



INSTRUCTION **MANUAL**

STERRA Starlight Plus™ MASSAGE CHAIR



Thank you for supporting STERRA!

Please read the user manual carefully before use and keep it for future reference.



CONTENTS

IMPORTANT SAFETY INSTRUCTIONS	01
PRODUCT OVERVIEW	08
BEFORE USE	09
OPERATING GUIDE	11
OPERATING INSTRUCTIONS	12
JOYSTICK CONTROLLER	14
BLUETOOTH SPEAKER	17
DAILY MAINTENANCE	17
FREQUENTLY ASKED QUESTIONS	18
TROUBLESHOOTING	19
FCC WARNING	21
SPECIFICATIONS	22

IMPORTANT SAFETY INSTRUCTIONS MUST BE FOLLOWED

The safety instructions below must be strictly followed when using this product to avoid personal injuries and property damage. All safety instructions are described in compliance with degrees of the injuries or damage as a result of wrong use.



WARNING

Actions tending to cause serious injuries or death



CAUTION

Actions tending to cause minor injuries or property damage



Actions that must be absolutely forbidden



Actions that must be done



WARNING

To reduce the risk of electric shock, basic precautions should always be followed when using this product, including the following (read all instructions before using this appliance):

- Never use pins or other metallic fasteners with this appliance.
- Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- Keep dry - do not operate in a wet or moist condition.

To reduce the risks of burns, fire, electric shock or injury to persons:

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use and before putting on or taking off parts.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by Sterra.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Keep the cord away from heated surfaces.



Must be followed

WARNING

- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn off all controls then remove plug from outlet.
- Keep children away from extended foot support.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions on page 7.
- Use heated surfaces carefully. This may cause serious burns. Do not use it in sensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.



Must be followed

Persons who are being treated or have any of the following symptoms should consult a physician before using the product. Otherwise, accidents or physical discomfort may happen.

- Any person with a pacemaker or medical device cannot use this product. The chair produces electronic jamming.
- Patients with malignant tumors.
- Patients with heart disease.
- Persons proved to be unable to identify temperatures.
- Pregnant women or women who have recently given birth.
- Persons with perceptual disturbance because of diabetes or another serious peripheral circulation disturbance.
- Osteoporosis patients, spinal fracture patients, or persons with acute painful diseases such as sprains or muscle strains.
- Persons with injuries in the massaged areas.
- Persons with higher or lower body temperature, fever, inflammation, cold symptoms, high blood pressure or any poor health conditions must consult with a physician to obtain permission to use.
- Anyone with spinal or nerve conditions.
- Persons with protrusion of intervertebral discs.

If you feel any unusual physical discomfort while using the chair, immediately stop using it. If there is abnormal discomfort after using the chair, contact your physician and refrain from using the chair unless recommended by your physician.

IMPORTANT SAFETY INSTRUCTIONS MUST BE FOLLOWED

WARNING	
	<ul style="list-style-type: none">Before operating or adjusting the chair, be sure that there are no obstructions, pets or persons near, in front and below to avoid serious injury and damage.Before using the chair, lift up the backrest pad and inspect the middle cover that massage rollers travel up and down. Be sure that the nylon cover, which is replaceable by unzipping it, has no signs of damage or tears, to avoid damaging the roller head, physical injury and electrical shock.When using the chair for the first time, it is recommended that you select the "Demo" mode.Do not massage for more than 30 minutes each time.Do not massage a single part for more than 5 minutes.Do not sleep in this chair. <p>If any of these instructions are not followed, you may suffer serious injury.</p>
	<p>Must be followed</p> <ul style="list-style-type: none">After using the chair, it is recommended that the chair is unplugged from the power outlet to avoid any surges caused by outages. It is HIGHLY ADVISED TO ALWAYS USE A SURGE PROTECTOR. It will also prevent minors and unauthorized people using the chair to avoid potential injury.Follow the regulations about use of sockets and the wiring devices.Use a 220V, 50Hz power supply. Do not use the product in a foreign country or connect it with a transformer without permission. If not followed, it may lead to electrical shock, electrical product failure and overheating causing fire.Make sure the power cable is firmly plugged into the outlet to prevent power surges, shorts, and electrical shocks. Electrical shocks may cause overheating and fires.Remove dirt such as dust on the power plug at regular intervals. Otherwise, fires caused by poor insulation due to factors such as moisture may happen. Wipe the power plug with dry cloth.In the case of abnormality or fault, stop the product immediately and pull out the power plug to avoid smoke, fires and electric shocks. Abnormality and fault examples:<ol style="list-style-type: none">If the chair is plugged into the power outlet and the power switch is in the "ON" position, and the chair is not responding after activating the chair using the remote.When the chair is turned off but still operating.If you detect any burning smell or abnormal sounds.If you see any deformed parts of the upholstery that seemed to have melted due to overheating.If any of the listed cases or issues have occurred, STOP using the product and unplug from the power outlet. Have the product inspected by an authorized service center.
	<p>Forbidden</p> <ul style="list-style-type: none">Do not place any cushions or obstructions between the backrest pad and the backrest. This may lead to damaging the mechanism and personal injury.Do not damage the power line or the power plug. A damaged power line or power plug may result in electric shocks, short circuit faults or fires. Please consult Sterra about the maintenance method of the power line or the power plug.Do not damage, machine, forcibly bend, twist or prolong the power line or the power plug, or place the power line or the power plug close to a heater, or tie or bind any heavy objects on the power line or the power plug.

IMPORTANT SAFETY INSTRUCTIONS MUST BE FOLLOWED

WARNING	
	<ul style="list-style-type: none">People with the following health issues should NOT use this product (otherwise, it may aggravate or cause serious injury):<ol style="list-style-type: none">Persons for whom massage is forbidden by doctors, such as persons with thrombosis, serious aneurysm, acute venous aneurysm, various skin inflammations (such as subcutaneous tissue inflammation) or various skin infections.Anyone with waist or lower back health issues such as persons with acute lumbago, protrusion of intervertebral disc, or displacement of a lumbar vertebra.Children should not use the product. Keep from playing on the product or climbing onto the Lower Leg/Foot massage section, the seat, the backrest or the armrests.Person under age or physically unable to sit in the chair and operate by their own strength should not use this product or without supervision. Anyone physically weak must consult with their doctor.When moving or handling the chair, be sure to grab from its frame and the recommended grabbing points. Otherwise, the chair may break or cause serious injury.Do not put hands, arms or feet into the backrest's fabrics of traveling sections of the massage wheels.Do not climb onto the backrest or the armrests.Do not apply additional pressure leaning back on the backrest. Do not sit on the chair when not being used for a massage.Keep your head away from reachable areas of the backrest and the back cover.When massaging the neck area, be attentive to the intensity of the massage to make sure that it is not applying too much pressure, which may aggravate neck muscles or nerves. If unusual pain is experienced, consult with your doctor.When using the warm massage wheels, avoid longtime contact with the skin in one position. Otherwise, you may get low-heat burns.
	<p>Wet-hand contact forbidden</p> <p>Do not insert or pull out the power plug with wet hands. Otherwise, electric shocks may happen.</p>
	<p>Disassembly forbidden</p> <p>Do not refit, disassemble or repair the product without permission. Otherwise, fires, abnormal movements or personal injuries may happen.</p>

IMPORTANT SAFETY INSTRUCTIONS MUST BE FOLLOWED

 CAUTION	
 Must be followed	<ul style="list-style-type: none">• The following persons (even if they are physically healthy at present) should consult a physician before using the product:<ol style="list-style-type: none">1. Persons with muscular atrophy due to aging or below normal weight.2. Persons feeling lumbago (pain in the muscles and joints of the lower back) because of bone or viscous problems.3. Persons receptive to suffering sprains or bruising easily.4. Persons with car sickness or sea sickness (motion sickness) who received a heart operation or another vascular operation.• Before sitting on the product, make sure there are no foreign objects between any two parts of the chair. Make sure there are no foreign objects on the back cover, the backrest, the seat surface, the Lower Leg/Foot massage section or inside surface of the back cushion. Otherwise, accidents, injuries, or product faults may be caused by clamping of hands, feet, or other articles.• Before sitting on the seat, make sure the massage wheels are in the retracted positions.• If you want to leave the seat during the massage, stop the product first.• When the Lower Leg/Foot massage section is not retracting after the massage, retract the footrest by manually retracting it with the remote button. Otherwise, accidents or injuries may happen.• When pulling out the power plug, do not pull from the power line but grab from the head of the plug to prevent damage and injury. Otherwise, an electric shock or circuit fault may happen.• Before moving the product, be sure the leg rest and the backrest are in the default position. The backrest up and the leg rest down. Otherwise, injuries may happen.• Before moving the product by dolly or the wheels of the chair, remove the obstructions close to it and in its path. If by lifting, use the recommended lifting points along the steel frame. Otherwise, accidents or injuries may happen because of the turnover of the product.• When moving the product by pulley or moving dolly, lay a mat on the floor to avoid markings or damage to the floor. Do not roll the chair on engineered wood floors or soft woods. Otherwise, marks and damage may be left on the floor.• Keep the safety lock key.• Keep out of reach of children. Do not let children tamper with the remote control. Otherwise, children may cause accidents or suffer injuries by eating it or playing with it.• If any symptoms such as skin inflammation, itching or swelling arise when using the product, stop immediately and consult a physician. Otherwise, accidents or physical discomfort may occur.• Do not use the product and other devices at the same time, such as heating blankets, and other electronic devices. Otherwise, accidents or physical discomfort may occur.• Do not place your hands, arms, feet and other parts of the body except for the neck between the roller massage heads. The rollers may squeeze the body parts extremely tightly causing injury.• Do not put the knees between the in-calf massager. This may cause serious injury.• Do not fall asleep while using the product.• Do not use the product after drinking alcohol.• If the air filling the airbag on the seat is not completely discharged, do not stand or jump on the seat or put things on it.

IMPORTANT SAFETY INSTRUCTIONS

 CAUTION	
 Forbidden	<ul style="list-style-type: none">• Do not put hands or feet between the footrest and seat base.• Do not put hands or feet between the footrest and side panel.• Do not put hands or feet between the seat base and side panel.• Do not put hands or feet between the upper and lower part of the footrest.• Do not put hands or feet in the gap of the seat base.• Do not put pets on the massage chair.• Do not pull out the power plug or turn OFF the power switch suddenly during massage. Otherwise, injuries may happen.• Do not stand or sit on the back cover. Otherwise, personal injuries due to the product toppling may occur.• Do not stand or sit on the armrest. Otherwise, personal injuries may happen.• Do not stand or sit on the Lower Leg/Foot massage section or the footrest. Otherwise, accidents or injuries due to rotation in front of the footrest or turnover of the product may happen.• If the bottom of the Lower Leg/Foot massage section runs into the floor, the floor may be damaged.• Do not drag or push the product after it is installed. Otherwise, the floor may be damaged.• Do not move the product while there is a person on it. Otherwise, accidents or injuries may happen due to toppling of the product.• Do not use the product on heating devices such as electric blankets. Otherwise, fire may happen.• Do not put the remote controller on the product. Otherwise, the product may be damaged.• If there are any foreign objects between the backrest and the backrest pad, stop using the chair and turn it off. Remove the foreign object and make sure the chair is operating properly before using it again. Otherwise, product faults or personal injuries may happen.

IMPORTANT SAFETY INSTRUCTIONS

CAUTION

Wet-hand contact forbidden

Do not place this chair in or near the bathroom or any location with high humidity. This will destroy the circuits and electrical components of the massage chair.

Product wetting forbidden

Do not allow for contact with any liquids or aerosol sprays. Otherwise, electric shocks, short circuit, or product faults may happen.

Pull out the power plug

- Before cleaning or maintaining the product, pull out the power plug first. Otherwise, electric shocks or injuries may happen.
- In the case of a power failure, pull out the power plug at once. It is highly recommended to plug the chair into a surge protector to protect the chair from shorting during outages.
- When the product is not in use, pull out the power plug. Otherwise, electric leakage fires may happen because of insulation aging caused by dust and moisture.

GROUNDING INSTRUCTIONS

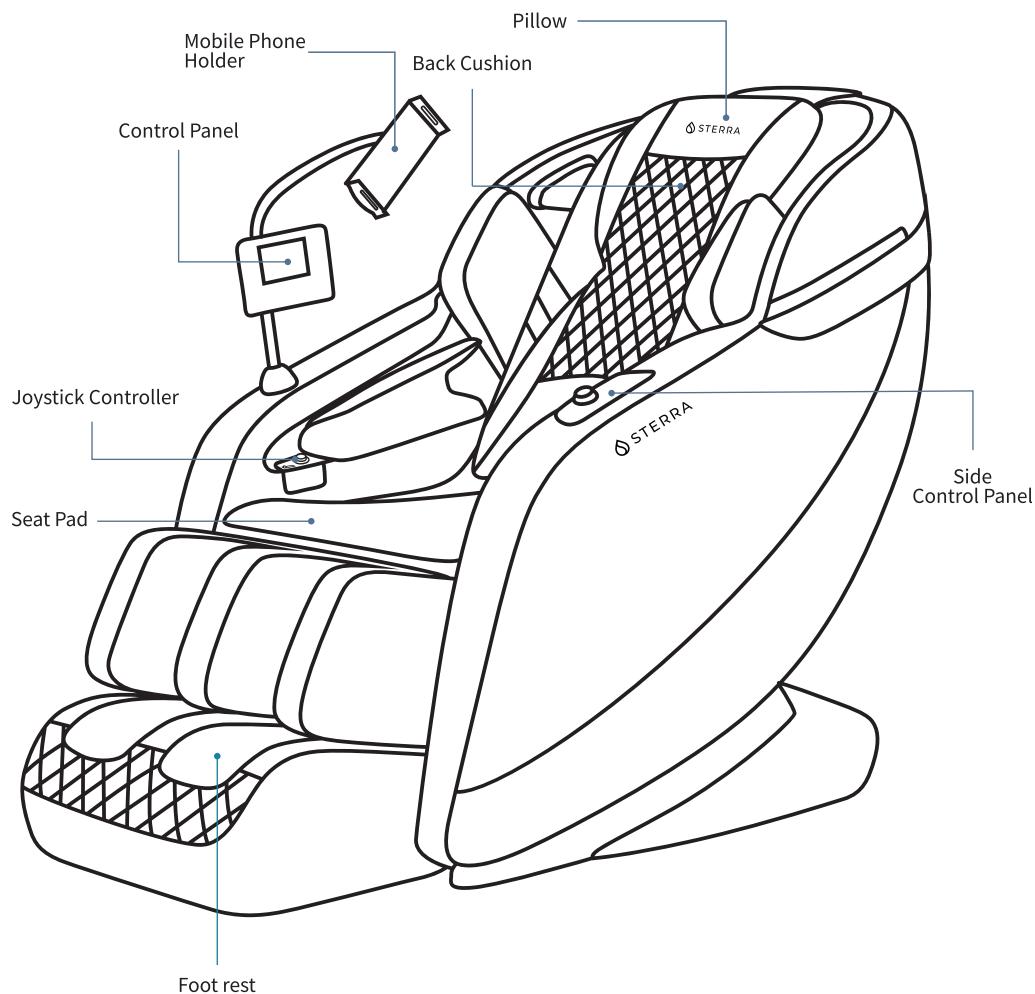
This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for the electric current to reduce the risk of electric shock. This product is equipped with a cord with an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Danger

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

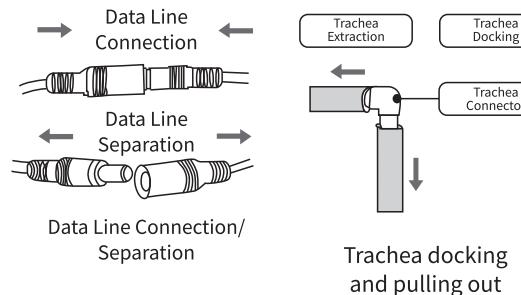
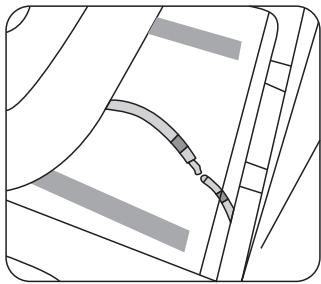
PRODUCT OVERVIEW

COMPONENTS



BEFORE USE

1. Cushion Installation



2. Seat Adjustment

To adjust the seat back, press and hold the hand control adjustment switch to adjust the tilt angle of the seat back.

REMINDER: When adjusting the backrest and leg cushions, make sure that there is enough space in front and back of the massage chair.

3. Moving method of massage chair

When moving, lift the armrest on both sides and move it.



CAUTION

Be careful! Don't move people. Don't use small pulleys to move on easily damaged floors.

4. Placement of massage chair

Please leave space around the massage chair when you are preparing for massage.

- There should be enough space for the massage chair to lie on the back and lift the foot rest.
- Make sure there is at least 80 cm in the back and 50 cm in the front of the chair.
- Make sure there are no obstacles in front of and behind the massage chair.
- Place a carpet under the massage chair to avoid damaging the floor.

BEFORE USE

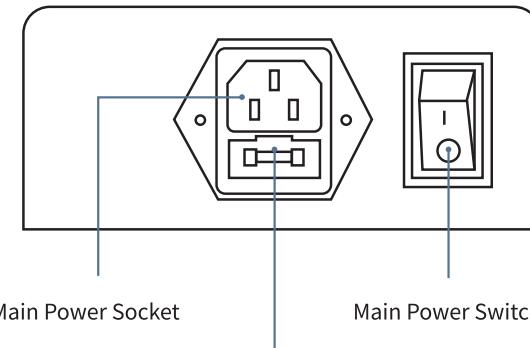
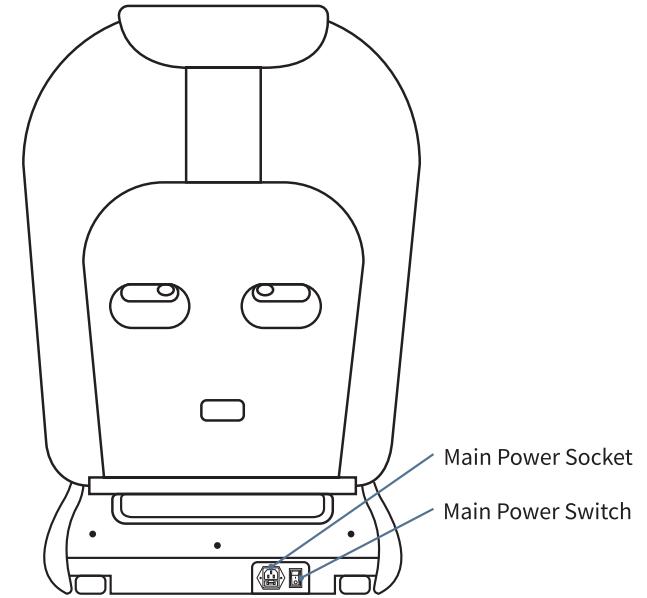
5. Power ON

Insert the plug into the power socket and turn on the power switch.

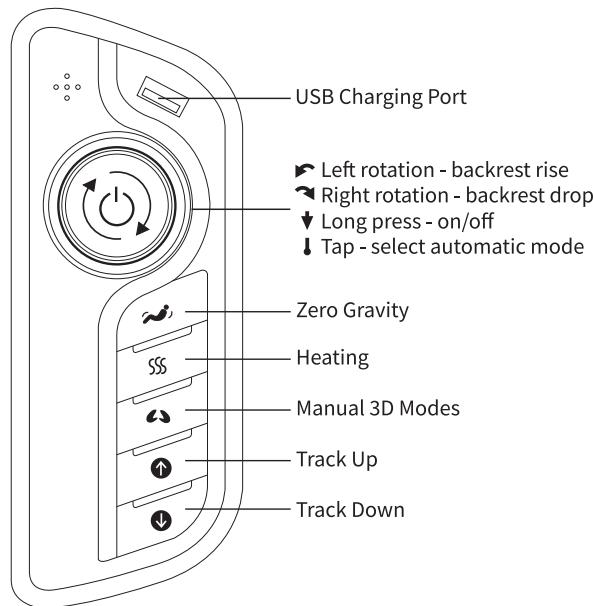
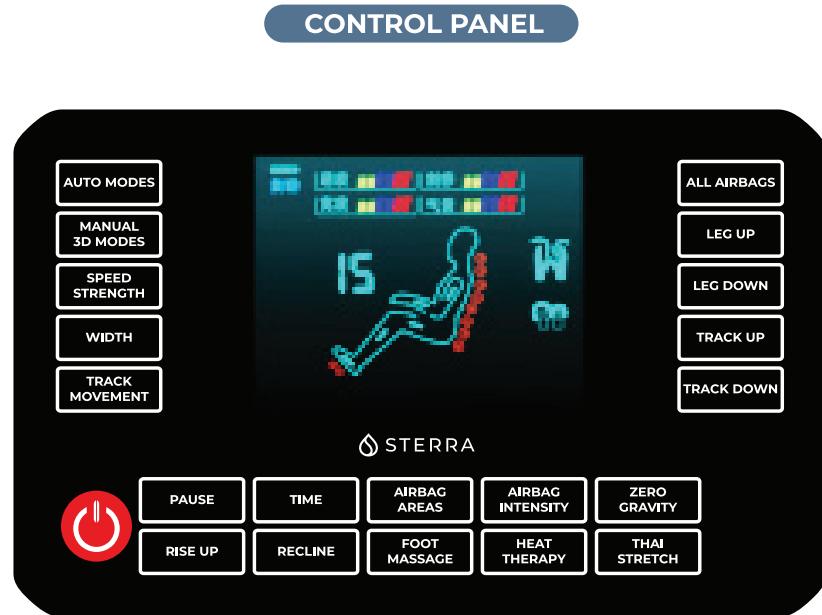


CAUTION

- Please check whether the power cord is pressed under the massage chair and whether the ground wire is well connected.
- Before inserting the plug, make sure that all operation buttons (including the main power switch) are turned off.



OPERATING GUIDE



OPERATING INSTRUCTIONS

BUTTON	FUNCTION
1.	Power on/off the massage chair. By default, it enters automatic mode when powered on.
2. AUTO MODES	Switch between the five massage programs.
3. MANUAL 3D MODES	Select a manual massage mode. Here are the available massage methods: <ul style="list-style-type: none"> • Kneading • Patting • Tapping • Shiatsu • Rubbing & Patting • Scraping • Kneading & Knocking
4. SPEED STRENGTH	Adjust the massage speed.
5. WIDTH	Adjust the massage width.
6. TRACK MOVEMENT	Adjust the range of the massage area: Full, partial or spot/fixed position.
7. ALL AIRBAGS	Open or close all airbags.
8. LEG UP	Raise the leg rest.
9. LEG DOWN	Lower the leg rest.
10. TRACK UP	Move the back massage roller up.
11. TRACK DOWN	Move the back massage roller down.
12. PAUSE	Pause the massage. Press again to resume the massage.
13. TIME	Set the massage time. It can be adjusted to: 15 minutes, 20 minutes, 30 minutes.

OPERATING INSTRUCTIONS

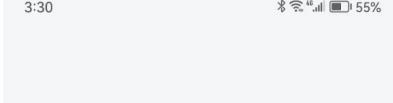
BUTTON	FUNCTION
14. AIRBAG AREAS	Control a specific airbag in different parts: Cyclic and Manual Control
15. AIRBAG INTENSITY	Adjust the airbag intensity.
16. ZERO GRAVITY	Turn on/off the Zero Gravity function.
17. RISE UP	Raise the backrest frame.
18. RECLINE	Recline or lower the backrest frame.
19. FOOT MASSAGE	Press to adjust or close the foot massage levels (3 levels are available).
20. HEAT THERAPY	Turn on/off the Heat Therapy function.
21. THAI STRETCH	Turn on/off the Thai Stretch function.

JOYSTICK CONTROLLER

FUNCTION

Android System Link Settings

- 1 Open phone settings.
Enable Bluetooth.



3:30 * 55%

Settings

Search settings

Sterra

WLAN

Bluetooth

Mobile Network

Hyper Terminal

More Connections

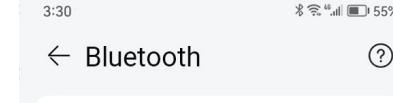
Desktop and Wallpapers

Display and Brightness

Sounds and Vibration

FUNCTION

- 2 Find the Bluetooth name "Sterra Starlight" and click on "Connect".



3:30 * 55%

Bluetooth

Bluetooth

Currently discoverable by nearby Bluetooth devices

Device Name

Received Files

Paired Device

Sterra Starlight

Sterra Breeze

Sterra Moon

Sterra Starlight Plus

More

Available Device

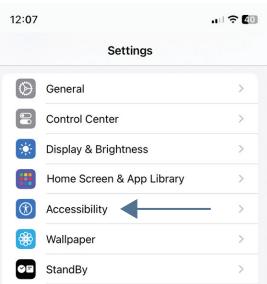
Searching...

JOYSTICK CONTROLLER

FUNCTION

Apple Phone Settings and Connections

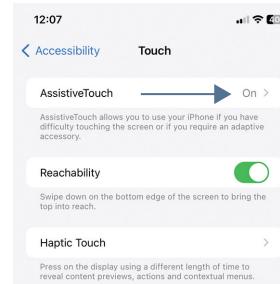
1 Open phone settings.
Click Accessibility.



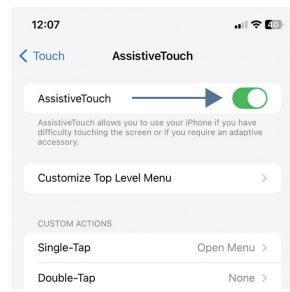
2 Click Touch.



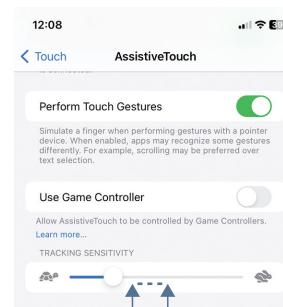
3 Click AssistiveTouch.



4 Turn on AssistiveTouch.

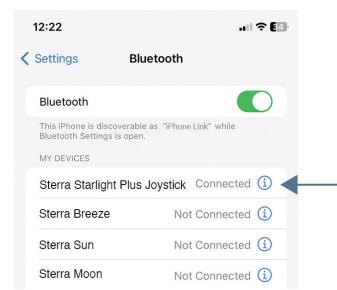
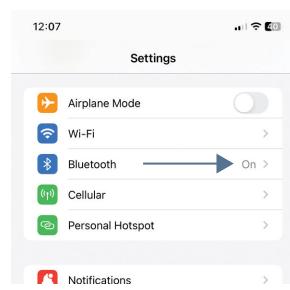


5 Adjust Track sensitivity to appropriate location



The best distance between
these two arrows

6 Find the Bluetooth name "Sterra Starlight Plus Joystick" and click on "Connect".



JOYSTICK CONTROLLER

1 Swing the joystick controller forward to scroll down one page from the current window of your phone.

2 Swing the joystick controller backwards to scroll up one page from the current window of your phone.

3 Turn the joystick controller to the left to increase the phone volume.

NOTE: To gradually increase the volume of the phone, shake the joystick controller to the left for a long time.

4 Turn the joystick controller to the right to decrease the phone volume.

NOTE: To gradually decrease the volume of the phone, shake the joystick controller to the right for a long time.

5 Click the joystick controller button to pause the current video window on the phone.

NOTE: Click the joystick controller button again to playback the current video window on the phone.

6 Double-click the joystick controller button to like the current video that's playing on your mobile.



TIP

If any functional abnormalities are found during use, it may be due to the deviation of the phone cursor. You can quickly adjust the corresponding position of the phone cursor forward, backward, left, and right three times, or continuously click the joystick controller three times to adjust the phone cursor back to the center position. If it can be used normally, please ignore this step.

BLUETOOTH SPEAKER

Here's how to connect to the Bluetooth Speaker so you can listen to your favorite music.

Android System Link Settings

1. Follow Step 1 from page 14.
2. Find the Bluetooth name "Sterra Starlight Plus", click on "Connect" and enter the pin code 8888.

Apple Phone Settings and Connections

1. Follow Steps 1 to 5 from page 15.
2. Find the Bluetooth name "Sterra Starlight Plus", click on "Connect" and enter the pin code 8888.

DAILY MAINTENANCE

- The massage chair should be kept clean and dust-free at all times and placed in a non-damp place.
- If you will not use it for a long time, please cover it with a cloth.
- Do not place the massage chair in the sun or in a place with high temperature, which will cause the leather of the massage chair to fade and accelerate aging.
- To clean the massage chair, please turn off the main power switch and pull out the power plug.
- Do not use detergents containing organic solvents, such as benzene, to clean the massage chair, otherwise, it will cause the leather to discolor, age or crack.
- If the power cord is damaged, it must be replaced with a special cord or special components purchased from its manufacturer or maintenance department.



TIP

The daily maintenance helps to avoid leather degradation. Make sure to also keep the massage chair in a cool, non-damp area with little exposure to direct sunlight.

FREQUENTLY ASKED QUESTIONS

Q CAN SOMEONE WITH A MEDICAL CONDITION OR DISEASE USE THIS PRODUCT?

A They must consult with their physicians before using the product.

Massage can aggravate or worsen muscle injuries, bone disease, spinal abnormalities, skin disease and kill ones with medical devices implanted in their body.

Q IS THERE A RESTRICTION BODY HEIGHT AND WEIGHT TO USE THIS CHAIR?

A The recommended minimum height is 4'9" with a maximum height of 6'4". The maximum weight capacity is 260 lbs.

If the user is shorter or taller than the recommended height range, they will not fit comfortably in the chair and may even cause injury. The maximum weight limit must be followed to avoid damaging the chair and possibly seriously injuring yourself while using the device. The limits are in place for the user's safety.

For a taller person with knee bending when using the product, tilt the backrest and lower the Lower Leg/Foot massager to the down position, elongating the length from top to bottom.

For a short person difficult to touch the foot massage section, raise the backrest and raise the leg rest to shorten the distance from top to bottom.

Q WHAT IS THE SERIAL NUMBER OF THE PRODUCT?

A It is located behind the backrest at the back of the chair by the power cord.

Q WHEN I USE THE CHAIR IT MAKES NOISE.

A It is part of the normal function of the chair.

The chair is equipped with an air pump and multiple motors. The sounds are part of chair when being operated.

Q HOW LONG SHOULD I USE THE MASSAGE CHAIR EACH DAY?

A 20 minutes per day with no medical conditions.

For the 1st week of using the chair, use this for only 20 minutes at most, assuming the user is in good medical condition. If there is any discomfort, stop using and consult with your doctor. You may experience mild soreness for first few days of using this product. Be sure to monitor the pain levels and if the soreness does not diminish after the following day, consult with your doctor before using again.

TROUBLESHOOTING

If an issue occurs, inspect and troubleshoot according to the corresponding method below. If the problem is not resolved, contact Sterra for further instructions or service.

ERRORS	TROUBLESHOOTING
The massage wheels stop while using. (The product beeps and all icons and buttons on the remote controller flicker and then go out.)	As a safety protocol, the massage heads will stop if pressure/weight load has exceeded its limit. To avoid potentially overheating or damaging the massage mechanism, the chair is designed to automatically shut off if over-strained or overheated. The remote will flash a few times and then shut off as a safety measure. If this has occurred, turn off the power switch from the back, and allow for 30 seconds. And power back on. If the weight capacity of 260 lbs is not exceeded, unplug from the outlet and notify Sterra.
The product cannot tilt, or the foot rest cannot be raised or lowered. (The product beeps, the running light on the remote controller go out and the product stops)	This product will stop if there's any obstruction or too large of force preventing it from operating. If all screen and buttons are flickering and the backrest or the footrest has stopped, turn off the power supply and turn back on 10 seconds. Be sure there are no obstructions in the way of the footrest or the backrest rolling mechanism.
The massage wheels cannot reach the shoulder or the neck	If your head is not properly placed against the backrest during the computer body scan, it may result in an incorrect reading, causing the rollers to start a lower position causing the massage to be inaccurate. If this occurs turn off the power from the remote and start over again to get a proper reading.
The left and right massage wheels have different heights (intensities)	This is a normal function of the massage mechanism as it programmed to massage alternating locations from the right side during certain intervals of the program.
The chair is not functioning (massaging) Upper body (the neck to the waist) massage Lower leg/foot massage	<ul style="list-style-type: none"> - The power line is disconnected. The power switch is not turned on. - If no program is selected after turning, the chair will pause and shut down. - Turn off and restart.
The roller heads are still warm after turning off the heat. Upper body (the neck to the waist) massage Lower leg/foot massage	<ul style="list-style-type: none"> - Because the roller heads heat up it will take some time for the residual heat to dissipate. - If the massage heads are mildly warm, the rollers may be admitting heat created by the friction from the massage.
The power line or the power plug is abnormally warm to hot.	To avoid accidents, contact Sterra.

TROUBLESHOOTING

Expected sounds and feelings when using the massage chair.

You will hear or have the following feelings when using the product. These are not defective indicators but a normal function of the chair.

- When the chair extends or retracts, you will hear gears moving and clicking.
- A rubbing sound will be mildly heard when the massage heads are activated.
- When the massage heads are tapping, you may hear a mild clicking sound.
- Friction sounds will be experienced as the rollers are activated. As the rollers move up and down, the motor produce a sound.
- As the rollers are activated, you will hear spinning of belts rotating. Motor sounds will be experienced.
- As the massage heads are squeezing, a mild squeaking sound will be heard.
- When sitting in the chair as the roller heads are tapping and rolling, a mild squeaking sound may be produced from the joints.
- Common joints that may squeak would be from the side panels and there may be friction sound between the massage wheels and the fabric.
- Motors will be heard from the pump when the airbags deflate. While the airbags are activated, you will hear air valves alternating. When the leg rest is moving, you will hear mild squeak and a motor operating.



If the sound is loud, it is also possible that the product has failed.

In this case, have the product inspected and repaired by an authorized service center.



Warning

- Do not refit, disassemble or repair the product without permission. Otherwise fires, abnormal movements or personal injuries may happen.
- In the case of any abnormality or fault, stop the product immediately and pull out the power plug to avoid fuming, fires and electric shocks. Abnormality and fault examples:
 1. The product fails to work after the power switch is turned ON.
 2. When the power cable is moved, the chair will turn off and on.
 3. In use, the product gives off a burning smell or an abnormal sound.
 4. The product upholstery is deformed or abnormally hot.

If any of these symptoms occur, have the product inspected and repaired by an authorized service center immediately.

FCC WARNING

RF Exposure Statement

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning

Changes or modifications to this equipment may cause harmful interference unless the modifications are expressly approved in the instruction manual. The user could lose the authority to operate this equipment if an unauthorized change or modification is made.

SPECIFICATIONS

Model	Sterra Starlight Plus™	
Rate Voltage	120V~	
Rated Frequency	60Hz	
Rated Power	120W	
Working Time	15-30 minutes	
Executive Standard	GB4706.10-2008 GB4706.1-2005	
Dimensions	Upright Length: 144cm Width: 73.5cm Height: 106cm	Reclined Length: 166.6cm Width: 73.5cm Height: 88cm

