



## Getting Started With Your ShieldSOS

### Before you get Started

- The ShieldSOS mobile app is required to activate your device.
- Charge the device(s) fully before use.
- Ensure arrow is facing upward for wall installs. For ceiling installs, point arrow away from house.
- Insert and tighten the lock screw to secure the device to the mount plate (hand tighten only).

### 1 Download the App & Setup Account

If you don't have the app yet, scan the QR code to install it on your smartphone (iOS or Android). Log in or create an account, then follow prompts to add your device.



### 2 Install Canister and Charge Device

Align the black line on the canister with the nozzle opening. Remove the 6 screws and backplate, insert the canister into the device, then re-secure the backplate with the 6 screws. Connect to power and charge until the flashing green LED light turns off.

### 3 Mount Your Device

Choose a location (indoors/outdoors) near entry points, or key areas you need coverage. Secure the mount plate to the ceiling/wall with the included screw kit (with the arrow facing UP), then twist and lock the device and backplate into position with the lock screw.

### Need More Help?

Scan the QR code for detailed setup instructions, tips for optimal placement, and troubleshooting.





**Warning:** Do not use power tools, hand tighten red screws only.

**Disclaimer:** ShieldSOS is not liable for damages arising from the use of this device. Follow all guidelines carefully.

**Terms of Use:** Full terms available at [shieldsos.com/terms-of-service](https://shieldsos.com/terms-of-service). Use of this device constitutes acceptance of these terms.

**Privacy Policy:** See how we handle your data at [shieldsos.com/privacy-policy](https://shieldsos.com/privacy-policy).

**Legal Use Warning:** Use responsibly. It is unlawful to use this device against anyone unlawfully. Always adhere to local laws and regulations when operating ShieldSOS. Improper use may result in criminal penalties.

**FCC Certification:** This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. FCC ID: 2BNAI-SD-1

**Contact Us:** For Support, call us at (888) 855-1628 or visit [shieldsos.com/support](https://shieldsos.com/support).  
For Warranty information, please visit [shieldsos.com/warranty-returns](https://shieldsos.com/warranty-returns).

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FCC Certification

**FCC Compliance Information for ShieldSOS****FCC Warning Statement:**

- **Changes or Modifications:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- **Compliance with Part 15 of the FCC Rules:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

**Interference Information:**

- **Radio Frequency Interference:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

- **If Interference Occurs:**

If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Radiation Exposure:**

- **FCC Radiation Exposure Compliance:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.