

## BKM100

Wireless TV Ears

QR Code for After-Sales  
EN DE FR IT ES

Email: holdsound001@outlook.com

QR Code for After-Sales  
(Support EN DE FR IT ES languages)

**English: (01 - 13)**  
If you have any problems setting up or using our BKM100 TV Ear, please contact us by email at: [holdsound001@outlook.com](mailto:holdsound001@outlook.com), or scan the QR code.

**Deutsch: (14 - 17)**  
Wenn Sie Probleme beim Einrichten oder Verwenden unseres BKM100 TV Ear haben, kontaktieren Sie uns bitte per E-Mail an [holdsound001@outlook.com](mailto:holdsound001@outlook.com) oder scannen Sie den

**Français: (18 - 21)**  
Si vous rencontrez des problèmes lors de la configuration ou de l'utilisation de notre produit, veuillez nous contacter par e-mail à : [holdsound001@outlook.com](mailto:holdsound001@outlook.com), ou scannez le code QR.

**Italiano: (22 - 25)**  
In caso di problemi con la configurazione o l'utilizzo del nostro BKM100 TV Ear, contattatevi via e-mail all'indirizzo: [holdsound001@outlook.com](mailto:holdsound001@outlook.com) o scansiona il codice QR.

**Español: (26 - 29)**  
Si tiene problemas para configurar o utilizar nuestro BKM100 TV Ear, contáctenos por correo electrónico a: [holdsound001@outlook.com](mailto:holdsound001@outlook.com) o escanee el código QR.

## Table of Contents ...

English (01 - 11)

1. Package Contents	02
2. Product Overview	03
3. Headphone Button Functions	04
4. LED Indicator	05
5. How to Charge Your Receiver	06
6. Talking Mode	06
7. How to Connect the Transmitter to Your TV	07
7.1 Optical Port (recommended)	07
7.2 AUX 3.5mm Port	09
7.3 USB Port	09
8. TV Sound Output Setting	10
9. How to Repair the Transmitter and Receiver	11
10. FAQ	12

## 1. Package Contents ...

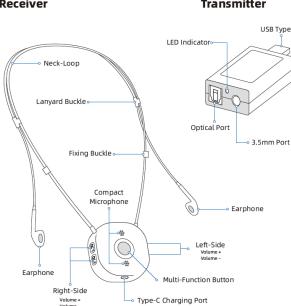


01

02

## 2. Product Overview ...

## Receiver



## Transmitter

Button	Function	Operation instructions
Power On	In off status, press the Multi-Function button 3 seconds to power on, with the prompt sound "Power On".	
Power Off	In on status, press the Multi-Function button 3 seconds to power off, with the prompt sound "Power Off".	
Talking Mode	In on status, the receiver flashes BLUE, press the Multi-Function button 1 second to switch to the Talking mode, with the receiver flashes GREEN.	
TV Watching Mode	In on status, the receiver flashes GREEN, press the Multi-Function button 1 second to switch to the TV Watching mode, with the receiver flashes BLUE.	
R	Volume Up (16 Levels)	Press the R button above the right
R	Volume Down (16 Levels)	Press the R button above the right
L	Volume Up (16 Levels)	Press the L button above the left
L	Volume Down (16 Levels)	Press the L button above the left
	Clear Pairing Mode	Press the L button at the same time until the receiver flashes RED once, with the prompt sound "Pairing", then the receiver flashes RED and Blue alternately.

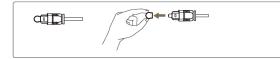
03

04

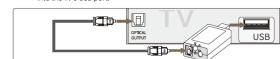
## 7. How to Connect the Transmitter to Your TV ...

## 7.1 Optical Port (recommended)

Step 1: Remove the plastic caps on the optical cable.



Step 2: Plug the provided optical cable into the TV's DIGITAL AUDIO OUT (OPTICAL) port, then plug the other end into the transmitter's optical port, insert the USB transmitter into the TV's USB port.



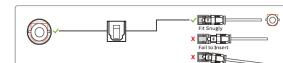
Step 3: Press the Multi-function button 3 seconds to turn on your receiver, and it will automatically pair with the transmitter, with the prompt sound "Power On". Pairing is successful when your "Connected". At this time, the receiver's LED indicator flashes blue.



Step 4: Power on the TV, enter the audio settings, and select optical fiber output (For specific instructions, please refer to the Page 9 - Point 7 TV Sound Output Setting).

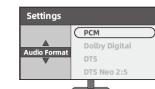
## NOTE :

1. Please make sure the optical cable connects correctly with your TV, otherwise may get static or no sound (Don't set it up and fold it at 90 degrees, since the Optical cable is made of glass and plastic).



2. Most TV's support audio output through only one digital output port at a time, so if your TV's HDMI ARC port is in use, the optical port may be disabled. You can either unplug the HDMI ARC or try connecting the transmitter via RCA/AUX.

3. MUST set TV audio to "PCM" with optical audio port. (IMPORTANT)



07

08

## 9. How to Repair the Transmitter and Receiver ...

## 10. FAQ ...

## Q1 Hear harsh screams

## Q1 Hear harsh screams

A In talking mode, please put the earphone close to the receiver, otherwise may hear harsh screams. In talking mode, please keep the earphone far away from the receiver.

## Q2 Poor sound when please use TV

A Please do not use receiver to watch TV in talking mode, while the receiver flashes GREEN, it means the receiver is in talking mode. Press the multi-function button to switch to watch TV mode.

## Q3 The connection was in and out / Poor sound / static noise

A 1. Make sure the TV's optical port and the receiver's have enough power. 2. The TV port supports output audio. Please adjust the TV audio to "PCM". 3. The USB port doesn't support digital audio, please change to other available connections.

## Q4 Plug in TV's USB port, receiver hear no sound (Pairing successful)

A 1. Make sure the source device is not muted and the receivers have enough power. 2. The TV port supports output audio. Please adjust the TV audio to "PCM". 3. The USB port doesn't support digital audio, please change to other available connections.

## Q5 Plug in TV USB and optical port, hear no sound (Pairing successful)

A 1. Make sure the source device is not muted and the receivers have enough power. 2. Make sure the cable was fully inserted into the AUDIO OUT port not AUDIO IN. 3. Check your TV setting again.

## Q6 Plug in TV USB and 3.5mm port, hear no sound (Pairing successful)

A 1. Make sure the source device is not muted and the receivers have enough power. 2. Make sure the cable was fully inserted into the AUDIO OUT port not AUDIO IN. 3. Check your TV setting again.

## Q7 How to select SPDIF / AUX

A The device can not switch to optical mode, and it will automatically switch to Aux mode when the Aux cable is inserted.

## Q8 Can I have audio through my TV's speakers and receiver at the same time?

A This completely depends on the TV you're using. If your TV supports the ability to output 2 devices simultaneously. You can try a few different methods to test if your TV is capable of this or not. Follow this step:

1. Connect the TV via optical cable.
2. Go to SOUND OUTPUT and change it to OPTICAL / EXTERNAL SPEAKER.
3. Go back to the TV's speaker settings, turn the receiver volume up, and change this back to TV SPEAKER.

## Q9 What to do if your receiver volume is low?

A 1. Please first make sure that the transmitter and the TV have been connected correctly. 2. Please select the sound output mode on your TV and use the remote control to increase the TV volume. 3. Please press the receiver volume "++" button to adjust the receiver volume until it reaches the volume you need.

## Q10 Only receiver hears sound, TV mute, TV and receiver can't have sound at the same time

A 1. Under USB connection, on receiver or TV has sound, please change to Optical connection. 2. Under TV connection, on receiver or TV has sound, please change to Optical connection. 3. Check if TV supports simultaneous output to both the TV speakers and receivers.

## Q11 Can't pair

A Please refer to "How to Repair the Transmitter and Receiver" for clearing the pairing history of both receiver and transmitter (Clear Pairing History is NOT turn on/off) and repairing.

## Q12 Can't charge

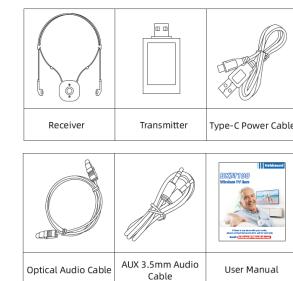
A DO NOT charge the receiver through apple Type-C adapter and cable, charge it via the type-C cable which is in included, if you need a power adapter, please contact us.

## English (01 - 11)

## Table of Contents ...

## 1. Package Contents ...

## 1. Package Contents ...



01

02

## 2. Product Overview ...

## 3. Headphone Button Functions

## 4. LED Indicator

## 5. How to Charge Your Receiver

## 6. Talking Mode

## 7. How to Connect the Transmitter to Your TV

## 7.1 Optical Port (recommended)

## 7.2 AUX 3.5mm Port

## 7.3 USB Port

## 8. TV Sound Output Setting

## 9. How to Repair the Transmitter and Receiver

## 10. FAQ

## 11. Package Contents

## 12. Product Overview

## 13. Headphone Button Functions

## 14. LED Indicator

## 15. How to Charge Your Receiver

## 16. Talking Mode

## 17. How to Connect the Transmitter to Your TV

## 18.7.1 Optical Port (recommended)

## 18.7.2 AUX 3.5mm Port

## 18.7.3 USB Port

## 18.8 TV Sound Output Setting

## 18.9 How to Repair the Transmitter and Receiver

## 18.10 FAQ

## 18.11 Package Contents

## 18.12 Product Overview

## 18.13 Headphone Button Functions

## 18.14 LED Indicator

## 18.15 How to Charge Your Receiver

## 18.16 Talking Mode

## 18.17 How to Connect the Transmitter to Your TV

## 18.18.1 Optical Port (recommended)

## 18.18.2 AUX 3.5mm Port

## 18.18.3 USB Port

## 18.18.4 TV Sound Output Setting

## 18.18.5 How to Repair the Transmitter and Receiver

## 18.18.6 FAQ

## 18.18.7 Package Contents

## 18.18.8 Product Overview

## 18.18.9 Headphone Button Functions

## 18.18.10 LED Indicator

## 18.18.11 How to Charge Your Receiver

## 18.18.12 Talking Mode

## 18.18.13 How to Connect the Transmitter to Your TV

## 18.18.14.1 Optical Port (recommended)

## 18.18.14.2 AUX 3.5mm Port

## 18.18.14.3 USB Port

## 18.18.14.4 TV Sound Output Setting

## 18.18.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.6 FAQ

## 18.18.14.7 Package Contents

## 18.18.14.8 Product Overview

## 18.18.14.9 Headphone Button Functions

## 18.18.14.10 LED Indicator

## 18.18.14.11 How to Charge Your Receiver

## 18.18.14.12 Talking Mode

## 18.18.14.13 How to Connect the Transmitter to Your TV

## 18.18.14.14.1 Optical Port (recommended)

## 18.18.14.14.2 AUX 3.5mm Port

## 18.18.14.14.3 USB Port

## 18.18.14.14.4 TV Sound Output Setting

## 18.18.14.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.14.6 FAQ

## 18.18.14.14.7 Package Contents

## 18.18.14.14.8 Product Overview

## 18.18.14.14.9 Headphone Button Functions

## 18.18.14.14.10 LED Indicator

## 18.18.14.14.11 How to Charge Your Receiver

## 18.18.14.14.12 Talking Mode

## 18.18.14.14.13 How to Connect the Transmitter to Your TV

## 18.18.14.14.14.1 Optical Port (recommended)

## 18.18.14.14.14.2 AUX 3.5mm Port

## 18.18.14.14.14.3 USB Port

## 18.18.14.14.14.4 TV Sound Output Setting

## 18.18.14.14.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.14.14.6 FAQ

## 18.18.14.14.14.7 Package Contents

## 18.18.14.14.14.8 Product Overview

## 18.18.14.14.14.9 Headphone Button Functions

## 18.18.14.14.14.10 LED Indicator

## 18.18.14.14.14.11 How to Charge Your Receiver

## 18.18.14.14.14.12 Talking Mode

## 18.18.14.14.13 How to Connect the Transmitter to Your TV

## 18.18.14.14.14.14.1 Optical Port (recommended)

## 18.18.14.14.14.14.2 AUX 3.5mm Port

## 18.18.14.14.14.14.3 USB Port

## 18.18.14.14.14.14.4 TV Sound Output Setting

## 18.18.14.14.14.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.14.14.14.6 FAQ

## 18.18.14.14.14.14.7 Package Contents

## 18.18.14.14.14.14.8 Product Overview

## 18.18.14.14.14.14.9 Headphone Button Functions

## 18.18.14.14.14.14.10 LED Indicator

## 18.18.14.14.14.14.11 How to Charge Your Receiver

## 18.18.14.14.14.14.12 Talking Mode

## 18.18.14.14.14.13 How to Connect the Transmitter to Your TV

## 18.18.14.14.14.14.14.1 Optical Port (recommended)

## 18.18.14.14.14.14.14.2 AUX 3.5mm Port

## 18.18.14.14.14.14.14.3 USB Port

## 18.18.14.14.14.14.14.4 TV Sound Output Setting

## 18.18.14.14.14.14.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.14.14.14.14.6 FAQ

## 18.18.14.14.14.14.14.7 Package Contents

## 18.18.14.14.14.14.14.8 Product Overview

## 18.18.14.14.14.14.14.9 Headphone Button Functions

## 18.18.14.14.14.14.10 LED Indicator

## 18.18.14.14.14.14.11 How to Charge Your Receiver

## 18.18.14.14.14.14.12 Talking Mode

## 18.18.14.14.14.13 How to Connect the Transmitter to Your TV

## 18.18.14.14.14.14.14.1 Optical Port (recommended)

## 18.18.14.14.14.14.14.2 AUX 3.5mm Port

## 18.18.14.14.14.14.14.3 USB Port

## 18.18.14.14.14.14.14.4 TV Sound Output Setting

## 18.18.14.14.14.14.14.5 How to Repair the Transmitter and Receiver

## 18.18.14.14.14.14.14.6 FAQ

## 18.18.14.14.14.14.14.7 Package Contents

## 18.18.14.14.14.14.14.8 Product Overview

## 18.18.14.14.14.14.14.9 Headphone Button Functions

## 18.18.14.14.14.14.10 LED Indicator

## 18.18.14.14.14.14.11 How to Charge Your Receiver

## 18.18.14.14.14.14.12 Talking Mode

## 18.18.14.14.14.13 How to Connect the Transmitter to Your TV

## 18.18.1