

PHILIPS

headset

2000 series

TAH2020



user's manual

Visit the following website to register your product and
get support at www.philips.com/support

1	important safety instructions	2
	General information on hearing safety	2
2	head wireless earphones	3
	Items inside the packaging box	3
	OTHER EQUIPMENT	3
	Overview of Wireless Headsets	4
3	Getting Started	5
	Battery charging	5
	Pairing headphones with Bluetooth devices for the first time	5
4	Using Headphones	6
	Connect to Bluetooth device	6
	Power on/off	7
	Manage music and calls	7
	Low latency mode	7
	Voice assistant	7
	Headphone LED indicator status	7
5	Reset Earphones	8
6	Technical Data	9
7	notice	10
	Declaration of Conformity	10
	Disposal of old products and batteries	10
	Dismantling the integrated battery	10
	Compliant with Electromagnetic Field (EMF) regulations	11
	Environmental Information	11
	Compliance Statement	11
8	trademarks	13
9	Frequently Asked Questions and Answers	14

1 Important safety instructions

general information

Hearing safety



danger

• To avoid hearing loss, the time spent using headphones at high volume should be limited, and the volume should be set to a safe level. The louder the volume, the shorter the safe listening time.

Please ensure to follow the following guidelines when using headphones.

• Listen at a reasonable volume within a reasonable time.

After adapting to hearing, be careful not to continuously increase the volume.

Do not turn up the volume too high so that you cannot hear the surrounding sounds.

Be cautious when using or temporarily suspend the use of headphones in potentially dangerous situations.

Excessive sound pressure from headphones can cause hearing loss.

It is recommended not to wear headphones on both ears while driving.

This may be considered illegal in some areas.

- For safety reasons, when driving or in other potentially dangerous environments, you should avoid letting music or phone calls distract your attention.

To avoid damage or malfunction:



warn

- Do not place headphones in high temperature environments.
- Do not drop the earphones.
 - Do not place the headphones in a dripping or splashing environment. (Refer to the IP rating of a specific product)
- Do not immerse the headphones in water.
- Do not charge the earphones when the interface or socket is damp.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives to clean products.
- If necessary, please use a soft cloth to clean the product. Use a small amount of water or diluted neutral soapy water to wet the cloth for cleaning.
- Do not place integrated batteries in high-temperature environments such as direct sunlight, open flames, or similar environments.
- Improper battery replacement can pose a risk of explosion. Replace only with batteries of the same type.
- To achieve a specific IP level, the charging port cover must be closed.
- Putting the battery into a fire or hot oven, or mechanically crushing or cutting it, can cause an explosion.
- Placing batteries in extremely high temperature environments can cause explosions or leakage of flammable liquids or gases.
- Placing the battery in an extremely low-pressure environment may result in explosion or leakage of flammable liquids or gases.
- To avoid the risk of fire, the equipment can only be supplied by an external power source, and its output should comply with PS1 (output capacity less than 15W).

Operation and storage temperature and humidity

• Store the product in an environment with a temperature between -20°C (-4°F) and 50°C (122°F) and a maximum relative humidity of 90%.

Operate the product in an environment with a temperature between 0°C (32°F) and 45°C (113°F) and a maximum relative humidity of 90%.

- High or low temperature environments may shorten battery life. Replacing batteries with incorrect models may seriously damage headphones and batteries (such as certain types of lithium batteries)
- Pool).

2-head wireless earphones

Welcome to purchase and use Philips products! To ensure that you charge

To share the support provided by Philips, please visit www.philips.com/support

Using this Philips true wireless earphone, you can:

- Enjoy convenient wireless hands-free calling
- Enjoy and control music wirelessly
- Switch between calls and music

Items inside the packaging box



Philips wireless headset
Philips TAH2020



Quick Start Guide



Guarantee



Safety Manual

OTHER EQUIPMENT

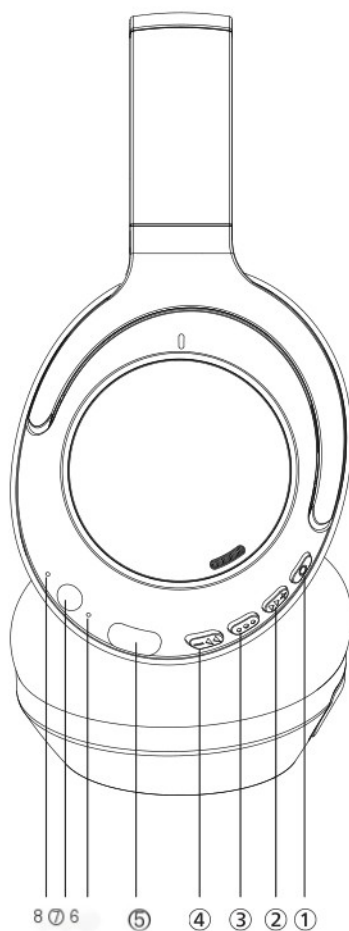
A phone or device that supports Bluetooth and is compatible with headphones (such as laptops, tablets, Bluetooth adapters, MP3 players, etc.).



Type-C charging cable (for charging only)



audio cable



- 1. Power supply/power on key
- ② Volume+key
- ③ Multi-Function Buttons
- ④ Volume key
- ⑤ USB-C charging port
- ⑥ optional feature
- ⑦ 3.5mm audio port
- 8 microphone vents

3. Beginner's Guide to Use

Battery charging

pay attention to

- Before using the headphones for the first time, please charge the battery for 1.5 hours to achieve optimal battery capacity and lifespan.
- Only use the original USB-C charging cable to avoid any damage.
- Charge again after ending the call. Connect the earphones to the charger, and the earphones will automatically shut down.
- If headphones are not used for a long time, the rechargeable battery's storage capacity will be insufficient. To avoid such losses, please fully charge the battery at least once every three months.

Please connect the provided USB-C charging cable to:

- The USB-C charging slot on the earphones and; USB interface for charger/computer.

- ➔ When charging the earphones, the LED will light up white, and when the earphones are fully charged, the white light will turn off.

rice prompt

- Usually, it takes 2 hours to fully charge the earphones through a USB cable

Pairing headphones with Bluetooth devices for the first time

1. Ensure that the earphones are fully charged and the power is turned off.

Press and hold the power button for 2 seconds to turn on the device

The LED indicator light on the earphones flashes alternately in white and blue after the white indicator light stays on for 2 seconds

- ➔ The earphones are now in pairing mode and can be paired with Bluetooth devices such as mobile phones

3. Turn on the Bluetooth function of the Bluetooth device

Pair the earphones with Bluetooth devices. Please refer to the user manual of the Bluetooth device.

pay attention to

- After turning on, if the earphones cannot find any previously connected Bluetooth devices, please set them to pairing mode (if the last connected device is unavailable, it will automatically enter pairing mode)

The following example demonstrates how to pair headphones with Bluetooth devices.

1. Turn on the Bluetooth function of the Bluetooth device and select Philips TAH2020

If prompted to enter the headphone password, please enter "0000" (4 zeros). For Bluetooth devices equipped with Bluetooth 3.0 or higher versions, no password is required.



Philips TAH2020

4. Use headphones

Connect the earphones to a Bluetooth device

1. Turn on your phone/Bluetooth device.

2 Press and hold the on/off button to turn on the headphones.

The white LED will turn on within 2 seconds.

→ The earphones automatically reconnect to the previous phone/Bluetooth device

rice prompt

·If you turn on the phone/Bluetooth device or activate the Bluetooth function of the Bluetooth device after turning on the headphones, you must manually reconnect the headphones to the phone/Bluetooth device.

three precautions

- If the earphones fail to connect to the last connected Bluetooth device within 10 seconds, they will enter connectable mode. If they still do not connect to any Bluetooth device, they will automatically shut down after 5 minutes.

Wired

You can also use the headphones together with the provided audio cable. Connect the provided audio cable to the headphones and external audio equipment.

rice prompt

·When the 3.5mm audio cable is inserted into the headphone jack, the headphones will automatically shut down.

·When a 3.5mm audio cable is connected to a phone and TAH2020 earphones, the earphones cannot be used as call input for the phone.

·It is not recommended to use headphones with a 3.5mm audio cable during charging.

Power on/off

task	key	operate
Turn on headphones	power supply	Long press for 2 seconds
Turn off headphones	power supply	Long press for 4 seconds

Low latency mode

task	key	operate
Enable low latency mode	multifunction key	Four hits
Disable low latency mode	multifunction key	Four hits

Manage music and calls

Music control

task	key	operate
Play or pause music	multiple use key	single click
Adjust the volume	Volume key	single click
Next song	Volume+key	Long press for 1 second
Previous song	Volume key	Long press for 1 second

call control

task	key	operate
Answer incoming calls	multiple use key	single click
Hanging up/rejecting incoming calls	multiple use key	Long press for 1 second
Answer during a call		single click
New call		
Reject during call		Long press for 1 second
New call		
When answering two phone calls		single click
Switch phone number		

Voice assistant

task	key	operate
Trigger voice assistant	multifunction key (Siri/Google)	double click
Stop voice assistant	multifunction key	single click

Headphone LED indicator status

Headphone status	pilot lamp
The earphones are connected to Bluetooth	The indicator light is off
Headphone pairing ready	The blue and white LED indicator lights flash alternately
The earphones are turned on but not connected to a Bluetooth device	The blue and white LED indicator lights flash alternately (automatically turn off after 5 minutes)
Low battery of earphones	The white LED indicator light flashes once every 5 seconds
Earphone charging	The white indicator light stays on and turns off when fully charged

5 Reset Earphones

If you encounter any pairing or connection issues, you can follow the steps below to reset the headphones to factory settings.

1. Enter the Bluetooth menu of the Bluetooth device and remove Philips TAH2020 from the device list

2. Turn off the Bluetooth function of the Bluetooth device.

Simultaneously press and hold the volume up and down buttons for 4 seconds to clear all information.

Follow the steps in "Using Earphones – Connecting Earphones to Bluetooth Devices".

Pair the earphones with your Bluetooth device and select Philips TAH2020

6 Technical Data

- Music playback time: 50 hours
- Charging time: 2 hours
- Rechargeable lithium-ion battery 500mAh

Bluetooth version: 5.4

Compatible Bluetooth configuration protocol:

HFP (Hands Free Configuration Protocol)

A2DP (Advanced Audio Transmission Protocol)

AVRCP (Audio Video Remote Control Protocol)

- Supported audio decoding: SBC

Frequency range: 2.402~2.480GHz

· Transmitter power: <10dBm

- Operating distance: up to 10 meters away
- Automatic power off

USB-C type charging port

- Low battery warning: voice broadcast prompt and white indicator light on headphones flashing once every 5 seconds



pay attention to

· Specifications may change at any time without prior notice.

7 Notice

Declaration of Conformity

MMD Hong Kong Holding Limited hereby declares that this product complies with the basic requirements and other relevant regulations of the RED Directive 2014/53/EU and the UK Radio Equipment Regulation SI2017No1206. You can log in to www.philips.com/support to find the matching voice Ming.

Disposal of old products and batteries



The product is designed and manufactured using high-quality materials and components, and can be recycled and reused.



This symbol on the product indicates that it is regulated by European Directive 2012/19/EU.



This symbol indicates that this product contains European

The built-in rechargeable battery regulated by Directive 2013/56/EU cannot be disposed of together with ordinary household waste. We strongly recommend that you send the product to the official recycling point or Philips service center for professional personnel to remove the rechargeable battery. Please search for a specialized recycling system locally applicable to electrical and electronic products, as well as rechargeable batteries. Please comply with local regulations and do not dispose of this product and rechargeable batteries together with regular household waste. Properly handling old products and rechargeable batteries will help avoid negative impacts on the environment and human health.

Dismantling the integrated battery

If your country/region does not have a collection/recycling system for electronic products, please remove and recycle batteries before disposing of headphones to protect the environment.

• Before removing the battery, make sure the headphones are turned off and disconnected from charging.



Compliant with Electromagnetic Field (EMF) regulations

This product complies with all applicable standards and regulations regarding electromagnetic field exposure.

Environmental Information

All unnecessary packaging has been omitted. We strive to make packaging easy to be divided into three materials: cardboard (box), foam plastic (buffer) and polyethylene (bag, protective foam board). Your system contains recyclable materials (if dismantled by a professional company). Please comply with local regulations regarding the handling of packaging materials, waste batteries, and old equipment.

Compliance Statement

This device complies with Part 15 of the FCC regulations. The operation must comply with the following two conditions:

1. This device will not cause harmful interference.
2. This device must be able to accept any interference received, including interference that may cause the device to malfunction.

FCC rules

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

However, it cannot be guaranteed that interference will not occur in specific facilities. If this device does indeed cause harmful interference to radio or television reception (which can be determined by turning the device off and on), users are encouraged to try one or more of the following measures to eliminate the interference:

Readjust or rearrange the receiving antenna

Increase the distance between the device and the receiver

Connect the device to a socket on a circuit different from the one connected to the receiver

Consult with dealers or experienced radio/television technicians for assistance

FCC Radiation Exposure Statement:

The equipment complies with FCC radiation exposure limits for uncontrolled environments

Its transmitter shall not be placed in the same location or used together with any other antenna or transmitter.

Warning: Without explicit approval from regulatory authorities, users may lose their device operation privileges by making unauthorized changes or modifications to the product.

Canada

The license free transmitter/receiver included in this device complies with the license free RSS standard of the Department of Innovation, Science and Economic Development Canada. The operation must comply with the following two conditions: (1) This device will not cause interference. (2) This device must be able to accept any interference received, including interference that may cause the device to malfunction.

IC Radiation Exposure Statement:

This device complies with Canada's radiation exposure restrictions for uncontrolled environments.

Its transmitter shall not be placed in the same location or used together with any other antenna or transmitter.

CAN ICES-003(B)/NMB-003(B)

8 trademarks

Bluetooth

The Bluetooth text mark and logo are registered trademarks of Bluetooth SIG, Inc. Any use of this mark by MMDHong Kong Holding Limited is licensed. Other trademarks and product names are the trademarks and product names of their respective owners.

Siri

Siri is a registered trademark of Apple Inc. in the United States and other countries/regions.

Google

Google and Google Play are registered trademarks of Google LLC.

9 Frequently Asked Questions and Answers

The Bluetooth earphones cannot be turned on.
The battery is low. Charge the earphones.

Bluetooth earphones cannot pair with Bluetooth devices.
The Bluetooth function is not turned on. Before turning on the headphones, first turn on the Bluetooth device and enable the Bluetooth function on the device.

Unable to pair.

·Ensure that the Bluetooth function of any previously connected Bluetooth devices has been disabled.

·Go to the Bluetooth device and remove Philips TAH2020 from the Bluetooth list

- Pair the earphones (see page 6 for the first pairing of earphones with Bluetooth devices).

The Bluetooth device cannot find the earphones.

·The headphones may have been connected to a previously paired device. Close the connected device or move it out of the connection range.

·The pairing may have been reset, or the earphones may have been previously paired with another device. Re pair the earphones with the Bluetooth device according to the instructions in the user manual. (See page 6 for pairing headphones with Bluetooth devices for the first time).

The Bluetooth earphones are connected to a phone that supports Bluetooth stereo, but music can only be played through the phone's speakers.

Please refer to the user manual of your mobile phone. Choose to listen to music through headphones.

The sound quality is too poor, you can hear popping sounds.

·The Bluetooth device is out of the connection range. Shorten the distance between headphones and Bluetooth devices, or move away obstacles between the two.

·Charge the earphones.

When mobile phone transmission is slow, or when audio transmission is impossible, the sound quality is very poor.

Ensure that your phone not only supports (mono) HFP, but also A2DP, and is compatible with BT4.0x (or higher version) (see technical data on page 11).



2025 © MMD Hong Kong Holding Limited,. All rights reserved. Specifications may change at any time without prior notice. Philips and the Philips Shield logo are registered trademarks of Koninklijke Philips NV, and their use has been licensed. The product is manufactured and sold by MMD Hong Kong Holding Limited or its subsidiaries, and MMD Hong Kong Holding Limited is the guarantor of this product. All other company and product names may be trademarks of their respective affiliated companies.

