



## User manual

System version: 3.1.0

## 1 Getting Started

If you are new to using Whale Photo:

1. Power on; 2. Start by following the Whale Photo quick setup on page or follow the on screen guide.

Once you have set up your Whale Photo, start connecting with your friends and family.

### Download the Whale Photo App

To send photos to your frame, by using the Whale Photo App for iOS or Android.

	<p>Download the App by scanning the QR code</p>   <p> DOWNLOAD ON THE App Store</p> <p> GET IT ON Google Play</p>
	<p>Find the Whale Photo App on:</p> <ul style="list-style-type: none"><li>• Android: Search for "Whale Photo" on Google Play</li><li>• IOS: Search for "Whale Photo" on the App Store</li></ul>

## 2 How to use Whale Photo Frame

### 2.1 Quick setup

When starting your frame for the first time, you will need to setup the frame.

- Whale Photo Frame may request to upgrade to the latest version. If so, it is recommended to upgrade the photo frame before proceeding.
- Choose a language you preferred as default
- Connect the photo frame to the Internet via Wi-Fi.
- Set the date, time and set the time zone if needed.
- Name the photo frame (E.g. Jack' s Frame) ;

Set the location of the photo frame (E.g. Living Room, Kitchen, Office).

- Check the quick guide on the Whale Photo frame.

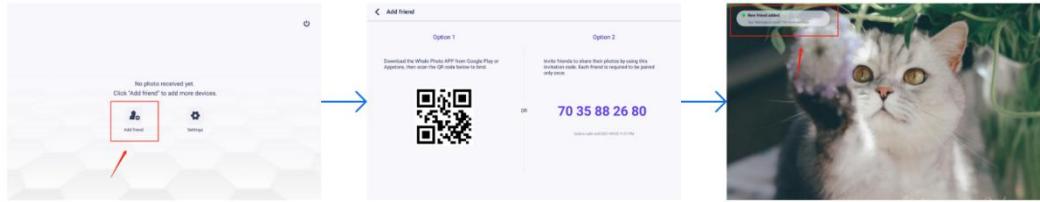
### 2.2 Connecting a new friend

- Make sure that your friend has downloaded and installed the Whale Photo App (See 1.2).

- Click the "Add friend" icon on your frame  . A dialog will appear showing both QR code and paring code (valid for 12 hours).

- Now share either the QR code or the paring code through your preferred way E.g. SMS, E-Mail, IM, phone call, to your friend.

Once the frame is connected to your friend' s Whale Photo App, you will be able to find them on the sharing list on the frame.



## 2.3 Share photos

You can share photos/videos in three ways.

### 2.3.1 Whale Photo App

You can download "Whale Photo" app through Google Play and App Store. Before sharing, please bind the photo frame, and then you can share the photo/video to the frame through the app.

### 2.3.2 Whale Photo web

You can visit Whale Photo Web for sharing at: <https://whalephoto.zeasn.tv>

Remember to bind the photo frame in the app before sharing.

### 2.3.3 External storage (USD/SD card)

You can copy photos to SD card, then insert the SD card into the frame, and import photos to the frame through Frame - Settings - Manage Photos - Import Photos.

Note: only photo importing is supported.

### 2.3.4 Direct playback of photos from external storage

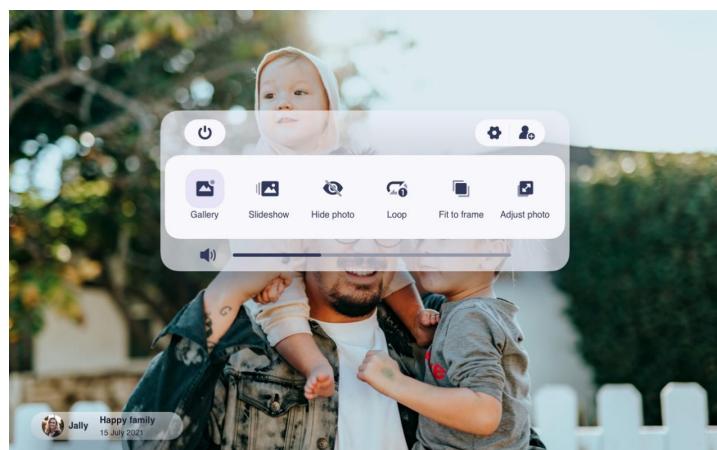
You can play photos directly from external devices without importing, video playback is not supported yet.

## 2.4 Navigating your Whale Photo

You interact with your frame through its touchscreen.

To browse your photos, swipe left or right.

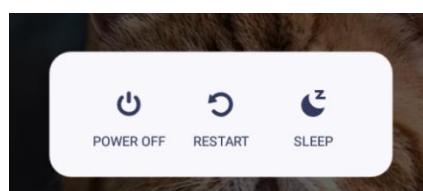
To access the menu bar, simply tap once on the screen.



### 2.4.1 Power Icon

Click the power icon  POWER OFF, you can choose from three options: power off, restart, and sleep.

Click  POWER OFF to power off, click  RESTART to re-boot, click  SLEEP to switch to sleep mode.



Note: Remember always turn the frame off properly by using the physical button on the frame or tapping the power off icon on menu bar. Do not dis-connect the power adaptor directly while the photo frame is running.

#### **2.4.2 Connecting with your friend**

Paring and QR code are generated for device connection by tapping the icon [Add Friend]. Use either of the two to connect the frame with mobile devices to enable photo sending.

#### **2.4.3 Gallery**

Open the gallery and browse photos/videos in the gallery.

- In the gallery, you can view photos/videos shared by different friends;
- In the gallery, you can fold/unfold the navigation bar in the left to view more photos;
- In the gallery, you can view photos in chronological order/reverse order;
- In the gallery, you can select only view videos mode or photos mode;
- In the gallery, you can playback photos/videos from a particular friend;
- In the gallery, you can view photos directly on the SD card/USB.

#### **2.4.4 Single repeat/ Repeat all**

To set the picture display mode: Select [Single repeat], the current photo or video will be presented in a loop; select [Repeat all] to play the contents of the gallery in sequence.

## 2.4.5 Settings

For more options in settings.

## 2.4.6 Hide/Show photos

Hide the current photo. It means this photo will no longer be displayed in the slide show but still stored in the library. Go to settings-> Manage photos-> Show/hide photos.

## 2.4.7 Fill frame/Fit to frame

This function is to switch the photo display mode in the frame.

Fill frame: It is the default display mode. The photo is scaled proportionally to fit the entire frame.

Fit to frame: The entire photo is displayed in the frame as its original proportion.



Fill frame



Fit to frame

## 2.4.8 Adjust photos

You can adjust the photo up, down, left and right to choose the best display content. You can also adjust it 90 degrees clockwise. After adjusting it, click OK to return to the home page.

## 2.4.9 Slideshow

Set the slideshow effect through the menu's [Slideshow]. Above 6 effects are provided, only valid for the photo slideshow.

## 2.4.10 Horizontal/Vertical rotation



Automatically rotate the display based on actual positioning (horizontal/vertical) of the frame.

## 2.4.11 Video Content Settings

Video volume: You can set the volume from the menu.

Pause: You can pause a playing video.

## 2.4.12 Weather&Time

The home screen will display the weather and time for the selected location.

## 2.5 Settings

### 2.5.1 My frame

#### Frame name

Set/Change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the App.

#### Frame location

Set/Change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.

#### Time zone

Set time zone for a photo frame.

#### Language

Set language used for a photo frame.

#### Automatic date&time

Use network-provided time.

#### Set date/time

The date and time can be manually adjusted after the automatic date&time is turned off.

#### Enable/Disable 24-hour clock

Enable and disable the 24-hour clock.

#### Reset frame

Delete all data of the photo frame. This will permanently delete all photos, friends/connections and settings.

## **2.5.2 Photo management**

### **Memory usage**

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remained.

### **Show/Hide photos**

Select the photo you want to hide by tapping the photo. Hidden photos will not be deleted from the frame and can be re-displayed at any time.

- You can view only the hidden photos or the displayed photos.

### **Delete photos**

Select the photo you want to permanently delete from the frame by tapping the photo.

- You can view only the hidden photos or the displayed photos.
- You can view the photos in chronological or reverse order.

### **Import photos**

Allows you to import photos from an external storage device (E.g. a microSD card).

To import photos:

Insert an external storage device (E.g. a microSD card) into the device with the photos to be imported.

Select the photos to be imported into the photo frame.

Tap the import button to start.

### **Export photos**

Allows you to export photos from the photo frame to an external storage device

(E.g. a microSD card).

To export photos:

Select the photo to be exported from the photo frame.

Tap the export button to start.

### **2.5.3 Manage account**

This contains all connected friends that are able to send photos/videos to your frame .

#### **Add a new friend' s account**

To add a new friend' s account, tap the device share button, and then share the displayed Paring or QR code you preferred with your friend

#### **Account Settings**

Once a friend' s account is removed from the list, it will not be able to share photos to the photo frame. You can delete all contents associated with an friend.

- You can delete a friend' s account(only delete the account, but retain the shared content);
- You can delete a friend' s account with its shared photos.

## 2.5.4 Display

### **Brightness setting**

Adjust the screen brightness.

### **Ambient clock**

Once enabled, a clock will be displayed when the photo frame is in sleeping mode.

### **Font size**

There are 4 Font Size for selection.

### **Sleep mode**

When the sleep mode is on, the screen is turned off during a specific time to reduce energy consumption. The default setting is to turn off the screen at 20:00 and to turn it back on at 08:00. This can be changed by setting your preferred sleep mode start/end time.

Photos can still be received when the sleep mode is on.

### **Playback mode settings**

Single repeat: Lock the current photo or video or display in a loop.

Repeat all: Play in accordance with the display mode.

### **Weather&Time**

Enable and disable the weather and time. When enabled, the weather and time are displayed on the home page.

### **Set weather**

View weather specific information and search to switch to other cities.

### **Temperature unit**

Supports Celsius and Fahrenheit switching.

### **2.5.5 Photo settings**

#### **Timer**

Set the slideshow time interval.

#### **Show caption**

There are 3 options to set whether to show photo's caption or not, 3 seconds is just showing it in 3 seconds, Always is showing it all the time, Off is hiding it.

#### **Fill frame**

This function is to change the scaling of all current photos on the frame or not.

#### **Slideshow**

There are 6 slideshow effects for selection. You can set your preferred photo display mode.

#### **Photo display mode**

Set the the order of photo rotation.

- By date: Photos are displayed in chronological order.
- By friends: Display by preference.
- Random: The photos are displayed randomly.

#### **Video related settings**

Video autoplay: When turned on, video will be automatically played; when turned off, video will be paused.

Playback audio: When turned on, the video will be muted; when turned off, the video will be played with preset volume.

Video volume setting: Adjust the video volume of the photo frame.

## **2.5.6 Notifications**

### **Notification volume setting**

Adjust the notification volume of the photo frame.

## **2.5.7 Wi-Fi**

Set the Wi-Fi connection.

### **Wi-Fi details**

Display Wi-Fi details, such as Wi-Fi name, Wi-Fi strength, Wi-Fi status, etc.

### **Add a hidden Wi-Fi**

Add a hidden Wi-Fi manually.

### **Refresh**

Refresh the current Wi-Fi list.

## **2.5.8 Help**

### **Guide**

Simply introduce how to use the Photo Frame.

### **Support**

For FAQ, technical support and feedback.

### **Privacy agreement**

Display the content of the privacy agreement.

### **2.5.9 About**

#### **Software version update**

Check the photo frame software version update.

#### **Firmware version update**

Check the photo frame firmware version update.

#### **System version**

Display Android system version information.

#### **Mac address**

Display the Mac address of the photo frame.

## **3 How to use Whale Photo APP**

### **3.1 Quick Setup**

APP is equivalent to a transfer tool, you can log in with a visitor account or with an email account.

**Visitor accounts:** The data will not be saved in the cloud, the accounts created are temporary. As long as you uninstall or reset APP, the temporary account and the information generated by the account will all be deleted.

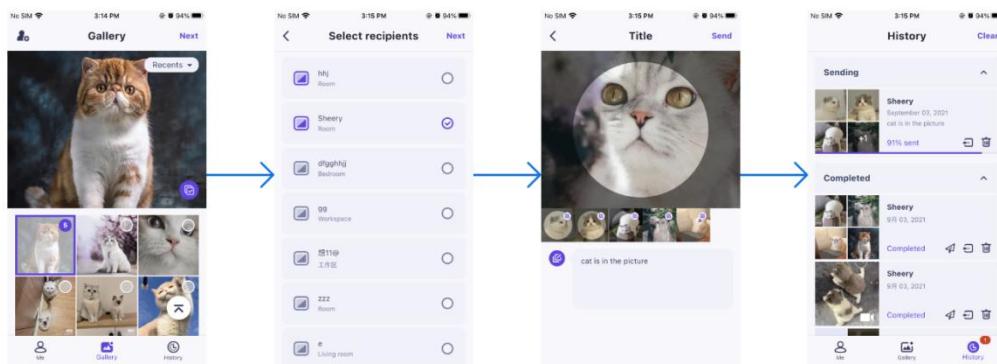
**Email account:** The cloud will only store your usage data (such as avatar icon, nickname, photo frame binding relationship), and the data will exist when you uninstall/reset the app or change your phone to login.

### 3.2 Photo Share

Sharing photos is divided into picture share and video share.

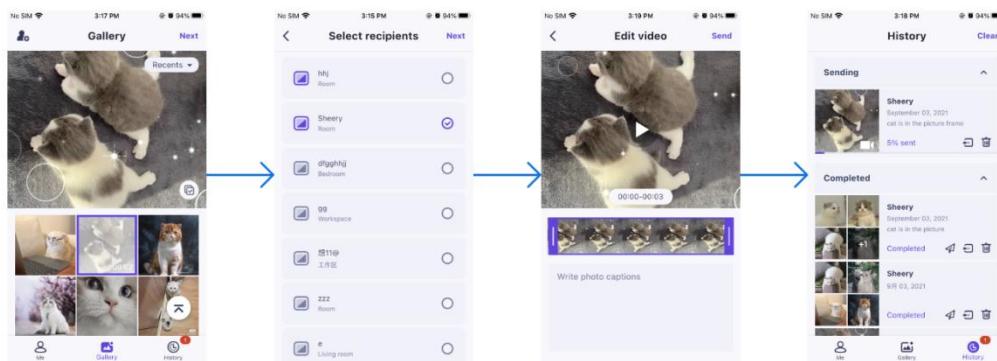
Photo share: Select pictures (up to 10 pictures) - select photo frames - edit pictures

(adjust focus areas and name photos) - send.



Video share: Select video (only one video can be selected, 30 seconds length video)

- select photo frame - edit video (video length and video naming) - send.



### 3.3 History

You can check the status of photo sending tasks and perform some quick actions

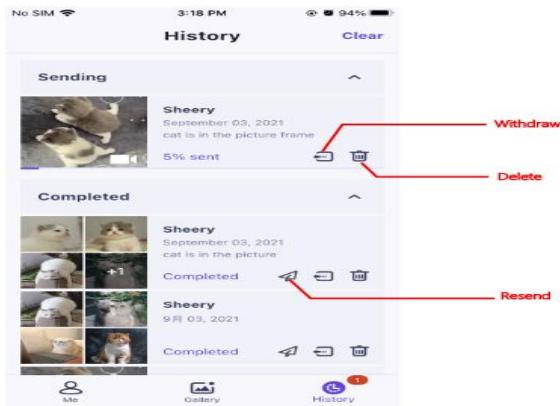
on the sending history side.

Delete: Deletes local history data (does not delete framed photos).

Clear: Clears the history data (does not delete the task in the sent state).

Resend: You can resend this photo to other frames.

Withdraw: Deletes local history data and frame photos, as long as the history record on the app exists and the frame is online, you can withdraw the photos.



### 3.4 Connected frames

Manage connected frames and add/remove/ rename friends.

Add: Bind the new frame by QR code and pairing code.

Delete: Delete the photo frame device, you can't share the photo to the frame.

## 4 How to use Whale Photo Web

Whale Photo Web is a PC browser online transferring tool for Whale Photo Frames.

Through the Whale Photo Web , you can share up to 500 photos to the photo frame at once.

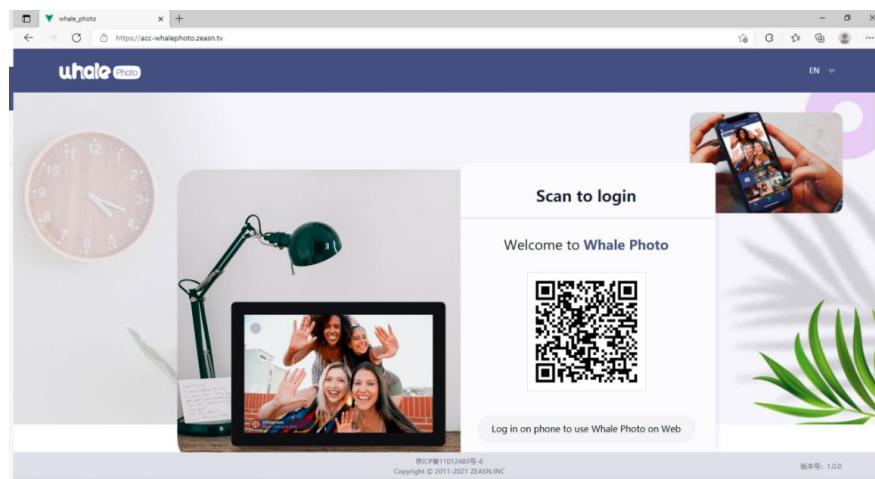
## 4.1 Log in and log out

### 4.1.1 Scan code login

Visit the website to get access to Whale Photo Web: <https://whalephoto.zeasn.tv>

Download, install and open the "Whale Photo" APP on your mobile devices, and find the QR code under [Scan] to log in.

NOTE: When successfully logged in, the web will automatically synchronize the information from the APP (eg. profile picture, nickname, connected device).

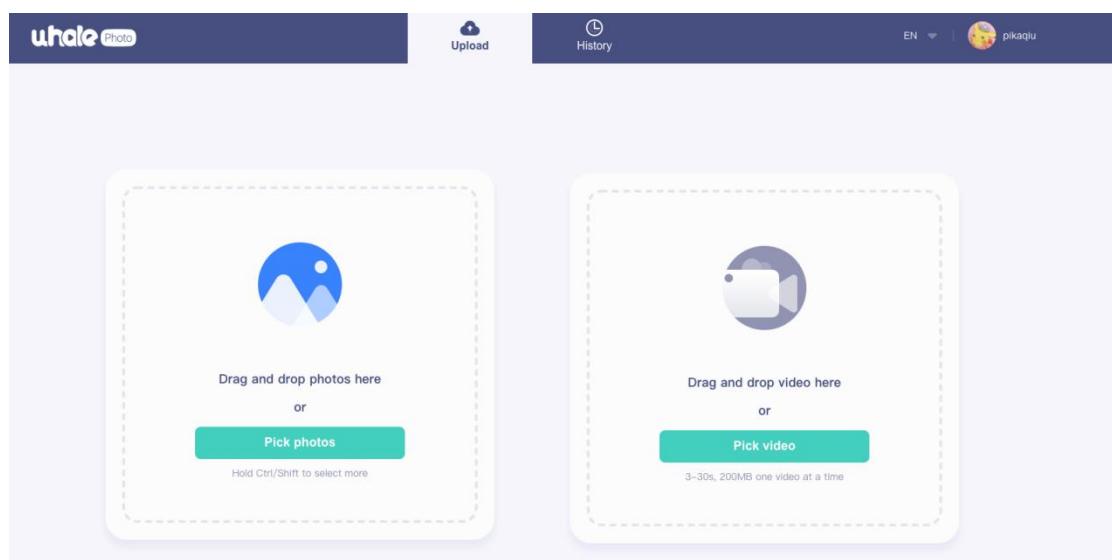


### 4.1.2 Log out

To switch accounts for sharing, Log out the current account in the upper right corner, and scan the code to log in another account.

## 4.2 Photo sharing

### 4.2.1 Photo selection



After logging in, select photos to share in two ways.

- 1) Click the button to open the local folder and select photos;
- 2) Drag photos or a folder directly to the area, then click [Next] to upload;

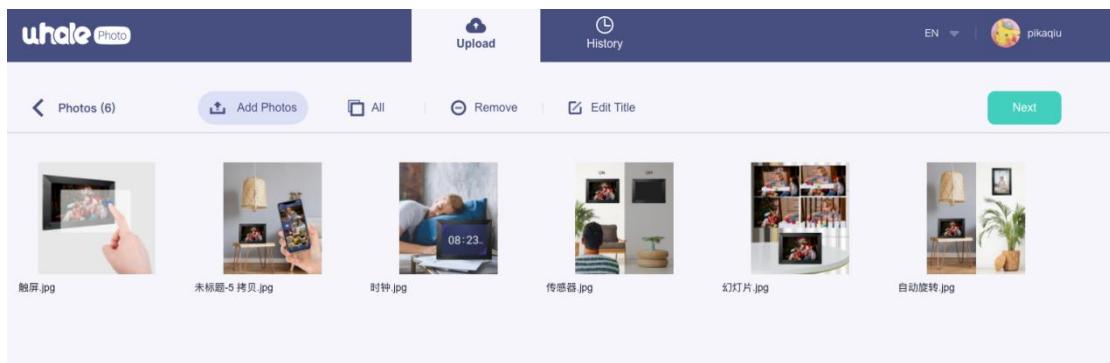
NOTE:

- 1) Hold down Ctrl to select batches or drag photo(s) to the area.
- 2) Currently supported photo formats: JPG, JPEG, PNG, BMP.
- 3) Currently supported video formats: MP4.

### 4.2.2 Photo editing

When the photos are on the list to be transferred, you can edit the photo information, such as adding photos onto the existing list, renaming and removing

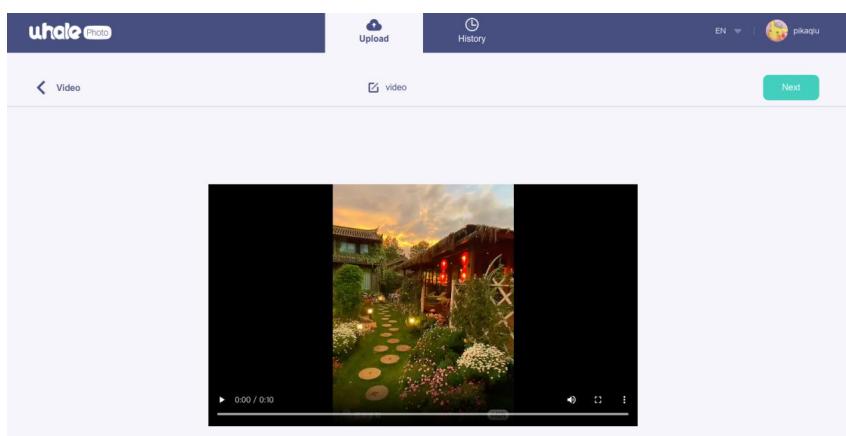
photos, and more.



- 1) Adding more photos onto the existing list.
- 2) Select All: Click [Select All] to select all photos, and the number of selected photos will be displayed in the upper left corner. Click [Select All] again to undo.
- 3) Remove: Selected photo(s) can be removed from the current transfer list by clicking [Remove].
- 4) Renaming multiple photos: Selected photo(s) can be renamed in batch on the page.

#### 4.2.3 Video editing

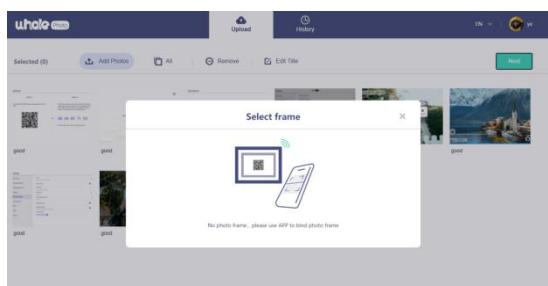
When the video is on the list to be transferred, the video title can be edited.



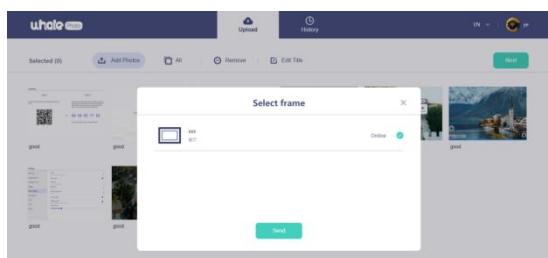
#### 4.2.4 Frame selection

When finishing editing all photos, click [Next] to select a photo frame. If there is a binding device, the online photo frame information will be displayed; and if there is no binding device, you will be prompted to go to the APP to bind one.

Offline display:



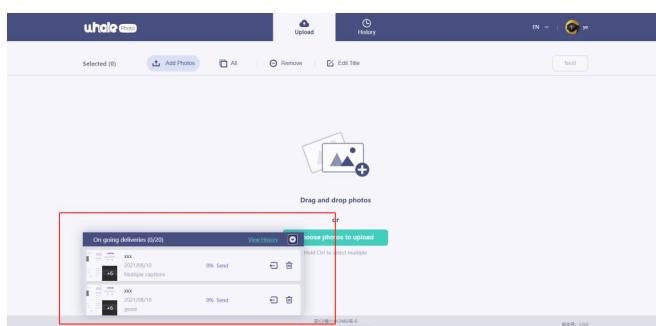
Online display:

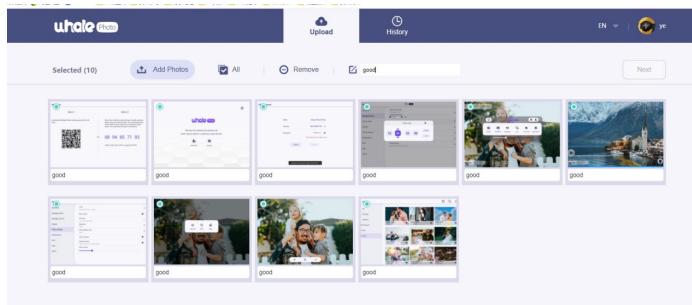


#### 4.2.5 Send

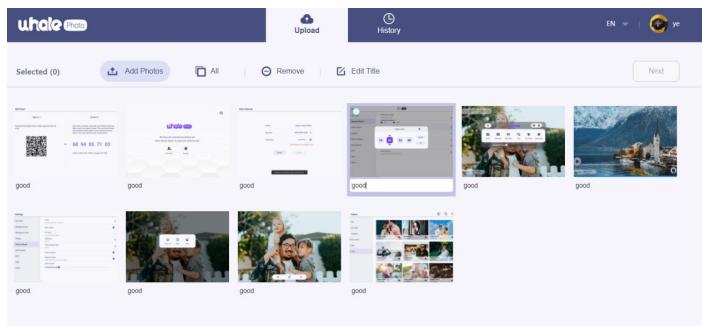
Select the photo frame and click [Send]. Then, a task will be created in the taskbar.

Check the photo sending progress on the page or click [History] to view it.





5) Renaming a photo: Supports name re-editing for a selected photo.



NOTE:

Exit the editing mode, select a photo frame to complete photo sharing. Photo(s) cannot be shared under editing mode.

### 4.3 Photo sharing

The Taskbar displays the photo transfer tasks for users to check sending progress.

The Taskbar supports quick operations, including re-send, withdraw, delete and more.

1) View history: Click [View History] to jump to the history record. The functions of the history record are the same as Taskbar; but in here, you can view the transmission details of a single task.

2) Maximize/Restore down the Taskbar: When the taskbar is maximized, scroll up and down to view each transmission task; restore down to display in a smaller

window.

3) Resend: Re-select the photo frame to send the photo(s) again.

4) Withdraw: Withdraw photo(s) from the photo frame.

5) Delete: Delete current task.

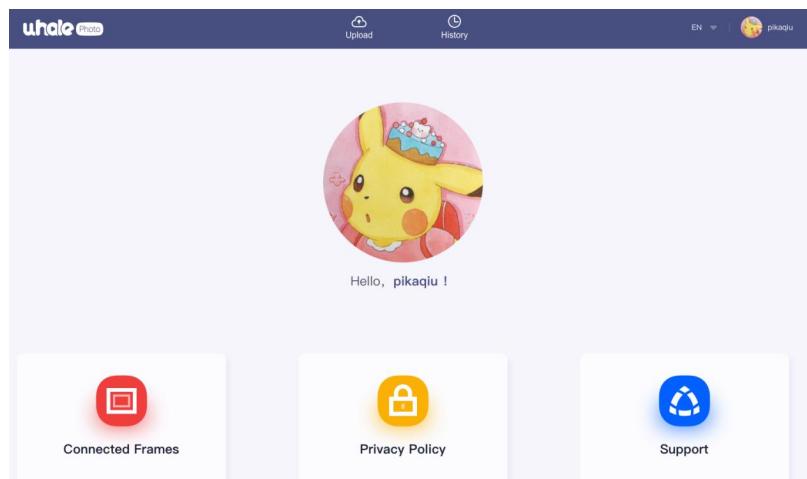
## 4.4 History

History obtains the same functions as Taskbar but in here, you can view the details of a task to check the transferring status of photo(s) (successful, transferring, failed).

## 4.5 Profile

### 4.5.1 Profile

Basic information is displayed under the profile section.



1) Connected frames : Display information of connected frames, name, location and status.

2) Privacy Policy: Displays Privacy Policy and Terms of Use.

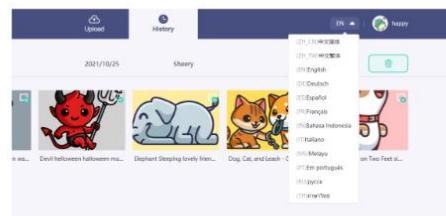
- 3) Support: Displays contact information of the support team.

## 5 Switching languages

13 languages is supported.



On the frame side, switch the language in "Settings - My Frame".



Web side, click the language button in the upper right corner to switch the language.



APP side, switch the system language to switch the language.

## 6 Warranty, compliance, technical support and safety information

For detailed information about warranty, hardware compliance, technical support and safety, please refer to the information in the package.

## 7 Contact Us

For any inquiries with our products, please feel free to contact us, we will respond within 24 hours, We offer a 12-month free warranty.

**E-mail:** hhy20220509@163.com

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.