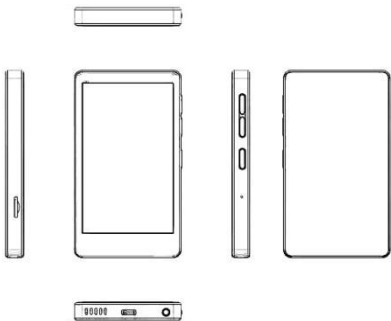


Hi

- This is NINE Q8 MP4 Player -

Nine9-MP3@outlook.com

Key Diagram



Basic Settings

Power: In shutdown state, press and hold for 3 seconds to turn on.

In the boot state, long press for 3 seconds to activate the shutdown options: Power off, Restart, Airplane mode.

Short press to turn off/on the screen.

Volume +/-: up/down the volume.

USB-C Port: Used for Charging and File transfer.

Reset: Setting-Reset options-Factory data reset.
Note: After deleting the app, please restore it by restoring it to the factory.

Back: Click to come back to the previous page.

Home: Click to come back to the homepage.

Long press to open the background process management (Recently used apps) swipe left/right to remove the selected process.

SD Slot: Expand the storage of the device, maximum support 1TB TF/ Micro-SD card.

3.5mm Output: Connect your headphones or external speakers.

SAFETY WARNING: Be sure to write down the password,PIN code... that you have set,otherwise you will not be able to access the device ! ! !

Pre installed APPS

1. Kid Place(Parental Control)
2. Spotify Kids
3. Spotify
4. Youtube Music
5. Youtube
6. Amazon Music
7. Audible
8. Libby
9. Pandora
10. Duolingo
11. APP Store
12. Browser(Removable)

Note: If APPS (Spotify Kids, Spotify, Amazon Music, Audible,Youtube,Youtube Music,Libby,Pandora,Duolingo) cannot be used. please contact After sales service email: **Nine9-MP3@outlook.com** . We will provide you with the new APK and installation steps.

After-sales service

Email: Nine9-MP3@outlook.com

Upload from your computer

■ Use the included USB cable to connect the player to your computer. The computer will automatically recognize the device and install the driver. After the installation is successful, click "My Computer", you will find an MTP device named "Q8" in the list of devices and drives, click on it to access the player's internal/external SD card and its folders.

■ Copy the downloaded music or videos, e-books, and other files from your computer and paste them into the folder here, just like using a normal USB flash drive.

Tips: If you are a Mac device, please download the MTP device file transfer software before proceeding with the above operations. The recommended software is as follows:
OpenMTP: <https://openmtp.ganeshhrvel.com/>
MacDroid: <https://www.macdroid.app/>

Upload from your cellphone

Upload music or video to the player via your smartphone, and require your phone to install the specified App.

MiniShare (for Android phone)

Scan the following QR code to download and install MiniShare.



ZapyaGo (for iPhone)

Search for “Zapya Go” in the AppStore or scan the following QR code to download and install ZapyaGo.



Common Faults and Solutions

■ The music player can't be charged.

In the off state, when the USB cable is connected for charging, the player usually will light up and display the brand logo and remaining battery.

Tips: due to the limitation of the charging protocol, you can only: Using a USB A to C cable, you can connect to a computer or a USB adapter to charge the player.

Troubleshooting:

► Check whether it is caused by poor contact.
In most cases, charging failure is caused by poor contact. You can repeatedly plug and unplug the USB cable to test whether the charging can be resumed. If it can be charged at a certain moment, it indicates that there is poor contact.

► Check whether USB port is damaged.
Connect the player to a computer with an available USB port by using a proven USB cable. If the fault persists, it indicates USB port of the player has been damaged.

► Check if the USB cable is damaged.
You can replace a proven USB cable to connect the player to check whether it can be charged.

If it can, it means that the previous cable has been damaged.

You can also use the USB cable to try to charge other devices, such as cellphones, to check whether it can charge other devices. If not, it means also that the cable has been damaged. If it is confirmed that both the USB cable and the charging port are normal, it can be determined that it is the fault of the player itself. Please contact after-sales support for replacement or refund.

Nine9-MP3@outlook.com

1. Forgot password: Please contact our after-sales email, and we will provide you with the software package and installation steps. After the operation is completed, the device can reset the password. Note: Due to system reasons, please remember the password before using the device, as resetting the device can be more complex.

2. The app cannot be used: Please contact the after-sales email and we will provide you with a new APK and installation steps.

3. Missing accessories: Please contact the after-sales email and we will provide you with

new accessories.

4. When listening to music offline: please download music in an online environment and then listen to music offline.

5. SD card reading: Our device supports mini memory cards in the format of 1TB FAT32 or less. If the card still cannot be read, please format the mini memory card in the device.

6. Install a new app: If you need to install a new app, please contact us through our after-sales email. We will test the app for you and send you the app and installation steps. For example: Tidal, Deezer, Sirius XM music, Napster, iHeart Radio, etc.

7. Restore the APP: Please reset through Settings Reset options Factory data, and the APP will be restored. If it still cannot be restored, please contact the after-sales email.

8. NINE Brand has its own factory and supports customization, such as customizing the app and appearance. If you are a B2B customer with a large procurement demand, please contact our email.

Email: Nine9-MP3@outlook.com

1. Passwort vergessen: Bitte kontaktieren Sie unsere After-Sales-E-Mail, und wir werden Ihnen das Softwarepaket und die

Installationsschritte zur Verfügung stellen. Nachdem der Vorgang abgeschlossen ist, kann das Gerät das Passwort zurücksetzen. Hinweis: Bitte beachten Sie aus Systemgründen das Passwort, bevor Sie das Gerät verwenden, da das Zurücksetzen des Geräts komplexer sein kann.

2. Die App kann nicht verwendet werden: Bitte kontaktieren Sie die After-Sales-E-Mail und wir werden Ihnen eine neue APK und Installationsschritte zur Verfügung stellen.

3. Fehlendes Zubehör: Bitte kontaktieren Sie die After-Sales-E-Mail und wir stellen Ihnen neues Zubehör zur Verfügung.

4. Wenn Sie Musik offline hören: Bitte laden Sie Musik in einer Online-Umgebung herunter und hören Sie Musik dann offline.

5. SD-Kartenlesen: Unser Gerät unterstützt Mini-Speicherkarten im Format von 1TB FAT32 oder weniger. Wenn die Karte immer noch nicht gelesen werden kann, formatieren Sie bitte die Mini-Speicherkarte im Gerät.

6. Installieren Sie eine neue App: Wenn Sie eine neue App installieren müssen, kontaktieren Sie uns bitte über unsere After-Sales-E-Mail. Wir testen die App für Sie und senden Ihnen

If you have any questions about the product, please feel free to contact us. We promise to

reply you as soon as possible within 24 hours.

Email: Nine9-MP3@outlook.com

1. Mot de passe oublié: veuillez contacter notre boîte mail après - vente et nous vous fournirons le package et les étapes d'installation. Une fois l'opération terminée, l'appareil peut réinitialiser le mot de passe. Remarque: pour des raisons de système, gardez votre mot de passe à l'esprit avant d'utiliser votre appareil, car il peut être plus compliqué de le réinitialiser.

2. L'application ne peut pas être utilisée: veuillez contacter la boîte aux lettres après - vente, nous vous fournirons le nouvel APK et les étapes d'installation.

3. Accessoires manquants: veuillez contacter la boîte aux lettres après - vente et nous vous fournirons de nouveaux accessoires.

4. Lorsque vous écoutez de la musique hors ligne: veuillez télécharger de la musique dans un environnement en ligne, puis écouter de la musique hors ligne.

5. Lecture de la carte SD: notre appareil prend en charge les mini - cartes mémoire au format FAT32 de 1024 go ou moins. Si la carte ne peut

toujours pas être lue, formatez la mini carte mémoire de votre appareil.

6. Installer une nouvelle application: Si vous avez besoin d'installer une nouvelle application, veuillez nous contacter via notre e-mail après - vente. Nous testerons l'application pour vous et vous l'enverrons.

1. Password dimenticata: Si prega di contattare la nostra e-mail post-vendita e vi forniremo il pacchetto software e i passaggi di installazione.

Al termine dell'operazione, il dispositivo può reimpostare la password. Nota: Per motivi di sistema, ricorda la password prima di utilizzare il dispositivo, poiché il ripristino del dispositivo può essere più complesso.



2. L'app non può essere utilizzata: Si prega di contattare l'e-mail post-vendita e vi forniremo un nuovo APK e passaggi di installazione.

3. Accessori mancanti: Si prega di contattare l'e-mail post-vendita e vi forniremo nuovi accessori.

4. Quando si ascolta musica offline: si prega di scaricare musica in un ambiente online e quindi ascoltare musica offline.

5. Lettura della scheda SD: Il nostro dispositivo supporta mini schede di memoria nel formato di 1TB FAT32 o meno. Se la scheda non è ancora leggibile, formattare la scheda di memoria mini nel dispositivo.

6. Installa una nuova app: Se hai bisogno di installare una nuova app, ti preghiamo di contattarci tramite la nostra e-mail post-vendita. Proveremo l'app per te e ti invieremo.

► Nothing happens when the player is connected to the computer with a USB cable. Usually, use a USB cable to connect the player to the computer, the top of the player will appear with 2 icons:  and . And an MTP device named M1 will appear in the drive list of your computer.

Troubleshooting:

► Check whether it is caused by poor contact. In most cases, such failure is caused by poor contact. You can repeatedly plug and unplug the USB cable to test whether the connection can be resumed.

► Check whether the USB port is damaged. Connect the player to a computer with an

available USB port by using a proven USB cable. If the fault persists, it means the USB port of the player has been damaged.

- ▶ Check if the USB cable is damaged.

You can replace a proven USB cable to connect the player to check if the connection can be restored. If it can, it means that the previous cable has been damaged.

- ▶ You can also try to use the USB cable to connect to other devices. If there is also no response, it means also that the USB cable has been damaged.

■ FM radio cannot be turned on.

Usually, you need to connect a wired headset to use it as an antenna. In addition, the playback effect of FM Radio will be affected by the location and the strength of the signal.

Troubleshooting:

- ▶ The FM radio needs to be plugged into a wired headset/headphones as an antenna to turn on. If the headset is plugged in and the fault persists, it is likely that the 3.5mm port is in poor contact. Please replace one headset and try again.

Specification

Bluetooth version:	5.0
Product Size:	107 x 62 x 10.5 mm
Weight:	120g
Screen Size:	4.0 inch (480 x 800 Pix)
Battery Capacity:	1750mAh
Input:	5V1A
Charging Time:	120 Minutes
Internal Memory:	2G RAM+16GB ROM
Expansion slot:	Micro SD/TF Card (up to 1TB)
Music format:	MP3, OGG, APE, FLAC, WAV, AAC-LC, ACELP, M4A
Video format:	AVI, MKV, MPG, MPEG, RM, RMVB, VOB, MOV, FLV, ASF, DAT, MP4, 3GP
Photos format:	JPEG, BMP, GIF
Ebook format:	EPUB, TXT, PDF, DOCX, FB2, MOBI
Recording format:	3Gpp
FM Receiving Frequency:	87.5 MHz ~ 108 MHz

More Specific Details

About Audio:

Sampling rates supported: 8kHz to 48kHz

Sample formats supported: 8-bit/16-bit,
Mono/Stereo

Interfaces supported: DAI. 12S. PCM

Proprietary audio post-processing
technologies: BesLoudness.

Audio encode: AMR-NB, AMR-WB, AAC, OGG,
ADPCM

Audio decode: WAV, MP3, MP2.AAC. AMR-NB,
AMR-WB, MIDI Vorbis, APE.AAC-plus v1,
AAC-plus v2, FLAC, ADPCM

About Video:

H.264 decoder: Baseline 1080p
@30fps/40Mbps

Sorenson H.263/H.263 decoder: 1080p@
30fps/40Mbps

MPEG-4 SP/ASP decoder: 1080p
@30fps/40Mbps

DIVX4/DIVX5/DIVX6/DIVX HD/XVID decoder:
1080p @ 30fps/40Mbps

VP8 decoder: 1080p @30fps/6Mbps(SW)

VC-1 decoder: 1080p @30fps/20Mbps (SW)

MPEG-4 encoder: Simple profile D1 @ 30fps

(SW)

H.263 encoder: D1@30fps (SW)

Warning

Do NOT leave the device in an environment where the temperature is too low or too high (below -10°C or above 50°C) for a long time. Extreme temperature environments will cause the device to deform and shorten its service life of the device;

- ▶ Do not use the equipment under thunderstorm weather;
- ▶ Do not place the device in the water;
- ▶ Do not expose the equipment to the sun for a long time.

Term & Condition of Warranty

Thank you for purchasing our products. You will enjoy the following services when using this product.

- ▶ Warranty period: Within one year from the date of sale.
- ▶ Warranty scope: Limited to the product host.
- ▶ Warranty terms:

■ Within 1 year after purchase, failure or damage caused by product quality problems can be replaced for free or full refund.

■ Accessories are not included in the warranty, such as USB cable, earphones, etc., but if quality problems occur within 7 days after purchase, they can be replaced for free.

The following conditions are not covered by the warranty.

- ▶ Out of the warranty period.
- ▶ It has been disassembled or repaired privately by the customer.
- ▶ Man-made damage, accidental damage or deformation.
- ▶ Failure caused by installation and use in abnormal environments such as high temperature, high pressure, and humidity.
- ▶ Damage caused by natural disasters such as lightning strikes, floods, and earthquakes.

After-sales service

Email: Nine9-MP3@outlook.com

If you have any questions about the product, please feel free to contact us. We promise to

reply you as soon as possible within 24 hours.

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no

guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Thank you