

EDIFIER

Eclarity RIC

Unusual Aids

— Manual —

www.edifier.com

» Warnings



WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You see blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the EDIFIER Support Center for support if your hearing aids don't perform as described in this user manual. You can also report this to FDA as an adverse event according to the instructions that appear later.

These PRECAUTIONS point out situations which could cause minor or moderate injuries to the user or to the hearing aid.

- You should familiarize yourself fully with the entire contents of this user manual before using the EDIFIER RIC OTC hearing aids to ensure personal safety and correct use. Contact the EDIFIER Support Center for support if your hearing aids don't perform as described in this user manual.
- Do not attempt to modify the shape of the hearing aid or receiver wire yourself.

These WARNINGS point out situations which could cause serious injuries to the user or damage to the hearing aid.

- In some acoustic environments, overamplification can cause discomfort and damage to the wearer's hearing.
- Do not use your hearing aid in explosive or oxygen-enriched areas.
- Allergic reactions to hearing aids are unlikely. However, if you experience itching, redness, soreness, inflammation, or a burning sensation in or around your ears, inform your hearing healthcare provider and contact your physician.

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» Caution and Notes

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

Note: If you remain concerned, consult with a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss. People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their device. If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

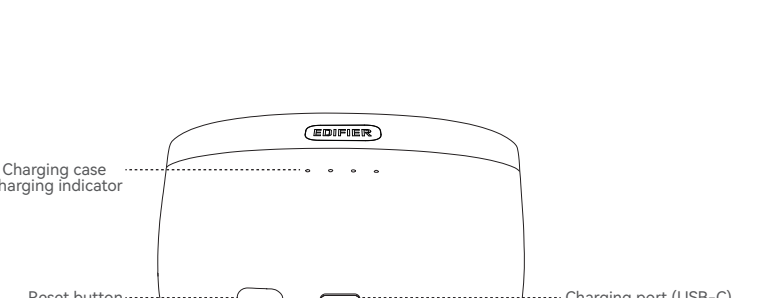
Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them "adverse events", and they might include: skin irritation in your ear; injury from the device (like cuts or scratches, or burns from an overheated battery); pieces of the device getting stuck in your ear; suddenly worsening hearing loss from using the device, etc. Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

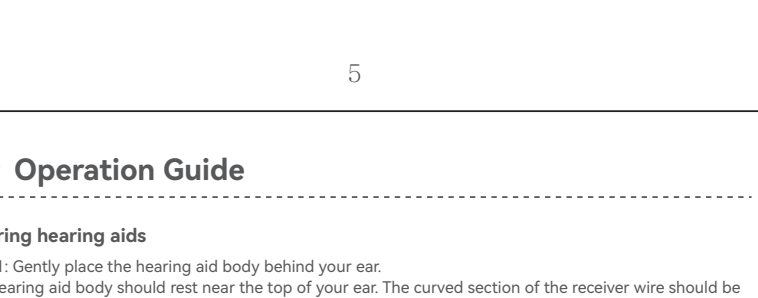
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» Product Overview

Hearing Aid Overview



Note: Your receivers are color coded. Left = blue, Right = red.



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» Operation Guide

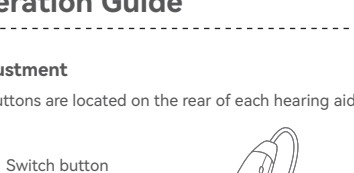
Wearing hearing aids

Step 1: Gently place the hearing aid body behind your ear. The hearing aid body should rest near the top of your ear. The curved section of the receiver wire should be wrapped around the front of your ear.

Note: If you wear glasses, place the hearing aid between them and your ear.

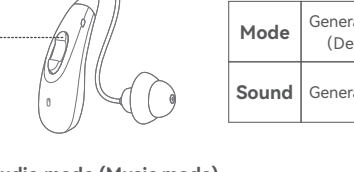


Step 2: Hold the receiver wire at the bend. Gently insert the dome into your ear canal.



Step 3: Fully insert the dome into your ear canal until the receiver wire is flat against your ear and the dome feels secure. Do not insert it past this point.

Note: The dome may initially feel unusual or cause slight itchiness in your ear canal. If you're uncomfortable, try a different size dome that fits your ear better.

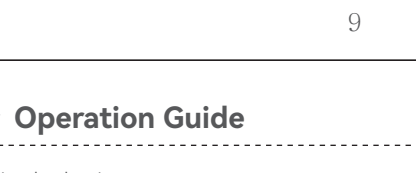


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» Operation Guide

Volume adjustment

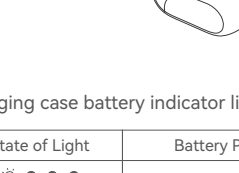
The volume buttons are located on the rear of each hearing aid. You can effortlessly adjust the volume level.



Hearing aid mode

To change modes, press and hold the switch button for 2 seconds.

You'll hear a sound indicating the new mode.



Mode	General Mode (Default)	Indoor Mode	Outdoor Mode
Sound			

Bluetooth audio mode (Music mode)

The hearing aid can connect to smart devices for audio streaming via Bluetooth.

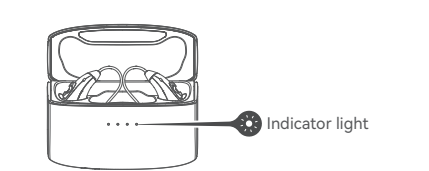
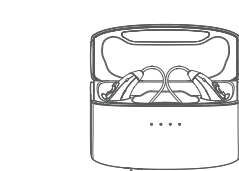
First pairing

Step 1: Place the hearing aid in the charging case and close the lid for about 5 seconds. Then open the case, the indicator will flash one by one in a circulating pattern.

Step 2: Enable the Bluetooth function on your smart device.

Step 3: Select "EDIFIER Eclarity RIC" in your device's Bluetooth list to connect.

Note: For subsequent use, the hearing aid will automatically connect to the device used last time.



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» Operation Guide

Charging the charging case

To achieve a full charge, connect the charging case to a power source with the supplied charging cable. Charging both the hearing aids and the case takes about 1.5 hours.



Charging case battery indicator light

State of Light	Battery Percentage of Charging Case
● ● ● ●	0-25%
● ● ●	26-50%
● ●	51-75%
●	76-100%

Reset/Left and right connection

To restore the hearing aids to factory settings, follow on these steps:

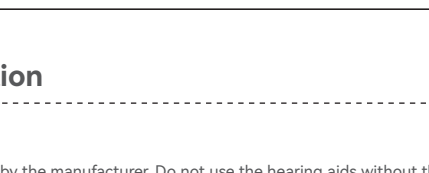
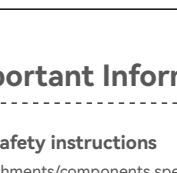
Step 1: Ensure that the hearing aids are powered on before restoring them to factory settings.

Step 2: Open the lid of the charging case.

Step 3: Press the reset button on the charging case 5 times.

Step 4: The white light will flash slowly and then turn off if successful.

Step 5: Then the hearing aids will enter pairing mode automatically; the indicator will flash one by one in a circulating pattern.



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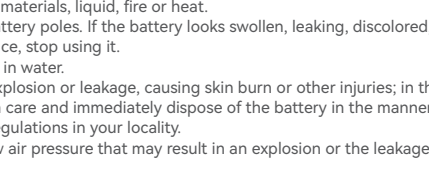
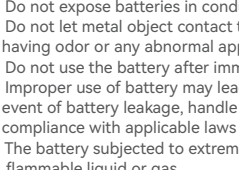
» Maintenance and Cleaning

Care and Cleaning

To protect the hearing aids, store them in the charging case with the lid closed when you're not using them.

To avoid damage and preserve sound quality, it's important to regularly clean the hearing aids. Wipe the hearing aids daily with a soft, dry cloth. Use the provided cleaning brush to gently clean the receiver wire and microphone.

Over time, earwax might accumulate on the dome. Use a cleaning brush to remove it or gently wipe it with a damp, soft cloth. Do not directly wash it with water or liquid detergent.



Note:

Never immerse your hearing aids in liquid.

Do not use water to clean your receiver wires and domes.

Wipe the hearing aids away from excessive heat and direct sunlight. Remove the hearing aids before sleeping, bathing or swimming to prevent them from getting wet.

Never use alcohol or other cleaning solutions to clean your hearing aids. Doing so can damage your hearing aids and irritate your skin.

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» Important Information

Important safety instructions

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» Symbols Description

	Caution/Warning		Manufacturer
	Type B applied part		This side up
	Batch code		Keep the device dry
	Expiration date		Avoid direct sunlight
	Fragile - Handle with care		Maximum stacking layers
	Note		Magnetic material
	Waste Electrical and Electronic Equipment Directive symbol		Non-ionizing radiation

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» Symbols Description

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» Symbols Description

	Caution/Warning
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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure statement

The device has been evaluatec to meel general RF exposure requirement. The device can be used in portable exposure condition without restriction.