

GRTSZ

S2 Tag



Works with
Apple Find My

FAQ:

1. When can the device be located?

When an item is separated from its owner for a period of time, it can be found by other Apple devices that are part of the Find My network, and the owner can start to get the location of the device.

2. How is the device designed to discourage unwanted tracking?

If any Find My network accessory separated from its owner is seen moving with you over time, you'll be notified in one of two ways:

1. If you have an iPhone or iPad, Find My will send notifications to your Apple device. This feature is available on iOS or iPadOS 14.5 or later.

2. If you don't have an iOS device or a smartphone, a Find My network accessory that isn't with its owner for a period of time will emit a sound when it's moved. These features were created specifically to discourage people from trying to track you without your knowledge.

3. How is my privacy protected?

Only you can see where your item is. Your location data and history are never stored on the item itself. Devices that relay the location of your item also stay anonymous, and that location data is encrypted every step of the way.

4. What is the Find My network? And how does it work?

The Apple Find My network provides an easy, secure way to locate compatible personal items on a map using the Find My app on your iPhone, iPad, Mac, or the Find Items app on Apple Watch. Simply pair your compatible product with the Apple Find My app to view it right alongside your Apple devices.

If your item ever goes missing, you can put it in Lost Mode to display a message and contact information to anyone who might find it. The Find My network is encrypted and anonymous, so no one else, not even Apple or the mark of your personal item, can view its location.

Quick instructions

1. Turn on the device

Quickly press and release the Find My button to turn on your item.

2. Pair the device

- Open the Find My app.
- Hold the device close to your iPhone, tap the Items tab, tap + and then Add Other Item.
- Tap Connect.
- Type a name for your device, select an emoji.
- Tap Agree to acknowledge that this item will be linked to your Apple ID.
- Tap Finish.

3. Enable Lost Mode

- Open the Find My app, tap the Items tab, then tap your item.
- Under Lost Mode, tap Enable.
- Read the instructions, tap Continue and enter a phone number or email address.
- Confirm the information, customize the lost message, and tap Activate to complete the setup.

4. Remove the device

- Open the Find My app, tap the Items tab, then tap your item.
- Tap Remove Item and then tap Remove to complete the operation.

Note: After removing the device in the app, it will not shut down and will be in the pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing state, and the device and app cannot be paired at this time. If you need to pair the device, you need to click the device button once, the device will ring. At this point, the device enters the pairing state and can be re-paired with the app.

Main Functions

1. Locate your item

If your missing item isn't nearby, the Find My app can still help you track it down using the Find My network — hundreds of millions of iPhone, iPad, and Mac devices around the world. Nearby devices securely send the location of your missing device to iCloud, then you can see where it is in the Find My app. It's all anonymous and encrypted to protect everyone's privacy.

2. Play Sound

- Open the Find My app, tap the Items tab, then tap your item.
- Click Play Sound, and the device will beep, so you can find the item easily.

Instructions for device button

1. Power on the device

Press the button once, the device will make a sound, and the device will turn on.

2. Device status confirmation

If you double-click the device button, the device makes a beep sound, indicating that the device is working. If the device does not ring, the device is not powered on. Press the button once to turn it on.

3. The device enters the pairing state again

After removing the device from the app, the device will beep, will not shut down, and will be in pairing mode. If it is not paired within 10 minutes, the device will leave the pairing state. If you need to pair devices at this point, click the device button once and the device beeps. At this point, the device enters the pairing state and can be paired with the app again.

Locate & Notifications

1. Find item When It's Nearby:

Open Find My app and select the "Items" tab or open the Find Items app on your Apple Watch. Tap on your item from the list.

Tap "Play Sound" to make your item beep.

Tap "Stop Sound" to stop the beeps once you find.

2. Find item's Location:

Open Find My app and select the "Items" tab or open the Find Items app on your Apple Watch. Tap on your item from the list.

Your item's location will appear on the Map with a time stamp of when the item was located.

To navigate to the item's location, tap "Directions" to open Apple Maps.

3. Enabling "Notify When Left Behind":

Open Find My app and select the "Items" tab or open the Find Items app on your Apple Watch. Tap on your item from the list.

Under "Notifications" enable the "Notify When Left Behind" toggle.

You will receive a notification when you leave your item behind and it's no longer in range of your device.

3. Enabling "Notify When Found":

Under "Notifications", enable the "Notify When Found" toggle.

When your item is seen by another Find My network device, you will receive a notification of its location.

Note: "Notify When Found" can only be activated when your item is out of range.

Important tips: When pairing a device with Find My app, the phone will link to the Apple server. Pairing may fail because of network problems. The following actions are recommended:

- Change the phone's network, such as switching between WiFi and network;
- Restore the device to factory Settings: After the device is powered on, press the key five times and hold it for the fifth time, then the device will play a tune and finish the factory reset. Release the button to complete the reset.
- Pair with Find My app.

Legal notice

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.