



***TUSK***  
***FREQUENCY***

Hub User Manual



Unlock the full potential of your  
Intercom with the Tusk App



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# Welcome

Welcome to your Tusk Intercom User Guide. We have designed everything around this unit to be as user friendly as possible. Everything about this device is explained in this manual. If you have yet to install the Tusk Intercom into your helmet, follow the Tusk Installation Guide. All other guides can be found within our Tusk App or online at . [Rockymountainatvmc.com](https://rockymountainatvmc.com)

For the Half Helmet Installation Guide. Follow this link or scan the QR Code. [ATV Parts, ATV Tires, Dirt Bike Parts, Motocross Gear, Motorcycle parts and Motorcycle Tires | Rocky Mountain ATV/MC \(rockymountainatvmc.com\)](https://rockymountainatvmc.com)

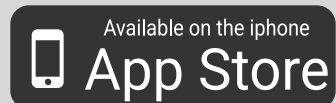
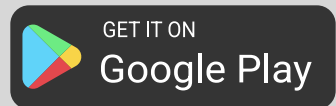
For the UTV Installation Guide. Follow this link or scan the QR code. For the Half Helmet Installation Guide. Follow this link or scan the QR Code. [ATV Parts, ATV Tires, Dirt Bike Parts, Motocross Gear, Motorcycle parts and Motorcycle Tires | Rocky Mountain ATV/MC \(rockymountainatvmc.com\)](https://rockymountainatvmc.com)

# Tusk App



## First Phone Connection

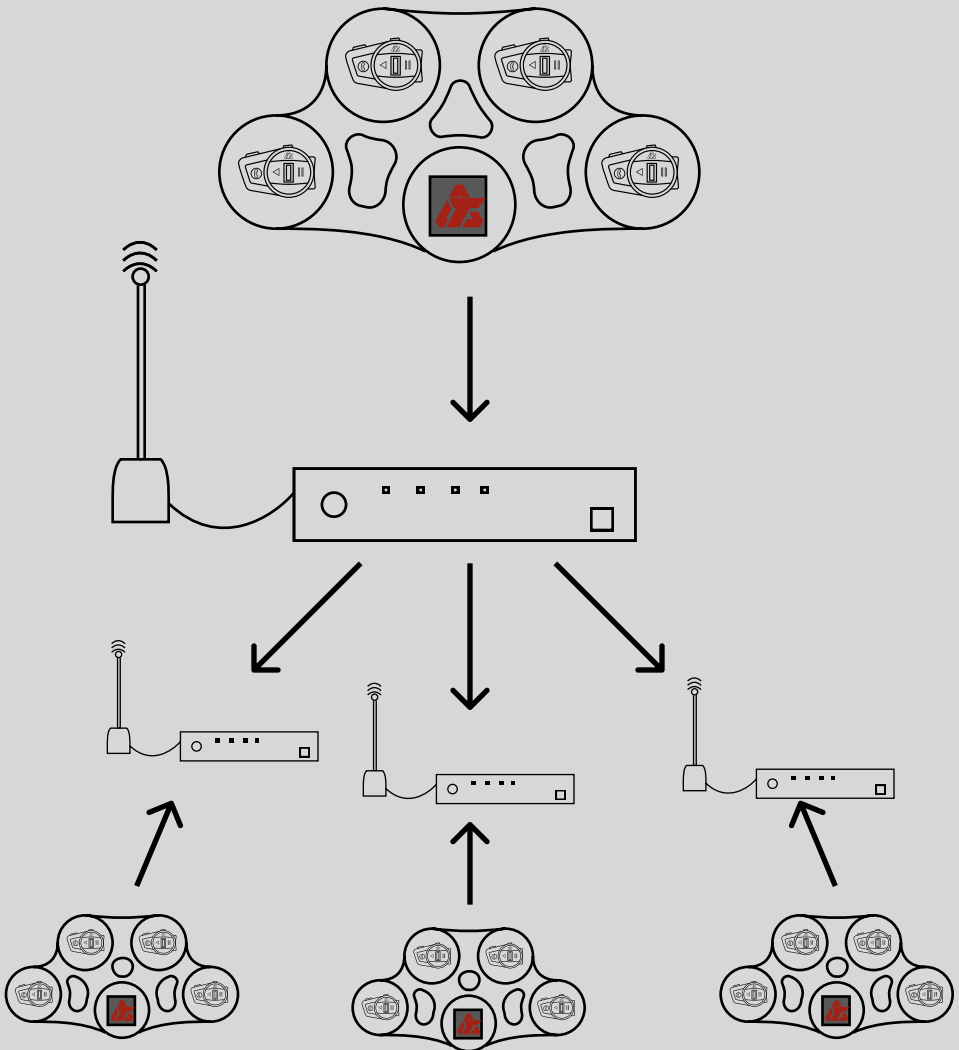
First Connection is easiest with the Tusk Intercom App. When opening the app for the first time, you will be greeted with an in depth walkthrough of pairing the Unit to your phone. We suggest following the Tusk App for easiest connection and walkthrough.



# Know your Unit

## Hub Mode Overview

The Tusk Frequency Hub Unit is a seamless communication system. This system can handle up to 4 units per dash unit. This system also allows the addition of a Ham radio for limitless communication.



# Know your Unit

## Unit Overview



## Unit Breakdown

### 1 Previous Track

Plays the previous track.

### 2 Forward Track

Plays the next track

### 3 LED Indicator

Shows the current status of the Tusk Hub Unit.

### 4 Phone

Enables the connection to the phone.

### 5 Connection

Enables the connection to Tusk Frequency Intercoms

# Getting Started



Before use, be sure to update the Unit!

First time using the Tusk Unit and anytime new software is released, you will need to update the Unit through the Tusk App. Keeping the unit up to date will ensure a smoother and more pleasant experience.



Under General Settings > About Device > Firmware Version

## Power On/Off

Power On the Unit by holding the Mute and PTT Button down for 3 seconds.



### Power On

Hold the Tusk Logo for 3 seconds

\*LED Indicator will turn on.



2 Sec



### Power Off

Hold PTT and Mute for 2 seconds.

\*LED Indicator will turn off.



2 Sec



# The Unit

## Connecting to a Mobile Device

The Tusk Frequency experience is best while connected to a mobile device. While connected to the Tusk app, the unit can be adjusted to your personal preferences. This includes microphone sensitivity, Audio Levels, and your current grouping.

### Phone Pairing

Hold Phone Button for 5 Seconds, the LED Indicator will flash blue and yellow. The Hub will be ready to pair via Bluetooth.

 5 Sec -Controller will Flash Blue once Connected



## Connecting to a 2nd Mobile Device

The Tusk Frequency is capable of a secondary phone connection. This connection will only be active when the Primary Pairing is not connected. This can be useful if you are using multiple devices to connect to the Tusk Frequency Intercom.

### #2 2nd Slot Pairing

Hold Phone Button for 5 seconds, Then Click once more to enter pairing.

 5 Sec + Click -Unit will Flash Blue once Connected



## Forget Mobile Device

### Phone Reset

**WHY** - If the Current Connection to the phone needs to be reset/cleared.

**HOW** - Hold the Phone button for 10 seconds. The blue LED Indicator Will Stop Flashing

 10 Sec -After flashing Blue/Yellow unit will flash magenta



# Getting Started

## Intercom Connection

The Tusk Frequency can be in a group of up to 4 Units. This allows for seamless communication to you and your group. Connection can be done by adding units to your current hub group.

### + Adding to current intercom group

 5 Sec + Click

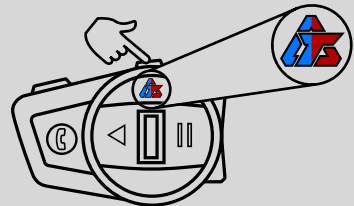
Hold the connection button for 5 Seconds this will make the LED flash White. Once the Unit is flashing white it is able to accept new members into the current group. This pairing window will last 90 Seconds.



### Unit Connection to Hub

 5 Sec

Hold Mute for 5 Seconds, the Unit will flash red and blue for 90 Seconds, showing that it is searching for a current group. This process is to join a group.

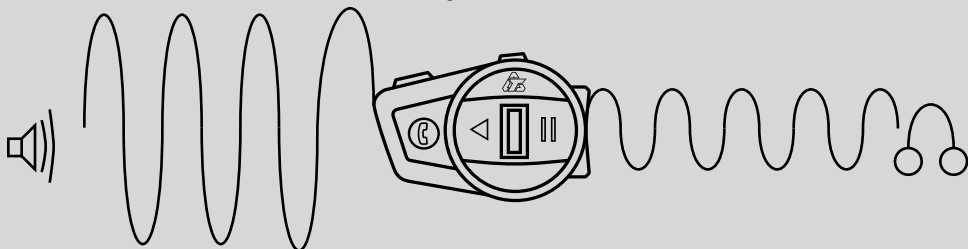


Once all units are flashing green you are able to communicate as a group.

# Getting Started

## Intercom

While communicating with the Tusk Frequency intercoms, the unit uses Digital Audio Suppression to eliminate Wind, Engine Noise, and ambient background noise.



This D.A.S. system is fantastic for high speed applications like side by sides and motorcycle riding. Having these sounds suppressed dramatically help communication.

## Grouping Reset

**WHY** - If the current group needs to be cleared from the Unit. Device will forget current group.

**HOW** - While the unit is on, hold the connection button for 15 seconds, the LED indicator will begin flashing white, then flash Red 5 times. After the 5 red flashes the unit will be forget the previous group.

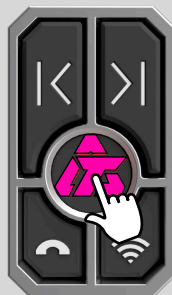


 15 Seconds -Unit will clear the group connection.

## Factory Reset

**WHY** - If you wish to reset all variables and connections back to factory default

**HOW** - While the unit is on, Hold the PTT and Mute button for 10 seconds. This will reset all changeable unit settings back to factory defaults, like Volume, Connections, Mic detection, and other changeable items



 10 Sec -Unit will flash magenta when fully reset.

# Getting Started

## Phone Connection

With a cell phone connected to the Tusk Frequency Intercom, you have a array of functions that will let you control your phones features without needing to take your phone out.



### Answer Phone Calls

Press the Phone button once. Answering the phone on the Unit will make the phone call active on your Unit. Answering the call from your phone will answer the phone in a regular way with communication from your phone.



1 Click



### Decline Phone Calls

Press the Phone button twice to decline an incoming call.



2 Click



### Track Control

**HOW** - While streaming your music you can skip and go back tracks. Clicking the forward or back buttons on the Tusk Hub controller will change music for everyone that is currently connected to the Tusk Hub.



Click

-Unit will change your track.

