



智能可视化门铃 使用说明书

外观介绍

门铃:



叮咚机:



产品功能介绍

可视通话:

当有人按门铃时,已绑定门铃的手机将会收到来自APP的推送通知,可与来访者视频通话。

人体感应:

本产品能够在红外传感器检测范围内侦测人体的移动变化,并拍摄照片推送到已绑定的手机客户端。
(注:增强版车型才有该功能,以实际购买的产品为主)

共享门铃:

在APP中将门铃共享给其他人观看。被共享者需下载APP 验证登录。
(注:最多可分享给9个好友使用,但同一时间只能一个人接听)

低电量与充电

当电池电量较低时,门铃会发送低电量提醒到绑定的客户端,请将设备充电。充电过程中指示灯为红色,充电完成指示灯熄灭。

使用说明

1、扫描二维码进入下载页面,选择对应的手机系统安装“芯动智家”APP



2、注册与登录:该APP支持手机号码或邮箱地址注册,也可以不注册以游客身份登录,游客登录可直接使用APP,但是设备被重置后会丢失绑定信息。

3、添加设备:在页面右上角点击图标“+”,按APP提示进行设备的添加与绑定。

4、设备配网:设备不支持5G频段的Wi-Fi,所以双频路由器请选择2.4G频段的Wi-Fi账号进行配网,其他路由器不用做选择。
双频路由器5G频段Wi-Fi通常在名字后面有“5G”标识,切记不要选择该Wi-Fi进行配网。

如下面Wi-Fi:

NAXCLOW_2.4G 正确可用

NAXCLOW_5G 错误不可用

如果更改过Wi-Fi名字的路由器需要自己核验该Wi-Fi是处在哪个频段。
如果不确定自己的Wi-Fi频段,可以登录路由器后台查看。一般路由器后台登录地址与账号密码在产品底部有贴纸注明。



(以此图举例:在浏览器地址栏输入路由器IP 即可进入后台登录页面,账号密码按路由器出厂默认输入即可登录路由器后台查看设置Wi-Fi相关信息)

5、门铃推送的工作逻辑:完成绑定之后按下门铃,APP将会收到消息推送,选择“拒绝”或者接听后挂断,门铃将会进入关机状态,该状态可再次触发门铃发消息推送到手机。如果不对消息做任何处理,30秒内我们只会有一条消息推送到手机,避免他人恶意按门铃给你带来垃圾消息过多的干扰,直至30秒后设备关机,再次触发门铃才会给您新的消息推送。

注意事项:

• 请打开手机蓝牙、Wi-Fi、并允许 APP 所有权限才可以正常使用产品。

• 请在Wi-Fi信号良好的环境中使用本产品,尽量不要贴在金属门上。

• 本产品不支持 5G Wi-Fi。

• 门铃安装前请在将要安装的位置上进行正常的功能测试,确保本产品能够正常使用。完成安装后请撕下镜片保护膜。

门铃与叮咚机配对



1、叮咚机接通电源。

2、长按叮咚机配对按键 2 秒钟,指示灯长亮进入配对状态。

3、按一下门铃按键,门铃和叮咚机自动配对,配对完成后叮咚机指示灯熄灭。

注意事项:

1、配对过程中门铃和叮咚机应尽量靠近。

2、确保门铃电量充足。

3、配对完成后指示灯会自动熄灭。

4、十秒内不按门铃,叮咚机指示灯会自动熄灭。

5、如果配对失败或需重新配对,请重复配对操作流程。

重置与恢复出厂设置

重置:长按门铃按键十秒钟,直到门铃发出“重置成功”提示音。



恢复出厂设置:如遇设备死机或有其他因素需恢复出厂设置,取下门铃,点按门铃复位脚孔里的黑色按键。



门铃背面



Smart Doorbell User manual

Product instruction

Doorbell:



charging port indicator speaker screw



rear mount

DingDong:



Product functions

visualizable talking:

when someone press the doorbell, cellphone that combined to it will receive a notification, and will be able to talk to visitor.

motion sensor:

device will auto detect movements within infrared detective range, automatically take a picture and send to combined cellphone.
(Note: a Plus version function, please refer to the specific real item.)

share doorbell:

you can shall your visitor records to other users.
other user needs to download app and log in.
(supports maximum 9 shares, only 1 can answer the doorbell.)

low power& Charging

cellphone will receive a notification when device is low power.
red indicator lights on while charging, and lights off after fully charged.

How to use

1. scan the QR code below and select proper system(iOS/android) to download app



2. Register and log in : you can register an account with email address or you can log in by guest account. Guest account is able to use all functions of the app, but device will delete all guest info after device is reset.

3. click “+” button on upper right corner, follow app instructions to add device and combine with your cellphone.

4. Binding device : this Doorbell doesnot support 5G Wi-Fi channel !
Be sure to select the 2.4G Wi-Fi channel and start binding device.
5G Wi-Fi of dual channel router usually has "-5g" mark after the name.
Remember NOT to select this Wi-Fi for device binding.

For example:

“NAXCLOW_2.4G” Correct channel

“NAXCLOW_5G” Wrong channel

if you have modified the wifi channel name, make sure you choose the correct channel for binding.
if you are not sure about the wifi channel, you can login your router backstage for more info. (sticker on the back of router housing)



(type router ip address in webbrowser, open the link and input user name and password.)

5. Working logic of doorbell push: press the doorbell after binding, the app will receive the message push, select “reject” or hang up after answering, the doorbell will enter the shutdown state, which can trigger the doorbell to send messages to the mobile phone again.

Pair Doorbell&Dingdong



1. Plug Dingdong in power souce.

2. Long press Dingdong match button for 2 seconds, indicator light on suggesting enters pairing mode.

3. Press doorbell button once, 2 devices will pair with each other, after paired successfully, indicator lights off.

Warnings:

1. During pairing, 2 devices should be as close as possible.

2. Make sure the doorbell is fully charged.

3. After pairing, the indicator light will automatically turn off.

4. If you don't ring the doorbell within ten seconds, the dingdong indicator will go out automatically.

5. If pairing fails or re pairing is required, please repeat the pairing process.

Reset&Restore factory settings

Reset: press and hold the doorbell key for ten seconds until the doorbell sounds "reset succeeded".



Restore factory settings: in case of equipment crash or other factors, remove the doorbell and press the black button in the doorbell reset pin hole.



backside of doorbell

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.