

Novee Watch

User Manual

Preparation before Using

In order to get the most out of your NoveeWatch please read the following directions carefully and follow the instructions.

- Make sure that all of the accessories are in the box as listed below
- Use a smart phone to install Novee from either the Apple App Store or Google Play Store

The following should be in the box:

- 1 x Novee Watch
- 1 x Magnetic charging cable
- 1 x Quick start card

Product Details



Microphone: The microphone is used to make your phone calls. Make sure you lift the watch towards your face and speak directly into the microphone when placing a call.

Speaker: The speaker is used to hear your phone calls and alert you when a fall is detected.

SIM card: The place where the nano SIM card is inserted by the manufacturer (do not remove).

Primary button: Holding the button blue down turns NoveeWatch on and off. Pressing it once acts like a back button.

Secondary button: Holding the red button for 3 seconds activates SOS mode, only use this in the event of an emergency.

Magnetic charging: This is where you attach your charging cable to charge your NoveeWatch.

Wellness Sensors: These are the sensors needed to measure your wellness activity.

Main Functions

The NoveeWatch is meant to work as a part of the Novee family. While most of the functions listed below are dependent on the mobile application, they all start from the watch:

Wellness tracking: Using the wellness sensors on the back of the NoveeWatch it can measure and calculate various wellness measurements. All of which you can find inside your Novee application.

Fitness tracking: Using motion sensors the NoveeWatch can count the steps you take along with measuring other activities.

Fall detection: In addition to counting steps, your NoveeWatch uses its motion sensors to detect if the wearer has fallen. If a fall takes place your NoveeWatch will automatically call your designated emergency contact.

SOS calling: By holding down the red button a user can start an emergency two-way call with another Novee user that has been set as their emergency contact.

Location tracking: Using the power of GPS and cellphone data NoveeWatch can provide real time location of the wearer. This feature can be turned on or off by you inside the Novee app.

Button Functionality



Short press: Shows watch face options

Long press: Turns the watch on and off

Short press: Shows list of watch apps

Long press: Trigger SOS calling

Quick Settings

Quick settings allow the user to change some functions to their Novee watch in one step. To access quick settings, swipe down from the top of the main clock screen on the watch face.



Installing the App

The Novee mobile application is a crucial part of the Novee family and your overall experience. You can find the Novee application by going to your app store and searching for Novee.

Online Support

If you are experiencing issues setting up your new Novee Watch visit <https://noveewatch.com/quickstart> for tutorials and tips.

If you are having trouble with your Novee Watch or app you can visit <https://noveewatch.com/support> to find helpful information.

You can email us at NoveeSupport@Boncormedical.com and someone will respond to you during normal business hours of 9 to 5 est.

Safety Warning

- Recommend use with original accessories. The manufacturer is not responsible for problems caused by using non-original accessories.
- Do not try to repair the watch by yourself. Any modification of the product will affect its security and void the limited one-year warranty.
- Avoid using the watch in the following environment: places with excessive temperature fluctuations, places with the temperature higher than 60°C or lower than 0°C or with higher than 140°F or lower than 32°F, high pressure, dust and or electrostatic interference.
- Avoid touching with corrosive cleaning agents and chemicals. Use a soft, dry cloth to clean the watch
- Your Novee watch is “water resistant” which means the watch is resistant to water to a certain degree but is not “waterproof.”
- It is prohibited to use the watch at the gas stations, restricted chemical plants or near the oil depots, for the use of the watch in the above environment may raise the risk of explosion.
- When you travel by airplane, it is advised that you put the watch in your checked luggage. If you are wearing your watch you should take it off when going through security and place it in the bin with your other belongings to prevent triggering the security alarm. The manufacturer is not responsible for the damage caused by such radiation.

Legal Notice

BonCor Medical DBA **Novee**

As we strive to keep our watch up to date with the most current technology there will be automatic upgrades and updates to this product (which will require no action from you), thus the content may change the operating steps without prior notice.

Novee will offer a one-year limited warranty.

The illustrations in the User's Guide are only for your reference. The manufacturer reserves the right of final explanation of the User's Guide.

This watch is not a medical device, and the measured health data is for reference only. This watch cannot be used for any medical diagnosis.

Regulatory Notice

FCCID: 2BK6SNOVEE

FCC 15.19 Statement:

"This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Novee Watch has been tested and meets applicable limits for radio frequency (RF) exposure.

Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. SAR limits depend on whether Novee Watch is used against the head or on the wrist. In some countries, the SAR limit is 1.6 watts per kilogram averaged over 1 gram of tissue for use against the head and 4.0 watts per kilogram averaged over 10 grams of tissue for use on the wrist. In other countries, the SAR limit is 2.0 watts per kilogram averaged over 10 grams of tissue for use against the head and 4.0 watts per kilogram averaged over 10 grams of tissue for use on the wrist.

During testing, Novee Watch radios are set to their highest transmission levels and placed in positions that simulate use against the head, with 10mm separation, and on the wrist, with no separation(0mm). When placing Novee Watch near your face, keep at least 10mm of separation to ensure exposure levels remain at or below the as-tested levels.

The highest SAR values are as follows:

Novee Watch

1.6 W/kg (over 1 g) SAR Limit

Next to the mouth: 1.52W/kg

2.0 W/kg (over 10 g) SAR Limit

Extremity: 1.84W/kg