vtimes®

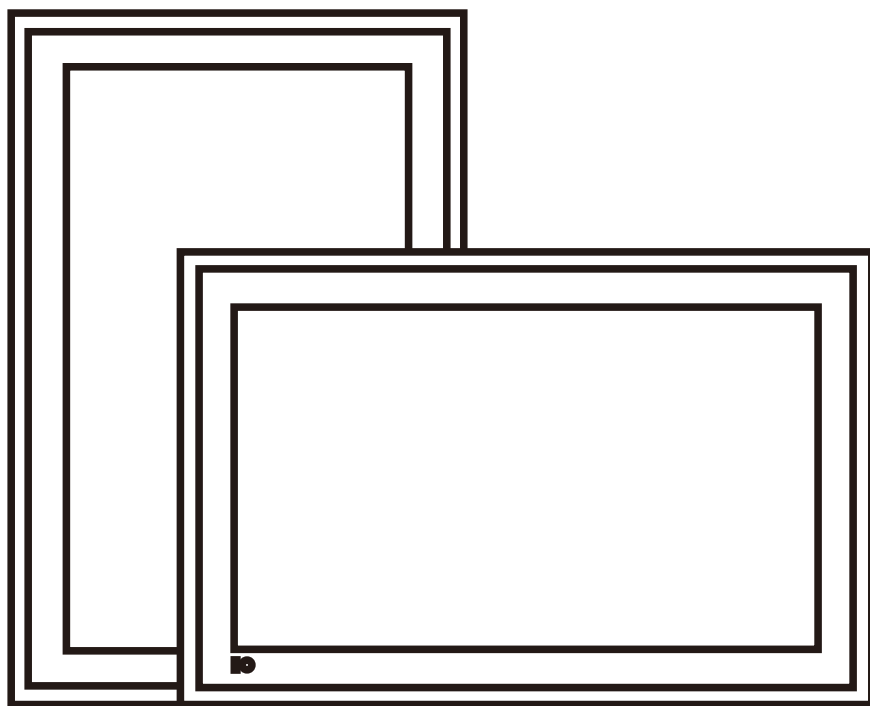**Smart Canvas Frame**

User Manual

Use technology to showcase art and create a beautiful life.

Warning! Important Safety Instructions

Please read the Safety and Maintenance Instructions before using your Vtimes Smart Canvas Frame.

Applied operation procedures not specified in this user manual may result in shock, electrical hazards, or mechanical hazards.

1. Do not expose the product to direct sunlight and keep it away from heat register, or over a radiator and any heat sources.
2. The slots and openings on the back or bottom of the frame are provided for necessary ventilation. To ensure reliable operation of the Vtimes frame and to protect it from overheating, these slots and openings must never be blocked or covered. – Do not place the frame in a confined space, such as a book case or built-in cabinet, unless proper ventilation is provided.
3. Do not expose the frame to rain or place it near water (near kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, etc.).
4. If you have just turned off the device by unplugging the power cord, wait 6 seconds before re-plug the power cord to ensure normal operation.
5. Use only the power cord provided by Vtimes. If the power cord is missing, please contact your local service center or authorized dealer.
6. If the digital frame accidentally gets wet, unplug it and contact your local service center or an authorized dealer.
7. To avoid the frame to severe vibration or collision.
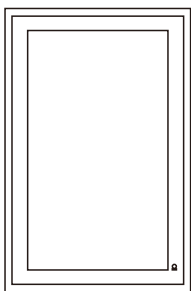8. Do not strike or drop the frame.

Important Maintenance Instructions:

1. For frame is not in use for a long time, unplug the power plug.
2. Unplug the power cord while cleaning the frame with a slightly damp cloth. Do not place your hands or fingers on the LCD panel and lifting it by holding the frame edge. Wipe the screen with a dry cloth and do not use organic solvents (such as alcohol) or liquids containing ammonia to clean it.
3. If the frame gets wet or damp, wipe it clean with a dry cloth as soon as possible.
4. To maintain the best performance of the frame and ensure a longer service life, we strongly recommend using it in a location that meets the following temperature and humidity conditions.
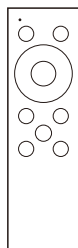   - Temperature: 0 -40°C 32 - 104°F
   - Humidity: 20 -80% RH

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1. What's in the box?

Smart Canvas Frame   X1
Remote Control   X1 (including Alkaline Battery AAA x2)
Power Adapter   X1
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Wall Mount Bracket 1 and Wall mount Bracket 2
Wall Mount accessories- Screw (Type 1) X5pcs ; Screw(Type 2)   X4pcs
User Manual   X1

Smart Canvas Frame   Remote Control

AAA Alkaline Battery x2   User Manual   Frame Stand   Power Adapter

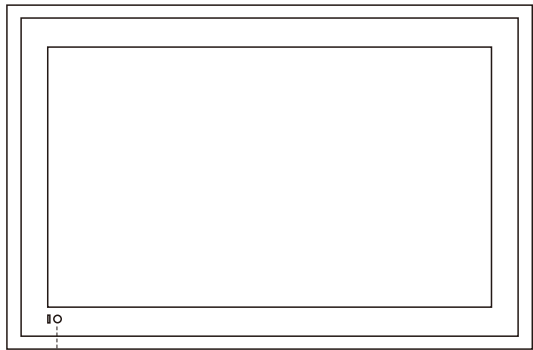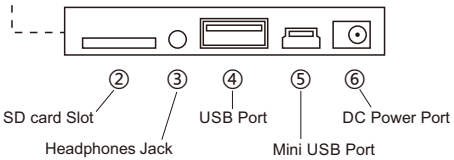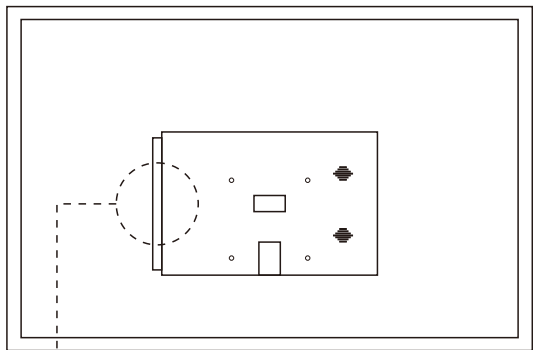Type 1 Screw X5pcs   Type 2 Screw X4pcs   Wall Mount Bracket 1   Wall mount Bracket 2

Note: All pictures and illustrations in this document are for your reference only and may differ from the final product.

① Remote Receiver

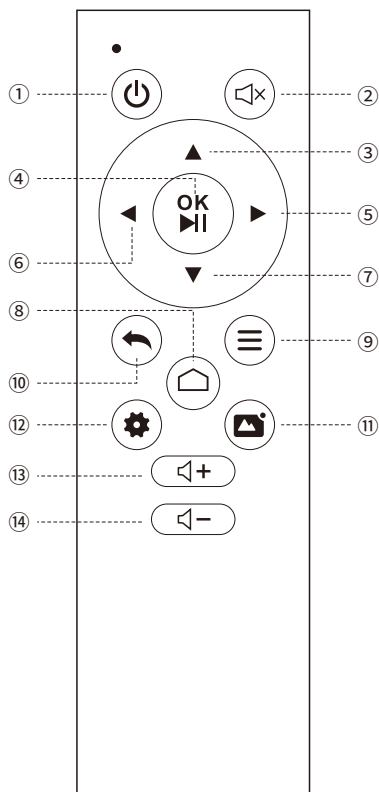② SD card Slot ③ ④ USB Port ⑤ ⑥ DC Power Port

Headphones Jack   Mini USB Port

① Remote Receiver: Use the remote control to turn the smart Canvas frame on and off.	
② SD card Slot: SD cards can be used to import photos to the frame.	
③ Headphones: Headphone audio output.	
④ USB 2.0Port: The USB 2.0 port is for use with flash storage devices (USB/thumb drive) for importing media.	
⑤ Mini USB: This is used for technical support ONLY!	
⑥ DC Power Port: DC 12V ⎓ 2A ⬦⬦⬦	

① POWER –Switch On/Off
② Mute
③ Navigation
④ Press to confirm or Go to main menu directly. In the playing mode, press this button, it will pause; repress this button, it will play again.
⑤ Navigation
⑥ Navigation
⑦ Navigation
⑧ Home
⑨ Main Menu
⑩ Return to previous page
⑪ Go to Media Gallery interface
⑫ Go directly to Settings
⑬ Volume Up
⑭ Volume Down

Note:

1. Inserting correctly for polarity of alkaline batteries, the "+" and "-" signs must match the remote control markings.

2. When the battery voltage is low, the remote control function will be affected. In this case, the battery should be exchanged to new one.

3. Do not splash water or other liquids onto the remote control. If liquid splashes onto the remote control, wipe it dry immediately.

4. Getting Started

- Remove the protective film covering the LCD.
- Remove the plastic insulator from the battery on the remote control.

4.1 Install the removable frame stand

Place the smart canvas frame on a flat table.

Note 1: When installing the removable frame stand, please face the hole on the bracket inward (Figure 1), then push the bracket inward. When you hear a "click" sound, the installation is completed.

Note 2: When you need to remove the frame stand, just put your finger into the hole of the bracket and press it hard (Figure 2), and the frame stand will be removed.
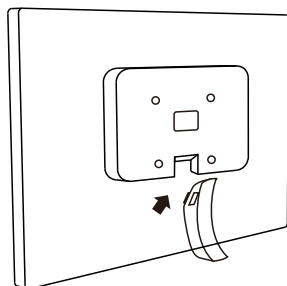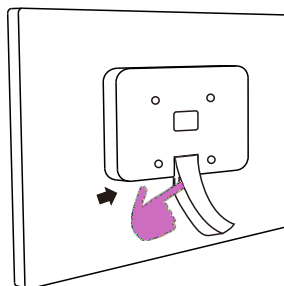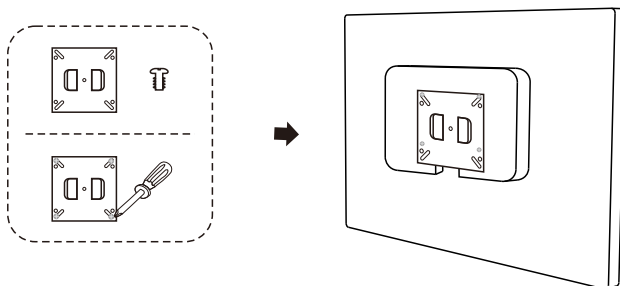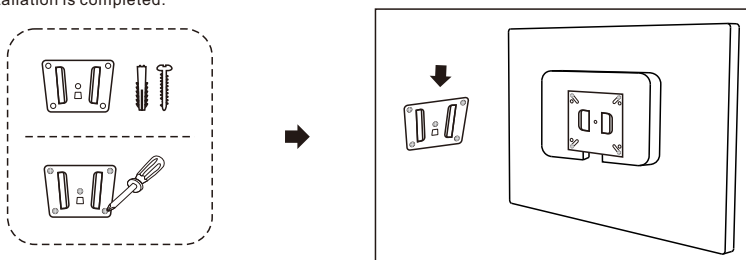

Fig 1

Fig 2

4.1 Install the wall mount

4.1.1 Align the wall-mounting accessory 1 with the holes on the back panel of the product and fasten them securely with the included bracket screw type 1.

4.2.2 Step 1: Fix the wall-mounted accessory 2 to the wall with the bracket screw type 2 (Pay attention to the up and down direction of the accessory 2, which is wider at the top and narrower at the bottom).

Step 2: Hold the smart canvas frame from above the wall-mounted bracket 2 and slide it down from the top to the bottom, and the installation is completed.
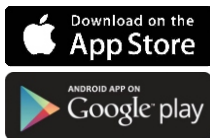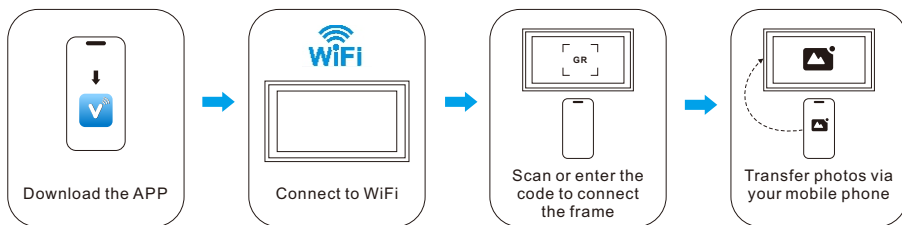
5. Quick Start Installation

Get the Tapo app from the Apple App Store or Google Play, or by scanning the QR code below.

OR

Download on the App Store

ANDROID APP ON Google play

A few simple steps

Download the APP → Connect to WiFi → Scan or enter the code to connect the frame → Transfer photos via your mobile phone

6. Frame Initial Setup

6.1 Power on

Connect the Power Cable to your frame and plug the Power Adapter into the wall socket, the frame will enter the system in seconds.

6.2 Languages Setup

1There are 9 languages for selection. (English, Français, Deutsch, Español, 日本語, Português, Русский, العربية, 简体中文)

6.3 Privacy Policy

Go through VTimes privacy policy and Press "Ok" button on remote control to confirm it.

6.4 Connect to Wi-Fi

Step 1: Select Settings ⚙ , then go to !About.

Step 2: Select the Wi-Fi network you would like to connect in your frame .

Step 3: Enter the Wi-Fi password by the remote control , then press Return Tab ➤ .

Step 4: Press " ↩ " button on remote control and use navigation button to select Cancel   CONFIRM and press " OK " button.

If your Wi-Fi network is not on the list , move your frame closer to your router, wait for seconds and check it again or Select

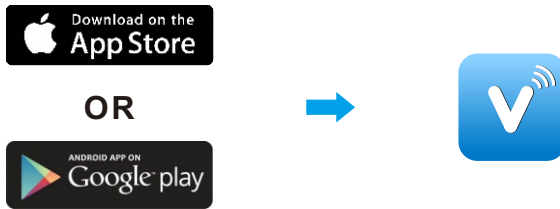" Refresh" **C** " Then , repeat step 1 .

Note: a) Smart Canvas Frame supports 2.4 GHz Wi-Fi network ONLY.

     b) Private Wi-Fi network is highly recommended.

6.5Download Vtimes Smart APP

Option 1: Please download and install the Vtimes Smart App in your smartphone tablet by searching Vtimes Smart in the App Store or Google Play.

Option 2: Select Icon setting on the frame. Then, press "OK" button on remote control to enter <Settings> - <?Help> - <APP Download> menu . Scan the QR code on frame by your smartphone or table to download the free Vtimes Smart App.

6.6 Sign up your account in the Vtimes Smart App

6.6.1 Please enter the Vtimes Smart Apps, Click "Sign up" to register an account.

6.7 Bind Your Frame

Step 1: Press "OK" button on remote control to enter the main menu of the frame.

Step 2: Use Navigation button on remote control to select " [Connect] " , Pop up screen with **QR code** and **Connection Number.**

Step 3: Log in the Vtimes Smart App, Tap "+" for "Add Device" or "Scan" to add your frame.

Step 4: Scan either QR code display on frame or input the connection number by your smartphone or tablet. After the frame was added successfully, you can start to select the photo from your smartphone or tablet in coming section 7.

Congratulations! Your Smart Canvas Frame has been bound to the app successfully. Now upload your favorite photos to the frame, and share the frame with your family!!

7. How to upload the photos from the phone

Step 1: Open your Vtimes Smart app and tap Smart Canvas Frame. Make sure your frame connected to Wi-Fi network. App will show off-line status if the frame is not connected to Wi-Fi network.

Step 2: Tap "Select upload your work" App and select Photo for Transfer. Then Tap "OK".

Step 3: Select Photo from your smartphone or tablet Photo library. Tap "Confirm"
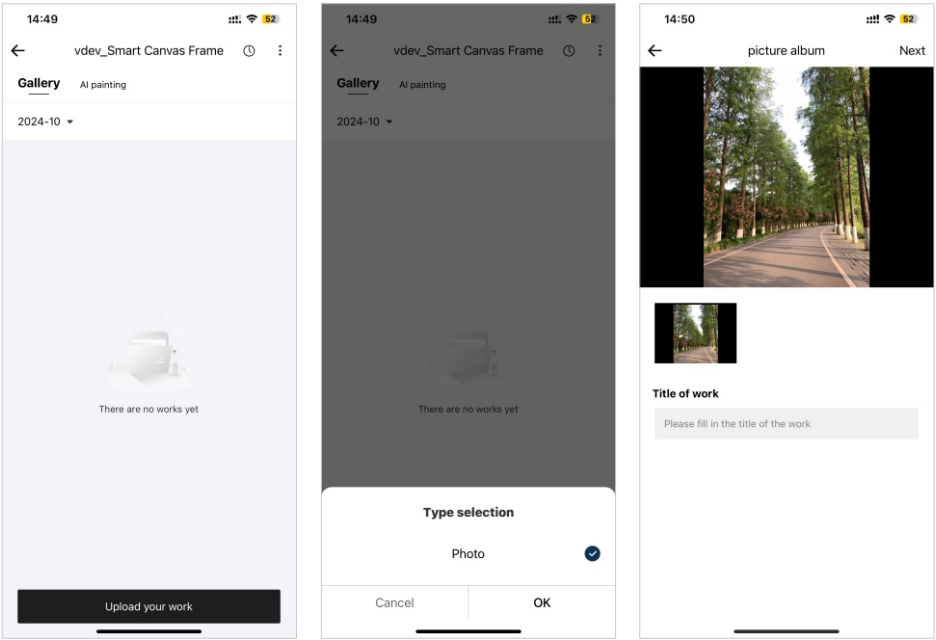
Step 4: You can add a caption to describe the Photo which you shared e.g. my son 8 years old birthday party. Tap "Next".

Step 5: Tap again "Next"

Step 6: Once transfer successfully the selected photo , a Pop up message "Receive new media" will display in your frame.

Note for failure upload media:
1. If the frame didn't receive the photos, please reboot the frame or check the Wi-Fi network.

Note: All pictures and illustrations in this document are for your reference only and may differ from the final App.

8. Invite others family member to bind your frame

Option 1: Bind Frame directly by your family member.
Step 1: Make sure your family members have download the Vtimes app and logged in their accounts in the App.
Step 2: Request your family member to scan QR code or input the connection number following section 6.7 (Bind your frame). Your family members account will show in <Settings>- < MEMBERS>.
Step 3: Once your member bind the frame, they can upload media to this frame by Vtimes Smart App.

Option 2: Bind others members Via App
And binding requires the frame owner to operate invitation (Add home members) in Vtimes Smart App.
Step 1: Log in the Vtimes Smart App (Frame Owner).
Step 2: Tap "Home" icon shown in Fig 1 entering to Home Management Page.
Step 3: Tap "My Home/Family" shown in Fig 2 enter Home Management Page.
Step 4: Tap "+"icon shown in Fig 3 to add home members.

Step 5: Enter the home member's phone number/email which is already for Vtimes Smart App shown in Fig 4, then Tap "Confirm"

Step 6: Your invite family members will receive message in their Vtimes Smart App. Once They become Connected Accounts and can upload media following section 7 (How to upload photo from phone).
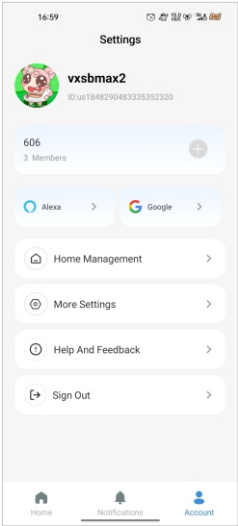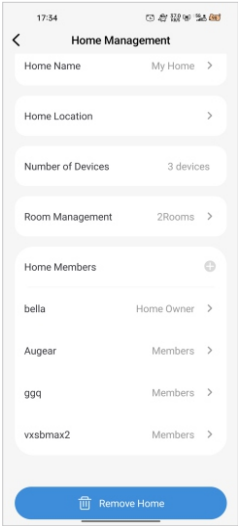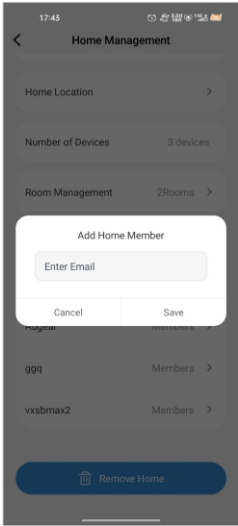

Fig1
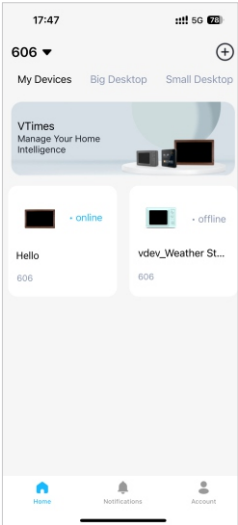

Fig2

Fig3

Fig4

9. Frame Setting Menu Operation

9.1 Settings

Slideshow Interval - Set the duration that a photo should be displayed before showing the next photo.

Show Caption - 5 seconds duration, Always Show or close the caption

Defaul fill screen- Set the default frame photo setting.

Order in which the artwork is shown- Sets the order in which your photos are displayed on the frame. It can be By time order, Reverse time order and Random.

Play Mode- Enable Loop Play or Play current of Photo in the slideshow.

9.2 Import

You can import media from External Storage Devices (USB Flash Drive or SD Card)

Media	Supported File Format	Import by USB Flash Drive or SD Card (Max 32GB)	Uploading by Vtimes Smart App
Picture/Photo	JPEG/JPG/PNG only	No size limit	<4M

9.2 Members

Show the members account. You can delete the member who upload media will be deleted.

9.3 Help

Privacy Policy –Details of Privacy Policy statement

APP Download - QR Code for Vtimes Smart App

Support- End user can email to "service@vtimes.net.cn" for help.

9.4 About

Storage- Show the Frame total internal memory storage and used. Some memory is already used by the system.

Software Version- Show latest software version, Frame will automatically update latest software version while it is connected to Wi-Fi.

Language- Choose the system language- 9 different languages (English, Français, Deutsch, Español, 日本語, Português, Русский, العربية, 简体中文) and default is English.

Wi-Fi Network- Select Wi-Fi network and show its status.

Device Serial Number – This is device system serial number.

Restore Default Settings - This will permanently remove all your photos, friends/connections and settings.

10. Gallery Menu Operation

Step 1: Press [image] button to gallery menu.

Step 2: Navigate to [image] Select, press OK button to selection of picuture and manipulate it for Cancel, Collect, Show, Hide, Delete, Uncheck All and Check ALL.

Various function keys is shown as follows:

🗑	Delete	👁	Show	👁	Hide
💔	Cancel	💗	Collect	❌	Uncheck ALL
☑	Check ALL	☑	Select		

11. Technical Specification

Model		VT22
Basic information	Frame Dimension	540*332*38mm
Frame Specification	RAM	LPDDR3 -1GB 64bit
	Flash Memory	eMMC Flash memory 32GB
	CPU Clock Speed	1.5GHz
	CPU	Quad-core Processor
LCD	Screen Size	21.5″
	Resolution	1920(H)P*10809(V)P
	Viewing Angle	178° IPS
	Color Gamut	BTSC 72%
	Brightness	≥180cd/m²
	Contrast Ratio	350:1
Power Consumption	Input Voltage	12V 2A AC Adapter
	Power Consumption	24W
Network	Wi-Fi	Support 2.4GH only
Other	Internal Speaker	Yes
	Headphone Jack	Yes
	SD Card Slot	Support Max. 32GB
	USB Slot	No Limit
	Operating Conditions	Temperature: 0℃ - 40℃ Humidity: 20 -80% RH

12. FCC Regulation

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party. Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

13. WARRANTY

What does this warranty cover?

The manufacturer of this product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase.

What is not covered by this warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.
2. Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like.
3. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized

service representative of manufacturer; 4. Product to the extent that the problem is caused by use with non-manufacturer accessories;

5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America.
7. Product returned without a valid proof of purchase (see item 2 below);

What must you return with the Product to get warranty service?
1. Return the entire original package and contents including the Product to the manufacturer service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number Please retain your original sales receipt as proof of purchase.

14. Troubleshooting & Frequnetly Ask Questions

1.Does the frame have to be plugged in all the time?
This frame needs to connect an DC outlet all the time.

2.Why this frame cannot connect to Wi-Fi?
It supports ONLY 2.4GHz Wi-Fi networks, select the Wi-Fi network you would like to connect to and enter the password correctly if required. If your Wi-Fi network is not on the list, select < Settings > - < !About > - < Network >- Refresh ↻ button on the frame or move your frame closer to your router, wait for seconds and check it again.

3. Why there is no files after sharing picture to cloud server?
Please check whether the upload process is completed or not.

4.Why this frame cannot play the media?
Please confirm if the media format is compatible with the frame.

5.Can I change the image transitions and displaying speed?
The frame support only Slideshow interval setting.

15. Contact & Support

For any inquiries with VTimes products, please feel free to contact us, we will respond within 24 hours.
<< Insert a QR Code for service email>>

End user can email to "service@vtimes.net.cn" for product service!

FC CE RoHS

Made in China