



TUSK
FREQUENCY

User Manual



Unlock the full potential of your
Intercom with the Tusk App



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Available on the iPhone

App Store



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Welcome

Welcome to your Tusk Intercom User Guide. We have designed everything around this unit to be as user friendly as possible. Everything about this device is explained in this manual. If you have yet to install the Tusk Intercom into your helmet, follow the Tusk Installation Guide. All other guides can be found within our Tusk App or online at . [Rockymountainatvmc.com](https://www.rockymountainatvmc.com)

For the Half Helmet Installation Guide. Follow this link or scan the QR Code. [ATV Parts, ATV Tires, Dirt Bike Parts, Motocross Gear, Motorcycle parts and Motorcycle Tires | Rocky Mountain ATV/MC \(rockymountainatvmc.com\)](https://www.rockymountainatvmc.com/atv-parts)

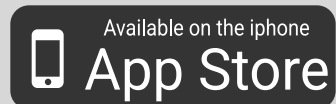
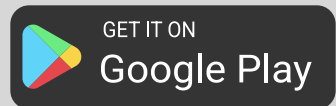
For the UTV Installation Guide. Follow this link or scan the QR code. For the Half Helmet Installation Guide. Follow this link or scan the QR Code. [ATV Parts, ATV Tires, Dirt Bike Parts, Motocross Gear, Motorcycle parts and Motorcycle Tires | Rocky Mountain ATV/MC \(rockymountainatvmc.com\)](https://www.rockymountainatvmc.com/atv-parts)

Tusk App



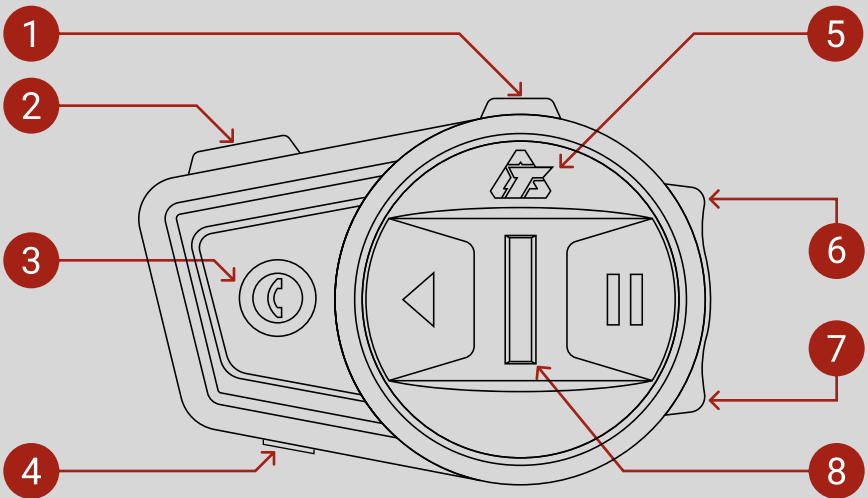
First Phone Connection

First Connection is easiest with the Tusk Intercom App. When opening the app for the first time, you will be greeted with an in depth walkthrough of pairing the Unit to your phone. We suggest following the Tusk App for easiest connection and walkthrough.

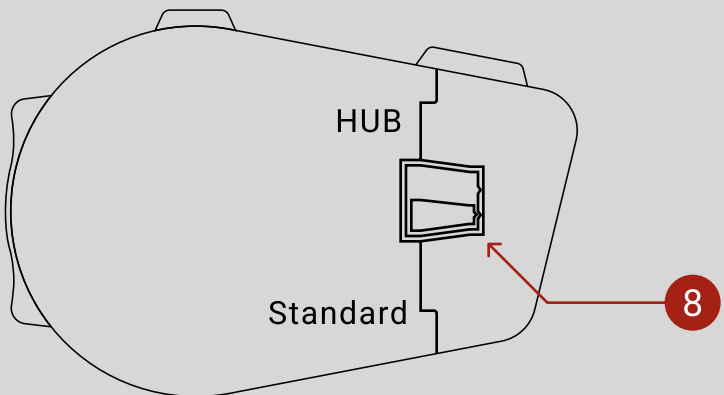


Know your Unit

Front of Unit



Back of Unit



Know your Unit

Unit Breakdown

1 Mute

Steps the unit out from the current group. This will cut all communication to the the units in that group.

2 Push To Talk

Opens the microphone for communication through the Intercom or Two Way Radio.

3 Phone

Answers/Declines phone calls and Activates your phones assistant.

4 Charge Port

Charging the Unit.

5 LED Indicator

Shuts the microphone off.

6 Volume Up

Makes the unit louder.

7 Volume Down

Makes the unit quieter.

8 Pause and Play

Stops and Resumes audio to the Unit.

9 Mode Selection

Selects which mode the Unit operates in.

Getting Started

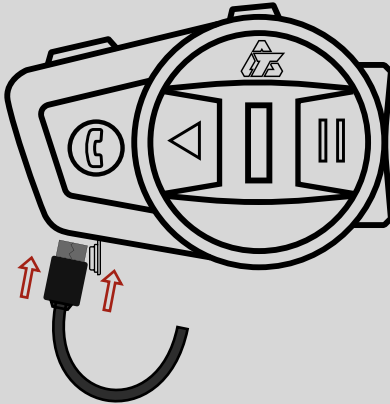


Charging Port



Before first use, be sure to fully charge and update the unit!

Open Plug Port > Connect USB-C

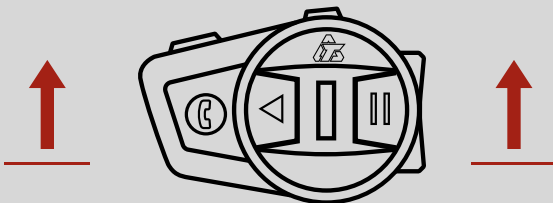


Updating the Unit



Before use, be sure to update the Unit!

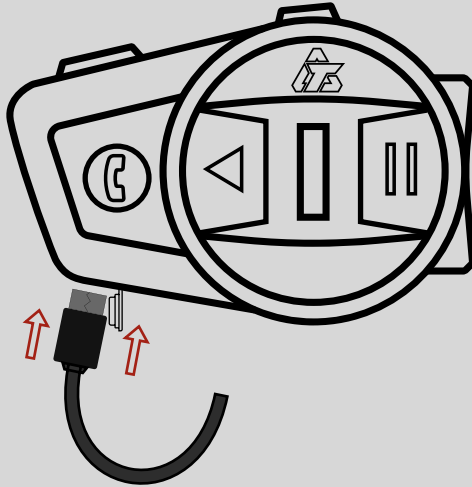
First time using the Tusk Unit and anytime new software is released, you will need to update the Unit through the Tusk App. Keeping the unit up to date will ensure a smoother and more pleasant experience.



Under General Settings > About Device > Firmware Version

The Unit

Charging Port



Charging LED Indicator


While the Unit is plugged in and in the off state, the Unit will display one of these LED colors for its current battery status

 Battery Below 90% - Solid Red



 Battery Above 90% - Flash Green



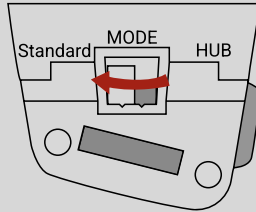
 Battery Fully Charged- Solid Green



Getting Started

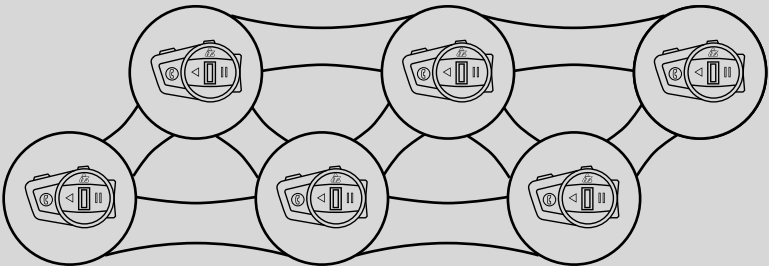
Selecting Mode

Before connecting to a group, make sure that you are in the same mode for every unit that wishes to join the same group.



Standard Mode

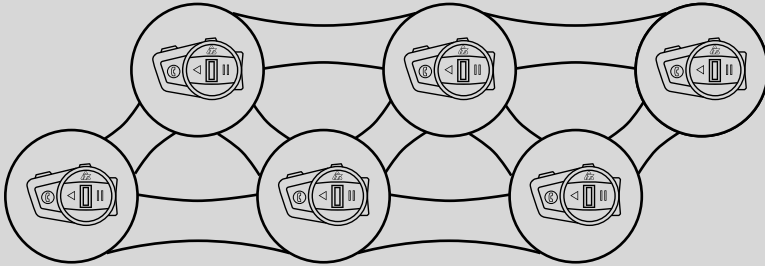
The Tusk Frequency Standard Mode is a long distance Mesh connection system. This system can handle up to 15 units for person to person connection. With a "Mesh" system. A rider that has no direct connection to another can Unit can still communicate by sending that signal through multiple units to everyone in the currently connected group.



Getting Started

HUB Mode

The Tusk Frequency Standard Mode is a long distance Mesh connection system. This system can handle up to 15 units for person to person connection. With a "Mesh" system. A rider that has no direct connection to another can Unit can still communicate by sending that signal through multiple units to everyone in the currently connected group.




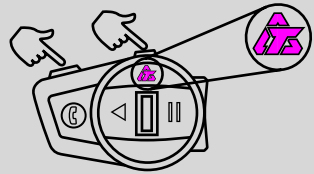
Power On/Off

Power On the Unit by holding the Mute and PTT Button down for 3 seconds.

Power On


Hold PTT and Mute for 2 seconds. *LED Indicator will turn on.

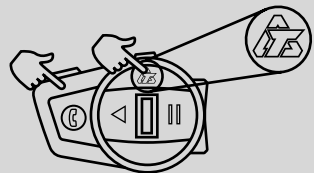
 2 Sec



Power Off

Hold PTT and Mute for 2 seconds. *LED Indicator will turn off.

 2 Sec



Getting Started

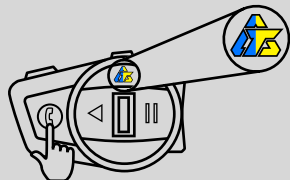
Connecting to a Mobile Device

The Tusk Frequency experience is best while connected to a mobile device. While connected to the Tusk app, the unit can be adjusted to your personal preferences. This includes microphone sensitivity, Audio Levels, and your current grouping.



Phone Pairing

Hold Phone Button for 5 Seconds, the LED Indicator will flash blue and yellow. The unit will be ready to pair via bluetooth.



5 Sec

-Unit will Flash Blue once Connected

Connecting to a 2nd Mobile Device

The Tusk Frequency is capable of a secondary phone connection. This connection will only be active when the Primary Pairing is not connected. This can be useful if you are using multiple devices to connect to the Tusk Frequency Intercom.

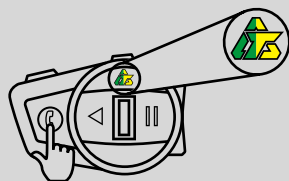
#2 2nd Slot Pairing

Hold Phone Button Then Click once



5 Sec + Click

-Unit will Flash Blue once Connected



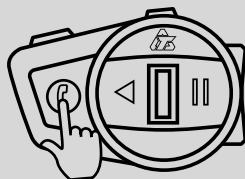
Forget Mobile Device



Phone Reset

WHY - If the Current Connection to the phone needs to be reset/cleared.

HOW - Hold the Phone button for 10 seconds. The blue LED Indicator Will Stop Flashing



10 Sec

-After flashing Blue/Yellow unit will flash magenta

Getting Started

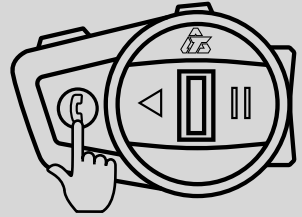
Phone Connection

With a cell phone connected to the Tusk Frequency Intercom, you have a array of functions that will let you control your phones features without needing to take your phone out.



Answer Phone Calls

Press the Phone button once. Answering the phone on the Unit will make the phone call active on your Unit. Answering the call from your phone will answer the phone in a regular way with communication from your phone.

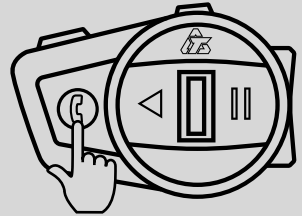


1 Click



Decline Phone Calls

Press the Phone button twice to decline an incoming call.

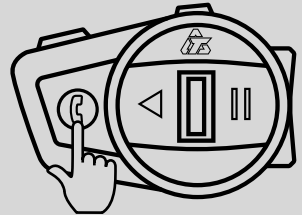


2 Click



Activate Phones Assistant

Hold the Phone Button for 3 Seconds. This will activate your phones assistant. After the audio cue, you can speak your command to the phone.



3 Sec

- Make Phone Calls
- Stream your music
- Ask for directions
- Set Reminders
- Set Alarms
- Send Text messages

Using your phones assistant can make your hands-free adventure much easier than having to constantly pull your phone out and type on a screen. Using these features can add to your Tusk Frequency experience.