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Alaga

Smart PTZ Camera

Quick Start Guide

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Set up the Camera

Step 1

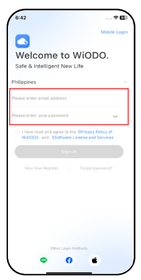
Connect your phone to a Wi-Fi network and have Bluetooth enabled.

Step 2

Scan the QR Code to download “Wiodo”APP.

Step 3

Open the “Wiodo” APP, enter your email and password to log in.



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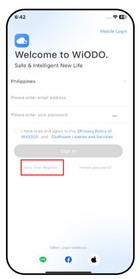
If you do not have an account, please complete the account registration first, and then you can enter the APP.



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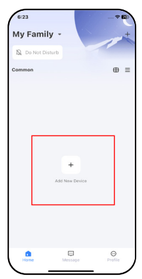
Step 4

Click the "+" in the upper right corner of the APP to add a camera.



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Step 5

Please click on the discovered Bluetooth device.

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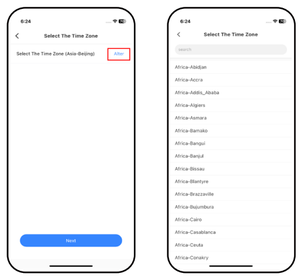
Step 6

Click "Alter" to search and select your city.



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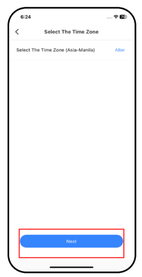
After selecting your city, click "Next" to proceed to the next step.



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Step 7

Select your Wi-Fi, and enter the Wi-Fi password, please make sure to enter it correctly, otherwise the connection will fail.

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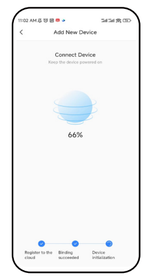
Step 8

Please wait for about 1 minute until binding successful.



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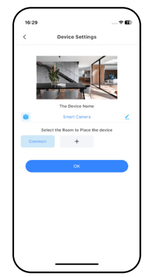
Step 9

Device added successfully. You can rename the device.



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Mounting the camera

The camera can be placed on a table or a shelf, or can be mounted on a wall or ceiling. Choose a location and height that meets your viewing requirements and is within reach of a power outlet and is not too far away from the router Before installing, please make sure the camera has been added to the APP.

Note: Please ensure that the camera maintains a minimum distance of 0.7ft/0.2m from any objects or walls to prevent infrared reflection, which could affect the performance of night vision.

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Install on a wall

Cement Wall: Drill holes into the wall using the mounting template, insert expansion plastic tubes, then screw in screws to secure the mounting template.

Wooden Wall: Align the holes of the mounting template, screw in screws directly to secure it. Align the camera base with the mounting template's clip, rotate to lock the camera in place.

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Frequently Asked Questions

No network or offline status of the camera

- Check whether the power supply is working properly;
- Power off and restart the device to reconnect to the network (press the reset button for no less than 5 seconds or more);
- Weak signal coverage;
- Special places signal interference shielding.

Why does it prompt to insert an SD card when viewing the alarm message

- Please insert the SD card, the alarm events will be saved on the SD card, and the alarm messages can be browsed normally in the APP.

How does the camera store the video

- The camera supports F32 format, with a maximum capacity of 128G. After identifying the card, it will automatically record the video. After the storage is full, it will automatically overwrite the original video and record in a loop.

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LED Light Guide

Solid red light	The device is powered on
Flashing blue light	The device is ready for pairing
Flashing red and blue light	The device is connecting to the network
Solid blue light	The device is connected
Flashing red light	This device is being upgraded
No indicator light	The device is powered off or asleep

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Statement

The manual is for reference only.
The mobile APP and device firmware version suppor t upda ting, and users can upgrade through the app.The manual may contain technical descriptions or may not conform to product functions or misprints.Please understand, and the company's final interpretation shall prevail.
Do not install this product in a place with humidity, dust, high temperature,flammable and explosive, and out of reach of children.

Need help

Contact our Support Team: Alaga.ph@outlook.com.

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FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
•Consult the dealer or an experienced radio/TV technician for help.

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Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received,including interference that may cause undesired operation.RF Exposure Information This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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