

## Wi Fi network intelligent camera instruction manual

V360 Pro



### ⚠️ AVERTISSEMENT

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation

### 1. Download and install APP

1. Quickly download and install by scanning QR code

2. Search "V360 Pro" in App store or google play, download and install

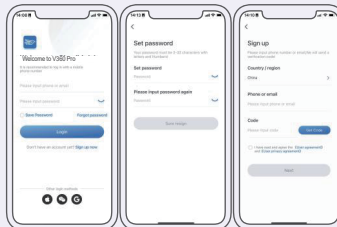
3. Go to the official website [www.cloudbirds.cn](http://www.cloudbirds.cn) and scan the code to download



V360 Pro

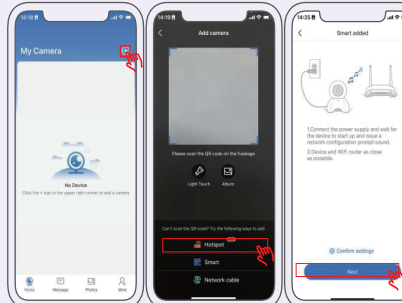
### 2. Sign in

1. New users need to register their accounts. Click "Register Now" to enter the registration page
2. Select your country, enter the account name (phone number or email), and register according to the prompts through code verification
3. For an existing account, you can directly enter the account name and password to log in

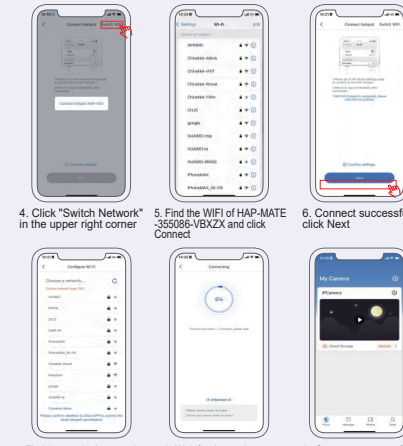


3. Three methods for camera connection: When configuring Wi Fi for the first time, please place the camera as close to the Wi Fi router as possible, and then install it to the location you need to install after the configuration is completed. If the installation location is far from the router, please directly connect the camera with the network cable.

- 3-1 Add Device by AP hotspot: power up the camera and wait for the camera to start successfully, after hearing the voice prompt from Camera, open the mobile phone APP - click the right "+" in the upper corner - select "hot spot adding" and follow the lead.



1. Click "+" in the upper right corner
2. Click "Add Hotspot"
3. Check to confirm and click "Next"



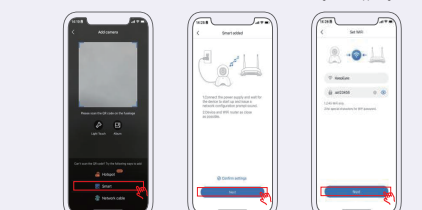
4. Click "Switch Network" in the upper right corner
5. Find the WIFI of HAP-MATE -355086-VBXZX and click Connect
6. Connect successfully, click Next
7. Find the required connection Wi Fi name, enter password Click to confirm after coding
8. Wait for the equipment to go online Jump to the page after successful connection
9. Connect successfully, click to view

### 3-2 Add device by QR Code

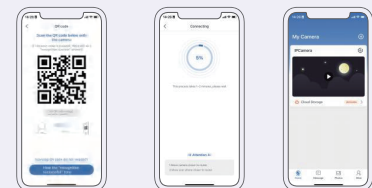
Apple users

Android users

1. Click the "Settings" button on the phone Apple users click "Wi Fi" Android users click "WLAN"
2. Find the Wi Fi you need to connect, Click Connect
3. Open "V360 Pro" Click the "+" sign in the upper right corner

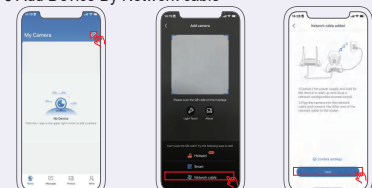


4. Click "Smart Add"
5. Click Next
6. Enter the Wi Fi password and click Next, generate the QR code

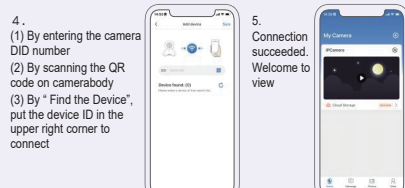


7. Put the QR code in front of the camera lens. About 10cm to 20cm. When you hear "Successful WIFI recognition" Clock "hear the tone" and then "Connect"
8. Wait until camera online and page will be refreshed automatically
9. Connect successfully, click to view

### 3-3 Add Device By Network cable

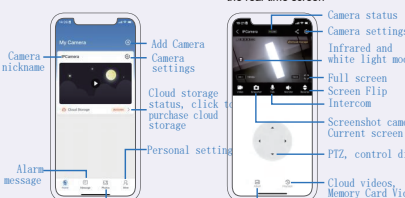


1. Click "+" in the upper right corner
2. Choose Add camera by network Cable. Make sure Camera and phone are in the same network
3. Click Next



### 4. Home Page

4. (1) By entering the camera DID number
- (2) By scanning the QR code on camerabody
- (3) By "Find the Device", put the device ID in the upper right corner to connect



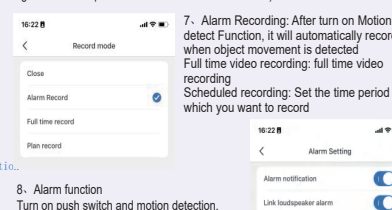
1. Local album
2. Local video
3. Cloud storage downloading video

### 6. Sharing function

Scan QR code to share device

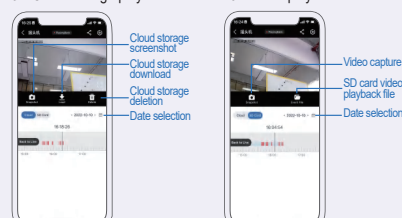


- 6-1 Share by entering an account (enter the user's registered mobile phone number or email account share)
- 6-2 Sharing through face-to-face scanning



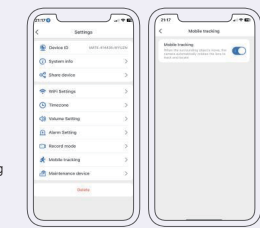
8. Alarm function Turn on push switch and motion detection, Camera alarm information can be sent to the mobile phone.

### 9. Cloud storage playback



### 11. Mobile Tracking

- When the surrounding objects move, the camera automatically rotates the lens to track and locate
1. Click Camera Settings Click Mobile Tracking



### FAQs:

1. What should I do if I can't connect to the network?  
A: If the camera is 100% connected to the network when connected to the network cable, open "Network cable to add camera" on the add page in the APP.  
B: If you use Wi Fi, please ensure that the Wi Fi password is correct, do not plug in the network cable, and listen to the camera. The camera sends out startup music, and after resetting with the reset pin, select the "network cable to add camera" root it is OK to operate according to the prompts. If there is strong electricity interference around, or the Wi Fi usage is peak, it is recommended to use the network cable to connect.  
Note: It is preferred to ensure that the camera is powered on and can hear music from the camera during normal startup. The camera needs to use the standard power supply provided with the camera, and the power supply of the mobile phone cannot guarantee the normal operation of the camera.  
2. What is the problem of image jamming?  
The camera needs a certain upload bandwidth to maintain a stable connection. It is recommended that the upstream bandwidth of the network where the camera is located should be more than 2M, and the downstream bandwidth of the network where the mobile phone is located should be more than 2M. If the camera is connected to Wi Fi, more people using Wi Fi will also cause an image card. It is recommended that the camera plug in the network cable and try again.  
3. Is it normal for the camera to enter slowly in the "connected" state when adding?  
It is normal because the user information of the camera is being saved to the cloud service at this time, which requires time to communicate with each other. If the mobile phone is lost accidentally in the future, as long as the login account remains unchanged, all camera information does not need to be re entered.

WiFi product installation video



- FCC WARNING  
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.  
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.  
To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body. Use only the supplied antenna.