

7. Storage

• Store in a cool, dry place away from heat and direct sunlight.

• Keep out of reach of children.

8. Troubleshooting

| Problem                                       | Solution   |
|---|--|
| Device will not turn on.                      | Ensure battery is charged. Use a 5V/2A adapter.                  |
| Remote will not charge.                       | Confirm USB-C cable is properly connected. Use 2A-capable cable. |
| Indicators flash and beep five times.         | Battery too low. Charge before use.                              |
| Device shuts down after 2 minutes inactivity. | This is normal standby behavior. Power on again to resume.       |
| NIR won't switch on/off.                      | Only adjustable in standby mode with remote powered on.          |

9. Explanation of Symbols

The following symbols and signal words are used in this user manual, on the product or packaging.

| Symbol | Explanation of Content   |
|--------|--|
|        | Disposal instructions for electronic and electrical products. Disposal of the product should be done in accordance with regulations. |
|        | FCC Federal Communications Commission  |
|        | Compliant With CE's EMC Standard Requirements  |
|        | Restriction of Hazardous Substances  |

10. Disposal

The product should be disposed of separately from household waste. Should the product no longer be capable of being used at some point in time, dispose of it in accordance with the regulations in force in your city or county.

11. Warranty

The warranty period for this product may vary depending on the country of sale. We will strive to extend the warranty period to the maximum extent permitted by the laws of that country. If the instrument experiences quality issues within the warranty period, we will provide free repair or replacement. However, damages caused by improper use or non-compliant operations are not covered under warranty. In such cases, we will replace the damaged parts or offer a trade-in at cost price. The ownership of the old instrument belongs to our company.

Please present your order purchase receipt and our official website's after-sales registration information when requesting warranty service. The warranty period for our products starts from the date of receipt of the order at the time of purchase.

Our company may not offer warranty or return services under the following conditions:  
1. Product damage caused by unforeseeable events such as fire, earthquake, flood, etc.  
2. Instrument damage caused by unauthorized disassembly or improper storage (e.g., rodent infestation, liquid ingress).  
3. Damage caused by the forced use of the product in non-product usage environments, including but not limited to exceeding workloads. Equipment damage caused by abnormal external forces (falling, compression, collision, etc.).  
4. Equipment damage caused by the use of non-manufacturer accessories and expansion components.

Our company shall not be liable for consequential damages or losses arising from your negligence, misuse, operation beyond the instructions, or other conditions beyond INIA's control, including but not limited to loss of business profits, business interruption, other losses caused by the use of the instrument, equipment replacement costs, or customer claims.

Our company will assume the types and extent of liability for unexpected events in accordance with relevant laws and regulations.

\*All rights of final interpretation belong to VITALITY NEXUS INC.

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
•Reorient or relocate the receiving antenna.  
•Increase the separation between the equipment and receiver.  
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
•Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

INIA

GLOW Wireless

Eye Mask

Warranty

Thank you for choosing our product!

We are committed to your satisfaction and are dedicated to offering a 1-year warranty, extendable to 2 years by scanning the QR code.

For assistance, please contact our customer service team via the email or website below.

Your complete satisfaction is our priority.

service@theinia.com

www.theinia.com

1. Product Description

Right Strap

Magnetic Remote Dock

Left Strap

Charging Port

Power/Mode/ NIR(Near-Infrared) Button

NIR/Battery Indicator

USB Charging Cable

Ice Pack

2. How to Use

2.1 Sensitivity Test

Before your first treatment, perform a sensitivity test as follows:  
1. Place the eye mask gently on the inner part of your forearm.  
2. Press and hold the power button for 1.5 seconds to turn on the device. Allow it to complete a full 10-minute cycle.  
3. Monitor the area for at least 6 hours. If you experience any redness, itching, or allergic reaction, do not use the device on your face or eye area.

2.2 Operating Instructions

Scan this code to watch the tutorial video.

STEP 1: Power On

Attach the remote to the mask to power on automatically. The device will turn on in Intense Mode with Near-Infrared (NIR) function activated.

STEP 2: Select Mode

With the remote attached, press the mode button to switch between:  
• Gentle Mode: Gentle, lower intensity.  
• Intense Mode: Enhanced, higher intensity with brighter light.  
**Note: Mode switching works only when the remote is attached.**

STEP 3: Wear the Mask

Place the mask over your eyes, adjust the strap for comfort.

STEP 4: Enter Standby Mode

Detach the remote to pause treatment. The mask will automatically enter standby mode with the remote indicator light breathing.

STEP 5: Power Off

Press and hold the power button for 1.5 seconds (long beep) to turn off completely, or wait 2 minutes in standby for auto shutoff.

2.3 Mode Selection

Your eye mask features two modes for personalized care:

| Mode         | Features   |
|--------------|--|
| Gentle Mode  | Gentle treatment with lower intensity. Suitable for daily relaxation and reducing mild signs of aging. |
| Intense Mode | Enhanced treatment with higher intensity. Targets deeper rejuvenation for more noticeable results.     |

2.4 NIR Control

• NIR (Near-Infrared) is adjustable only in standby mode (remote powered on but not attached to the mask).  
• Default Setting: NIR is on (the remote's indicator lights show bluish white).  
• Turn on and off: Press the NIR button to toggle off (green light, beep) or on (bluish white light, beep).

2.5 Ice Pack Usage Instructions

• Description of Ice Pack  
The included ice pack is crafted from skin-safe, leak-resistant material, designed to enhance your light therapy experience with a soothing cooling effect.

• Using the Ice Pack  
Step 1: Chill the Ice Pack  
Before your session, place the ice pack in the refrigerator for 1–2 hours. Do not freeze, as extreme cold may damage the pack or irritate the skin.

Step 2: Attach Magnetically  
Align the magnetic side of the ice pack with the corresponding area on the mask. The ice pack will automatically click into place and stay securely attached.

2.6 Suggested Treatment Regime

• Week 1: Use once every 2–3 days for 5-10 minutes each session.  
• Week 2 onward: Use once every 1–2 days for 10–20 minutes as desired.  
• Always start with clean, makeup-free skin for best results.

3. Battery and Charging

3.1 Battery Status Indicators

• 3 steady lights: High battery level (first 0–20 minutes of use)  
• 2 lights: Medium battery level (after 20–40 minutes of use)  
• 1 light: Low battery level (after 40–50 minutes of use)

3.2 Charging Instructions

• Low Battery Warning  
If battery is too low to start, attempting to power on will cause all three indicators to flash five times, accompanied by five quick beeps.

• Charging Battery  
Connect the included USB-C cable to the remote control's charging port. Plug the other end into a 5V/2A (or higher) USB adapter, wall outlet, or computer charging port.

• Charging Progress Indicators  
The battery indicators will show charging progress:  
- 1 blinking light: Charging below ~30%  
- 2 blinking lights: Charging 30–60%  
- 3 steady lights: Fully charged

Note: The controller only charges when connected to power and not in use.

4. Technical Data

|                       |  |
|-----------------------|--|
| Power Supply          | 5V, 2A USB-C charging                                  |
| Battery Type          | Rechargeable Lithium battery                           |
| Charging Time         | Approx. 3 hours  |
| Battery Life          | Approx. 90 minutes of active treatment per full charge |
| Operating Temperature | 0 °C ~ +40 °C  |
| Storage Temperature   | -10 °C ~ +60 °C  |

5. Important Safety Information

• Use only on clean, makeup-free skin.  
• Stop using immediately if you experience discomfort, unusual heat, redness, or skin irritation.  
• Do not use if you have epilepsy.  
• Avoid use if you have photosensitive conditions or are taking photosensitizing medication.  
• Consult your doctor before use if pregnant, breastfeeding, or if you have thyroid, cardiovascular, or blood pressure conditions.  
• Do not stare directly into the light-emitting areas of the mask.  
• Do not immerse the device, remote, or charging cable in water or other liquids.  
• Do not attempt to modify or disassemble the device.  
• Avoid bending or placing heavy objects on the mask.

6. Cleaning

Ensure the device is turned off and disconnected from any power source. Wipe the mask and remote with a soft, damp cloth or water-based wipe. Then dry thoroughly with a clean, dry cloth.  
Warning: Do not use abrasive pads, harsh chemicals, or immerse any component in water.

尺寸：150\*100mm,公差±1mm  
材质：80克哑粉纸,双面连线过哑油  
工艺：风琴折，六折页  
印刷：四色