

User manual

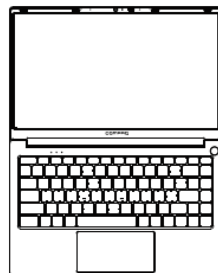
COMPAQ

QL14N45GW12128

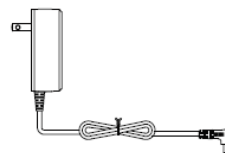


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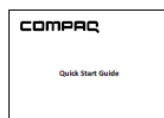
In The Box



Laptop x1



Adapter x1

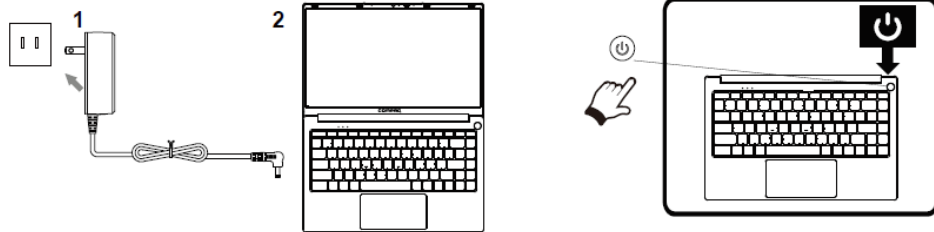


QSG x1



Warranty Card x1

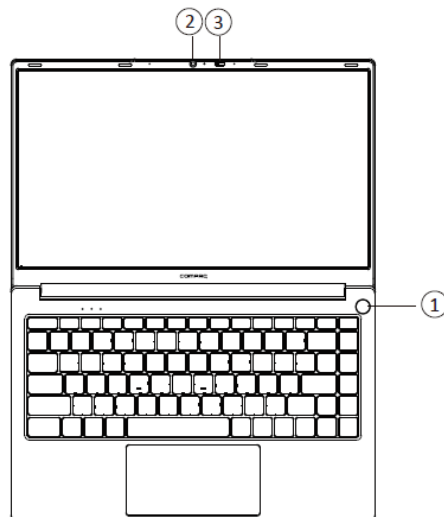
Preparing your Computer



Press power button to power on .

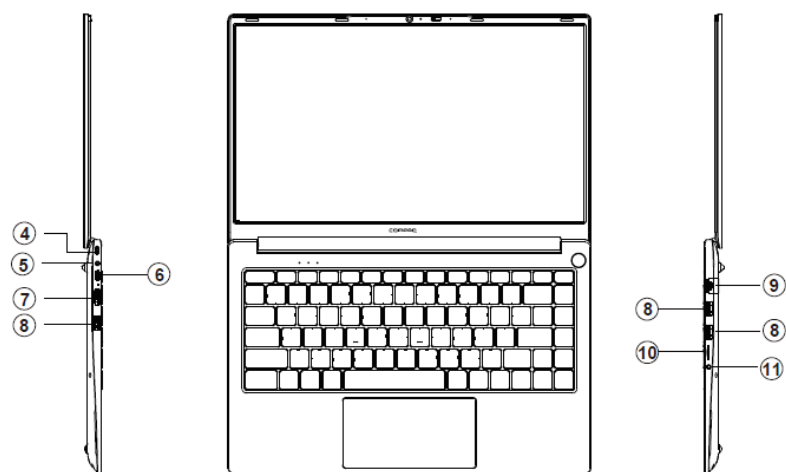
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Product Overview



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Product Overview



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Function Button

Serial number	Description	Serial number	Description
1	Power button	7	HDMI
2	Camera	8	USB 3.2 Gen 1
3	Camera privacy switch	9	RJ45
4	Kensington Lock	10	Micro SD card
5	DC in	11	Headphone jack
6	Type-C(Data Only)		

- USB-A: 5VDC, 0.5A
- USB-C: 5VDC, 0.9A

Use your apps

Open apps

Press [] on the keyboard, or click [] on the bottom left corner of the screen to see all apps.

Open the recently used apps list

Click  , you will see all the recently used apps. Tap the app you want from the list.

Action center

Click  , Start setting management

-  **Power**
Turn the device on/off.
-  **File Explorer**
Search for files and applications on your smartbook.
-  **Settings**
Open device settings.

Connect to the Internet

1. Tap the wireless network icon [] in the right edge of the screen.
2. Turn on Wi-Fi, tap the network you want to connect to, and then tap Connect.

Warranty and limited liability

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty.

Manufacturer shall not be liable for any special, incidental or consequential damages, even if informed of the possibility thereof in advance.

Warnings and safety precautions

Warning

- To prevent fire or shock hazard, do not expose your device to rain or moisture.
- Do not allow the device to come in close contact with a flame.
- Do not put, store or leave your device in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven.
- When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights.

Safety

Handle your device with care

- Keep your product away from any sources of humidity. Do not manipulate your device with wet hands. Any damage done to the device due to its contact with water voids your warranty.
 - Do not use or store your device in dusty or dirty areas.
 - Do not use or store your device in extreme temperatures.
Environmental requirements:
Operating temperature: 32° to 95° F (0° to 35° C)
Nonoperating temperature: -4° to 113° F (-20° to 45° C)
 - Do not drop, knock, or shake the device. Rough handling can break it.
 - Do not paint your device. Paint can prevent proper operation.
 - Rated voltage and frequency of power supply: 100-240V, 50/60Hz
 - Rated input of the product: 12V, 2A
 - The device supply is suitable for safe use in areas with an altitude of 5000 meters and below
-
- You are responsible for knowing and obeying the laws and regulations regarding the use of wireless devices in the areas where you drive.
 - Ensure that your device and its accessories do not block any air bags or other security devices fitted in your car.
 - Do not use your device while walking or engaging in any activity that requires your full attention.

Avoid interference with other electronic products

- Keep the device away from magnets or magnetic fields.
- Your device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices, such as pacemakers, hearing aids, or medical devices. Contact the manufacturer of the equipment to resolve any possible interference problems.

Battery and charger caution

This device is equipped with a Lithium-ion or Lithium-ion polymer battery.

- Risk of explosion if battery is replaced by an incorrect type.
- Do not pierce, open, disassemble the battery, or use it in a humid and/or corrosive environment. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help.
- Do not expose the battery to temperatures over 45°C (113°F).
- Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible.
- Be careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

Avoiding hearing damage



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Disposal and recycling



Correct disposal of the product

This product contains substances that are potentially dangerous to the environment and to human health. Therefore, you should hand it over to the applicable collection point for the recycling.



Correct disposal of the batteries

If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

Troubleshooting

When I turn on my Computer, nothing appears on the screen.

- If the screen is blank, make sure that:
 - The power adapter is connected to the computer and the power cord is plugged into a working electrical outlet.
 - The computer power is on. Press and hold the Power button for three seconds for confirmation.
 - Press and hold the Power button for seven seconds to force shut down the computer. Then press the power button for three seconds to restart.
- If these items are set correctly and the screen remains blank, have the computer serviced.

The screen goes blank while my Computer is on.

- Your power management is enabled. Press the Power button to resume from sleep mode.

The critical low-battery error message appears, and the Computer immediately turns off.

- The battery power is getting low. Connect the power adapter to the computer.

The Computer enters sleep mode immediately after Power-on.

- Make sure that:
 - The battery is charged.
 - The operating temperature is within the acceptable range.

If the battery is charged and the temperature is within range, do the following.

1. Press the Power button for three seconds to turn on the computer.
2. Press and hold the Power button for seven seconds to force shut down.
3. Press the Power button for three seconds again to restart.

If the problem persists, have the computer serviced.

The Computer does not return from sleep mode and it does not work.

- If the computer does not return from sleep mode, it might be because the battery is depleted.
- If your computer is in sleep mode, connect the power adapter to the computer. Then press the button or the Power button.
- If your computer is powered-off, connect the power adapter to the computer. Then press the Power button to resume operation.

The screen is unreadable or distorted.

- Make sure that the screen resolution and color quality are correctly set.

Incorrect characters appear on the screen.

- Make sure that the operating system or programs are installed correctly.

No sound can be heard from the speaker even when the volume is turned up.

- Make sure that:
 - The mute function is off.
 - The combo audio jack is not being used.
 - Speakers are selected as the playback device.

Your computer shuts down before the battery status icon shows it is empty.

- Recharge the battery.

Your battery seems to over heat

You might be using a charger that was not intended for use with your computer. Make sure you always use the authentic accessory shipped with your computer.

Your computer is not charging

- If the battery is completely flat, it might take several minutes of precharge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

Your computer does not respond.

- To turn off your computer, press and hold the Power button for seven seconds or more. If the computer still does not respond, remove the power adapter.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

The device has been tested and complies with FCC SAR limits.

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and either
 - (2) this device must accept any interference received, including interference that may cause undesired operation or
- Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.



RF Exposure

The SAR limit adopted by FCC is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit. The highest SAR value reported to the FCC for this device type when using in portable exposure conditions is 0.48 W/kg.

Precaución de la FCC:

Cualquier cambio o modificación no aprobado expresamente por la parte responsable del cumplimiento podría anular la autoridad del usuario para operar el equipo.

Este dispositivo cumple con la parte 15 de las normas de la FCC. El funcionamiento está sujeto a las dos condiciones siguientes: (1) este dispositivo no puede causar interferencias dañinas y (2) este dispositivo debe aceptar cualquier interferencia recibida, incluidas las interferencias que puedan causar un funcionamiento no deseado.

NOTA IMPORTANTE:

Nota: Este equipo ha sido probado y cumple con los límites para un dispositivo digital Clase B, de conformidad con la parte 15 de las reglas de la FCC. Estos límites están diseñados para proporcionar una protección razonable contra interferencias dañinas en una instalación residencial. Este equipo genera, usa y puede irradiar energía de radiofrecuencia y, si no se instala y usa de acuerdo con las instrucciones, puede causar interferencias dañinas en las comunicaciones por radio. Sin embargo, no hay garantía de que no se produzcan interferencias en una instalación en particular. Si este equipo causa interferencias dañinas en la recepción de radio o televisión, lo cual se puede determinar encendiendo y apagando el equipo, se recomienda al usuario que intente corregir la interferencia mediante una o más de las siguientes medidas:

- Reorientar o reubicar la antena receptora.
- Aumentar la separación entre el equipo y el receptor.
- Conecte el equipo a una toma de corriente de un circuito diferente al que está conectado el receptor.
- Consulte al distribuidor o a un técnico experimentado en radio/TV para obtener ayuda.

Declaración de exposición a la radiación de la FCC:

El dispositivo ha sido probado y cumple con los límites SAR de la FCC.

Este dispositivo cumple con la sección 15 de las normas FCC.

La operación está sujeta a las siguientes dos condiciones:

- (1) Este dispositivo no puede causar interferencia dañina, y o
 - (2) este dispositivo debe aceptar cualquier interferencia recibida, incluidas las interferencias que puedan provocar un funcionamiento no deseado o
- Cambios o modificaciones no aprobadas expresamente por la parte responsable del cumplimiento, pueden anular la autoridad del usuario para operar el equipo.



Exposición a radiofrecuencia

El límite SAR adoptado por la FCC es 1,6 W/kg promediado durante un gramo de tejido. El valor SAR más alto informado a la FCC para este tipo de dispositivo cumple con este límite. El valor SAR más alto informado a la FCC para este tipo de dispositivo cuando se usa en dispositivos portátiles condiciones de exposición es 0.48 W/kg.