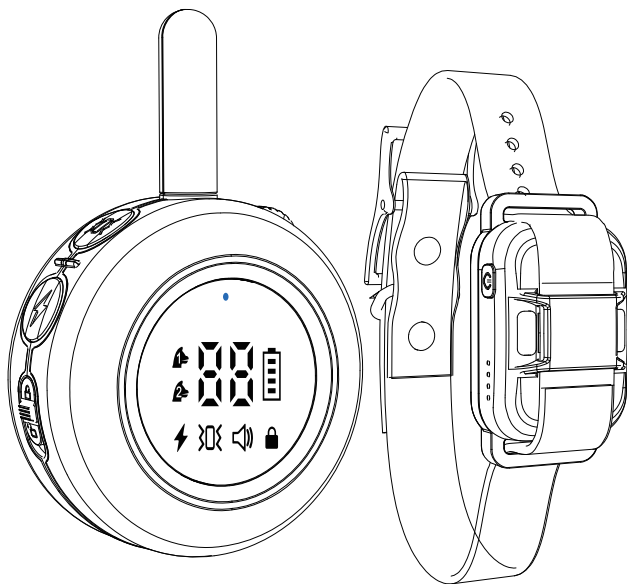


# JUGBOW

Model  
**T100**



## Owner's Manual

Please read this manual carefully before using the e-collar.





# Important Safety Information

## **WARNING**

If your dog shows signs of aggressive behavior (e.g., unprovoked attacks on people or other animals), consult a professional trainer or veterinarian before using the shock function. Some dogs may react with heightened stress or redirected aggression in tense situations. Please use this product with caution and closely monitor your dog's response during use.

## **PROPER FIT GUIDELINES**

To prevent injury, read the user manual before use. An improperly fitted collar may lead to skin irritation or pressure ulcers.

- Do not leave the receiver on your dog for more than 12 hours per day.
- Reposition the receiver every 1–2 hours when possible.
- Check collar tightness regularly to avoid excessive pressure.
- Never attach a leash to the electronic collar to avoid pressure on the contact points.

# Important Safety Information

## CAUTION

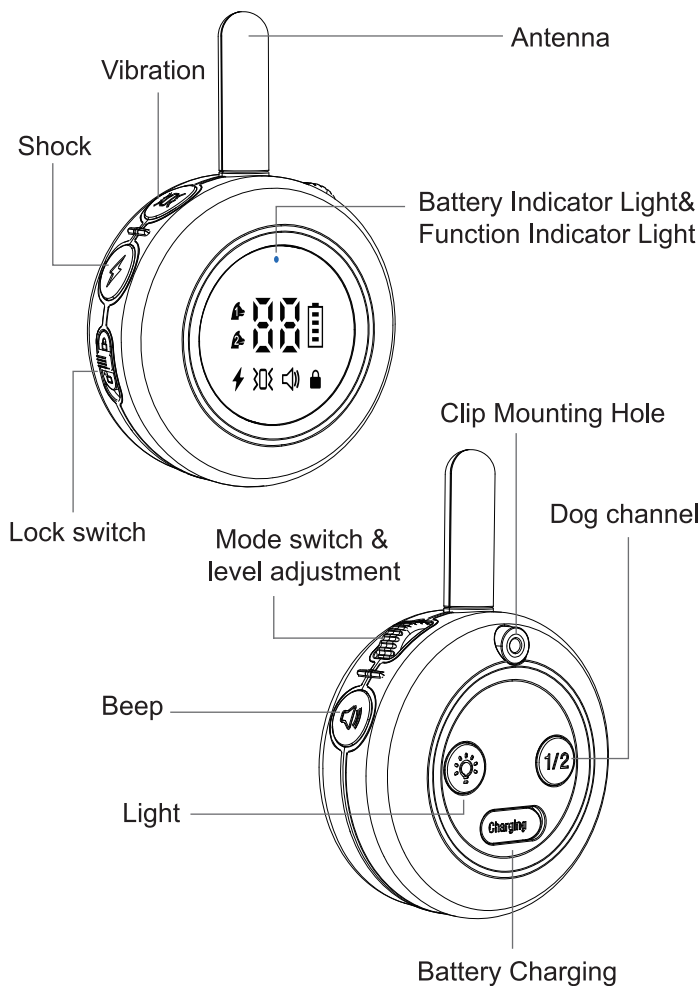
- If using a separate collar for walking, ensure it doesn't press against the electronic collar.
- Clean your dog's neck and the contact points weekly with a damp cloth.
- Inspect the contact area daily for redness or sores.
- If irritation is found, stop using the collar until the skin has healed.
- Do not use a charger with output above 5V/1A.
- Avoid contact with metal during charging to prevent short circuits.
- Ensure safety during leash training.
- Use a strong leash—long enough for movement, but short enough to avoid danger (e.g., roads).
- Handlers should be strong enough to restrain the dog if needed.
- This is a training tool, not a toy. Keep away from children.

# Contents

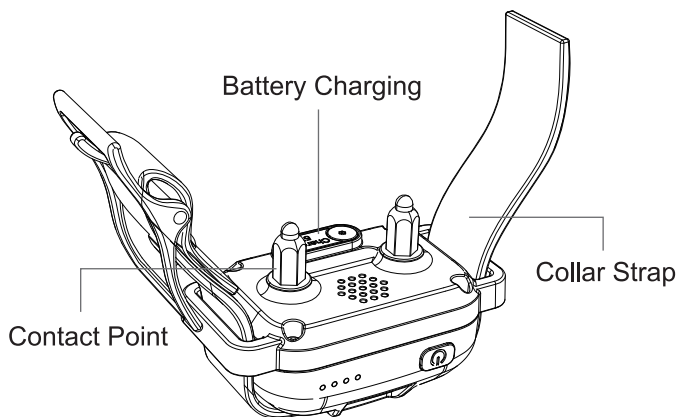
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## 2.Overview

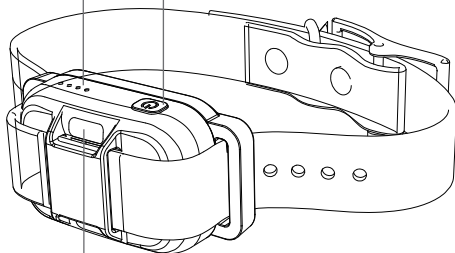


## 2.Overview



Battery Indicator Light

On/Off Button

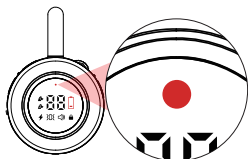


Flash light & Function Indicator Light

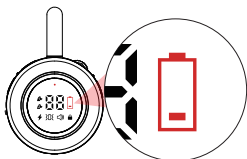
## 3. Charging the Batteries

### Battery Status & Charging Reminder

#### (🔋) When to Charge the Transmitter?

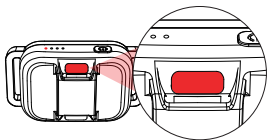


① LED indicator flashes red every 10 seconds.

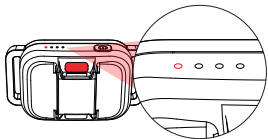


② The battery icon shows only one bar.

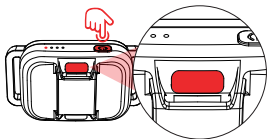
#### (🔋) When to Charge the Receiver?



① LED indicator flashes red every 10 seconds.

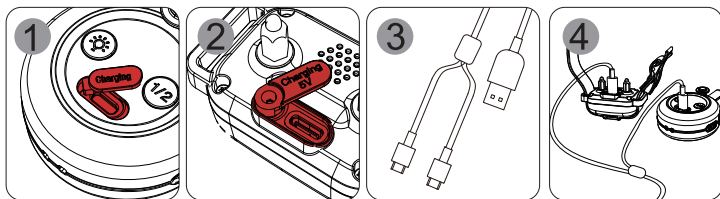


② Only one LED light turns on when the power button is pressed.



③ Red light shows when pressing the power button, but the device won't turn on.

Please follow the steps below to charge your e-collar:



## 4. Turning the E-Collar On/Off

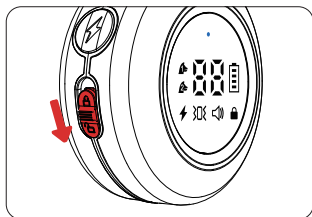
### 1. Turning the Transmitter On/Off

#### ①TURN ON:

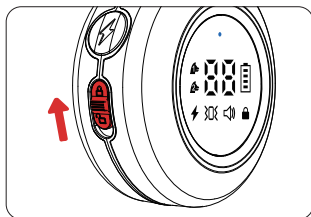
Slide the switch from "lock" (  ) to "Unlock" (  ).

#### ②TURN OFF:

Slide the switch from "Unlock" (  ) to "Lock" (  ).



(TURN ON)



(TURN OFF)

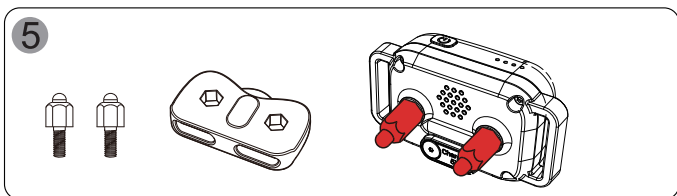
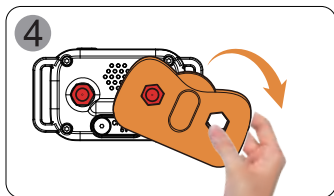
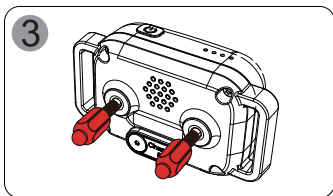
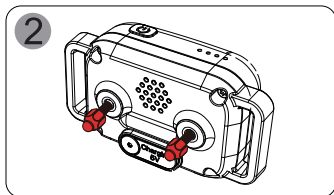
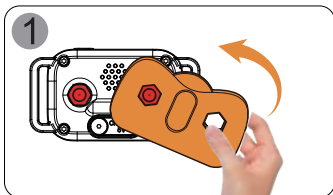






## 2. Used as a Tool to Tighten or Loosen the Contact Points

- Attach the conductive silicone cover to the contact points to make them softer. This may be more comfortable for your dog's skin.

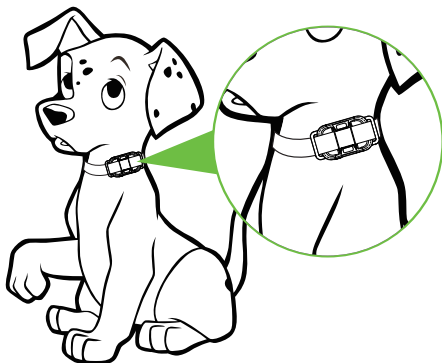


## 7. Training Collar Fitting & Safety Instructions

To ensure effective training and your dog's comfort, follow these guidelines for properly fitting and using the training collar.

### 1. Proper Fit and Adjustment

- The contact points must make direct contact with the skin to effectively deliver stimulation or vibration.
- Avoid placing the collar on the thickest fur areas. If your dog has dense fur, trim a small section to improve contact.
- **Optimal positioning:** The receiver should be placed on either side of the dog's windpipe, rather than the center, to reduce pressure on the throat.





- Use the collar only during training sessions to avoid prolonged skin contact that may cause irritation.
- Do not exceed 8-10 hours of daily wear to prevent pressure-related discomfort from prolonged contact with the contact points.
- If extended wear is necessary, reposition the collar every 1-2 hours to prevent the contact points from continuously pressing on the same area, reducing the risk of localized skin irritation.
- Remove the collar during sleep to allow the skin time to recover and minimize the risk of discomfort or pressure sores.

#### **4. Additional Considerations**

For dogs with different fur types:

- Short-haired & Long-haired breeds: If the factory-installed short contact points do not make sufficient contact, please using longer contact points.
- If your dog develops redness or irritation, immediately remove the collar and discontinue use until the skin has fully healed.





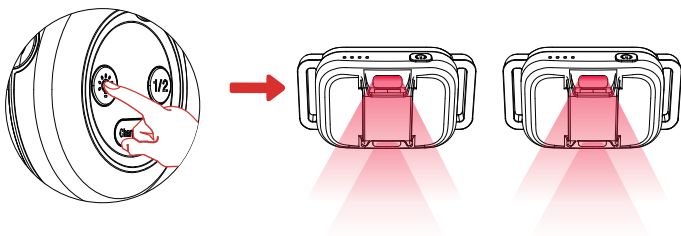






## Dual-Collar Light Control

- Turn on both lights:** Hold the light button for 5 seconds to activate both collars.
- Turn off both lights:** Hold the button again for 5 seconds to turn them off.



## 11. Using Channel 2 for a Second Receiver

### Note:

You can skip this step if you're using a 1-dog system — the remote and receiver are pre-paired at the factory.

*Channel 2 is disabled by default on single-dog systems.*

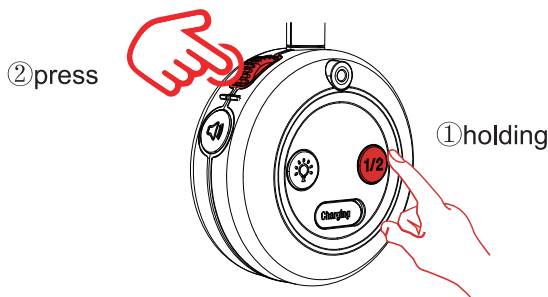
## When to Re-Pair or Activate Channel 2?

You may need to activate or re-pair Channel 2 in the following cases:

1. **If the receiver is unresponsive** – When the receiver does not respond to commands from the remote.
2. **When pairing a new receiver** – If you are adding a second receiver collar for dual-dog training.
3. **If the device becomes unpaired** – Prolonged inactivity or system errors may cause pairing loss.

## How to Enable/Disable Channel 2

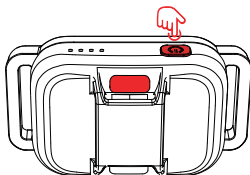
1. **Power on** the remote.
2. While holding the Dog Channel button, press the scroll wheel to **Enable/Disable Channel 2**.
3. Try pressing the Dog Channel button to switch channels.
  - If it can switch to Channel 2, it is enabled.
  - If it doesn't switch, Channel 2 is disabled.



## Pairing New collar Steps

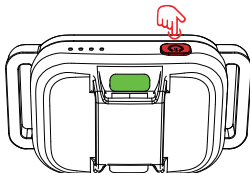
### 1. Power off the receiver

- To power off, press and hold the receiver's power button for 3 seconds.
- The red light will stay on for 3 seconds, and the device will vibrate once, indicating it is power off.



### 2. Enter pairing mode

- Press and hold the receiver's power button for 6 seconds until the green light blinks rapidly.



### 3. Choose a channel

- Press the channel button on the remote to choose the appropriate channel.

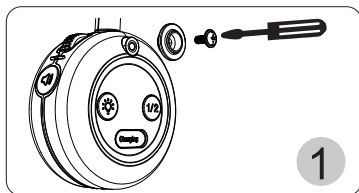


## 12. Installing & Removing the Belt Clip

### Installing The Belt Clip

发射器、螺丝、

Prepare the receiver,  
nut, screw, and  
screwdriver.



1. Use a screwdriver to  
attach the clip bracket.



2. Secure the bracket by  
tightening the screw.



3. Hook the clip onto your  
waistband or pocket.



4. Hold the clip and push the remote down.

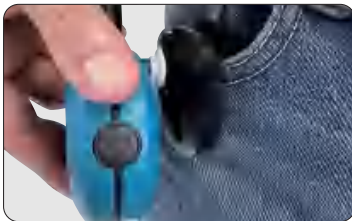


5. A "click" means it's locked in place

## Removing the Transmitter



1. Press and hold the clip button, then pull the remote upward.

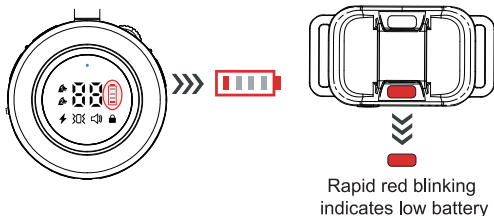


2. The remote is removed.

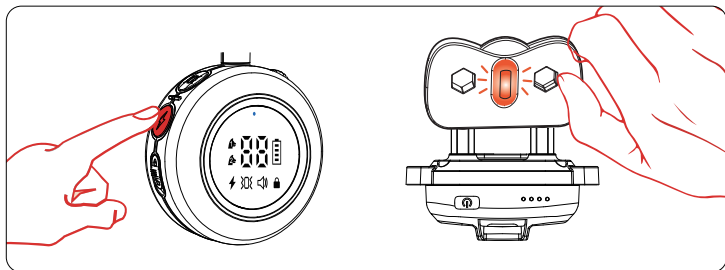
# 13. Troubleshooting

## 1. My dog is not responding when I press a beep, vibration or static button.

- Check the Receiver Collar if it is on.
- Check if using the correct channel. If it still doesn't work, switch to a different channel or try pairing again.
- Please check if the battery is low in either the Remote Transmitter or Receiver Collar.



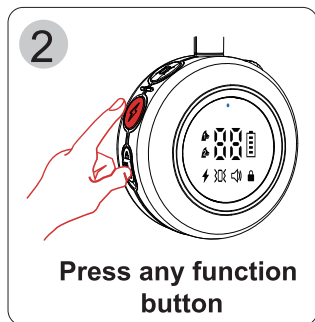
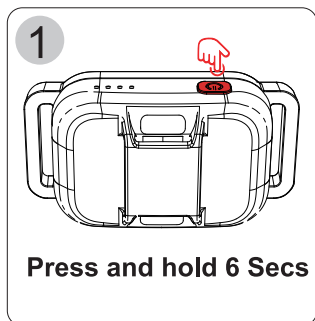
- Test the Receiver with the Test Light to confirm if the shock functions normally.





## 2. Fail to match receiver with remote

- **Make sure the receiver is powered off before pairing.**
- Press and hold the power button for at least 6 seconds until the green light blinks rapidly.
- If released too early, the device will simply power on and will not enter pairing mode.

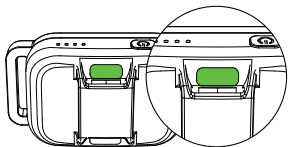
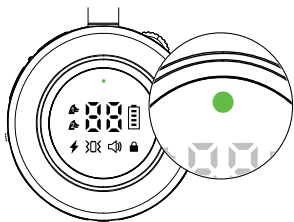


## 3. Remote/receiver does not respond

- **Verify if the Receiver Collar is powered on.**

When powered on, the indicator light will blink once every 10 seconds:

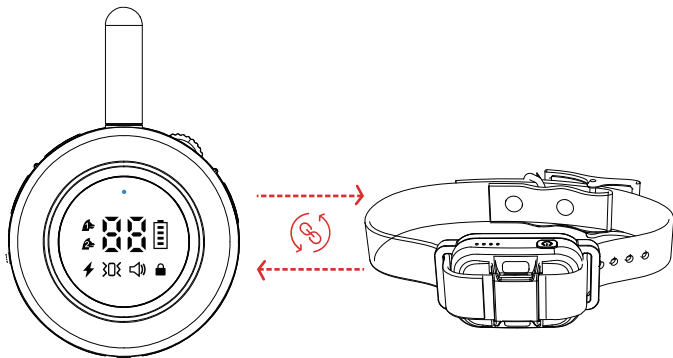
- A **green light** indicates sufficient battery level.
- A **red light** indicates low battery — please recharge the device.



- **Verify if the training collar has been paired.**

To check pairing status:

1. Press any function button (such as beep, vibration, or shock) on the remote.
2. Observe the receiver:
  - If it responds, pairing was successful.
  - If there is no response, try switching to a different channel and test again.
  - If it still doesn't respond, pairing may have failed. Please repeat the pairing steps.



## 14. FCC Statement

**This device complies with part 15 of the FCC Rules.**

**Operation is subject to the following two conditions:**

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved, by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help

### **FCC Radiation Exposure statement**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

## **15. Terms of Use & Limitation of Liability**

1. By using this product, you agree to all terms.
2. Not for dogs under 8 lbs or very sensitive breeds.
3. For training use only.
4. Use at your own risk. We are not responsible for misuse.
5. For warranty or replacement, contact your seller. Technical support only.

## **16. Regarding you and the product**

1. Do not soak the receiver in water.
2. Use only the original remote and receiver.
3. Test with tools, not with your hands.
4. Keep the charging port dry.

## **17. Regarding the well-being of your dog**

1. The Receiver collar is not a regular collar and should not be used with a leash to walk your dog. (Pulling on the leash may injure the dog due to the receiver's protruding electrodes.)
2. Do not leave the collar on for more than 12 hours, as it may cause rashes or skin irritation.
3. Do not allow children or individuals with little or no dog training experience to handle this training kit.
4. Static stimulation is not a pleasant experience for any dog. Punishment is a harsh way to train. Positive reinforcement and praise are more effective in encouraging good behavior.

## **18. Operating Environment & Maintenance**

### **Do Not Use Under These Conditions**

1. High temperature: Avoid using the device in environments above 104°F (40°C), as it may reduce battery performance.
2. Strong electromagnetic interference: Keep away from areas with heavy electrical equipment or signal transmitters, which may affect normal operation.

3. Drops or strong impacts: Do not drop the device or apply excessive force.
4. Corrosive environments: Avoid exposure to chemical fumes or liquids, which may cause discoloration, deformation, or cracking.

## Daily Cleaning & Maintenance

1. When not in use, clean both the remote and receiver with a soft cloth.

Turn off the power, lock the buttons, and store the device in a dry and cool place.

2. Do not use hard brushes during cleaning to avoid scratching the surface.
3. If the receiver is dirty, wipe it gently with a slightly damp cloth.

## Waterproof Notice



Do not submerge the receiver in water for extended periods.

1. Before charging, make sure the charging port is dry. Wipe away any moisture before connecting to power.
2. If the remote falls into water:
  - Remove it immediately and turn off the power
  - Wipe it dry with a soft cloth
  - Allow it to fully air-dry before use; normal function will resume once moisture is gone.

# 19. Warranty and repair information

## 1-Year Warranty

- This product includes a 1-year limited warranty from the date of purchase (for original buyers only).
- The warranty covers parts and labor, but shipping costs are not included.
- Accessories like batteries, chargers, and straps are covered during the first year only.

## Not Covered by Warranty

- Secondhand or resold products
- Damage from misuse or loss
- Water damage to water-resistant devices
- Damage caused by unauthorized repair or battery replacement

## How to Activate Warranty

To register your product, please visit:

<https://jugbow.com/warranty/>

If you encounter any issues with your product, please send the following information to:

Amazon: [service@jugbow.com](mailto:service@jugbow.com)

TikTok: [tkservice@jugbow.com](mailto:tkservice@jugbow.com)

Our support team will assist you.

Please provide:

1.Your original order screenshot.

2.Your current shipping address (Once confirmed, we will ship the replacement within 5 business days)

Once the information is confirmed, we will send the replacement within 5 business days.

## Need Further Assistance

If you need help or have any questions, feel free to contact us through the following channels:

 Online Form Support

**Visit: [www.jugbow.com/contact-us/](http://www.jugbow.com/contact-us/)**

 Email Support

**Amazon : [jugbowofficial@jugbow.com](mailto:jugbowofficial@jugbow.com)**

**Tiktok : [tkservice@jugbow.com](mailto:tkservice@jugbow.com)**

**Official web:[jugbowofficial@jugbow.com](mailto:jugbowofficial@jugbow.com)**

 Customer Service Hours

**Monday – Friday: 9:00 AM – 5:00 PM**

**Saturday – Sunday: 10:00 AM – 4:00 PM**

 Office Address

**Unit 2939, Level 29, Infinitus Plaza**

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**Sheung Wan, Hong Kong**

