

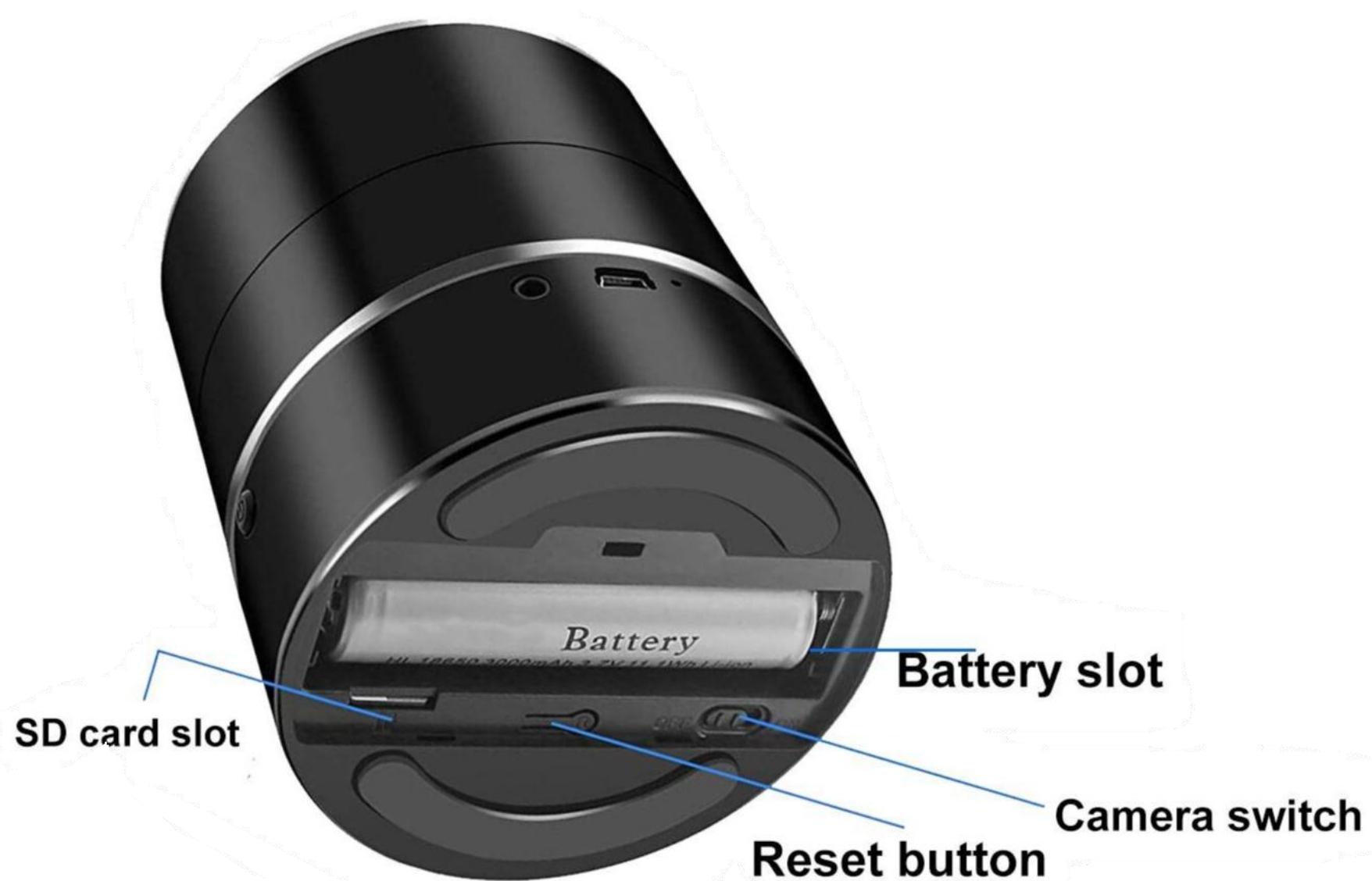
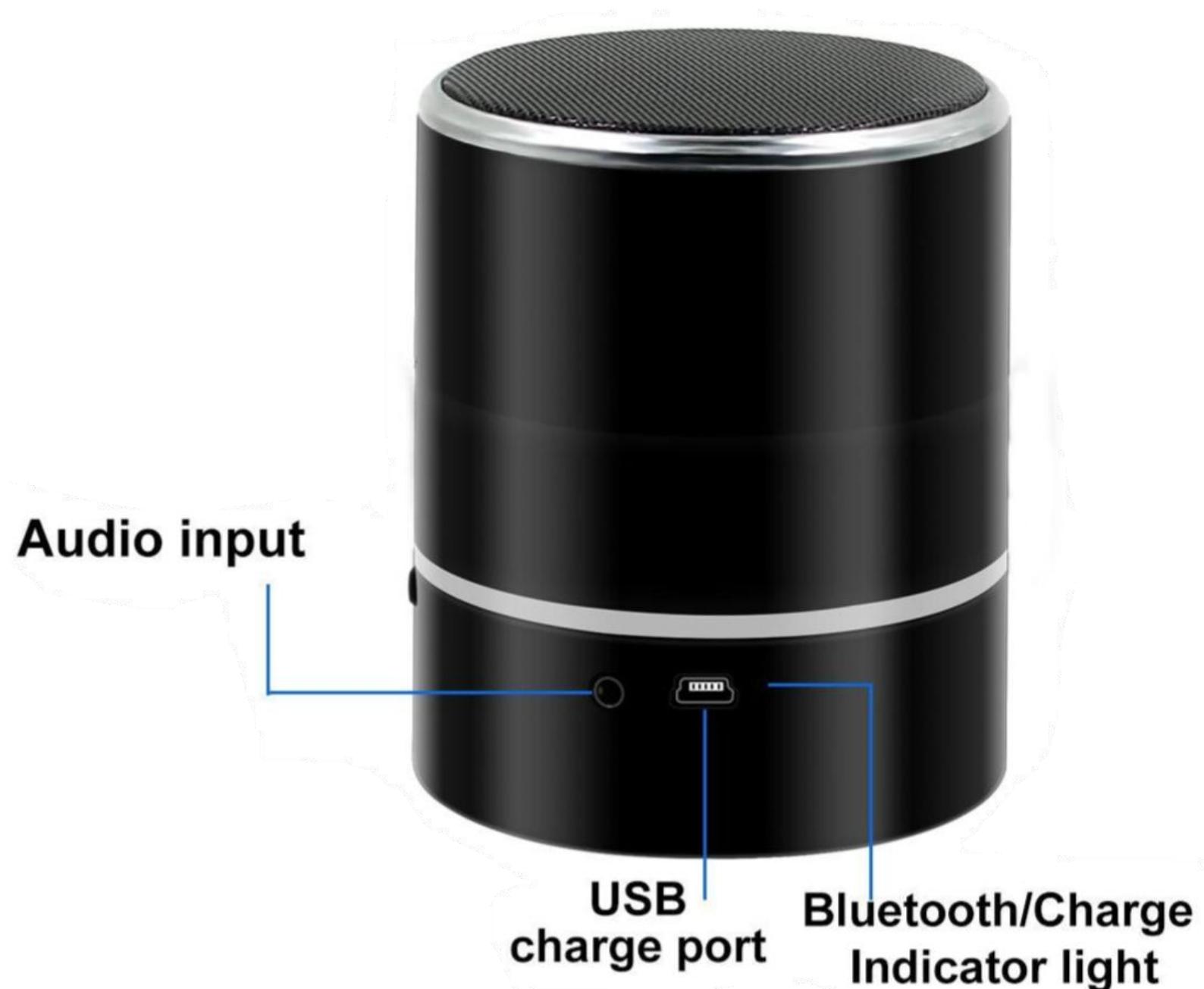
camera bluetooth speaker



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Important Note:

- 1) Please read the manual before set up the camera, it will help you a lot and saving your times
- 2) Please fully charge and reset the camera before first time use
- 3) The camera can only be set up with 2.4g Wi-Fi network. (But you can use access live stream with 4G/5G network once you set it up with 2.4g first)
- 4) Please format the Micro SD to FAT32 and install that when powered off
- 5) Ensure the phone, router and camera is close enough when you're ready to pair them. (the Wi-Fi signal should be strong enough)
- 6) **Reset can solve most of the problems well.** (Press and hold the reset for about 10 seconds, and see the lights through the hole flashing to indicate that the reset is successful, then give it about a minute or 2 wait for the device to reboot)
- 7) The camera default password is: **123456789**

1. Mobile APP download

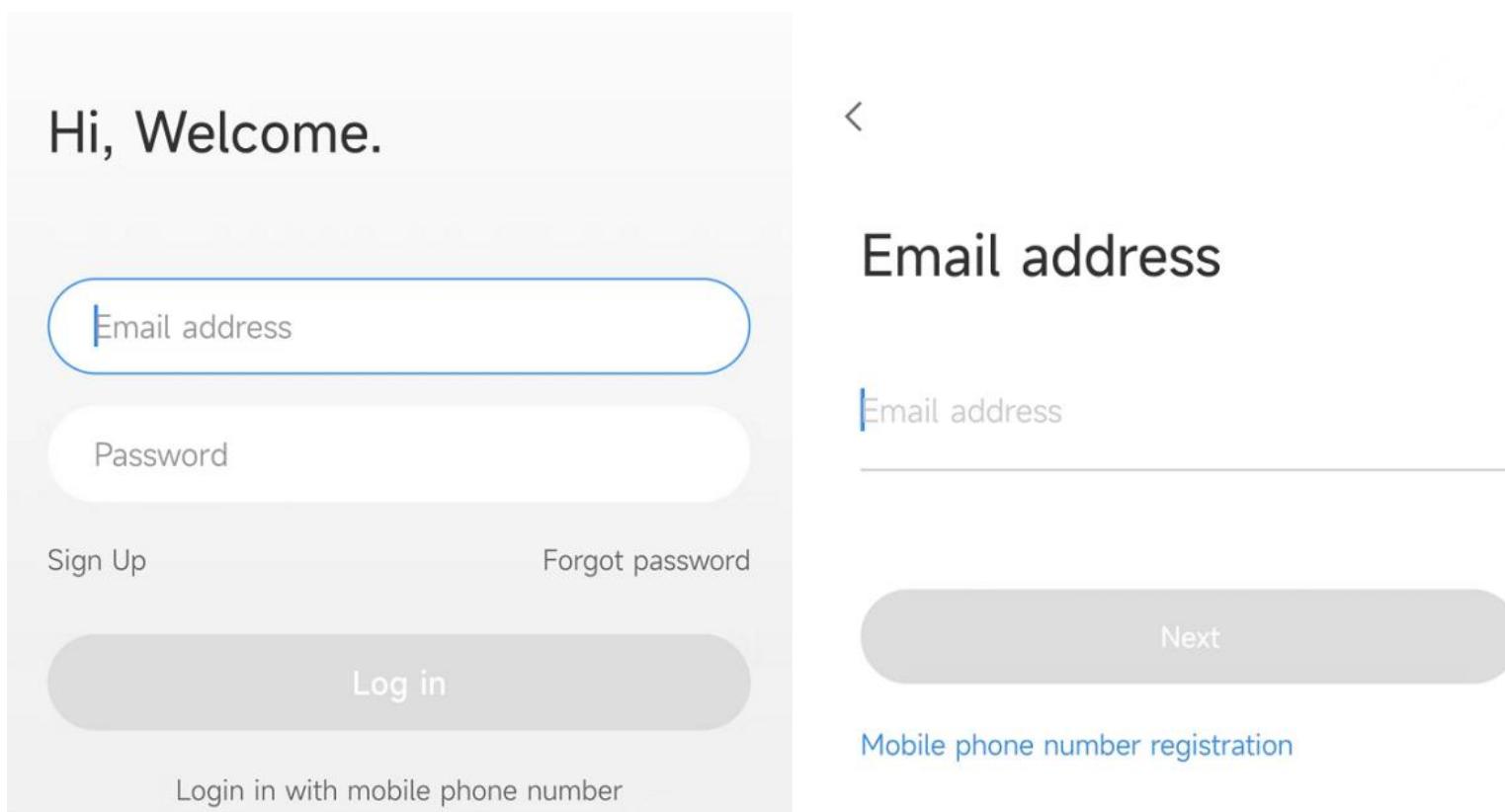
To download our mobile app, simply search for "**Cloud365**" in your app store.



Scan the QR code below to download the APP

2. How to add a camera (**Default Password:123456789**)

When using the app for the first time, you will need to register by providing your email or mobile phone number. Click the "Register" button to complete the user registration and you can log in for start using the app ..



Then, ensure the camera has power. After the WiFi is powered on (there is a button near the battery), the WiFi indicator will light on (Near the Bluetooth power button). wait 30-60 seconds, you can hear the device's motor sound, the camera lens is rotating, which means camera is reboot, when id done, that camera is ready now. (If the camera does not working properly, please long press the Reset button to restore the factory settings).

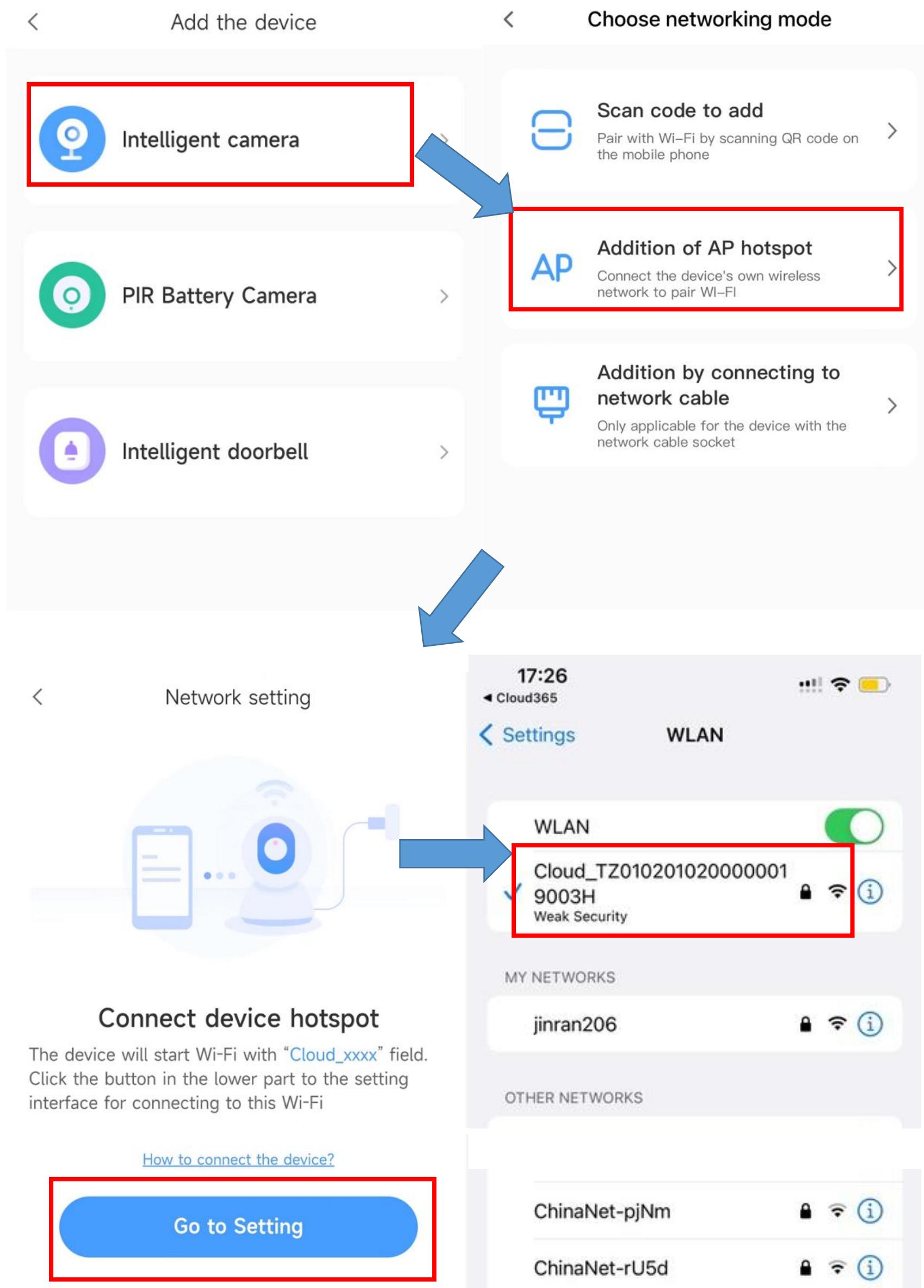
3. Add smart camera

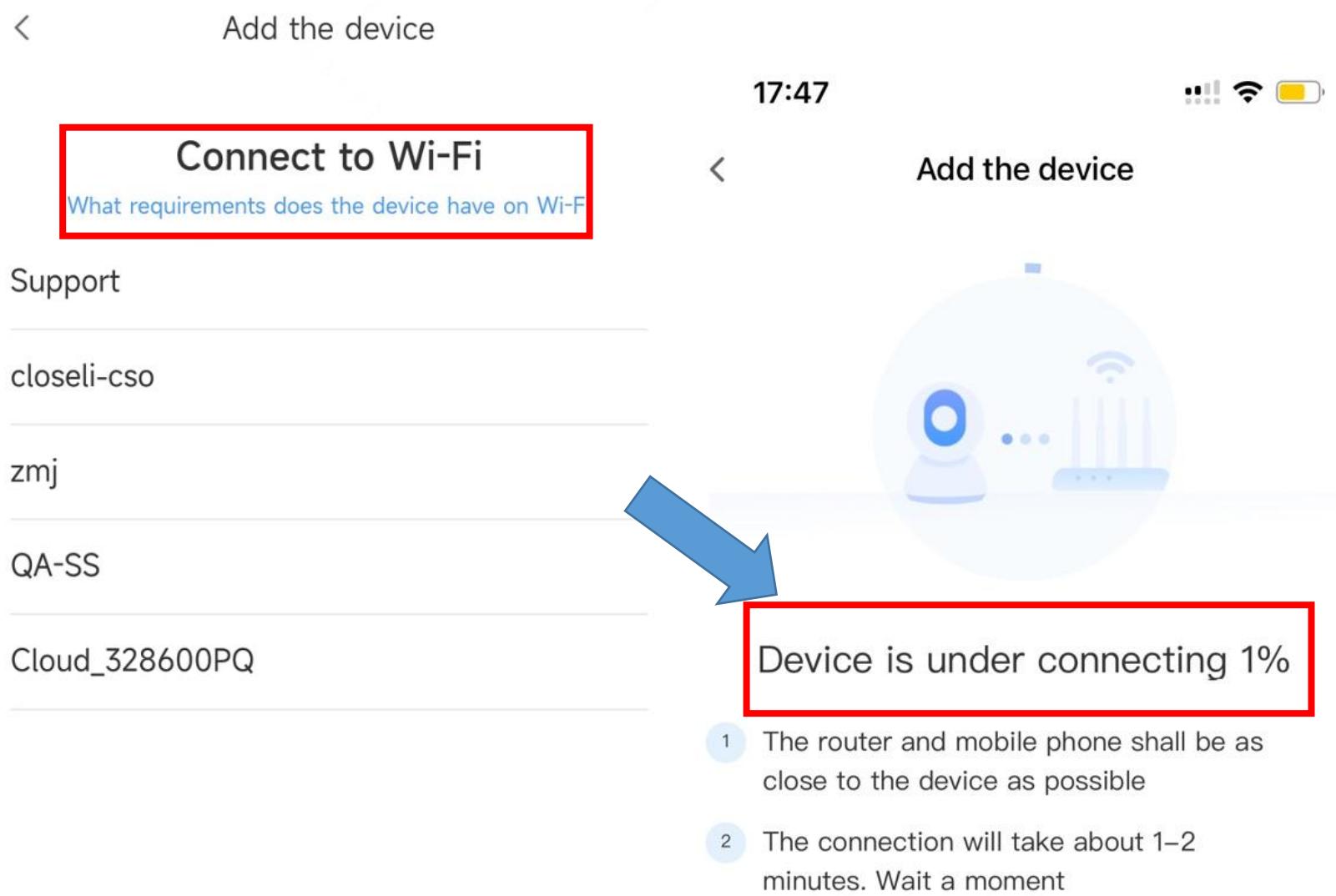
3. 1 Addition of AP Hotspot added (Recommend This Method)

To add a camera using this method, follow these steps:

- Open the app and go to the homepage
- Click the "+" button, select "Intelligent Camera," and then choose "Addition of AP Hotspot"
- Follow the wizard to connect to the WiFi with the "**Cloud_XXXX**" field, then enter app, and click "Next" after a successful connection
- Select the WiFi network (router) that you want to connect to, enter the password, and click "Confirm"

- Wait for the app to display "Addition success" to confirm that the network configuration is complete.





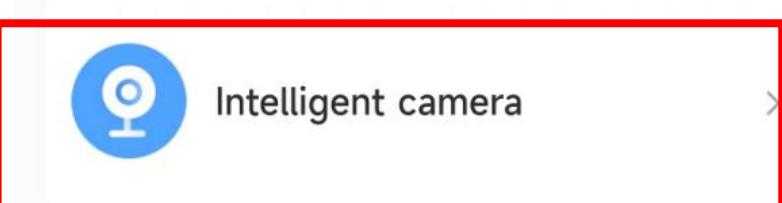
3. 2 Scan code to add

To add a camera using this method, follow these steps:

- Then connect the mobile phone to WiFi ;
- Open the app and go to the homepage
- Click the "+" button, select "Intelligent Camera," and then choose "Scan Code to Add"
- Make sure the "Device is powered on" box is checked, enter your WiFi password, and click "Next"
- Hold your phone screen up to the camera lens, keeping a distance of 10-20 cm and minimizing any shaking
- Wait for the app to display "Addition success" to confirm that the network configuration is complete.

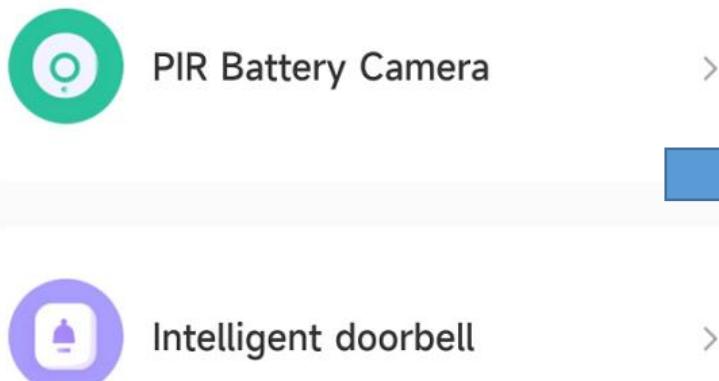
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Add the device



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Choose networking mode



Scan code to add

Pair code to add

Pair with Wi-Fi by scanning QR code on the mobile phone



Addition of AP hotspot

Connect the device's own wireless network to pair Wi-Fi



Addition by connecting to network cable

Only applicable for the device with the network cable socket

<

Add the device



Please align the QR code with the device lens and keep a distance of 15-20cm



If it fails scanning the QR code for a long time, please click to zoom in the QR code and try again

Addition success!

Input the device name

Shop

Bedroom

Living room

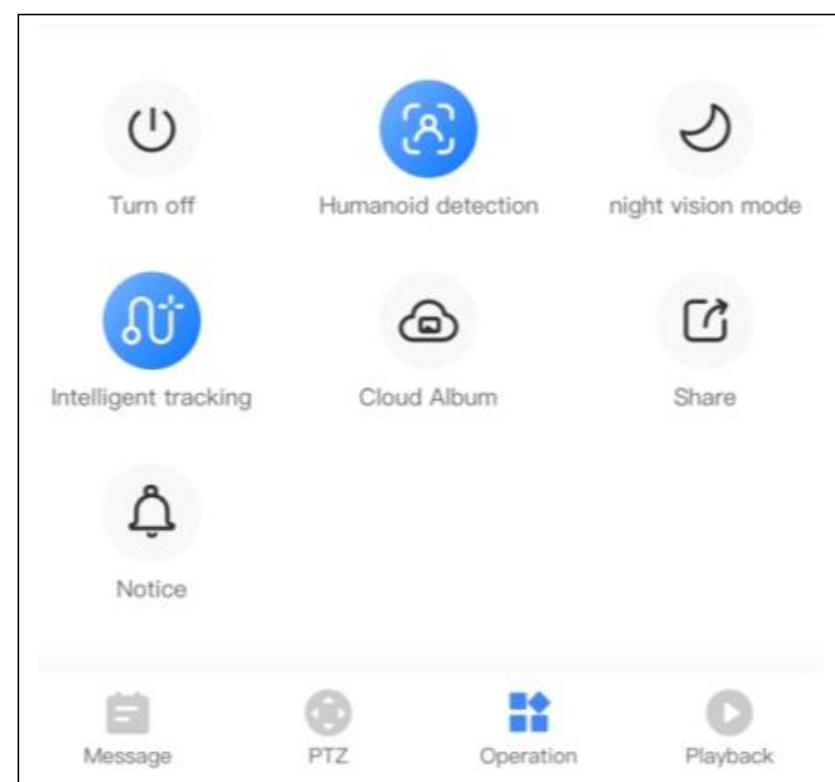
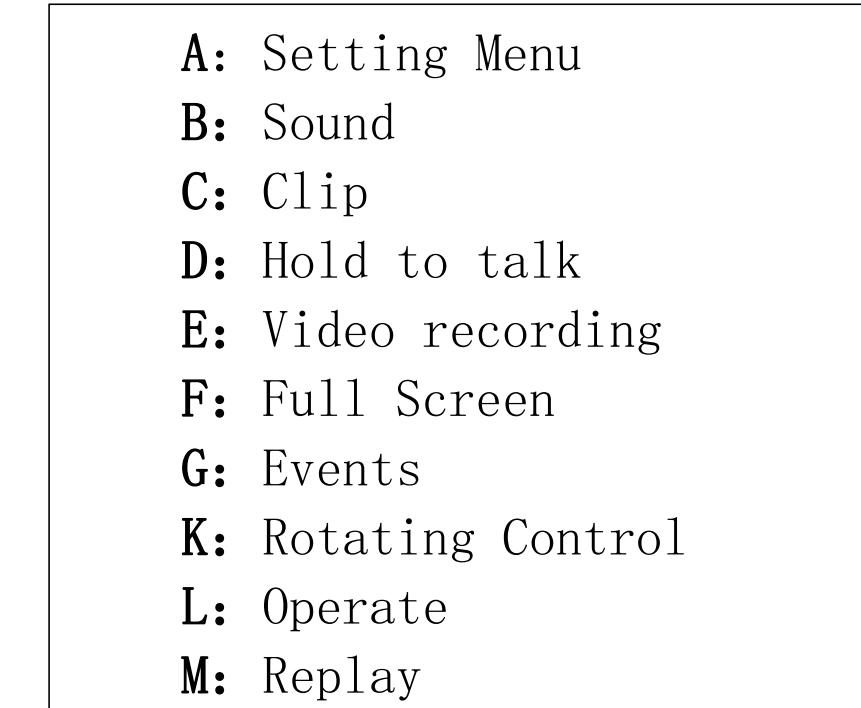
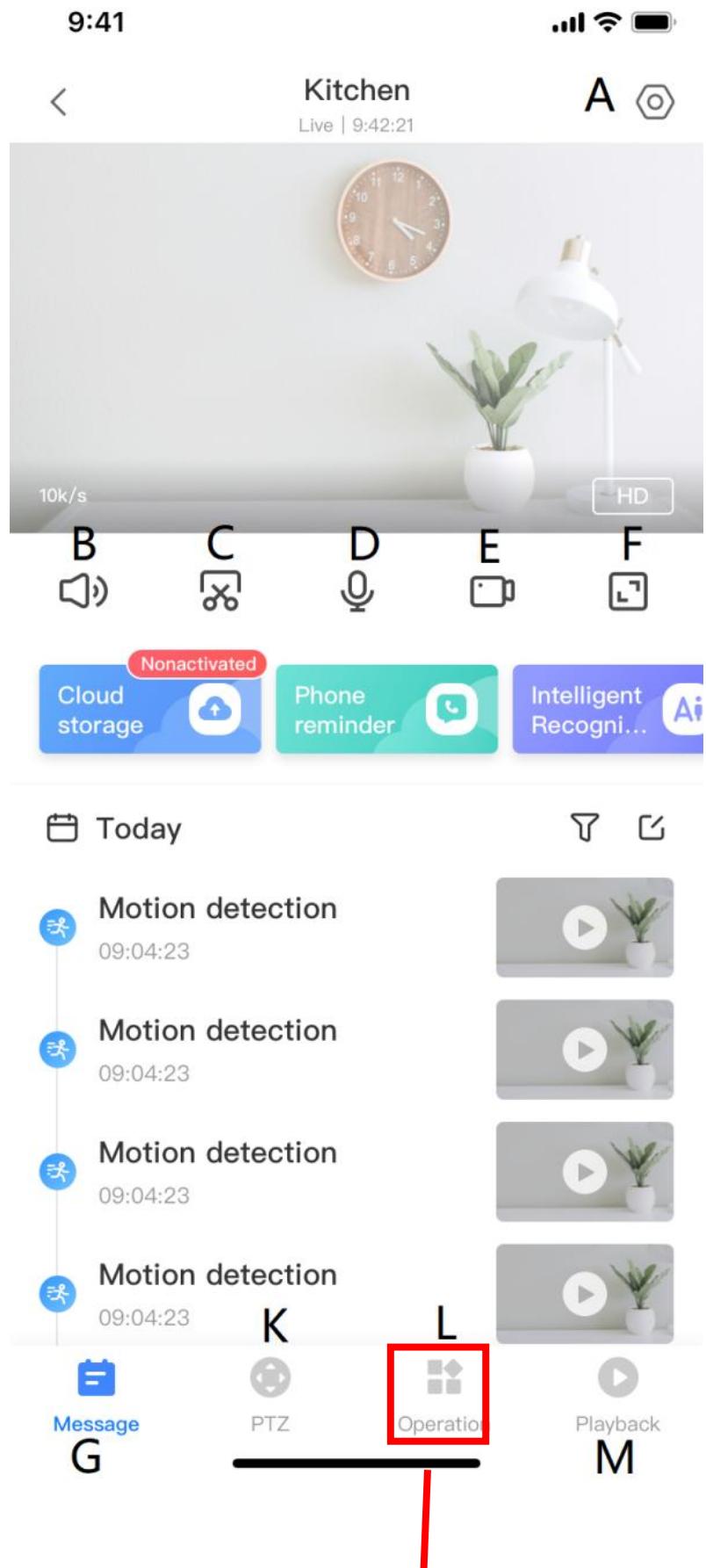
Entrance

Meeting room

Office

4. Features

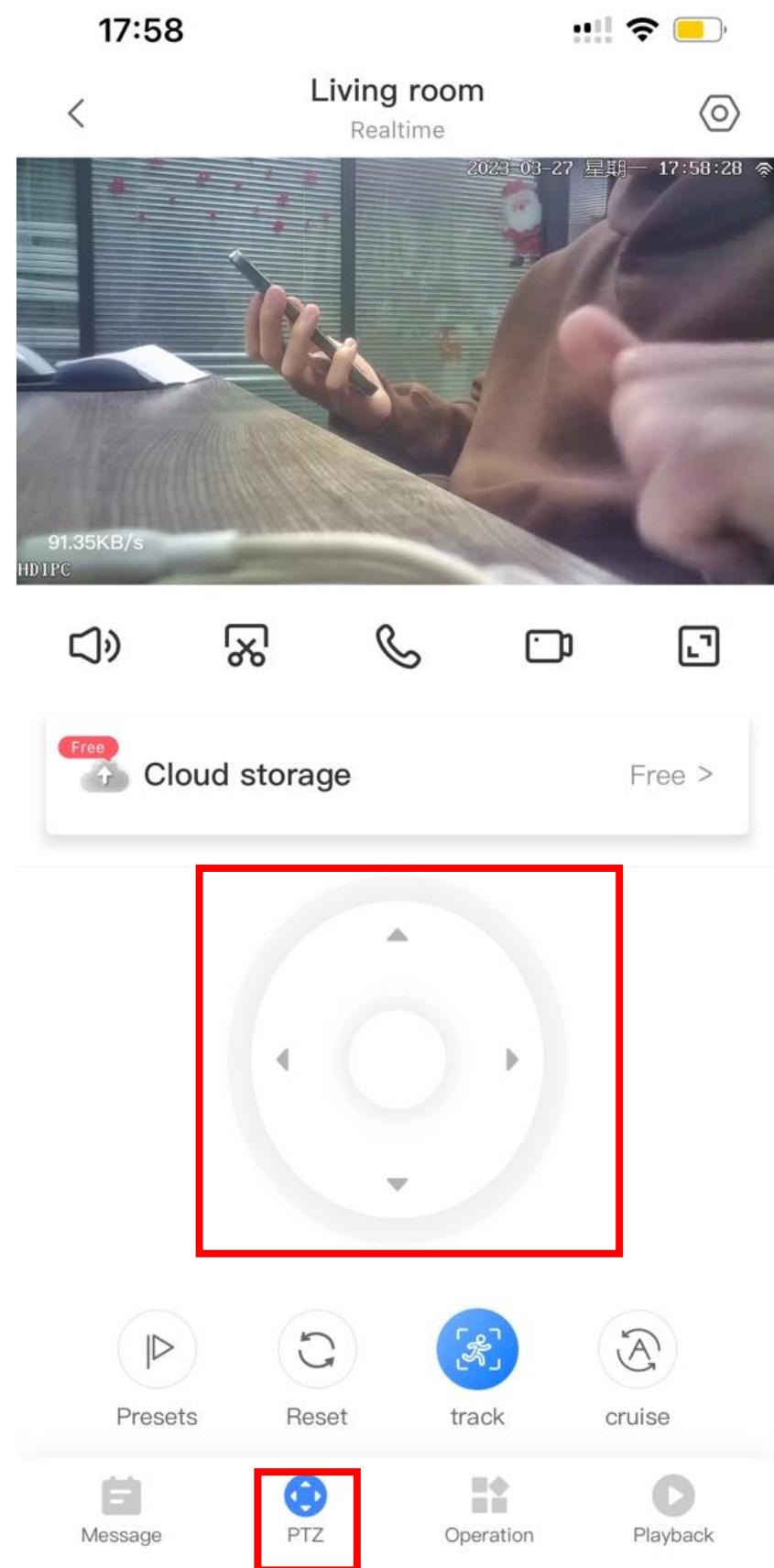
4. 1 Live preview interface



By clicking the Operation button, you can enter the operability interface, in which the night vision mode simply switches the display to black and white. It is not a night vision effect (the device does not have night vision lights), despite being described as such. In reality, it does not provide true night vision functionality.

4. 2 Rotating Lens (PTZ)

By clicking the PTZ button, you can enter the camera control interface. You can rotate the lens by clicking the dial on the screen.

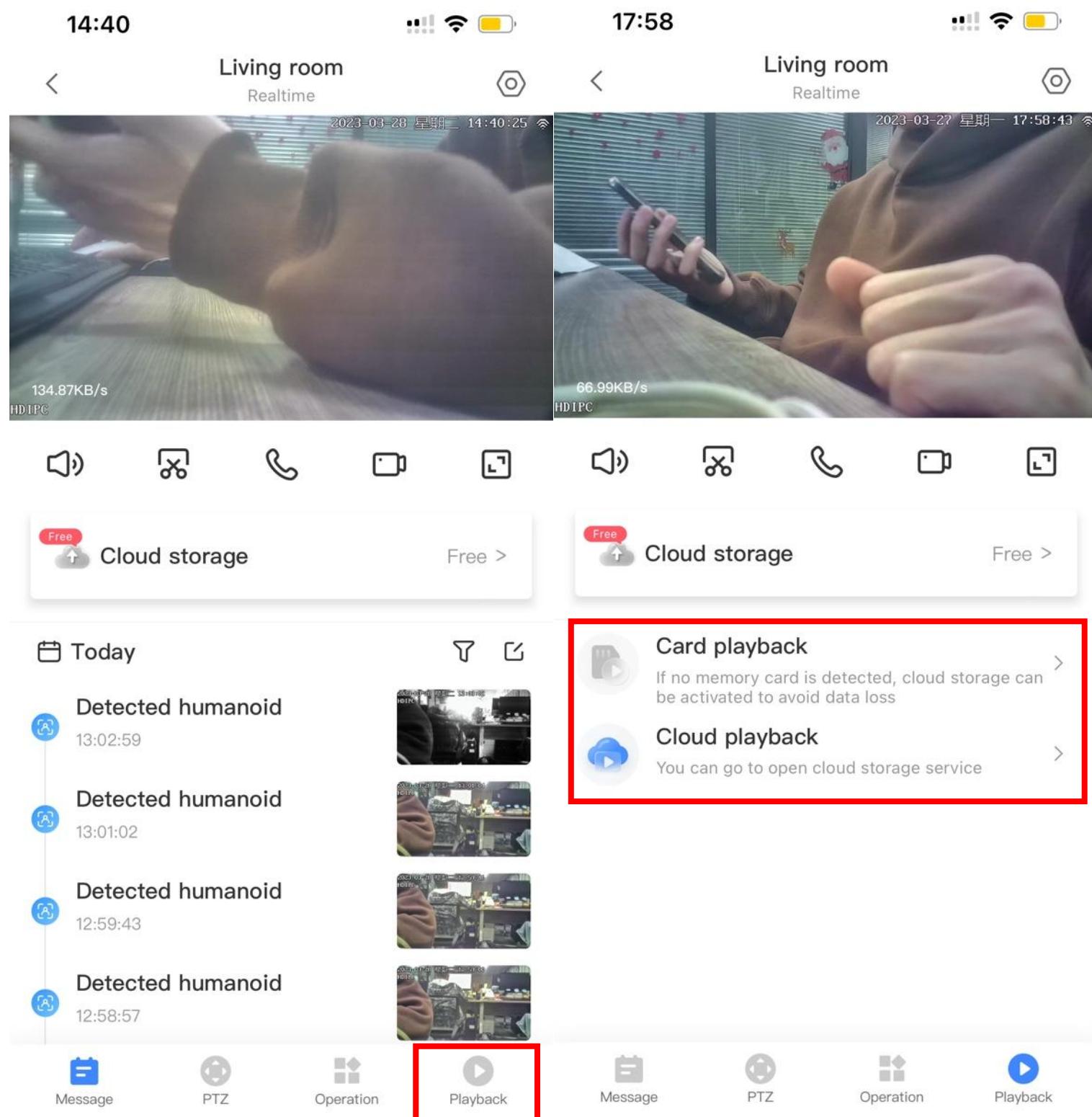


4. 3 Video playback

Reminder: Cloud video playback needs to be purchased and paid before it can be used.

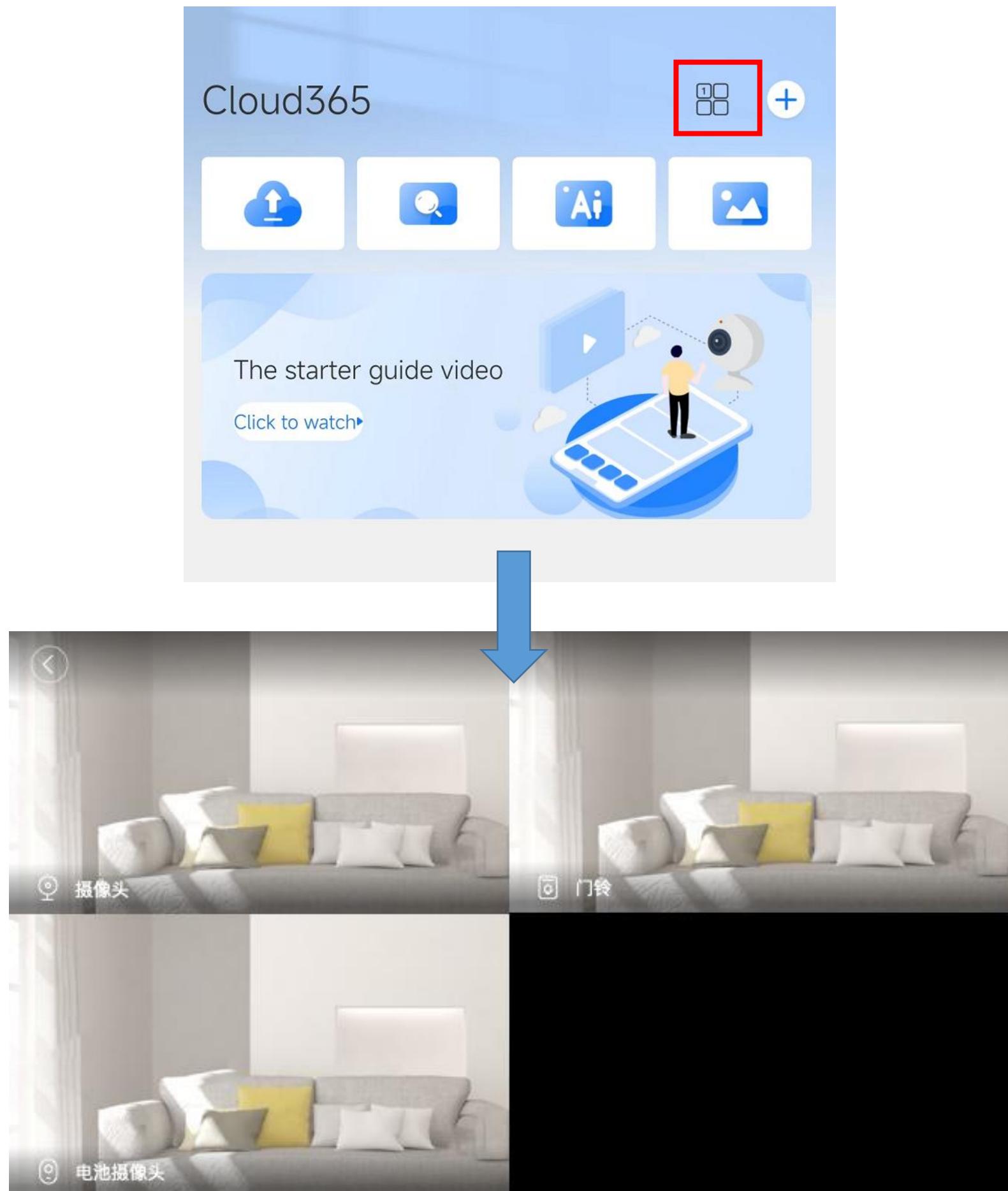
A: Select "Playback" at the bottom right corner of the live interface to view the playback video of the camera.

B: Switch playback path, you can choose to watch cloud playback/memory card playback.



4. 4 Watching videos on multiple screens (only applicable to multiple devices under the same account)

On the device list, click the "Multi-split screen" button in the upper right corner, then you can watching videos on multiple screens



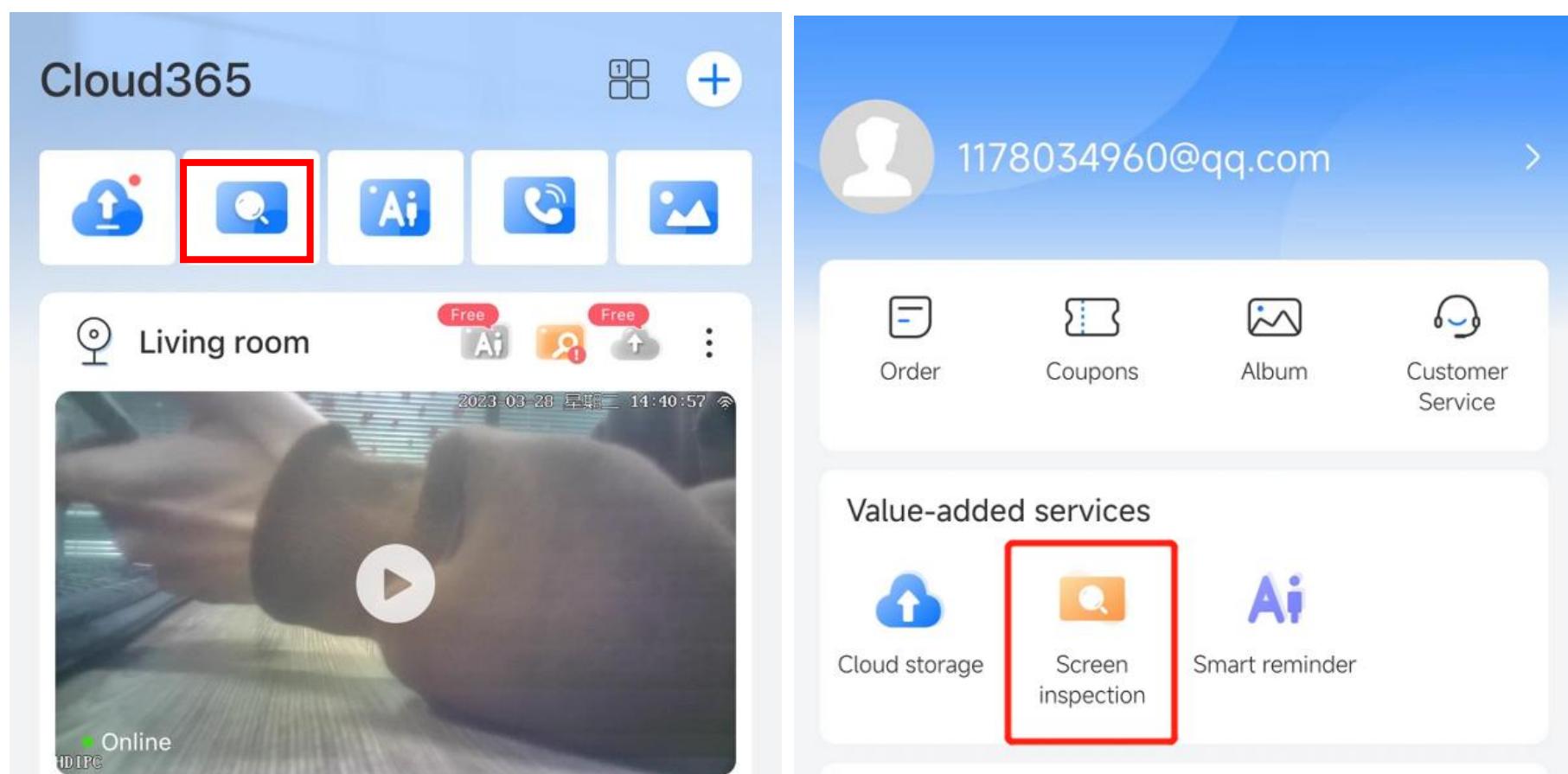
4.5 Screen inspection

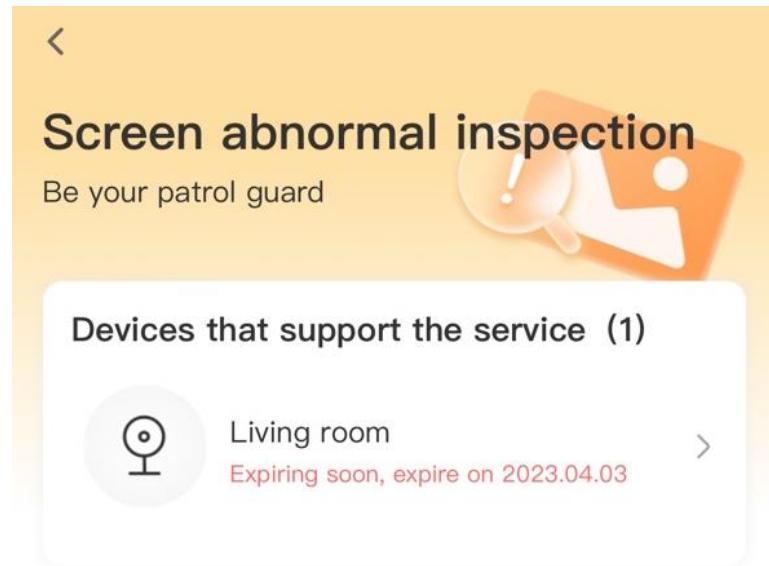
In the device list, click the "Screen Inspection" button, or in the "Mine" interface, click the "Screen Inspection" button

If you currently have a device that supports the purchase of value-added services, click "Buy Now", select the device, and make payment.

When it is detected that there are "abnormal brightness", "abnormal color cast", "video loss", "blurred video", "stripes", and "snowflakes" on the screen of the device, a test report will be generated. push message

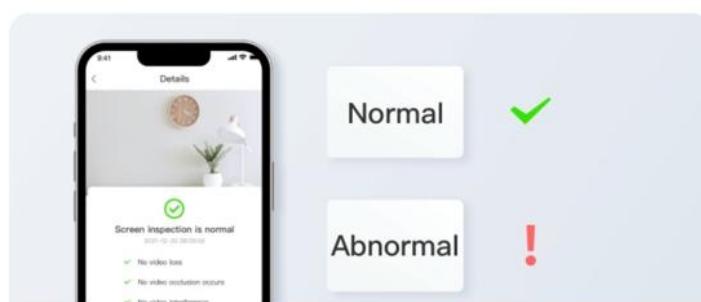
Enter the "Screen Abnormal Inspection" interface, select the corresponding device, and you can view the inspection report





Screen abnormality inspection to ensure the normal operation of the device

Screen abnormality inspection service, through intelligent AI analysis, daily inspection of video images, timely notification of abnormal conditions, to ensure the normal operation of the device



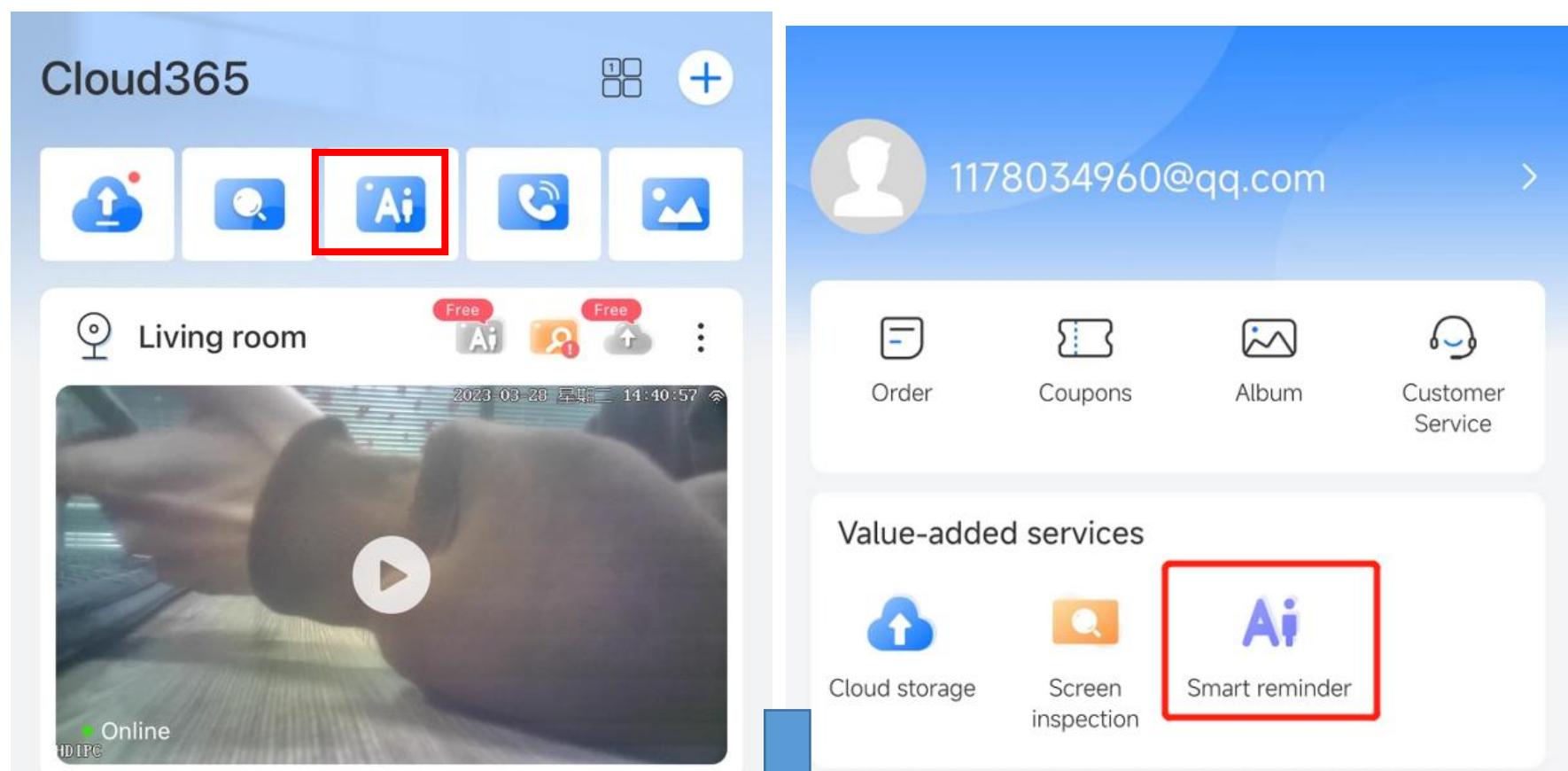
4. 6 Smart reminder

In the device list, click the "Smart Alert" button, or in the "My" interface, click the "Smart Alert" button

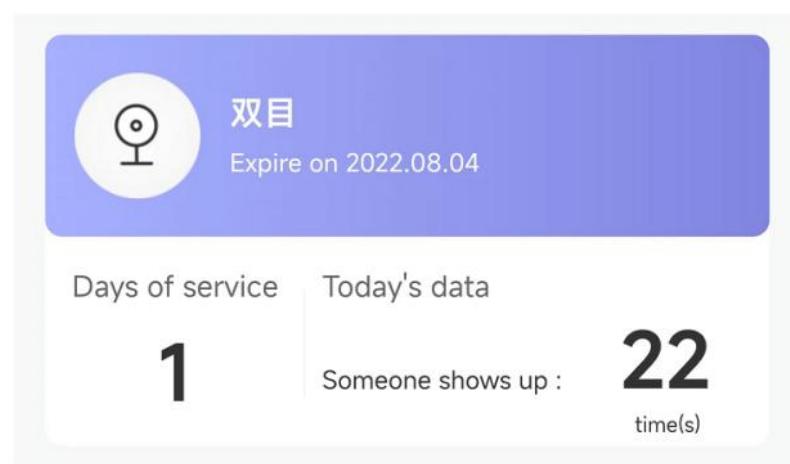
If there is currently a device that supports the purchase of value-added services, click "Buy Now", select the device, and make payment.

When someone appears, use cloud AI analysis to filter invalid alarms for you, reduce corresponding false alarms, and provide you with effective and accurate alarms

Enter the "Smart Reminder" interface, select the corresponding device, and you can view the test report



Smart reminder service



Smart message

Today

-  Someone shows up
2022-07-04 19:17:02
-  Someone shows up
2022-07-04 19:16:20
-  Someone shows up
2022-07-04 19:16:02
-  Someone shows up
2022-07-04 19:15:08
-  Someone shows up
2022-07-04 16:24:18

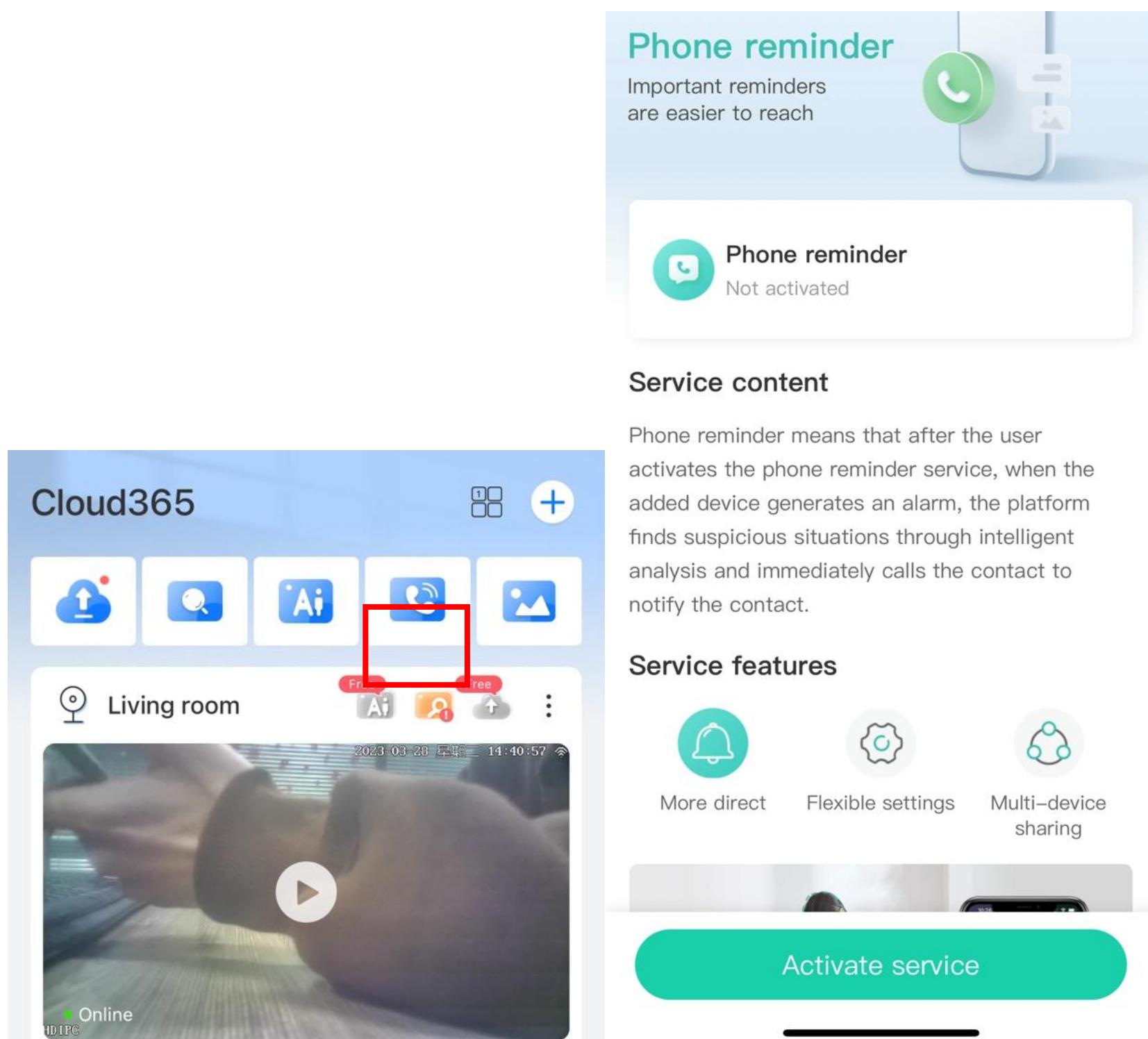
Extend service

4.7 Phone reminder

To enable phone reminder, click the "Phone Reminder" button on the device list or on the "Mine" page.

If there is a device that supports purchasing value-added services, click "Buy Now," select the device, and make the payment.

Once the phone reminder service is activated, the platform will immediately call the set phone number to notify you when suspicious activity is detected by the device's alarm through intelligent analysis.



5. FAQ

5. 1 Why WIFI The connection method cannot add the device?

- 1) Please make sure that the device has powered and have been restored to factory settings before adding the device
(Long press the reset button waiting the WiFi indicator light flash, then wait 30–60s or more, the camera lens will rotating, when it done, means camera is ready now).
- 2) The camera only supports 2.4GHz WiFi signal, if it is a 5G route, please turn on the dual-band mode of the router and select the 2.4G signal.
- 3) Make sure that the distance between the router and the camera is within a reasonable range.

5. 2 Why is the recording intermittent?

The cloud service trial package, the alarm recording package and the TF card event recording mode will only record when the camera detects that the camera has moved, so the recording may not be continuous.

5. 3 Choose to record continuously or intermittently after inserting the TF card?

Make sure that the video viewing channel is selected as SD card, and format the SD card first . If it is still

intermittent, it may be that the SD card has a bad pixel.

2 If it is lost once or twice a day, about 2 minutes at a time, it is the camera to release the memory and restart. It is normal imagination.

5.4 Why can't my phone receive alarm messages?(Turn on “Humanoid detection” and “Notice” feature)

- 1) Confirm that the notification push permission of the APP in the mobile phone settings is turned on, and then turn on the message notification in the notification settings of the APP , and the current time is not in the planned time period for stopping the notification. Under normal circumstances, when an abnormality is detected, a message will appear in the notification bar of the mobile phone. Whether there is a sound or vibration depends on the settings of the mobile phone.
- 2) When viewing the real-time screen in the APP , you will not receive an alarm from the camera you are watching, because the default user is focusing on the monitoring screen at that time, and there is no need for an alarm. Using advanced intelligent alarm push algorithm, alarm messages will not be pushed frequently, but the camera will record and record all alarm messages.

5. 5 What should I do if the camera is disconnected?

First confirm whether the power supply and network are normal, and then power off and restart the camera if there is no problem. If it is still disconnected after restarting, please remove the camera in the APP and add it again.

5. 6 Why can't the shared account operate the camera?

For security reasons, the permissions of the shared account are restricted, and the device cannot be operated. If others want to operate the camera, they can log in directly with the bound account and password.

5. 7 Need to change WIFI How to connect a camera ?

Two methods:

- 1) camera does not change the place and can search for another WIFI , in the parameter setting menu >> change the WIFI connected to the device >> change the corresponding WIFI
- 2) The camera has changed places and cannot find another WIFI , so reconfigure the camera

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.