

# **User Manual**

## **M500**

### **Digital player recording pen**



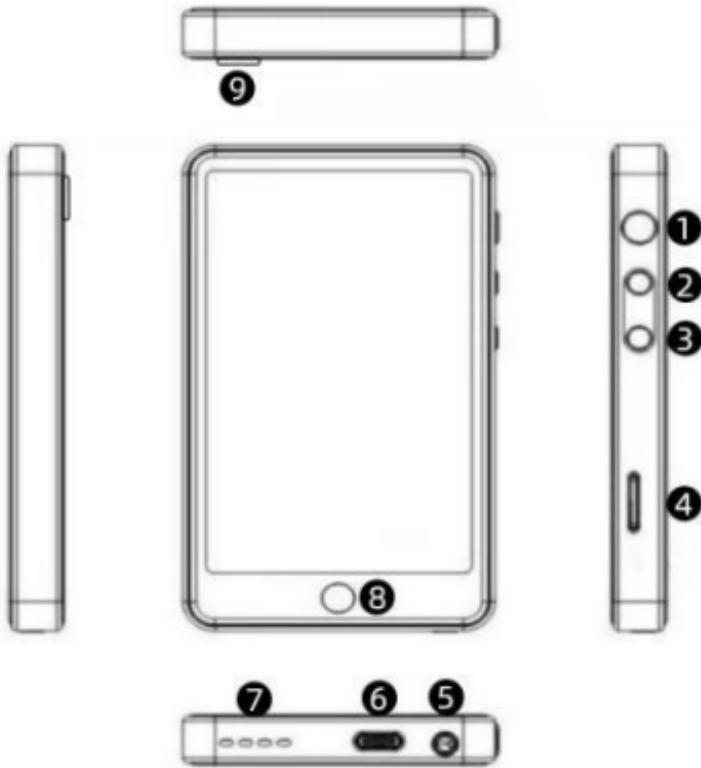
- Please read the user manual carefully before using this product.
- The user manual is for reference only , the specific operation please refer to the actual object.

**Warm Tips:** If you have any Technical or Operational problems ,you can contact and ask Amazon service team to forward your problem to our company MYMAHDI Service Team, we will be online 24 hours a day to help you solve your problem, because we hope that we can work with you on any technical and operational issues of mutual concern.

Because our company MYMAHDI Service Team knows our products better than anyone else and attaches more importance to our customers' problems than anyone else, we will never ignore and fool our customers, you can purchase a confidence in our company.

# 1. Product structure

## Product Description



① Power Button

② Volume Up Key

- ③ Volume Down Key
- ④ SD Card Slot
- ⑤ Headphone Jack
- ⑥ Type-C USB Charging Port
- ⑦ Speaker Sound Hole
- ⑧ Home Button
- ⑨ Rear Camera

## **2. Technical Parameters**

Dimensions: 128mm x 70mm x 10mm

Weight: 156.2g

Camera: Built-in 5 Megapixels Camera

Charger Required output: DC5V 1A-2A

For other related parameters of the battery and charger, please refer to the actual player.

Charging port: Type-C USB

Picture Viewer: Support JPG, JPEG, BMP,

GIF、PNG,etc.

Music Format: Support WMA,MP3, OGG, APE, FLAC, WAV, AAC-LC, ACELP format playback.

Video Format: Support 720P/1080P full format HD video playback, such as RM, RMVB, AVI, MKV, WMV, VOB, MOV, FLV, ASF, DAT, MP4, 3GP, MPG, MPEG, etc., directly play without conversion.

Battery: Built-in 3000 mAh Lithium Polymer Battery , only 90 mins to full charge, support you listen the music up to 40 hours, support watch video up to 6 hours, and support the standby time up to 3-5 months.

### **3. Function preview (as shown)**



This MP3 player have preinstalled **Amazon Music, Apple Music, Audible, Facebook, Deezer, Kindle, Pandora, Twitter, YouTube, Spotify, YT Music, YT Kids, Video, Local Music APP of Hiby Music, and Built-in 5 Megapixels Rear Camera etc.**

It can help you to easily play music and videos online and offline.

And it also support you to preserve happy moments anytime, anywhere!

**Note: We will upgrade the software without prior notice, the number of APPs carried by the product, please refer to**

**the actual arrival of the product, if you need APP installation package,please contact the MYMAHDI customer service to get it !**

#### **4. Battery Level Indicator:**

Your player can monitor and display battery related information. Under normal circumstances, you can see the remaining battery power from the battery power icon in the upper right corner of the display.

① When the battery power is low, the device will have a "low battery" prompt. If you select Prompt Tone-Warning Tone in any of the profiles, a warning tone will also sound.

② When the battery is charging, the charging animation is displayed, and the charging animation 4stops indicating the charging is completed. It is normal for the battery to heat up slightly during charging.

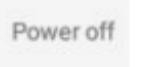
**Note: It must be ensured that the standard voltage and frequency of the**

**location match the rated voltage and power of your travel charger. And for your safety and to protect the environment, do not throw away the battery anywhere! It is recommended used batteries are returned to the manufacturer or placed in a designated public waste battery recycling area, should not be mixed with other garbage or discarded.**

## **5. Operating Instructions**

### **(1) Power On and Off**

Long press  Power button to turn on the player.

Long press  Power button and touch click the screen of power off  to turn off the player.

Short press  Power button to enter the sleep state, short press the  power button again, can unhook sleep state.

## **(2) Connect to WiFi**

**Method 1:** Enter the setting

function  , click Network&Internet to turn on the WiFi

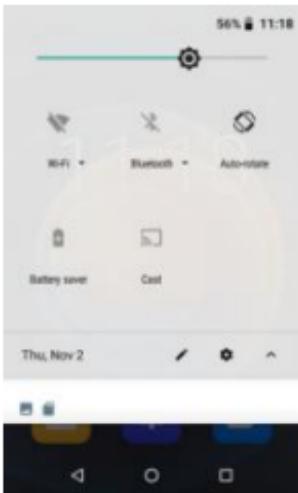
function   , Then click

the word of WiFi to enter the search interface of WiFi , please find out your home WiFi or Mobile's WiFi and input the password to connect it to your Home / Mobile's WiFi.

**Method 2:** You can use your finger to sweep down the screen and find out the



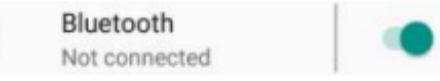
icon of WiFi . Click it to enter the search interface of WiFi , please find out your home/mobile's WiFi and input the password to connect to your home/mobile's WiFi.



### **(3) Connect to Bluetooth**

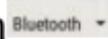
**Method 1:** Enter the setting

function  , click Connected devices to turn on the Bluetooth

function   , Then

click the word of Bluetooth to enter the search interface of Bluetooth, then click + pair new device to find out your Bluetooth device and connect it with this product.

**Method 2:** You can use your finger to sweep down the screen and find out the

 icon of Bluetooth  . Click it to enter the search interface of Bluetooth, please find out your Bluetooth device and connect it with this product.

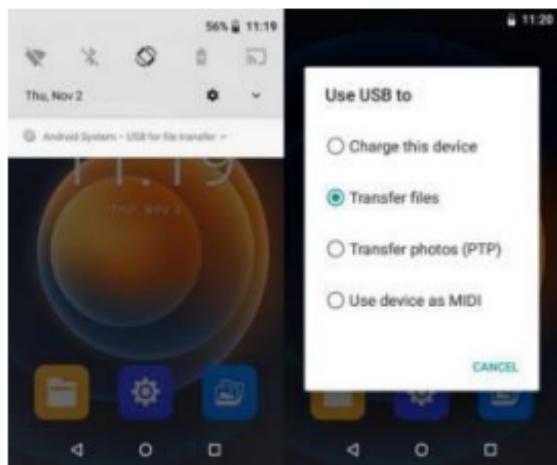
**(4) How to Transfer files into this**

## **player from your PC**

- ① First, please turn on your player.
- ② Then use the USB cable to connect it with your PC.
- ③ Then please use your finger to sweep down the screen, you will see a tip of **Android System • USB for file transfer**, please open this tip, then choose the option of **Transfer files**.
- ④ After you choose Using USB to Transfer files on your player, then your player will allow you to copy or download the files into this player from your PC.
- ⑤ And then you can direct to copy and download the files into the Player's Disk of

**M500** from your PC via the USB cable, In order to avoid system congestion, we recommend that you can choose to copy the files to the Storage of SD Card.

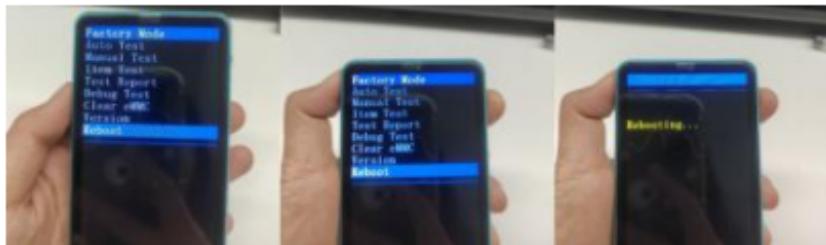
**Note: If you have not choose using USB to transfer files on your player, it will not allow to copy any files into this player from your PC.**



## **(5) How to force restart the player.**

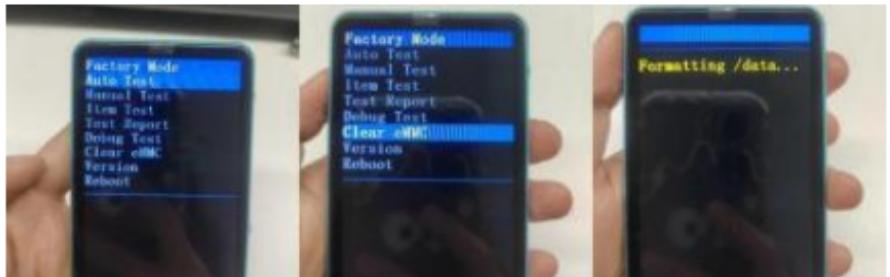
- ① After you turn off the player, please long press the power button and Volume down key at the same time.
- ② When your player screen light up, please release the volume down key and hold press the Power button, don't release the Power button until your player show you a interface of Factory Model.
- ③ After you enter the **Factory Model**, then you can press the **Volume Down** key to browse the options in this interface, then choose the option of **Reboot** and press to **Power Button** to force restart your player.





## (6) How to clean up the account and passwords stored in this player

- ④ After you turn off the player, please long press the power button and Volume down key at the same time.
- ⑤ When your player screen light up, please release the volume down key and hold press the Power button, don't release the Power button until your player show you a interface of Factory Model.
- ⑥ After you enter the **Factory Model**, then you can press the **Volume Down** key to browse the options in this interface, then choose the option of **Clear eMMC** and press to **Power Button** to clean the account and passwords stored in this player.



## (7) How to set up your SD card.

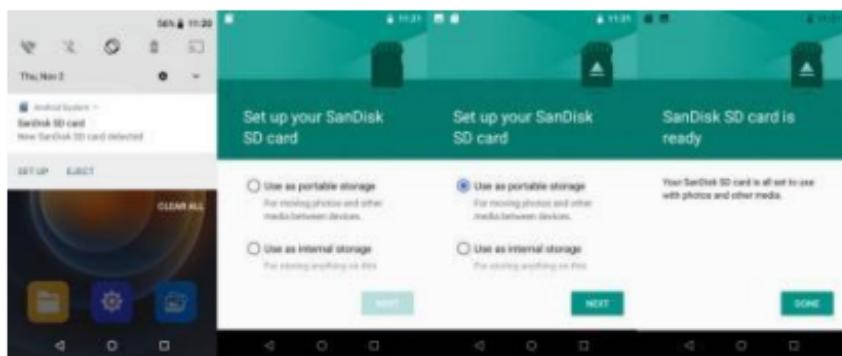
If your player can't recognize your SD card after you insert it into the Card Slot, you can follow the below steps to set it up.

- ① After you inserted the SD card into the Card slot of this player.
- ② Then please use your finger to sweep down the screen, you will see a tip of **Android System • SD Card**, please open this tip to enter the interface of Set up your SD card.

Here total will show you 2 Options, **Use as**

**portable storage and Use as internal storage**, you can select one of SD card type you want to set, and then click the **DONE** button to finish the setting.

**Note: After you finished the setting, if your player still can't recognize your SD card, please unplug the SD card and reinsert it before rebooting the device.**



## **(8) How to Switch the Language for your player.**

**① First, please Open the **Setting** function**



**, then Click the Option of **System**.**

② Then select the option of **Language&input**, and then click the word of **Language** enter the Language setting interface.

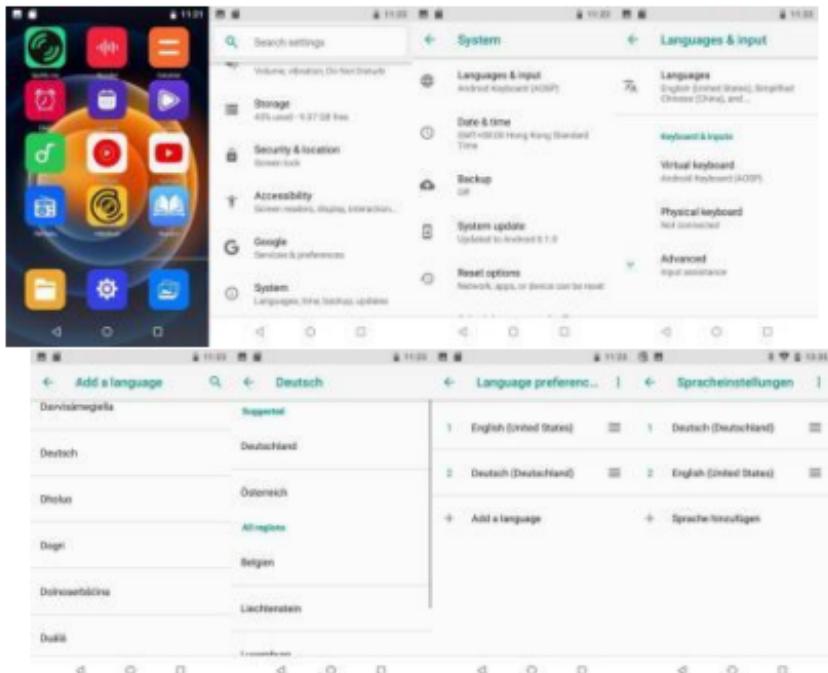
③ Then click + **Add a language** to find out the language you want to set, and Select the corresponding language and add it in the language option bar.

④ At last, please drag and drop the corresponding language option to the first position and finish the setting.

**Note: In the interface of Language preference, Click top right corner**



**button support to you remove the language.**



## (9) How to set the Date&Time

- ① Enter the Setting function , then Click the Option of System.
- ② Then select the option of Date&Time.
- 1) If the network of your player is always available , then recommend you can use select the Option of Automatic date&time(Use network-provide time or

Use GPS-provide time ).

2) If the network of your player is not always available, then we recommend you to enter the Option of Automatic date&time and turn off it. Then recommended that you can manual set the Date&Time by yourself.

**The follow steps is how to manually set the Date&Time by yourself.**

- After you turn off the **Automatic date&time**.
- Then you will go back the setting interface of Date&Time, and you will see that here have the Option of **Set date** and **Set time**.
- When you enter the interface of **Set date**, you will see the **Time dial** and **Keyboard icon** in the lower left corner, the numbers inside the time dial are for hours, and the numbers outside the time dial are for minutes, which you can touch to choose

directly.

- Or you also can direct to open the **icon of Keyboard** to set the time,it will more convenient for you.

## **(10) How to adjust the Font size.**

- ① Enter the Setting function ,then click the Option of Display.
- ② Then please click the Option of **Advance**.
- ③ Then select the Option of **Font Size** to set the size of Font.

## **(11) How to set the schedule Power on&Off for your player.**

- ① Enter the Setting function ,then click the Option of **System**.
- ② Then please click the Option of

Schedule Power on&off for your player.

③ When you enter the setting interface, You can set the daily timer auto power on or daily timer auto power off time, after you after you completed the settings, then please press the **DONE Button** on the upper right corner to save and turn on this function.

## **(12) How to do the Factory Setting and Reset Wi-Fi,Mobile & Bluetooth.**

● If your device frequently lags or dies, you can try going to the **Setting Function**



.Then Click the **System** Option. Then click the **Reset option**, and then you will see the Option of **Erase all date(Factory**

**reset),** please select it and Click the Button of **RESET TABLET** to complete the Factory reset.

- If your device appears the WiFi or Bluetooth failing to connect properly, then

you can enter the **Setting Function** ,

Then Click the **System** Option. Then click the **Reset option**, and then you will see the Option of **Reset Wi-Fi,Mobile&Bluetooth**, please select it and Click the Button of **RESET SETTING** to complete the reset.

### **(13) How to offline play music files stored in the SD card offline.**

This player comes with the powerful local music APP of **Hiby Music** and **Music APP**.

Specially the **Hiby Music** support to play most of music formats on the market, such as WMA,MP3, OGG, APE, FLAC, WAV, AAC-LC, ACELP format playback.

Meanwhile, also can according the Title,Folder, Album, Artist,Genre, and Album Artist to classify your songs.

## **1) How to create the new playlist in Hiby Music APP:**

- ① Open the Hiby Music APP, then Click the Folder to load the song into this APP, then choose a song to play it.
- ② Then click on the name of the currently playing music below to directly enter the interface of playing music.



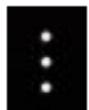
③ Then you will see this button in the top right corner, please click it.

④ Then It will Pop up a interface with Option of **Add to Playlist**, select this option, and then Click the Option of **New Playlist**, and input playlist name for your this new playlist, and then Click the **OK** button to save this Playlist and add the song into this new playlist.



## 2) How to reset the Equalizer in Hiby Music.

① Click on the name of the currently playing music below to directly enter the interface of playing music.



② Then you will see this button in the top right corner, please click it.

③ Then It will Pop up a interface with Option of **Equalizer** , select this option, and then turn on the button of **Equalizer**



,then you can Adjust the equalizer freely.

④ Or you also can click the **Custom**



Button **Custom** to select the

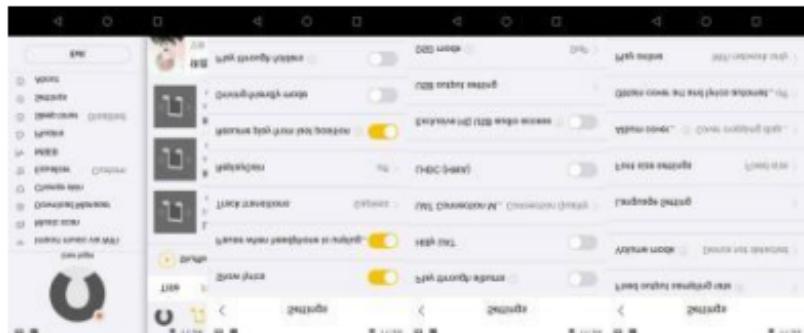
existing EQ, such as Custom, Pop, Blues,

Classical, Jazz, Rock, Dance, Metal, or  
Voice.

### 3) How to do some other setting in Hiby Music APP.

Go back the main interface of Hiby Music,

then click the **Avatar icon**  in the top left corner, then it will show you a interface allow you to set the Sleep Timer, Change Skin, Download Manager, MSEB, Settings and so on.



#### 4) How to switch the Player Model.

You can direct to touch the icon of Play model to switch the play models, Such as

**Loop single**  , **List loop**  ,

**Sequential play**  , **Shuttle all**  .

#### **(14) How to listening the FM Ration with Speaker.**

If you use the FM radio  to listen the station, you need to insert the Wire earphone into the player, because it need the jack of earphone as an antenna to receive the signal from outside.

But after you successfully receive the station signal from outside, then you can

click the icon of earphone  to switch

play model as Speaker or earphone.

Click this icon

## **(15) Camera Function**

① Built -in 5 Megapixels Rear

Camera, come with Normal Mode  ,

Face Beauty Mode  , Panorama Mode

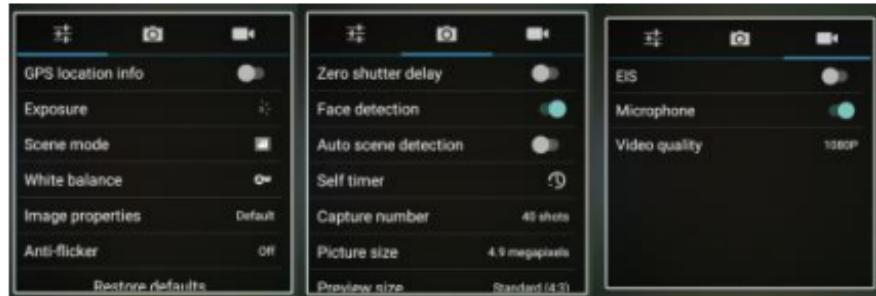
 . Support you to record the Video

 or take the picture  .

② Click the the icon of Setting  , support you to adjust the parameter for your

## Camera.

- Click  it will show you the interface with GPS location info, Exposure, Scene mode, white balance, Image properties, Anti-flicker and Restore defaults, you can adjust these parameter freely.
- Click  it will show you the interface with Zero shutter delay, Face detection, Auto scene detection, Self time, Capture number, picture size, Preview size and ISO.
- Click  it will show you the interface with EIS, Microphone and Video quality.



## 6. Utility Tools

### (1) Screenshot captured

Long press the **Power Button** and **Volume Down Key** at the same time to take a screenshot.

### (2) Application widget

① **HTML Viewer**  : Support to open the TXT files, and also support to open the APK file to complete the APP installation process.

② **Kindle APP**  support to open the PDF files. And you can resize text by

enlarging gestures.

## 7. Player Application List

Application Name	System Category	Whether can Uninstall
setting	system application	no
browser	system application	no
calendar	system application	no
recorder	system application	no
calculator	system application	no
clock	system application	no
download	system application	no
file management	system application	no
pic	system application	no
music	system application	no
FM radio	system application	no

## 8. Simple Troubleshooting:

If you feel abnormal when operating the player, please restore the factory settings first, and refer to the following simple solutions. If the problem still cannot be

solved, please contact the seller or service provider.

(1) **Problem:** Can not boot

Reason: Battery drained

Solution: Please charge the battery

(2) **Problem:** Can't charge

① Reason 1: The voltage is inconsistent with the range marked on the charger

Solution 1: Please use the same voltage as the charger marked

② Reason 2: Use a non-standard charger

Solution 2: Please use a charger specially designed for this player

③ Reason 3: Poor connection

Solution 3: Check if the connection is well connected

(3) **Problem:** Can't transfer the files into the player from your PC.

Reason : You Forget to choose the USB cable for Transfer files on your player after you connect it with your PC via the USB cable.

Solution: Please check select the USB cable for Transfer files on your player, then your player will allow you to transfer the files into this player from your PC. More details, please refer the **User manual of Operating Instructions-(4)**.

(4) **Problem:** Player can't recognize the SD card.

Reason: The SD card need to do some set up on this player.

Solution: Please use your finger to sweep down the screen after you insert the SD card into this player, you will see a tip of **Android System • SD Card**, please open this tip to enter the interface of Set up your SD card. More details, please refer the **User manual of Operating Instructions-(7)**.

**Note: If you have any question, please feel free to contact the seller customer service on Amazon to solve it, usually we will reply and solve it within 24 hours.**

## **Attention**

Since the date of purchase, this product provides 1 year free maintenance policy, before you send the product for repair, please try to **Reboot or Factory Setting** for your player, if still not resolved, please contact MYMAHDI customer service to confirm the cause of product failure.

The following conditions are not included in the scope of free repair:

- ① Product failure or damage caused by failure to use or maintain the product in accordance with the instructions.
- ② accidental factors or human diet caused by product damage.

- ③ Without our permission, unauthorized dismantling and repair.
- ④ Exceed the warranty period.
- ⑤ wear and tear, corrosion, color loss under normal use.

## **Safety Precautions**

- To avoid the risk of malfunction, electric shock, injury, fire, and damage to equipment or property, be sure to observe the following safety precautions.
- This product has a built-in rechargeable battery. Do not put it into fire or expose it to sunlight, or charge, use or place it in a high temperature place, otherwise it may cause battery leakage, overheat or explosion.

- Please do not knock or drop the product, which may cause damage to the screen.
- Don't modify, disassemble or repair this product yourself.
- Please use a safe and compliant power adapter for charging.

**Warm Tip: The illustrations of products, accessories and other illustrations in the manual are schematic diagrams for reference only. Due to product updates and upgrades, there may be slight differences between the actual product and the schematic diagram, please refer to the actual product.**

## **Environmental Protection**

This product has a built-in rechargeable battery, when the product reaches the end of its service life, according to the laws and regulations of the country or region where it is located, it is necessary to remove the internal battery for recycling and proper disposal before disposal. If it is not possible to remove the battery, It's recommended to strictly follow the local regulations on the classification and management of domestic waste.

## **Disclaimer:**

This player is a hardware platform that can be preinstalled with third-party APK software.

If you need to install and use the APK

software, the player will cause instability, freeze and data loss. Our company does not promise and be responsible for any problems arising from this consequence. Please make sure to back up the data during use.

The company is not responsible for the loss or damage of personal data caused by wrong operation of software and hardware, product maintenance, battery replacement or other unexpected situations. Nor is it liable for consequential damages. At the same time, we cannot control the possible misunderstanding of this manual by users, so our company will not be responsible for any accidental damage may occur during the use of this manual.

## FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against

harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.