

# PHILIPS

## Headphones

3000 series

TAT3469



## User manual

Visit the following websites to register your product  
and get support

[www.philips.com/support](http://www.philips.com/support)

# catalogue

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# 1 Critical safety note

## Hearing safety



### Danger

- To avoid hearing damage, limit the amount of time you use headphones at high volume and set the volume to a safe level. The higher the volume, the shorter the safe listening time.

### Make sure to follow these guidelines when using headphones

- Listen at a reasonable volume for a reasonable amount of time
- After your hearing has adapted, be careful not to keep turning up the volume
- Don't turn up the volume so high that you can't hear what's around you
- Use headphones with caution or suspend use in potentially dangerous situations
- Excessive sound pressure from headphones can cause hearing loss
- It is not recommended to wear headphones in both ears while driving, and doing so may be illegal in some areas
- For safety reasons, avoid distracting yourself with music or phone calls while driving or in other potentially dangerous situations.

## General information

To avoid damage or failure:



warn

- Do not expose the headset to high temperatures
- Do not drop the headset
- Do not expose the headset to dripping or splashing water. (Refer to the IP rating of the specific product)
- Do not immerse the headset in water
- Do not charge the headset when the connector or socket is wet
- Do not use any cleaning agents containing alcohol, ammonia, benzene or abrasives to clean the product
- If necessary, clean the product with a soft cloth dampened with a small amount of water or diluted neutral soap and water
- Do not expose the integrated battery to high temperatures, such as direct sunlight, open flames or similar environments
- Risk of explosion if the battery is replaced incorrectly. Replace only with batteries of the same type
- To achieve a specific IP rating, the charging port cover must be closed
- Throwing the battery into a fire or hot oven, or mechanically crushing or cutting it, can cause an explosion
- Putting the battery in an extremely high temperature environment can cause an explosion or leakage of flammable liquids or gases
- To avoid the risk of fire, the device can only be powered by an external power supply, whose output should comply with PS1 (output capacity less than 15W)

## Operating and storage temperature

- Store the product in an environment with a temperature between -20°C (-4°F) and 50°C (122°F) and a relative humidity of up to 90%
- High or low temperature environments may shorten the battery life. Replacing the battery with an incorrect type may seriously damage the headset and the battery (for example, some types of lithium batteries)

## 2 Open Wireless Headphones

Welcome to buy and use Philips products! To ensure that you fully enjoy the support provided by Philips, please visit [www.philips.com/support](http://www.philips.com/support). Register your product. With this Philips true wireless headset, you can:

- Enjoy convenient wireless hands-free calls
- Enjoy and control music wirelessly
- Switch between calls and music



### Quick Start Guide



### Warranty



### Safety Manual

## What's in the box



Philips Open Wireless Headphones Philips TAT3469

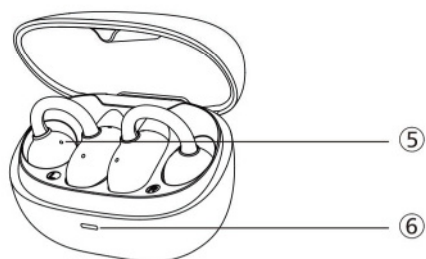
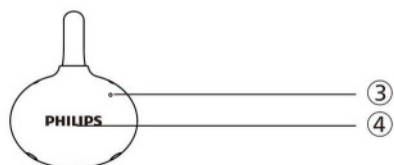
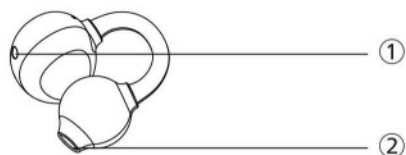


Type-C charging cable (for charging only)

## Other Equipment

A wireless-enabled phone or device that is compatible with the headset (e.g. laptop, tablet, wireless adapter, MP3 player, etc.)

## Open Wireless Headphones Overview



- ① Charging contacts
- ② Sound vent
- ③ Microphone jack
- ④ Multi-function button (MFT)
- ⑤ Sound vent
- ⑥ LED indicator (charging compartment)
- ⑦ USB-C charging port

## 3 Getting Started

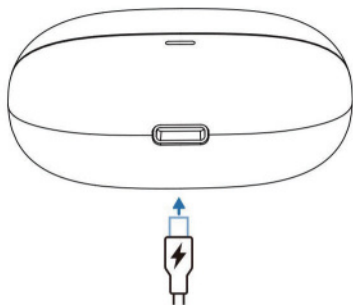
### Battery Charging

#### Notice

- Before using the headset, place the headset in the charging case and charge the battery for 2 hours. This ensures optimal battery power and life.
- Only use the original USB-C charging cable to avoid any damage.
- Charge after ending a call. Connect the headset to the charger and the headset will automatically turn off.
- If the headset is not used for a long time, the rechargeable battery will lose its capacity. To avoid this loss, fully charge the battery at least once every three months.

### Charging case

Connect one end of the USB-C charging cable to the charging case and the other end to a power source.

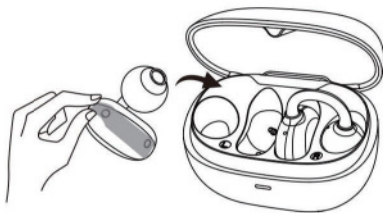


#### hint

- The charging case is used as a portable backup battery to charge the earphones. When the charging case is fully charged, it can fully charge the earphones twice.

### earphone

Put the earphones into the charging box, close the charging box cover, and the earphones start charging.



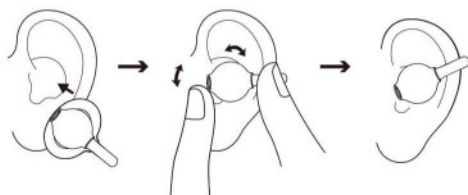
#### hint

- Normally, it takes 2 hours to fully charge the earphones or charging case via a USB cable.

## Wearing method

### Insert the earphones

- 1 Check the left-right orientation of the earphones.
- 2 Insert the earphones into your ears and twist gently until they fit securely.



### Pairing the headset with a Wireless device for the first time

- 1 Make sure the earphones are fully charged and powered off.
- 2 Open the lid of the charging case and remove the earphones from the case:  
↳ The headset is now in pairing mode and can be paired with a wireless device (e.g., a mobile phone)
- 3 Turn on the wireless function of the wireless device
- 4 Pair the headset with the wireless device. Refer to the user manual of the wireless device.



#### Notice

- After powering on, if the headset cannot find any previously connected wireless device, set it to pairing mode (after 1 minute, it automatically enters pairing mode if the last connected device is not available)

### The following example shows how to pair the headset with a wireless device.

- 1 Turn on the wireless function of the wireless device and select Philips TAT3469.
- 2 If prompted to enter a headset password, enter '0000' (4 zeros). For wireless devices running version 3.0 or higher, no password is required.



**Philips TAT3469**

## Single earphone (mono mode)

Take out the left or right earphone from the charging case for mono mode. The earphone will automatically power on.

### Notice

- Take out the second earphone from the charging box and the two earphones will pair automatically.

## Pairing with another wireless device

If you want to pair another wireless device with your headset, simply disconnect the currently connected device and pair with the other device as normal.

### Notice

- The headset memory can store 4 devices. If you try to pair more than 4 devices, the earliest paired device will be replaced by the most recently paired device.

## 4 Using headphones

### Connecting to a wireless device

1 Turn on the wireless function of the wireless device

2 Open the charging box cover and take out the earphones from the charging box:

- ↳ The headset will search for the last connected wireless device and automatically reconnect to it. If the last connected device is not available, the headset will search for and reconnect to the second last connected device.



#### Notice

- If you turn on the headset first and then turn on the wireless function of your wireless device, you must go to the device's menu and manually connect the headset to the device.



#### Notice

- With some wireless devices, the headset may not connect automatically. In this case, you must go to the device's menu and manually connect the headset to the wireless device.

### Power on/off

| Tasks                   | Multi-function keys | Operations                                                                                     |
|-------------------------|---------------------|------------------------------------------------------------------------------------------------|
| Turn on the headphones  |                     | Open the charging box cover and the earphones will automatically turn on                       |
| Turn off the headphones |                     | Put the earphones back into the charging box, close the cover, and the earphones will turn off |

### Manage music and calls

#### Music Control

| Tasks               | Multi-function keys | Operations                           |
|---------------------|---------------------|--------------------------------------|
| Play or Pause Music | Right/Left Earphone | Double Click                         |
| Next song           | Right earphone      | Press three times                    |
| Previous song       | Left earphone       | Press three times                    |
| Adjust volume +     | Right earphone      | Single click or click and long press |
| Adjust volume-      | Left earphone       | Single click or click and long press |

#### Call Control

| Tasks            | Multi-function keys | Operations   |
|------------------|---------------------|--------------|
| Answer the call  | Right/left earphone | Click        |
| Hang up the call | Right/left earphone | Double click |
| Reject call      | Right/left earphone | Double click |

## Voice Assistant

| Tasks                                 | Multi-function keys | Operations                   |
|---------------------------------------|---------------------|------------------------------|
| Trigger voice assistant (Siri/Google) | Right/left earphone | Press and hold for 2 seconds |
| Stop voice assistant                  | Right/left earphone | Press and hold for 1 second  |

## Charging case LED status

|                                          |                                               |
|------------------------------------------|-----------------------------------------------|
| When charging                            | Indicator light                               |
| Battery $\leq$ 30%                       | Orange LED is always on                       |
| Battery $\geq$ 30%                       | White LED is always on                        |
| Fully charged                            | Light off                                     |
| When not charging (lid open, lid closed) | Indicator light                               |
| Low battery                              | Orange indicator light flashes slowly 4 times |
| Battery $\leq$ 30%                       | Orange LED is always on for 4 seconds         |
| Battery $\geq$ 30%                       | White LED is always on for 4 seconds          |

## 5 Reset the headset

If you experience any pairing or connection issues, you can reset your headphones to factory settings by following these steps

- 1 Enter the wireless device menu and delete Philips TAT3469 from the device list
- 2 Turn off the wireless device function
- 3 Take the earphones out of the charging case (make sure there is no device connected)
- 4 Press and hold the L/R multi-function touch keys for 4 seconds to clear all information
- 5 Follow the steps in "Using the earphones - Connecting the earphones to a device"
- 6 Pair the earphones with your device and select Philips TAT3469

## 6 Technical data

- Music playback time: 6+12 hours
- Headphone charging time: 1.5 H
- Charging time in charging case: 1.5 H
- Both headphones are equipped with 35mAh lithium-ion batteries
- Charging box is equipped with 300mAh lithium-ion battery
- Wireless version: 5.4
- Compatible wireless profiles:
  - HFP (Hands-free profile)
  - A2DP (Advanced Audio Distribution Profile)
  - AVRCP (Audio and Video Remote Control Protocol)
- Supported audio decoding: SBC
- Frequency range: 2.402-2.480GHZ
- Transmitter power: <10 dBm
- Operating distance: up to 10 meters
- Auto power off
- USB-C charging port
- Low battery warning: Provided

### Notice

- Specifications subject to change without notice.

# 7 Notices

## Declaration of Conformity

Hereby, MMD Hong Kong Holding Limited declares that this product is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and UK Radio Equipment Regulations S12017 NO 1206. The declaration of conformity can be found at [www.philips.com/support](http://www.philips.com/support).

## Disposal of old product and battery



The products are designed and manufactured with high-quality materials and components that can be recycled.



This symbol on the product indicates that the product is regulated by European Directive 2012/19/EU.

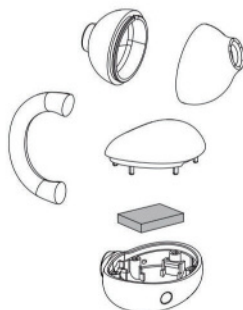


This symbol means that this product contains a built-in rechargeable battery which is regulated by European Directive 2013/56/EU and must not be disposed of with normal household waste. We strongly recommend that you take your product to an official collection point or to a Philips service centre to have the rechargeable battery removed by professionals. Find your own local recycling system for electrical and electronic products and rechargeable batteries. Follow local regulations and never dispose of this product and rechargeable batteries with normal household waste. The correct disposal of your old product and rechargeable batteries will help prevent negative consequences for the environment and human health.

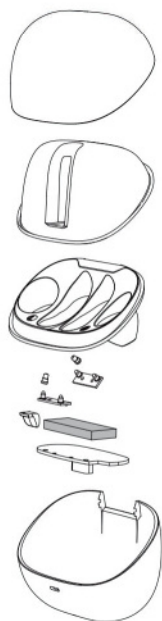
## Removal of integrated battery

If your country does not have a collection/recycling system for electronic products, please protect the environment by removing and recycling the batteries before disposing of the earphones.

- Before removing the batteries, make sure the earphones are disconnected from the charging case.



- Before removing the batteries, make sure the charging case is disconnected from the USB charging cable.



## Compliance with electromagnetic field (EMF) regulations

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields

## Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), foam plastic cushioning) and polyethylene (bag, protective foam board). Your system contains materials that can be recycled (if disassembled by a professional company). Please observe local regulations for the disposal of packaging materials, dead batteries and old equipment.

## Compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received including interference that may cause undesired operation of the device.

## FCC Rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

## FCC Radiation Exposure Statement:

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.

**Warning:** Any changes or modifications not expressly approved by the party complying with the regulations could void the user's authority to operate the equipment.

## Canada

This device contains a license-exempt transmitter/receiver that complies with Innovation, Science and Economic Development Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions:  
(1) This device may not cause interference. (2) This device must accept any interference received, including interference that may cause undesired operation.

## **IC Radiation Exposure Statement:**

This device complies with Canadian radiation exposure limits set forth for an uncontrolled environment. Its transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**CAN ICES-003(B)/NMB-003(B)**

# 8 Trademarks

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## Wireless

The "Wireless" word mark and logo are registered trademarks of WirelessSIG, Inc. and any use of such marks by MMD HongKong Holding Limited is under license. Other trademarks and trade names are trademarks and trade names of their respective owners.

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## Siri

Siri is a registered trademark of Apple Inc. in the U.S. and other countries.

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## Google

Google and Google Play are registered trademarks of Google LLC

# 9 Frequently Asked Questions

## The headset does not turn on.

The headset does not turn on.

## The headset cannot pair with a wireless device

The wireless feature is not turned on. Turn on the wireless device and turn on the wireless feature on the device before turning on the headset

### Cannot pair

- Place both earbuds in the charging case
- Make sure the wireless function of any previously connected wireless device is disabled
- Go to Wireless Devices and delete from the list
- Philips TAT3469. Pair the earbuds (see Pairing the earbuds with a Bluetooth device for the first time on page 6)

### Cannot pair

- The headset may be connected to a previously paired device. Turn off the connected device or move it out of the connection range.
- The pairing may have been reset, or the headset may have been previously paired with another device. Follow the instructions in the user manual to pair the headset with the wireless device again. (See Pairing the headset with a wireless device for the first time on page 6)

The headset is connected to a wireless stereo-enabled phone, but music can only be played through the phone speakers

Refer to the user manual of your phone. Choose to listen to music through the headset

## Sound quality is poor, popping sound can be heard

- Wireless device is out of range. Reduce the distance between the headset and the device, or remove obstacles between them
- Charge the headset

## The sound quality is very poor when the phone is transmitting very slowly, or when audio transmission is not possible at all

Make sure your phone supports not only (mono) HFP, but also A2DP and is compatible with BT4.0x (or higher) (see technical data on page 11)



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