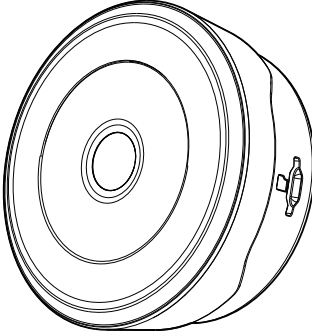



GLASCAM

QUICK START GUIDE


Window Cam G10




WHAT'S INCLUDED




Window Cam
G10 x1




USB
Cable x1




USB
Adapter x1



Cable
Organizer x4



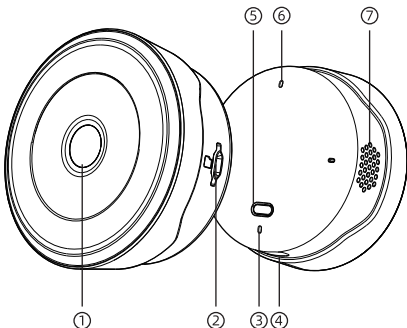
x2 Hook and Loop
x1



Quick Start
Guide x1

2

PRODUCT OVERVIEW



① Lens

② SD Card Slot

③ Microphone

④ Power Input


⑤ Reset Button

⑥ Status LED

⑦ Speaker

3

SET UP THE CAMERA



GET IT ON
Google Play

Download on the
App Store

GLASCAM

1.Download the GLASCAM app from the App Store (iOS devices) or Google Play (Android devices).

2. Connect your phone to a Wi-Fi network and enable Bluetooth.

< Settings WLAN Edit

WLAN

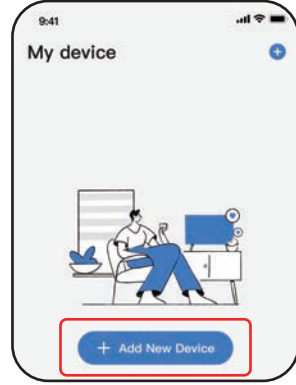
✓ GLASCAM WIFI

< Settings Bluetooth

Bluetooth





4

3. Register a Glascam App account. Go to the app homepage. Tap "Add Device" to add the device to your system.



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LED LIGHT GUIDE

	Solid Red	Camera initializing
	Flashing Blue	Camera is ready for setup
	Blue and Red Alternating	Connecting to internet
	Solid Blue	Camera is online

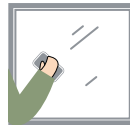
MOUNTING THE WINDOW CAMERA

The camera needs to be installed on a window glass.
Choose a window where you can get the desired view and have easy access to both a power outlet and the router.

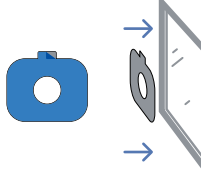
6

Install on window glass

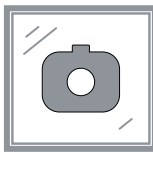
1. Before installation, please clean the window thoroughly.



2. Peel off the protective film from the loop side of the Velcro and stick it to the window glass.



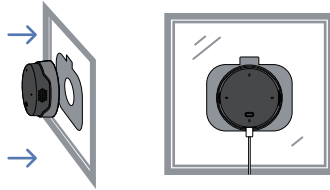
Peel off the protective film



Attach it to the window.

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3. Attach the camera to the Hook and Loop, ensuring the correct orientation of the camera during installation.



Fix the machine onto the Hook and Loop

STORAGE METHOD

Record on cloud storage


You can subscribe to cloud storage on the Glascam App, where your videos will be encrypted and securely stored in data centers. Even if the camera is damaged or stolen, you can still view critical footage within the subscription period. For detailed terms, please refer to the Glascam App Cloud Storage Subscription page.





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My device

+

Camera



Record on local storage

The Glascam G10 camera supports microSD cards (up to 128GB). For first-time use, please format the microSD card in the Glascam App to ensure that videos are stored properly on the card.

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Frequently ASKED QUESTIONS

Glascam G10 Connection Troubleshooting.

Check Power Supply:

Ensure the camera is properly powered on and the power cable is securely connected.

Wi-Fi Connection:

1.Make sure your camera is within range of your Wi-Fi router.

2.Confirm that the Wi-Fi network is stable and working.

3.Restart the router.

Power cycle:

Unplug the Glascam G10 from the power source for 5 seconds, then plug it back in.

Device Reset:

Try resetting the camera to factory settings.

If the above steps don't help, contact our professional technical support via email.

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My Glascam G10 Won't Power On

1. Ensure you are using the provided power cable and adapter that came with the camera.

2. If you are using the provided power cable and adapter, try another power cable and adapter, if possible.

3. Verify that the power cable is properly connected to the camera. The Type-C port of Glascam G10 is located at the bottom of the camera.

4. Plug the camera into a different power outlet.

5. Try resetting the camera to factory settings.

6. If the camera still does not power on, try using another power cable or adapter to check if the cable or adapter is defective.

Glascam G10 does not record event videos or thumbnails, nor will it send notifications.

Note: Some features require an active Glascam service subscription to receive event videos and notifications.

Ensure the camera settings are correct and it can record properly:

1. In the Glascam App, go to the camera settings and tap "Smart Detection."

2. Enable Human Detection / Motion Detection.

3. Increase the sensitivity to capture more event recordings.

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4. Check the detection zones and turn them off during testing.

Check if notification settings are correct:

1. For the camera:

• Navigate to the camera settings > Notifications.

• Enable notifications.

2. For the Glascam app:

• Navigate to the Home tab of the Glascam app.

• Tap Account > Notifications > Push Notifications.

• Toggle on Push Notifications.

Glascam MicroSD Card Troubleshooting

Format the MicroSD card:

1. Navigate to the camera settings > Device Overview > Storage Settings.

2. Tap on MicroSD Card > Format.

3. Wait for 30 minutes and check if there are any video recordings.

Verify that the MicroSD card is properly inserted into the device:

1. Remove the MicroSD card, then reinsert it into the camera until you hear a click.

2. Navigate to the camera settings > Device Overview > Storage Settings.

3. Tap on MicroSD Card to check the status.

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If the camera still doesn't record after the above steps, try changing the recording mode:

1. Go to the MicroSD Card page.

2. Tap on General Recording > Select All Day.

3. Wait for 30 minutes and check if there are any video recordings.

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FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

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Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT PRODUCT SAFETY INFORMATION

Please read all instructions and safety information before use.

SAFETY INFORMATION

Failure to follow these safety instructions may result in fire, electric shock, or other injury or damage.

The Glascam G10 Indoor Camera and its accessories are for indoor use only. Do not expose your device or adapter to liquid. If your device or adapter gets wet, carefully unplug all cables with dry hands and wait until the device and adapter are completely dry before plugging them in again.

Do not use an external heat source (such as a microwave oven or hair dryer) to dry the device or adapter. If the device or adapter appears damaged, discontinue use immediately. Use only the adapter provided by the manufacturer.

To avoid the risk of electric shock, do not touch the device or any connected wires during a lightning storm.

THIS DEVICE IS NOT A TOY

Children may become entangled in cords, leading to strangulation. Keep cords out of the reach of children (at least 3 feet away).

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8341C 美规 单包 说明书
62.2MM 80MM 四色印刷 风琴折 100G书纸