

DOG TRAINING COLLAR

1 Package content

2 Product Overview

3 Key Definition

4 Charging prior to use

5 Product switching on/off

6 Pairing the Remote control and the Receiver

7 Test training mode

Model:D10 Series

Read The Manual Before Using

1 Remote control

2 Lanyard

3 User manual

4 USB cable

5 1-1: Receiver \*1  
1-2: Receiver \*2  
1-3: Receiver \*3

6 1-1: Collar \*1  
1-2: Collar \*2  
1-3: Collar \*3

7 1-1: Test light \*1 Metal screw \*2 Silicone \*4  
1-2: Test light \*1 Metal screw \*4 Silicone \*6  
1-3: Test light \*1 Metal screw \*6 Silicone \*12

1 LCD screen : Show the modes, levels and channels.

2 Shock button : Press to choose Shock mode, the screen show ②, press + or - button to adjust the levels from 0 ~ 16, press Shock button again to make the Receiver shock.

3 Vibration button : Press to choose Vibration mode, the screen show ③, press + or - button to adjust the levels from 0 ~ 16, press Shock button again to make the Receiver vibrate.

4 Sound button : Press to choose Sound mode, the screen show ④, don't need to adjust the levels, just press to make the receiver sound Bie...;

5 + button : press + to increase the training levels.

6 - button : press - to reduce the training levels.

7 Channel button : choose your training channel between CH1/CH2/CH3 by press this button.

8 Power button of the Remote : press to turn on the Remote, press again to turn it off.

9 Lock button : Press to lock the Remote, all button of the Remote is unavailable; Press again to unlock it.

10 Shock static electrode: Conduct the safe static; To install the rubber cap, reach to pet's skin.

11 Magnetic charging point of the Remote.

12 Shock static electrode: Conduct the safe static; To install the rubber cap, reach to pet's skin.

13 Power button of the Receiver.

14 Indicator light of the receiver: the light will be on when press the shock/vibration/sound button; When charging, it flash.

15 Magnetic charging point of the Receiver.

Notes

1. The battery icon on the display will flash while the Remote control is charging. The battery icon will stop flashing and reflect a full status when completely charged. The battery icon on the display will indicate a space status if the Remote control runs out of power.

2. The Receiver's LED status light will light up and flash in a breathing light while charging; After completely charged, the LED status light will cease flashing and remain on. When the Receiver is charging, it goes into sleep mode, which means it can't receive signals and can't be controlled by the Remote control. The LED status light will blink every second when the Receiver is low.

3. Make sure the charging port is dry before charging the Receiver.

8 Test training mode

9 Frequently Asked Questions (FAQs)

10 Frequently Asked Questions (FAQs)

11 Finding the most appropriate training level for your dog

12 Important Security Information

13 Important Security Information

14 Important Security Information

15 Product Specification

Test the beep function

The Receiver will beep if you press the beep button of the Remote control (no need to adjust the intensity level for this operation, simply 0 is displayed).

Wearing the Receiver collar

1. Thread the collar through the Receiver's collar hole.

2. Thread the collar back through to the buckle and tighten the collar.

3. Place the Receiver collar around the dog's neck.

4. Tighten as tightly as you can fit through one finger.

Q: When I press the Remote control button, my pet does not react.

A:

1. Ensure the Receiver is turned on.

2. It's possible that a low battery in the Remote control and Receiver is causing the Remote control distance to be lowered when you first use it.

3. The Remote control distance can be affected by a variety of factors such as topography, weather, vegetation, and the transmission of other radio equipment.

4. Increase the electric shock or vibration's intensity level.

5. Ensure that the Receiver's static electrodes are close to the dog's skin.

Q: What should the duration of each dog training session be?

A: 10-15 minutes.

Q: What should I do if the dog training collar doesn't work?

A:

1. Check the power level of the Remote control and Receiver, then recharge it if it is low.

2. In vibrate or shock mode, check the intensity level and ensure that the level is over 0.

3. Check if the Receiver is enabled, please press the power switch button to activate it.

4. Check the channel, press the CH button to turn it back on if you have picked another channel.

5. Re-pairing the Remote control and Receiver.

Q: The receiver will not respond to the operational signals from the Remote control.

A:

1. Check to see if the Receiver and Remote control are properly paired.

2. Check the Remote control's display for the channel icon to determine whether it is chosen on the receiver's paired channel.

3. Make sure that the Remote control and Receiver are both switched on. If this is not feasible, finish the pairing by going to the "Pairing the Remote control and Receiver" page.

Q: If your dog isn't responding to the electric shock, consider these solutions.

A:

1. If the dog's hair is too long, it can be rifled to the sides so that the Receiver's static electrodes can reach the dog's skin.

2. Extended silicone caps can also be fitted if the dog's hair is too long.

3. Finally, directly shaving the dog's neck just before putting on the Receiver will allow the static electrodes to reach the dog's skin.

Q: How do I apply for a warranty?

A: Scan code to get warranty quickly, and the CUSTOMER SUPPORT please feel free at [support@healifex.com](mailto:support@healifex.com) For any urgent matter, please contact us at support email leave your name, phone number and questions you may have. We will contact you with in 12 hrs!

DOG TRAINING COLLAR

1 Package content

2 Product Overview

3 Key Definition

4 Charging prior to use

5 Product switching on/off

6 Pairing the Remote control and the Receiver

7 Test training mode

Model:D9 Series

Read The Manual Before Using

1 Remote control

2 Lanyard

3 User manual

4 USB cable

5 1-1: Receiver \*1  
1-2: Receiver \*2

6 1-1: Collar \*1  
1-2: Collar \*2

7 1-1: Test light \*1 Metal screw \*2 Silicone \*4  
1-2: Test light \*1 Metal screw \*4 Silicone \*6

1 LCD screen : Show the modes, levels and channels.

2 Shock button : Press to choose Shock mode, the screen show ②, press + or - button to adjust the levels from 0 ~ 16, press Shock button again to make the Receiver shock.

3 Vibration button : Press to choose Vibration mode, the screen show ③, press + or - button to adjust the levels from 0 ~ 16, press Shock button again to make the Receiver vibrate.

4 Sound button : Press to choose Sound mode, the screen show ④, don't need to adjust the levels, just press to make the receiver sound Bie...;

5 + button : press + to increase the training levels.

6 - button : press - to reduce the training levels.

7 Lock button : Press to lock the Remote, all button of the Remote is unavailable; Press again to unlock it.

8 Channel button : choose your training channel between CH1/CH2 by press this button.

9 Magnetic charging point of the Remote.

10 Shock static electrode: Conduct the safe static; To install the rubber cap, reach to pet's skin.

11 Power button of the Receiver.

12 Indicator light of the receiver: the light will be on when press the shock/vibration/sound button; When charging, it flash.

13 Magnetic charging point of the Receiver.

Notes

1. The battery icon on the display will flash while the Remote control is charging. The battery icon will stop flashing and reflect a full status when completely charged. The battery icon on the display will indicate a space status if the Remote control runs out of power.

2. The Receiver's LED status light will light up and flash in a breathing light while charging; After completely charged, the LED status light will cease flashing and remain on. When the Receiver is charging, it goes into sleep mode, which means it can't receive signals and can't be controlled by the Remote control. The LED status light will blink every second when the Receiver is low.

3. Make sure the charging port is dry before charging the Receiver.

8 Test training mode

9 Frequently Asked Questions (FAQs)

10 Frequently Asked Questions (FAQs)

11 Finding the most appropriate training level for your dog

12 Important Security Information

13 Important Security Information

14 Important Security Information

15 Product Specification

Test the beep function

The Receiver will beep if you press the beep button of the Remote control (no need to adjust the intensity level for this operation, simply 0 is displayed).

Wearing the Receiver collar

1. Thread the collar through the Receiver's collar hole.

2. Thread the collar back through to the buckle and tighten the collar.

3. Place the Receiver collar around the dog's neck.

4. Tighten as tightly as you can fit through one finger.

Q: When I press the Remote control button, my pet does not react.

A:

1. Ensure the Receiver is turned on.

2. It's possible that a low battery in the Remote control and Receiver is causing the Remote control distance to be lowered when you first use it.

3. The Remote control distance can be affected by a variety of factors such as topography, weather, vegetation, and the transmission of other radio equipment.

4. Increase the electric shock or vibration's intensity level.

5. Ensure that the Receiver's static electrodes are close to the dog's skin.

Q: What should the duration of each dog training session be?

A: 10-15 minutes.

Q: What should I do if the dog training collar doesn't work?

A:

1. Check the power level of the Remote control and Receiver, then recharge it if it is low.

2. In vibrate or shock mode, check the intensity level and ensure that the level is over 0.

3. Check if the Receiver is enabled, please press the power switch button to activate it.

4. Check the channel, press the CH button to turn it back on if you have picked another channel.

5. Re-pairing the Remote control and Receiver.

Q: The receiver will not respond to the operational signals from the Remote control.

A:

1. Check to see if the Receiver and Remote control are properly paired.

2. Check the Remote control's display for the channel icon to determine whether it is chosen on the receiver's paired channel.

3. Make sure that the Remote control and Receiver are both switched on. If this is not feasible, finish the pairing by going to the "Pairing the Remote control and Receiver" page.

Q: If your dog isn't responding to the electric shock, consider these solutions.

A:

1. If the dog's hair is too long, it can be rifled to the sides so that the Receiver's static electrodes can reach the dog's skin.

2. Extended silicone caps can also be fitted if the dog's hair is too long.

3. Finally, directly shaving the dog's neck just before putting on the Receiver will allow the static electrodes to reach the dog's skin.

Q: How do I apply for a warranty?

A: Scan code to get warranty quickly, and the CUSTOMER SUPPORT please feel free at [support@healifex.com](mailto:support@healifex.com) For any urgent matter, please contact us at support email leave your name, phone number and questions you may have. We will contact you with in 12 hrs!



## **FCC Requirement**

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.