F1.55 / Rear Camera F2.0
CPU	Dual Core ARM Cortex™ A7	Camera sensor	Front: GC4663/Rear:GC2053
RAM	1Gb DDR3	Resolution	Front:1080P/2K/4K
Momery Card	256GB Max, CLASS 10 Above		Rear:1080P
File format	Video:TS / Image:jpg	Video technique	HDR
Working voltage	DC-12V		3D NDR
Operating temperature	-20℃ ~65℃ (-4 ℉ ~ 149 ℉)		Strong light suppression
Battery	Super capacitor		Backlight Compensation
Features			Geometric correction of lens distortion
Loop recording , Built-in GPS , Built-in WIFI, Free APP, Split-screen display , Emergency recording, Audio recording , Built-in G-sensor , Screensaver mode , Parking monitoring (Need to purchase a power cord to activate)			Rain and Mist Video Correction
		Deviec Size	86mm*70mm*55mm (MAX)
		Deviec Weight	≈ 120g
		Warranty period	1 year

⚠ FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and(2) This device must accept any interference received, including interference that may cause undesired operation.

US REP

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V1.0