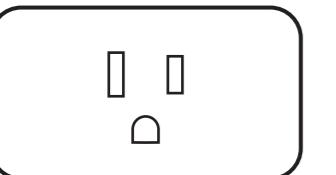




Smart plug Operation Manual



TROUBLESHOOTING

Refer to the following and you can resolve most setup issues

1. Please enable IPv6 Internet connection, please contact our friendly customer service representative for assistance.
2. Ensure your phone and Matter hub are both connected to a stable 2.4 GHz Wi-Fi network, and that it has internet access during the setup process.
3. Restart your smartphone and clear the cache of the smart home App.
4. Make sure the firmware of your Matter hub (or called Matter controller which is required for providing ecosystem that could be paired with Matter-certified device.) and smart home App is updated to support Matter.
5. Power cycle the Matter-enabled device.
6. Matter setup mode is active for 15 minutes after the device is powered on, if this time period has expired, you will need to power cycle the matter-enabled device to restart the clock.
7. If the Matter-enabled device has already been added to another ecosystem, you will need to get a new setup code for pairing. If you fail to set up my connected Matter device with another smart home system, please refer to the following troubleshooting steps:

Function Introduction



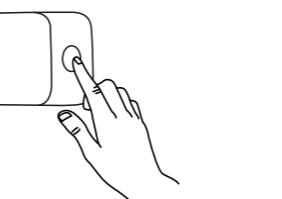
LED Indicator

Under normal working state:
LED indicator is solid green—turn on;
LED indicator is off—turn off.

Status	Behavior
Green and Orange scrolling blinking	To be configured status
Quick Blinking Orange	Connecting to the network
Green for 3s	Connected to the network
Solid Green	The smart plug is turned on
Red for 3s	Connected failed
Quick Blinking Red	Restore factory default settings
OFF	The smart plug is turned off

Installation Instructions

1. Power on the plug.
2. Press and hold the button (>5s), the distribution network can be restarted.
3. Press and hold the button (>10s), restore the plug to factory default settings.



The method of add device to Alexa, Apple Home, Google Home or SmartThings.

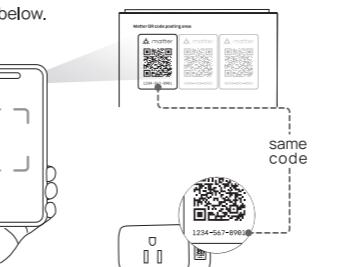
A Matter-supported controller and its related smart home App are required for setup. e.g. Echo Device and Alexa App, Apple Home Pod and Apple Home App, Nest Device and Google Home, SmartThings Hub and SmartThings App.

Before getting started, Ensure your mobile device and Matter supported controller are connected to your router's 2.4 GHz Wi-Fi. If you are unsure whether your router broadcasts a 2.4 GHz Wi-Fi connection, please check with the maker or provider of your router.

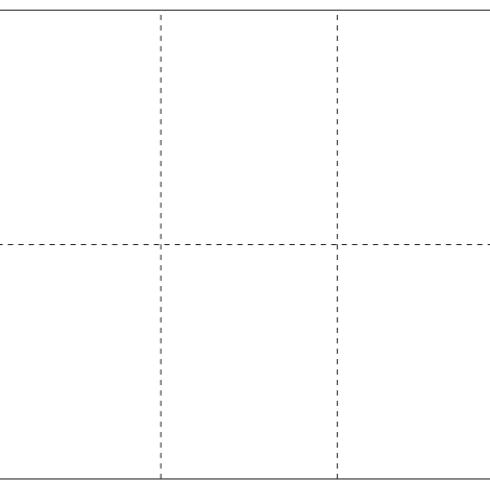
1. Download the App such as Alexa, Google Home, Apple Home, SmartThings.
2. Turn on Bluetooth on your phone and power on the plug.

3. Please use App scanning function to scan the QR code or manually input the Pairing code below the QR code.

4. Note that the matter QR code on the scanning sticker must be the same as that on the device to be connected to the Internet. As shown in the diagram below.



Matter QR code posting area:



The method of add device to Aidot App.

1. Scan the QR code below, or search for "AiDot" in App Store or Google Play.



2. Create an account and sign in. Select the '+' icon, then choose 'Scan' (to scan the device's QR code) or 'Nearby' to add the device.



3. Follow the instructions on the App.
(Note: Please turn on Bluetooth and location.)

Frequently Asked Question

1. Scan code prompt error / no response?
● Please confirm whether the App software version meets the minimum version requirements.
2. Can't scan the QR code on the device?
● The QR code may not be scanned when the device is turned on. you can try to scan the QR code on the instruction manual.
3. Prompt that the device cannot be found?
● Network distribution for the first time (the device is in the factory state): please power on the device again, and confirm that the device is in the factory state. Confirm that the power-on time does not.
4. Multi-ecological distribution network (the device has been configured and shared with other hub and App): please confirm that all devices are in the same office in the local area network (connected to the same router), and the device pairing mode has been turned on (see the above share to other ecology step).
5. Failed to add device?
● Please confirm that the mobile phone using the App is connected to 2.4GHz Wi-Fi and the hub (controllers) is also connected to the same router.
6. You can try to restart the hub/controller, App or mobile phone.

5. Device shows offline?

- Please try controlling the device to see if it responds normally
- If the device does not respond, please try to power on the device again, and wait for 2 minutes to check whether the device is back online.
- 6. How to reset the device?
● Press and hold for the button 10 seconds restore the plug to factory default settings.
- After resetting the device, the device will still be displayed on the App.
- 7. Appears offline after adding a device?
● The network may be unstable, you can try to manually refresh.
- 8. How to get support and extend the warranty?
● Email: service@linkind.com
● Support Phone: 1-877-770-5727 (Monday-Friday 9:00am-5:00pm)
● Warranty extend: www.linkind.com/registrationb.

⚠ Warning

1. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
2. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
3. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
4. To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body. Use only the supplied antenna.

1. The smart plug is for indoor use only, keep it away from moisture when in use.
2. Pull the plug before clean the product. Please do not use any liquid, spray cleaner or wet cloth on it.
3. To prevent early failure, smart plug should only be installed in operating temperature ranging between: 0°C and +40°C (32°F and 104°F).
4. Put the smart plug in proper condition and keep it out of reach of children.
5. The total power of the appliances electrically connected could not be bigger than the maximum one of the smart plug.
6. Do not disassemble or reinstall the smart plug, otherwise it may cause security risks.

⚠ Cautions

To avoid personal injury and/or possible product damage, the following cautions must be followed:

1. The smart plug is for indoor use only, keep it away from moisture when in use.
2. Pull the plug before clean the product. Please do not use any liquid, spray cleaner or wet cloth on it.
3. To prevent early failure, smart plug should only be installed in operating temperature ranging between: 0°C and +40°C (32°F and 104°F).
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