

Mtag

Quick Start Guide



Mtag Specifications:

Product Name	Mtag
Product Type	Item Finder
Dimensions	Φ31.9mm, Thickness: 9mm ($\pm 0.1\text{mm}$)
Weight	8g
Battery	CR2032, Button Cell
Working Voltage	DC3V
Working Current (Standby)	$\leq 5\mu\text{A}$
Working Current (Maximum)	$\leq 10\text{mA}$
Wireless Communication	Bluetooth 5.1
Wireless Communication Distance	20 Meters (Open Line-of-Sight)
Buzzer	Built-in $\geq 65\text{dB}$ (at 20cm)

Power On: Remove the plastic strip, and once you hear beeps, you can open the "Find My" app on your supported iPhone® or iPad® to search and pair your finder.

Power Off: Rotate the Mtag back cover and remove the battery.

Factory Reset: If you cannot detect your finder during initial pairing in the powered-on state, please perform a factory reset. Rotate battery cover to remove the battery. Within 10 seconds, reinstall the battery, listen for beeps, then remove the battery. Repeat reinstalling and removing the battery within 10 seconds each time, hearing the beeps upon powering up, repeating this process 5 times. Upon reinstalling the battery the 5th time, you will hear a ring chime, indicating it's ready to be paired to a new Apple device. For detailed instructions, refer to **01 Getting Started**.

01 Getting Started

1. First Use (Power On)

- Remove the plastic strip, you will hear beeps, then your Mtag is ready for paring.
- If no beeps, follow these steps.
 - Rotate the battery cover **counterclockwise** until the **unlocked lock icon**() is aligned with **triangle**()
 - Lift off the battery cover, and then gently put it back on(do not force the battery cover, you may damage the device)
 - After hearing the beeps, rotate the battery cover **clockwise** until the lock icon() is aligned with **triangle**()
 - You will hear a "click" sound when the lock is tightened.
 - Then your Mtag is ready for paring.

2. Power Off

- Rotate the battery cover **counterclockwise** until the **unlocked lock icon**() is aligned with **triangle**()
- Open the battery cover, and remove the battery cover to turn off the Mtag.

02 Pairing your Mtag

1. Launch the App

- Search and open the "**Find My**" app on your iPhone or iPad.
- Turn on Notifications for the "**Find My**" app.

2. Pair Mtag

- Tap the "+" icon on the right corner of the "Find My" app, then tap "Add Other Item".
- Once your nearby finder is detected, tap "Connect".
- Set a name or emoji for your finder, then tap "Continue".
- Find My® will request confirmation to add your finder to your Apple ID, tap "Continue".
- Tap "Done" to pair your finder successfully. You can attach it to any item you want to locate, such as keys, wallets and so on.
- If the finder is not paired within 10 minutes after power on, it will enter sleep mode and cannot be searched. To reconnect, you need reinstall the battery to be searched again and complete the pairing process.

03 Locate Your Device

1. Find Nearby Finder

- Open the "Find My" app and select "Items", or open the "Find My" app on Apple Watch.
- Select your finder from the list (or the device you named earlier).
- Tap "Play Sound" to make your finder beep.
- Once you find the device, tap "Stop Sound" to turn off the beeps.

2. View the Finder's Last Location

- Open the "Find My" app, select "Items", or open the "Find My" app on Apple Watch.
- Select your finder from the list (or the device you named earlier).
- The map will show the last known location of your finder.

- Tap “Directions” to open the Maps app and navigate to the finder’s last location.

04 Find Devices Out of Range

1. Turn on “Lost Mode Notifications”

- Open the “Find My” app and select “Items”, or open the “Find My” app on Apple Watch.
- Select your finder from the list (or the device you named earlier).
- Turn on “Notify When Left Behind” in the Notifications settings.
- You’ll receive a notification reminder when you leave your finder behind and it is out of range.

2. Enable Found Notifications

- Enable “Notify When Found” in the Notifications settings.
- You’ll receive notifications with the latest location of your finder when it’s located by other Find My® devices.
- Note: “Notify When Found” is activated only when your finder goes out of range.

05 What to Do When Finder is Lost

1. Enable Lost Mode

- Open the “Find My” app and select “Items”, or open the “Find My” app on Apple Watch.
- Select your finder from the list (or the device you named earlier).
- Choose “Mark as Lost” and select “Enable”.
- Follow the detailed instructions in the Lost Mode interface, tap “Continue”.
- Enter your phone number or email address as prompted, and tap “Next”.

- Set a custom message (optional) or tap "Activate" in the top right to enable Lost Mode.

- Note: Once Lost Mode is enabled, "Found Notifications" will be turned on automatically. Your finder will be locked and cannot be paired with another device.

06 Reset Your finder

1. Remove Finder from "Find My" App

- Open the "Find My" app, then tap "Items".
- Select your finder from the list.
- Make sure "Lost Mode" is turned off.
- Swipe down and tap "Remove Item".
- A Finder overview will pop up, tap "Remove" to confirm.
- After removing the finder from the "Find My" app successfully, you will hear a ring chime.

2. Manually Reset Your Finder

- Remove the battery, then install the battery, remove it after hearing the beeps, reinstall and remove the battery within 10 seconds.
- Repeat this process 5 times. You will hear a ring chime when you install the battery for the 5th time
- The finder is reset successfully now, and ready to be connected to a new Apple device.

07 Replacing the battery

1. Rotate the battery cover **counterclockwise** until the **unlocked lock icon** (🔒) is aligned with **triangle** (▲). Open the battery cover and remove the old button battery.

2. Insert the positive "+" side of the new CR2032 button battery into the Mtag battery cover (the battery cover has a "+" sign), then align the **unlocked lock icon** (🔓) on the battery cover with **triangle (▲)** on the front cover and push in. After hearing beeps, rotate the battery cover clockwise until the **lock icon** (🔒) is aligned with the **triangle (▲)**. You will hear "click" sound when the lock is tightened.

08 Tracking Detection

If you are ever found to be moving with a lost Mtag, you will receive a notification in one of the following two ways:

- i. Your iPhone, iPad, or iPod touch will receive a notification message from Find My. This feature requires iOS 14, iPadOS, or macOS Catalina or later operating systems to be installed, and the device is logged into iCloud with an Apple ID.
- ii. If your nearby Apple devices do not support the above features, the Mtag will automatically emit a sound after a period of time. These features are designed to prevent others from tracking you without your knowledge.

09 FCC Compliance:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: a) This device may not cause harmful interference. b) This device must accept any interference received, including interference that may cause undesired operation.

Note: Modifications not authorized by the responsible party could void the user's authority to operate this equipment.

This device has been evaluated and meets general RF exposure requirements. This device can be used in portable exposure conditions without restriction.

Due to very low SAR levels emitted by this device according to FCC radio frequency exposure guideline, no specific RF exposure compliance testing is required for this device.

10 FCC Part 15B Compliance

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This device generates and uses radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

11 Regulatory Safety Information

Keep batteries out of reach of children. Swallowing can lead to severe injury or death in just 2 hours, due to chemical burns and potential perforation of the esophagus.

If you suspect your child has swallowed a lithium battery, seek immediate medical attention. Call emergency services or proceed to nearest emergency department.

12 Battery Warning

This device uses a CR2032 button battery. Rated voltage 3V, rated current 210–240mAh.

The lithium battery in this device may have a shortened lifespan or be damaged if the following guidelines are not followed:

Do not recharge, disassemble, heat (-20° C to 70° C), or incinerate. The device poses risks of fire, chemical burns, electrolyte leakage, and/or injury.

Do not disassemble or damage the device or battery.

Do not expose the battery to flames, explosions, or other hazards.

Do not use sharp objects to remove the battery.

13 Legal Notice

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

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