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| Contents <p>1. Safety Instructions 1 2. Introducing Your Cat to the New Litter Box 2 3. Product Package (Accessory Display) 3 4. Components 4 4.1 Control Panel 5 4.2 Clock Panel 5 4.3 Product Dimensions 5 5. How to Use 6 5.1 Let's Setting Up 6 5.2 App Connection and Use 10 5.3 How Does It Work? 11 5.4 Control Panel Functions 13 5.5 App Functions 16 6. Maintenance (Empty Mode) 18 7. Status Indicator & Common Questions 20 8. Product Specifications 22</p> | 1. Safety Instructions <p>Check the product package to ensure all accessories are included. Never allow children to use this device. Always place the device on a flat, level surface. Avoid soft, uneven, or unstable surfaces, as these may affect the accuracy of the device to detect your cat. If using a mat or mat pad, place it in front of the device. Never place the mat partially under the device. Avoid placing the device in a hot, humid, or cold, and dry location. Avoid direct sunlight to prevent accessory aging. This device is not suitable for outdoor use. Always place the device in a well-ventilated area. Avoid placing the device in an area with high relative humidity no more than 90%, and free from corrosive gases. Never place other objects on top of the device to avoid interfering with normal operation. Always unplug the device before performing any maintenance. Lift the device by the handle when moving. Never drag the device to move it. We recommend using small-grain clumping cat litter. Be sure to empty the litter box after each use to prevent litter from getting wet. Avoid immersing the device in water or placing it in areas prone to water splashes. Extreme cat weighs over 3.2 kg (about 5.5 kg) and has a shoulder height above 15 cm. This helps prevent potential accidents due to the device's weight. Only use official accessories to prevent damage to the device. For device malfunction issues, refer to "Common Problems and Solutions" for troubleshooting. If you have any questions, please contact our customer service for assistance. We will respond promptly upon receiving your request. In case of emergency, unplug the device and manually open the safety door to resolve the issue.</p> <p>If you encounter any issues with this device, do not hesitate to contact us at help@elspet.com.</p> | 2. Introducing Your Cat to the New Litter Box <p>Here are some ways to introduce your cat to the litter box: Place the new litter box in a quiet, familiar location. Add cat litter to the new litter box and let your cat explore it. Give your cat one or two days to explore the new litter box. If your cat shows no interest, try enticing it to approach the new litter box by using some catnip or a favorite toy. Add a scoop of litter from the old litter box to the new one to provide a familiar scent for your cat. Place treats on the step or around the new litter box, allowing your cat to associate rewards with the device. Once you notice that your cat has used the new litter box, let the device on to it. Encourage your cat to be present, so it can observe the movement and smell with the sound of the device while you are there to reassure it. Power the device off again once the cycle is complete. We recommend that you no longer clean the old litter box once your cat has used the new one. If your cat is not using the new litter box within a few days, continue using the old brand of litter in the old litter box, and let it go as long as possible without cleaning it. Cats prefer a clean litter box, so the old, dirty litter box might persuade your cat to use the new, clean one. In case of emergency, unplug the device and manually open the safety door to resolve the issue.</p> | 3. Product Package (Accessory Display) <p>Spaceship (1 already installed in the device) Rake*2 Waste bin Adapter 3M anti-leakage sticker*2 Sealing sticker*4 Litter scoop Cleaning brush Safety door Control panel Power port Litter drawer Anti-odor plate Light ring Anti-leakage sticker Waste bin 3. Product Dimensions</p> | 4. Components <p>23.6in 23.6in 23.2in 5.9in Compatible cat size</p> | 4.1 Control Panel <p>Power Sleep Light Empty</p> | 4.2 Clock Panel | 5. How to Use <p>5.1 Let's Setting Up</p> <p>① Move the device to the desired location by lifting both handles. ② If possible, place the new litter box in the same location to facilitate the transition of your cat. ③ Ensure it's on a firm, level surface in a cool, dry, indoor spot.</p> <p>② Remove the door cover. ③ Take out the accessory package from the waste bin.</p> |
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| <p>④ Press the button to open the litter drawer and fill it with cat litter. ⑤ Ensure the litter is between the MAX and MIN lines. ⑥ Use clumping litter only. Avoid tolu litter that is longer than 7mm. ⑦ Ensure the area around the drawer is clean. If the drawer won't lock because the buckle is stuck, contact customer service for assistance.</p> <p>⑧ Place the litter drawer back into position until you hear a "click" sound, indicating it's securely locked.</p> | <p>For cats that urinate vertically If your cat is a vertical urinator, we recommend installing the front sealing sticker to prevent leakage. Here's how to do it: ① Clean the inner surface of the litter drawer. Push the drawer back into place and ensure it is securely locked. ② Access the sealing sticker through the white backing paper, and press the sticker firmly onto the surface. ③ Important: There is a pre-installed 3M anti-leakage sticker on each side of the globe. Ensure the globe is correctly constructed when pushing the drawer back in place.</p> <p>⑨ Your package includes 4 extra sealing stickers for the front edge and 2 additional 3M anti-leakage stickers for the sides of the globe. Replace them as necessary.</p> | <p>5.2 App Connection and Use</p> <p>1. Scan the QR code to download and install. Search elspet on the App Store or Google Store.</p> <p>2. Open the app, register an account, add the device, and follow the instructions to set it up.</p> <p>3. Ensure you're on a 2.4 GHz Wi-Fi network for connection.</p> <p>4. Keep that litter box as close to the router as possible and connect your phone to the 2.4 GHz Wi-Fi network.</p> <p>⑩ Follow the instructions on your phone to continue the setup.</p> | <p>5.3 How Does It Work?</p> <p>Cleaning process When your cat enters the litter box in standby mode and stays for more than 5 seconds, the device automatically enters the clean delay after your cat leaves.</p> <p>Setting a delay ensures that the cat litter has enough time to absorb moisture from the cat's waste and form solid clumps, thereby avoiding litter splashes. The device will then automatically start the length of the delay time (cleaning time) in the app according to the type of litter used. If your cat uses the litter box again during the clean delay time, the clean delay time will reset.</p> <p>After the clean delay ends, the safety door automatically closes, and the cleaning process starts. The rake runs twice to better remove the clumped cat litter.</p> <p>After the cleaning cycle, the safety door opens, and the UV sterilization light begins working. You can choose whether to enable the UV sterilization light and adjust the sterilization duration.</p> <p>• Cat protection A door and a rear flap (8 sensors inside) are designed to ensure that the device can sense cat entry and exit at all times.</p> <p>During the cleaning, the safety door closes and only opens once cleaning is complete—keeping curious cats from peeking in. If the door stays open for more than 10 seconds, the device will automatically tap up-to-date on your cat's activity. If the cat attempts to enter and forces the door open, the device will automatically close the door and immediately open the door for the cat. You will see the light ring in yellow-green, meaning the cleaning cycle is interrupted. It will only resume working when the cat exits.</p> <p>• Sleep mode To enjoy a quiet sleep, we recommend enabling sleep mode. When sleep mode is enabled, the safety door remains open, but the device will automatically clean after your cat uses the litter box. When sleep mode ends, the device will enter clean mode for a full clean.</p> <p>• Emergency In case of emergency, manually push open the safety door for immediate access.</p> | <p>By default, clean mode is set from 1,000 pm to 6:00 AM. You can enable or disable sleep mode through the control panel of the device. You can also adjust this period in the app. Please note that sleep mode can only be scheduled for future time periods.</p> <p>Tip: During sleep mode, do not perform any operations, as the device will automatically disable sleep mode.</p> <p>To monitor the machine's cleanliness over time, the device has a deep clean mode. The empty mode allows you to easily remove the waste bin and clean deep through the control panel of the device. You can also adjust this period in the app. Please note that deep clean mode can only be scheduled for future time periods.</p> <p>Tip: During sleep mode, do not perform any operations, as the device will automatically disable sleep mode.</p> <p>To maintain the machine's cleanliness over time, please perform a deep cleaning once a month. The empty mode allows you to easily remove the waste bin and clean deep through the control panel of the device. You can also adjust this period in the app. Please note that deep clean mode can only be scheduled for future time periods.</p> <p>For a deep clean, long press the power button to power off the device. Press the empty button, and the power automatically rises up to the rear. Press both sides of the rake to remove it for thorough cleaning.</p> <p>When in ON mode, you can also switch to empty mode in the app.</p> <p>• Power After cleaning, press the power button to enter empty mode. The device can sense cat entry and exit at all times.</p> <p>During the cleaning, the safety door closes and only opens once cleaning is complete—keeping curious cats from peeking in. If the door stays open for more than 10 seconds, the device will automatically tap up-to-date on your cat's activity. If the cat attempts to enter and forces the door open, the device will automatically close the door and immediately open the door for the cat. You will see the light ring in yellow-green, meaning the cleaning cycle is interrupted. It will only resume working when the cat exits.</p> <p>• UV light The UV light is designed to disinfect the used litter after the clean mode ends, the rear door opens, and the UV light starts sterilization. If your cat enters the litter box during this period, the UV light automatically turns off. You can adjust the duration from 1 min to 30 min in the app, or turn it off entirely if you prefer. Rest assured, the UV light is safe for your cat.</p> <p>• Emergency In case of emergency, manually push open the safety door for immediate access.</p> | <p>5.4 Control Panel Functions</p> <p>Power/Clean button () Power ON Power OFF Light ring/ reset button () Light ring is ON Light ring is OFF</p> <p>A highly visible light ring is designed to indicate the device's status. You can tap this button to enable or disable the light ring as needed. In case of safety door malfunctions, long press the button for 10 seconds to reset the device to its original position. Long press the button for 10 seconds to restore factory settings. The device automatically closes the safety door and clean twice before entering standby mode.</p> <p>Emergency button () You can use this button to adjust the clean delay time. When the indicator is on, the default clean delay time is 2 minutes. When the indicator is off, the default clean delay time is 10 minutes.</p> <p>To deep clean the device, long press the power button to power off. Then press this button to enter the deep clean mode. Do not unplug the power before the rake rises up. Once the rake reaches the rear position, you can plug the power back on.</p> <p>Sleep button () Sleep mode is ON Sleep mode is OFF</p> <p>To deep clean the device, long press the power button to power off. Then press this button to enter the deep clean mode. Do not unplug the power before the rake rises up. Once the rake reaches the rear position, you can plug the power back on.</p> |
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| <p>• Wi-Fi connection When connecting to Wi-Fi, the Wi-Fi indicator will light up. Long press the Power + Sleep buttons together to enter pairing mode. For more details, connect the device to the app. Long press the Power + Sleep buttons to enter pairing mode. Once paired successfully, you can control the device through the app.</p> <p>• Time panel settings (1) Long press "+" or "-" for 3 seconds to enter time setting mode. (2) The hour hand flashes, press "+" or "-" to increase by one hour, or press "-" to decrease by one hour. (3) When the hour hand is flashing, long press "+" or "-" again for 3 seconds to enter the minute setting. The minute hand flashes, press "+" or "-" to increase by one minute, or press "-" to decrease by one minute. (4) When the minute hand is flashing, long press "+" or "-" for 3 seconds to exit the time setting mode.</p> | <p>5.5 App Functions</p> <p>Light Ring: Turn the light ring on or off. Cleaning Up: Tap to enter clean mode, which will enable clean mode and turn the light ring on. Standby Mode: Tap to enter standby mode, which will turn off the device and turn the light ring off. Recent Activities: Track the number of days since the last activity, daily visiting period, and daily cleaning period, and view the history of activities over the past month. Mode Switching: Tap to enter sleep mode, standby mode, or deep clean mode. Abnormal Alerts: Monitor your cat's activity and receive alerts if there is an abnormal situation.</p> | <p>6. Maintenance</p> <p>1. Daily maintenance Replace litter when it falls below the minimum line. Replace the trash bag when the waste bin is full.</p> <p>2. Empty Mode Put the device into empty mode via the app or control panel. After the rake reaches the rear position and stops, unplug the power. Remove the anti-odor plate. Press both sides of the rake to remove it. Pack the trash bag. Peel off the anti-leakage sticker, then pull out and empty the litter drawer.</p> | <p>7. Status Indicator & Common Questions</p> <p>Light Ring (Status Indicator)</p> <table border="1"> <thead> <tr> <th>Color</th> <th>Status</th> <th>Reasons</th> </tr> </thead> <tbody> <tr> <td>Black</td> <td>Stay on</td> <td>Standby mode</td> </tr> <tr> <td>Blue</td> <td>Breath</td> <td>UV light sterilization in progress</td> </tr> <tr> <td>Flash</td> <td>Flash</td> <td>The safety door is opening or closing.</td> </tr> <tr> <td>Green</td> <td>Flash</td> <td>Cleaning in progress</td> </tr> <tr> <td>Yellow-Green</td> <td>Flash</td> <td>The safety door is opened during cleaning. When no object is detected inside, the safety door automatically closes.</td> </tr> <tr> <td>Purple</td> <td>Flash</td> <td>The sensor is obstructed or out during cleaning. The cleaning process will resume after the cat leaves.</td> </tr> <tr> <td>Red</td> <td>Flash</td> <td>The drawer is not properly installed, and the sensor has not detected the trigger point. The safety door is not properly closed or closed properly.</td> </tr> </tbody> </table> <p>Common Problems and Solutions</p> <p>Q1: The rake does not operate after entering clean mode, and the drawer does not open. The safety door is closed. A1: First, wipe the sensor points with a clean cloth.</p> <p>Q2: During clean mode, a red light flashes suddenly, and the drawer is pushed out. A2: Press the button again, push the drawer back, and ensure it is securely locked.</p> <p>Q3: During clean mode, the rake stops at the waste bin and does not return to the rear position. A3: Check if a trash bag is blocking the start and end sensors of the device. Once the obstruction is cleared, the rake will automatically return to its original position.</p> <p>Q4: After plugging in the power, pressing any button only results in a "beep" sound, and the device never closes the safety door or starts cleaning. A4: Contact our customer service immediately and send a video of the issue for personal assistance.</p> <p>For any other issues, feel free to contact our customer service for support via help@elspet.com. If possible, provide a video of the issue, which can help us offer a more accurate solution.</p> | Color | Status | Reasons | Black | Stay on | Standby mode | Blue | Breath | UV light sterilization in progress | Flash | Flash | The safety door is opening or closing. | Green | Flash | Cleaning in progress | Yellow-Green | Flash | The safety door is opened during cleaning. When no object is detected inside, the safety door automatically closes. | Purple | Flash | The sensor is obstructed or out during cleaning. The cleaning process will resume after the cat leaves. | Red | Flash | The drawer is not properly installed, and the sensor has not detected the trigger point. The safety door is not properly closed or closed properly. | <p>8. Product Specifications</p> <p>Safety standards and certification authorities: EMC/UL/ROHS/REACH Rated voltage (V): 100-240V Rated frequency (Hz): 50/60Hz Device rating: 10W Rated power (W): 9.6W</p> |
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| <p>Warranty Exclusions</p> <p>The warranty does not cover the following, including but not limited to:</p> <ul style="list-style-type: none"> Lack of a valid invoice or expiration of the service period. Damage caused by non-compliance with the instructions for usage, maintenance, or storage of the product in the user manual. Damage caused by force majeure events such as fire, lightning, and flood. Mismatch between the product model or serial number on the warranty card and the actual product. Damage from disassembly or repair by unauthorized service providers. Normal fading, wear, and tear during product usage. Damage caused by improper use by humans or pets. | <p>FCC Warning</p> <p>This device contains part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.</p> <p>Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.</p> <p>Note: This device complies with FCC regulations. It has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the device is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio communications, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</p> <ul style="list-style-type: none"> Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. <p>The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The device should be installed and operated with minimum distance 20cm between the radiator & your body.</p> |
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