

# English Quick Start Guide

V3.2

Low power battery camera

## FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
—Reorient or relocate the receiving antenna.  
—Increase the separation between the equipment and receiver.  
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
—Consult the dealer or an experienced radio/TV technician for help.  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## FCC NOTICE

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC CAUTION

Caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.)

Please read the Quick Start Guide carefully before using the product and keep it properly.

Reminder: When using the device for the first time, if it is a battery-powered device, please charge it for 2-3 hours before turning it on! When all devices are connected to the device for the first time, you need to press and hold to restart the device.

## 1. Setup and installation

### 1.1 Boot up

When remote view by connecting to the router and direct connection method, please boot the device after inserting the SD card. When using by pairing to the wireless NVR, please make sure the memory (SD card, HDD etc.) of the wireless NVR is ready.

### 1.2 App Installation

#### APP Download and Installation

Use your mobile phone to scan the below QR code to download and install "EseeCloud", and follow the APP prompts to complete user registration.

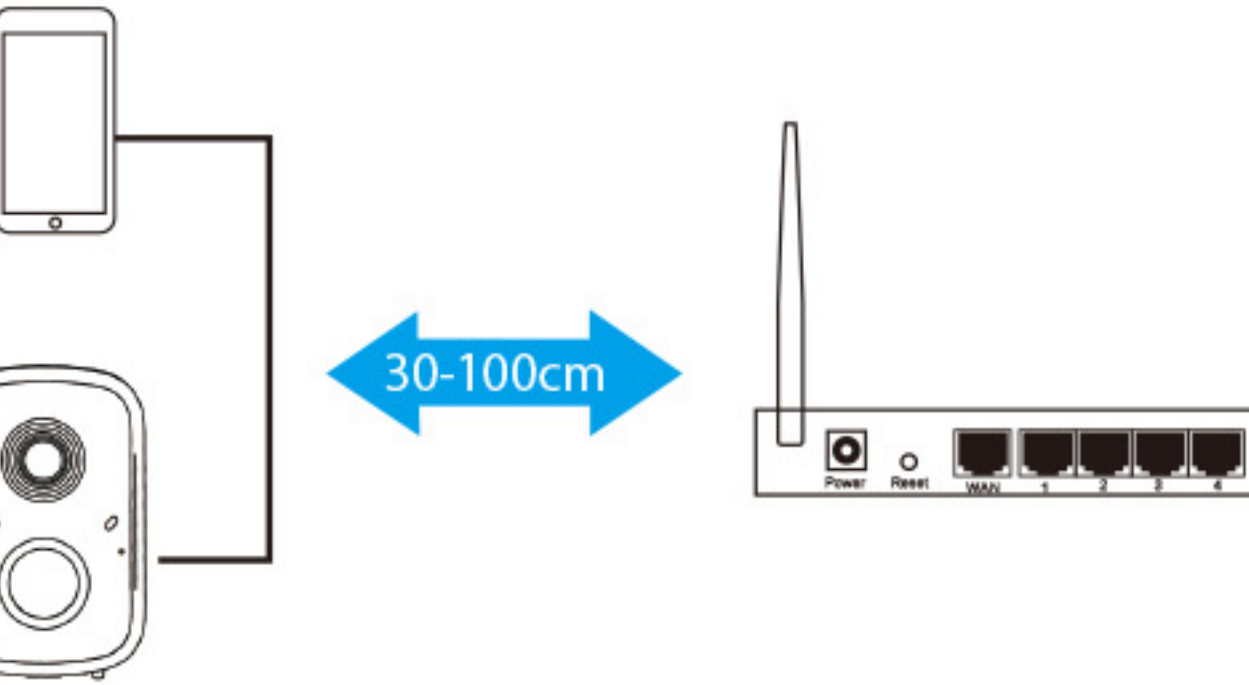
Note: For iOS system, it requires iOS 9.0 version or above.  
For Android, Android 5.1 or above.



Download "EseeCloud" APP

Adding method 1: Scanning directly the QR code on the camera when the battery camera is used by connecting the network and local direct way.

1. Put both of your mobile phone and camera near the router, and the distance should be 30-100cm.



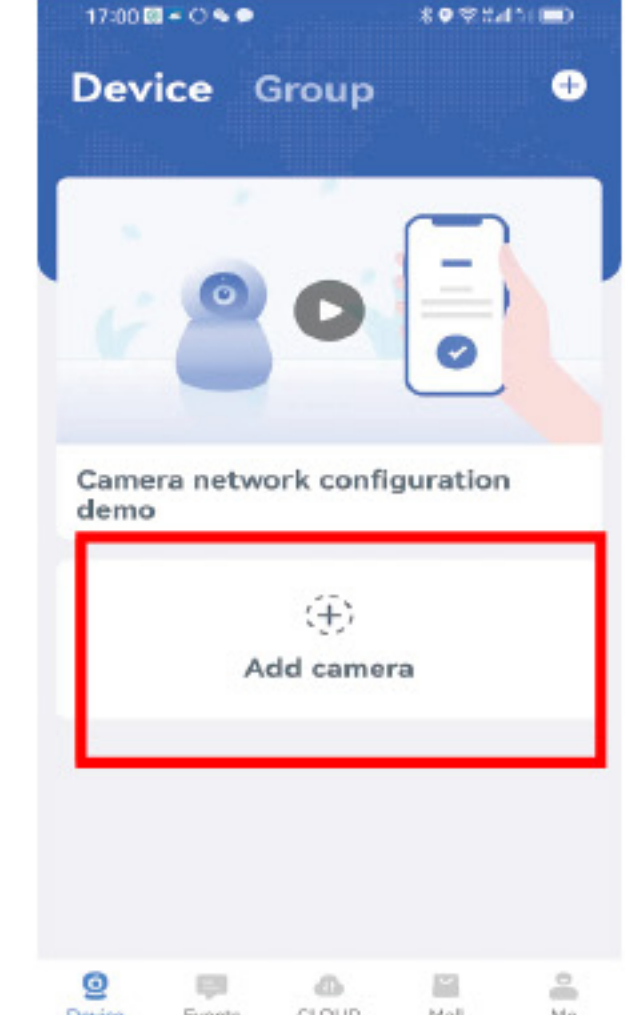
2. After the battery camera is power-on, there is a voice prompt "start match code" and the red LED light is flashing. (Otherwise please press the RESET button on the camera for 8 seconds, it will be available after the voice prompt "reset successfully").

## 2. Add Camera to Mobile App

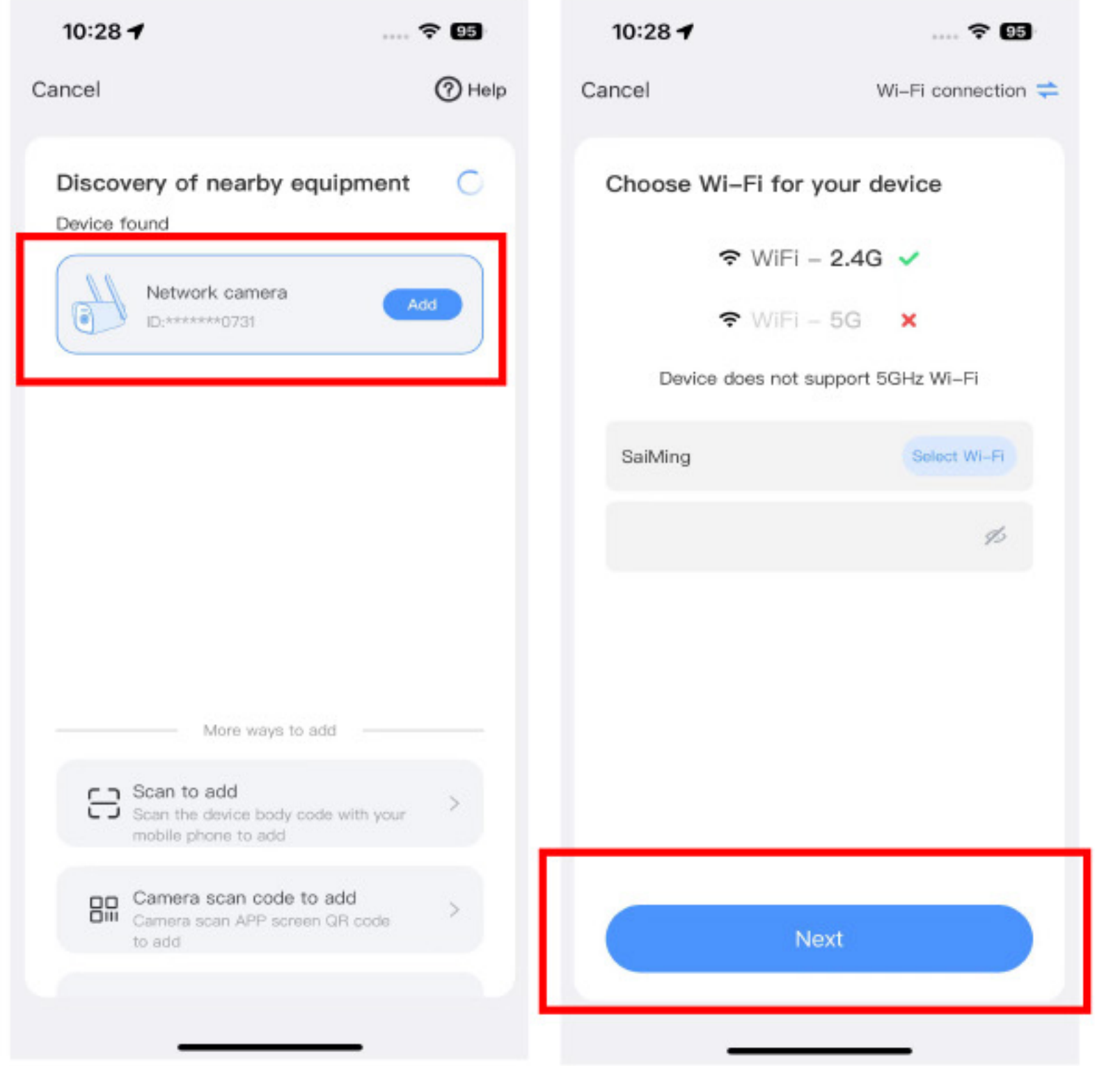
### Method 1 - By WIFI Connection

Please full charge camera for 12 hours at the first time use.

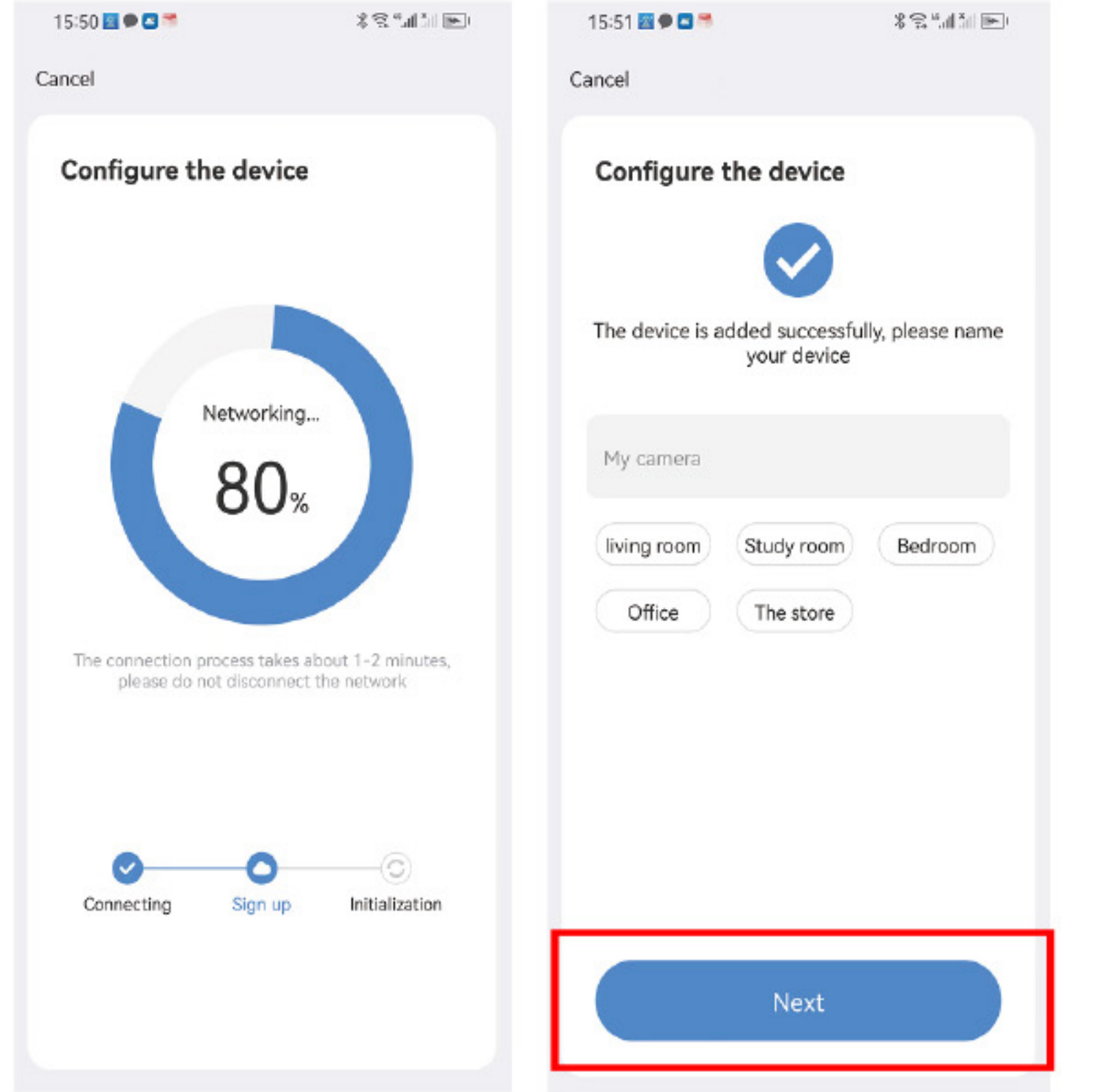
1. Turn on the camera  
2. Click "Add camera" on your mobile app.



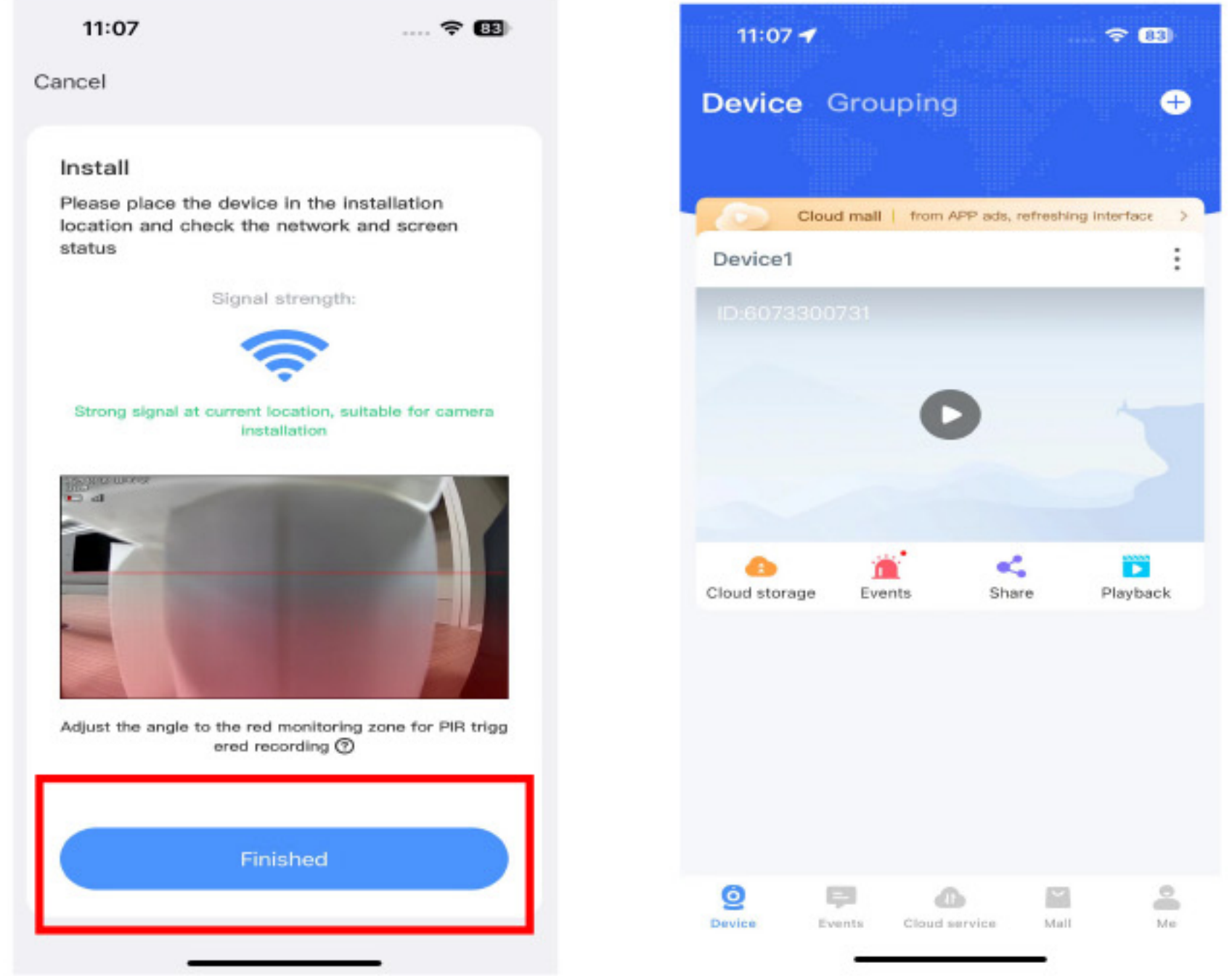
3. Please turn on wirelessConnect to WIFI--Enable



4. Waiting for configuring successfully (100%), then you can name your camera.



5. The connection is successful and you can use your camera



## 3. Troubleshooting

	Trouble	Solution
1	Unsuccessful network configuration	Make sure your phone, camera, and router are close enough. Note that the camera cannot support connection to a 5G router. Check that the router name and password are correct. Check the Internet settings of the wireless NVR.
2	Device is offline	Check your router's Internet connection. Check the connection between the camera and the router. If you change the router or change the WiFi password, you need to reset the camera and reconfigure the network. Check the connection between the wireless NVR and the router and the connection between the camera and the wireless NVR. If you change the router or change the wifi password, you may need to reconfigure the WNVR's network. Check if the camera battery is exhausted, you can try to plug in the power and try again.
3	No preview	The server may be congested, try restarting the app.
4	No push notification	Make sure the app has notification permissions. Please confirm that the alarm message push switch is turned on in the App Personal Center settings. Please confirm that the alarm message push switch is turned on in the camera settings.

5	No recording	For direct connection to the router, please insert SD card before booting. Make sure the camera PIR (monitoring) switch is turned on. Please make sure the camera recording switch is turned on. Please check the recording settings on the wireless NVR. Please check whether the SD card status is normal in the App. If it is abnormal, try to format the SD card.
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## 4. FAQ

Q: Why does the battery run out quickly?

A: The App will count the daily recording time when playback video. Please check if there are more videos every day. If there are many false triggers, please try to lower the trigger sensitivity setting.  
Check if the WiFi signal between the camera and the wireless NVR or router is weak. You can try to change the WiFi channel of the wireless NVR or router; or adjust the position of the wireless NVR, router or camera to improve the signal transmission.

Q: How to confirm that the network connection between the camera and the router or wireless NVR is normal?

A: Actively trigger PIR in front of the camera and wait for about 10s.  
If the camera flashes red, it means that the camera cannot connect to the router or wireless NVR smoothly.  
If it is connected to a wireless NVR, you can click play from the corresponding channel of the NVR / touch screen. If the video can be played, the connection is normal;

Whether the indicator of the corresponding channel on the base station is always on. The blinking of the indicator indicates that the base station and the battery camera have been disconnected.

Q: When do wireless NVR (NVR/ touchable monitor / base station) and battery camera need to be paired?

A: Matching code is to make the camera wifi connect to the wireless NVR automatically. The devices purchased in the entire package is already matched code in the factory, and no match code operation is required.  
You need to match code when a new battery camera need to be added to the wireless NVR;  
The battery camera needs to be code matched after being reset to factory settings;  
The wireless NVR needs to be code matched after being restored to the factory settings;  
After deleting the paired cameras on the wireless NVR channel through the App, you need to match code again.

Q: What should I do if I forget my password?

A: If you have forgotten the login password of the App account, please reset the password through the "Forgot Password" option in the login interface as instructed.  
The device's access password is set after the device is added or modified by the App, and the App remembers it. Subsequent access does not need to be re-entered. If the password is changed through other methods (such as WNVR changed the password in the local interface), please fill in the new password to access in the corresponding device column of the device list →More →Edit menu.  
If you have lost the password saved by the App, you need to restore the camera or wireless NVR to the factory settings, and then reset the password.