

(iCam365)

Intelligent Camera Operation Manual

20231108

Suitable for **4G cameras**

iCam365 / How to turn on/off and reset

- 1.Plug in the power cord to turn on the machine, and unplug the power cord to turn off the machine;
- 2. Press and hold the reset button for about 5 seconds until you hear the prompt "Reset
- After hearing the prompt tone, please wait for the device to self check and restart, and the message "Please use 4G to add a camera" will be broadcasted ".



() iCam365 / 添加设备



"iCam365" app

Download APP

Use the "Scan" function on your phone to

scan the QR code, download and install the

Connect the power supply

supply,Continue for about 1

minute until a beep sounds

Connect the device to the power

(iCam365 / Add Device

Welcome to login

01.log inP

03.Scan the QR code of the fuselage

Ldentifying device

03. Scan the QR code of the fuselage 04. Waiting for automatic recognition

Package viewing service

Alarm message

Add device

Share the device

More features

Smart Camera

(e) iCam365 / Function Description (The app will be continuously updated, and the interface will be based on the app)

Settings and more

Cloud playback recording

Voice intercom

iCam365 / Location of storage card and 4G card()

TF card location

Remove the rear cover Using a screwdriver, unscrew the screw and remove the cover*Some devices do not

require a screwdriver and can be pulled out

the pictures. Everything is subject to the actual product.

The product will continue to improve, and the actual product may not match

4G card location

4G SIM card Small Size

powered on.

1. When installing the TF card, it is necessary to pay attention to the direction of the golden finger.

2. When installing a 4G SIM card, it is also necessary to pay attention to the direction of the gold

3. Note: When installing TF cards and 4G SIM cards, the device must be in a state where it is not

Press down to clamp the TF card and it can be used.

finger, as it can be used when the card is stuck;

Press the card to get stuck or pop up before removing the card.

successful, restart the camera.

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Scan QR code for download and installationiCam365	
	Scan QR code for download and

•	iCam365	/	More functional	descriptions

Pan tilt an

intercom

Share

live streaming, intercom, PTZ viewing video permissions, and cannot set devices.

Enter your family's phone number on the sharing page, and the shared person must download

the app and register. Each device can be shared with up to 10 accounts. The shared person has

Function Description	Lighting
Click on the device screen to enter the device real-time page to view the camera real-time screen. You can also switch to playback to view historical recordings, which are divided into event recordings and all day recordings. You can set the recording method according to your needs.	
When the device detects movement or sound, it will push an alarm message. You can select the type of alarm message to receive on the device's settings page and save the record for up to 7 days.	Night vision
On the real-time page, you can remotely adjust the camera direction through the pan tilt disc, and press and hold the microphone to send voice to the camera remotely	Package vie (paid)

原因/解决方案

iCam365 / More functional descriptions

Automatic: Automatically turn on white light when an event is detected at night Always turn on white light: Always turn on white light (if left on for a long time, it will affect its lifespan) Turn off white light: Always turn off, never turn on white light at any time. Automatic: Automatically turn on infrared night vision lights when the light is poor Always turn on night vision mode: Continuously turn on the infrared night vision light, suitable for low light environments Turn off night vision mode: Do not turn on infrared night vision lights at all times, suitable for environments with bright light Standard version: unlimited traffic viewing Professional version: unlimited traffic+event cloud recording service (supported by some

os / Frequently a	skea question
uestion	Reason/Solution
f the device is not sfully added?	Reset the device, restart the camera, and determine the problem based on voice broadcasting 1.Reset completed, restart camera 2.4G connection in progress, please wait (if not heard, it is a hardware fault)
	Please use 4G to add a camera (if not heard, 4G card has no traffic or current environment has no 4G network)
onnect to Wi Fi?	The 4G camera does not support Wi Fi connection, and supports wireless 4G with network cable port and wired connection
yback records or ck,What if it's not ete?	Check the status of the storage card in the camera settings to see if it is normal. If there are any abnormalities, please format or replace the storage card with a new one. Check if the recording setting is for all day recording:
bout the inverted	Switch the screen angle in Camera Settings Screen Settings Screen Rotation

③ iCam365 / Frequently asked question		iCam365 / Frequently asked question	
question	Reason/Solution	Question	Reason/Solution
What if the device is not successfully added?	Reset the device, restart the camera, and determine the problem based on voice broadcasting 1.Reset completed, restart camera	How to download videos?	Real time or playback page, click on the video area and then click the screen recording button to start recording. If you want to stop, click " " to stop recording, and the recording file will be automatically saved to the
Can I connect to Wi Fi?	2.4G connection in progress, please wait (if not heard, it is a hardware fault) 3. Please use 4G to add a camera (if not heard, 4G card has no traffic or current environment has no 4G network) The 4G camera does not support Wi Fi connection, and supports wireless 4G with network cable port and wired connection	How long does the purchase take effect?	phone album. The purchase takes effect within 3 minutes. If it does not take effect for a long time, please try restarting the camera
No playback records or playback, What if it's not complete?	Check the status of the storage card in the camera settings to see if it is normal. If there are any abnormalities, please format or replace the storage card with a new one-Check if the recording setting is for all day recording:	What if the signal is not good?	Turn on the network and data display in the camera settings page - screen settings - enable, and then return to the real-time page to view the current signal strength and other data;
What about the inverted	Switch the screen angle in Camera Settings Screen Settings Screen Rotation	A6	If the signal strength is too low, try replacing the randomly included 4G card to see if it can be viewed normally. Move the device to an open area without interference (with no metal around it) and try again
image?		After replacing the 4G card, what should I do with the	Contact customer service who purchased the camera to transfer the package

value-added service

originally purchased?

Common handling methods for offline issues

Due to the unique nature of 4G devices, there may be offline issues in a small number of cases, which may be related to signals, telecom and mobile operators, and the device itself. If offline situations occur, please investigate them one by one through the following methods

signaling problem

Is the equipment affected by signal interference, ensuring that there are no iron or metal

iCam365 / Frequently asked question / Offline issues

section, and we will solve it for you as soon as possible.

Please find more questions in the App Help Center

If the above methods still cannot solve your problem, please contact the customer

This device complies with part 15 of the FCC Rules. Operation is subject to the

following two conditions: (1) this device may not cause harmful interference, and (2)

cause undesired operation. Any changes or modifications not expressly approved by

equipment NOTF: This equipment has been tested and found to comply with the limits

designed to provide reasonable protection against harmful interference in a residential

interference to radio communications. However, there is no quarantee that interference

- Connect the equipment into an outlet on a circuit different from that to which the

receiver is connected.-- Consult the dealer or an experienced radio/TV technician for

To maintain compliance with FCC's RF Exposure guidelines, This equipment should

be installed and operated with minimum 20cm distance between the radiator and your

for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are

installation. This equipment generates, uses and can radiate radio frequency energy

and if not installed and used in accordance with the instructions, may cause harmful

will not occur in a particular installation. If this equipment does cause harmful

- Increase the separation between the equipment and receiver.

body: Use only the supplied antenna.

this device must accept any interference received, including interference that may

the party responsible for compliance could void the user's authority to operate the

service who purchased the camera, or click "I want feedback" in the help and feedback

objects interfering around it

·Try replacing the randomly included 4G card to see if the signal has improved

The 4G IoT network card is only used in the corresponding device and should not be replaced with other devices (including but not limited to mobile phones/tablets). Otherwise, the 4G card will be suspended and cannot be restored. The paid fees cannot be refunded, and other joint

liabilities will be borne. If unintentionally used, please contact customer service for unlocking

no 4G network)

interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -- Reorient or relocate the receiving antenna.

iCam365 / Frequently asked question / Offline issues

1. Remove the storage card (the larger one) and restart the device while keeping it empty to chec

- if it is online. If it is restored, please replace the storage card to avoid offline issues caused by

- memory card failure

- 2. Reset the device to determine the problem through voice recognition

- (1) Reset completed, restart camera
- (2) 4G connection in progress, please wait (if not heard, it is a hardware fault)
- (3) Please use 4G to add a camera (if not heard, 4G card has no traffic or current environment h