


PHILIPS

Home IP Camera

2000 Series

TAI2440



User manual


Register your product and get support at:
www.philips.com/support

WIFI


Thank you for choosing Philips Home Camera!

The products are equipped with live monitoring, intelligent alarms, two-way calls, cloud security playback and other features to help you manage your home or commercial space safely and conveniently, and realize a better connection between people and home.


Packing List




Camera x1




Bracket x1



Screw set x1



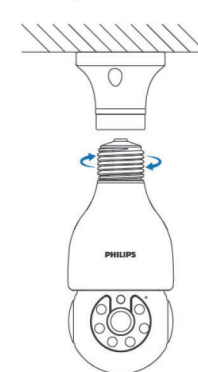
Certificate x1



User manual x1

Connect power supply

The camera will be connected to the power supply, wait patiently for a few seconds, the light next to the lens slightly flashing, began to welcome the use of voice prompts, at the same time the camera lens to rotate the calibration, with the end of the rotation of the lens, you can bind the use of the instructions.




If you do not hear the tone, you can reset the device by long-pressing the reset button and then enter the above process again.

APP Networking Guidelines

1 Download Philips Home Camera App

Quickly download and install by scanning the QR code, or search for "Philips Home Camera" in your mobile app store to download and install.


Get Started



http://philips.to/homecam

2 Register and add devices

- Go to the "Philips Home Camera" APP and register the client with your cell phone number/email address, if you have already registered, please log in directly.
- Tap the "+" sign on the homepage of the app to add a camera



3 Add method

- The camera is powered on and the cell phone is connected to the Wi-Fi. wait for the camera to send a notification of network allocation and then connect as follows.

Tips:In the binding process there is a system permission pop-up prompt, please allow APP to get permission.

1. Connect Wi Fi binding

Fill in the Wi-Fi name and password

Camera scanning APP QR code

Wait for the camera to connect successfully

2. Scan the QR code to bind

Scan the QR code on the camera with your cell phone

Fill in the Wi-Fi name and password

Camera scanning APP QR code

Wait for the camera to connect successfully


3. Hotspot Binding

Fill in the Wi-Fi name and password

Click on "Go to connect" to HAP Hotspot

Wait for the camera to connect successfully

If any error occurs during the binding process, the camera needs to be reset and re-bind



Press and hold the camera reset button for about 5 seconds and wait for the voice prompt "Factory settings restored successfully..."

4 Camera Features

- Home Functions

Cloud replay

The screen movement automatically recorded and stored in the cloud in real time, you can view the video in the playback page at any time
*Supported by some devices only

Toggle Mute Mode

Click to place the device at the top of the device list.

Sticky

Click to enter the playback page for SD card playback/cloud playback

Playback

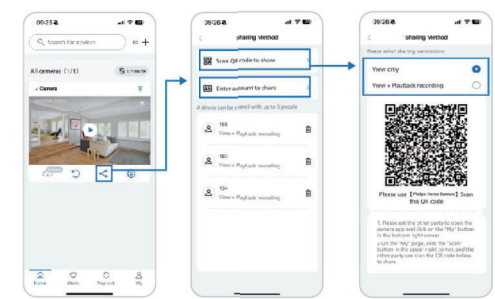
Click to enter the playback page for SD card playback/cloud playback

Tips: Turn on mute mode, the app will not send you any push notification, no matter turn on or off the alarm message can be viewed in the message list.

How do I share my camera?

- You need to register your family/friends to the App account.
- Click camera sharing and select scanning QR code
- Family members open the App and scan the QR code to share the device immediately.

*You can also enter your account number directly to share your device

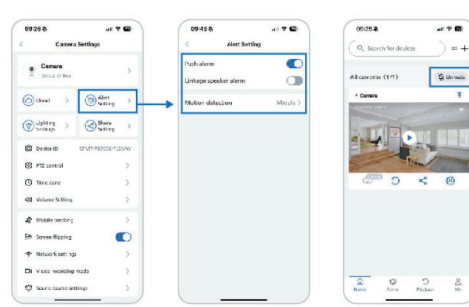


Tips: Camera limit can be shared by up to 5 people, each time you share, please check the permissions you need to share.

Camera Alarm Settings

For a better monitoring experience, it is recommended that you can participate in the following alarm settings

- Camera Settings > Alert Setting
 - Push alarm: On
 - Motion Detection: Medium (the higher the setting, the more likely to trigger an alarm message)
- App Home > mute mode switch off
- Mobile system settings > Philips Home Camera App > Enable allow notification



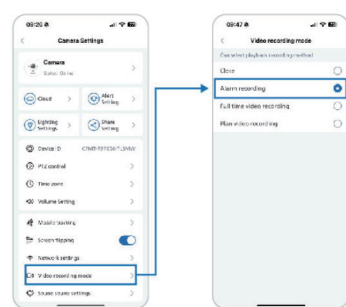
You can view the alarm recordings from camera on the "Alerts" page. If it shows "No Alerts," it means the device hasn't detected any motion to trigger an alert message

Camera playback settings

In order to get a better recording experience, it is recommended that you insert the SD card and configure the recording mode according to the following settings

- Camera Settings > Video recording mode > Alarm Recording

The camera recognizes the time of departure and instantly records to the SD card to accurately record the event without wasting the SD card capacity.

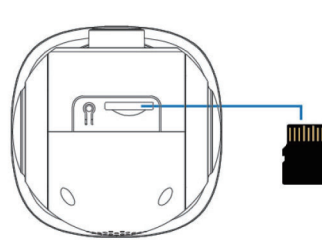


You need to insert the SD/TF card in the camera or subscribe Cloud service to view the playback video

Micro SD Card Installation Guide

For new card insertion, please format it in APP, the formatting method is: Settings-Device Information-TF card formatting.

When the device is in power-off state, find the card slot in the camera body according to the instruction diagram, and insert the contact piece face down into the machine.



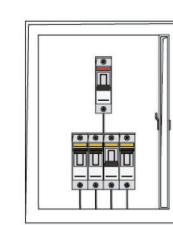
Product Installation Instructions

The camera supports wall mounting installation, here is only an example of wall mounting as follows.

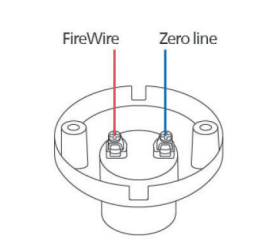
1 Make sure the installation location has a zero fire wire.

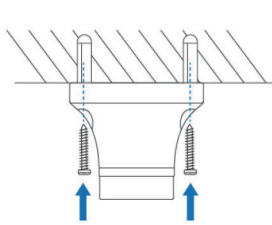
- Be sure to have a professional install and commission in accordance with electrical codes and product instructions.
- Be sure to close the main gate before installation. Before opening the main gate, please make sure it is installed correctly to avoid danger.

1 Turn off the main power switch.

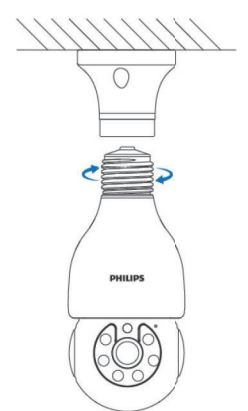


2 When installing, please connect the fire wire and zero wire (to be provided) inside the wall to the zero and fire wire terminals of the bracket respectively, and tighten them with a screwdriver to make sure they will not fall off. Then use expansion screws and hardware screws to fix the bracket on the wall.





3 Simply rotate the unit into the light stand and adjust the angle according to the client's live viewscreen.



5 Common problems

Issues	Causes	Solution
Binding Failed /Unable to bind	Abnormal power supply to equipment	The camera needs to use its own charging cable configuration, other charging cable power can not guarantee the normal operation of the camera
	The camera is not in a bindable state	Re-binding the camera after reset
	Network anomaly	Check if the wireless network name password has special characters; please reboot the router
The live page show "device offline"	Abnormal power supply to equipment	Re-plug the adapter or switch to a different outlet to ensure that the camera is properly energized
	Network anomaly	Always offline can not be restored please restore the camera to the factory settings and re-added!
Networking failure after changing networks	Need to rebind with the latest network	Delete the camera and add it again after restoring the camera to its factory settings

* If the above can not be resolved, please contact the merchant or seller to feedback

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

PHILIPS

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