

MCARD USER MANUAL

(iOS/iPadOS Only)

ABOUT MCARD FINDER



1. Power On
2. Power Off
3. Factory Reset

1. Power On: Press Once
2. Power Off: Double Press 4 Times
3. Factory Reset: Double Press 3 Times

PAIRING MCARD (INITIAL SETUP)

Before Pairing

1. Update to the latest iOS or iPadOS (14.5 or later version is required)
2. Turn on Bluetooth and connect to the Internet (Wi-Fi/Cellular Data)

Pairing and Bonding

3. Click Power On on the MCard (This action will trigger a beep sound)
4. Go to Find My App on your iPhone or iPad (You can search it on your apple device)
5. Go to Items Menu and tap Add Item, then tap Other Supported Item (Or, tap +, then tap ⊕Add Other Item)

6. (Wait a few seconds) When you see MCard pops up, tap Continue and follow the on-screen prompts to complete pairing.

Note: Single pairing is valid for 10 minutes, if exceeds time limit, please refer to solutions in [Common Issues with Pairing] to reboot the MCard and pair it again.

COMMON ISSUES WITH PAIRING

I. If Find My app keeps searching items,

1. Reboot the MCard (Press Power On Button again)
2. Reboot Your iPhone or iPad (may require multiple reboots).

II. If Upgrade Account Security pops up, you need to

1. Go to Settings > [Your Name] > Sign-In & Security
2. Turn On Two-Factor Authentication, and tap Continue.
3. Enter a trusted phone number (the number you'll use to receive verification codes), then tap Next. A verification code is sent to your trusted phone number.
4. Back to Settings > [Your Name] > iCloud > enable iCloud Keychain
5. Try pairing MCard again.

III. If Unknown Error or Try Later pops up,

1. Reboot Your iPhone/iPad;
2. Switch from WiFi to cellular data, or in reverse;
3. Try pairing MCard again.

USE MCARD IN APPLE FIND MY APP

I. View Location & Play Sound

Open Find My app and go to Items, or open the Find Items app on Apple Watch, select the item or the MCard you want to locate;

- a. When MCard is within Bluetooth range, you can see its [With You] and its [real-time location], and you can tap [Play Sound] to help you find your item/MCard.
- b. When MCard is beyond Bluetooth range, you can see its [Last Known Location] and the [Time of Last Update]. [Play Sound] won't work as its not reachable.

II. Share Item/MCard with Others

Shared Item only works on iOS/iPadOS 17 or later version.

Select the item/MCard you want to share, and tap Add Person and Continue, then add contacts and tap Share. Waiting for that person to accept the invitation. If accepted, both of you can view the MCard's location in Find My app.

SET UP NOTIFICATIONS

I. Notify When Found

1. Notify When Found can only be enabled if it shows "Last seen + time";
2. Notify When Found can not be enabled if it shows "With You Now";
3. When Notify When Found is enabled, you will receive a notification the next time the MCard is located.

Note: Notify When Found will automatically disable when notification pops up.

II. Notify When Left Behind

1. Tap Notify When Left Behind in Notifications, and Enable it. Thus, each time when you leave "xxxx" behind, you will receive a notification.
2. You can also add locations as exceptions where Notify When Left Behind will automatically disabled.

III. Lost Mode

1. Open Find My App and go to Items, tap the item or MCard you want to enable Lost Mode.
 2. Scroll down and you will find Lost Mode.
 3. Tap Enable > Tap Continue > Enter your contact info and tap Next > Tap Activate
- When Lost Mode is enabled, the MCard locks to your Apple ID, preventing anyone else from pairing with it. Anyone (with iPhone/iPad) who find it can view the contact information you left.**

Important: If you want to remove the MCard and pair it with a new apple device, remember to turn off Lost Mode before removal. Otherwise, the MCard can never be paired again.

IV. Update Firmware

1. When you see Update in Firmware, you can tap Update.

2. Place your iPhone/iPad and the MCard side by side when updating.
3. Be patient, it can take a while and require multiple attempts to complete.

V. Remove MCard

1. Tap the MCard you want to unbind in Find My app
2. Scroll down to Remove Item, and tap Remove Item

Important: Make sure you have turn off the Lost Mode before removal, otherwise the MCard can no longer be paired again.

ANTI-STALKING NOTIFICATIONS

If you are ever found to be moving with a lost MCard, you will receive a notification in one of the following two ways:

- a. Your iPhone, iPad, or iPod touch device will receive a notification message from Find My. This feature requires iOS 14, iPadOS, or macOS Catalina and later operating systems to be installed, and the device must be signed in to iCloud using an Apple ID.
- b. If your nearby Apple devices do not support the above function, the MCard will automatically emit a sound after a specific period of time. These features are designed to prevent others from trying to track you without your knowledge.

If MCard disconnects with the bounded apple device for over 48 hours, it will automatically beeps every 6 hours, or when it moves (at most 4 times every 24 hours).

SPECIFICATIONS

Model:	MCard Finder (Work with Apple Find My)
Weight:	≈ 12.8g
Battery:	3V = 540 mAh
Battery Life:	Up to 3 years (can vary due to usage, environment, heat, humidity, manufacturers, etc.)
Material:	Plastics
Bluetooth:	BLE 5.1
Connectivity:	Up to 120m/393ft (can vary due to obstacles, interference, or environmental conditions)
Buzzer:	100db

Compatibility:	Apple devices Only; iPhone/iPod touch with iOS 14.5 or later; iPad with iPadOS 14.5 or later; iMac and MacBook with macOS 12.5 or later
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SAFETY AND HANDLING

Important safety information

Handle MCard with care. It contains sensitive electronic components, including batteries, and can be damaged, impair functionality, or cause injury if dropped, burned, punctured, crushed, disassembled, or if exposed to excessive heat or liquid or to environments having high concentrations of industrial chemicals.

REGULATORY COMPLIANCE INFORMATION

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

APPLE FIND MY NETWORK

The Apple Find My network provides an easy, secure way to locate compatible personal items on a map using the Find My app on your iPhone, iPad, iPod touch, or Mac.

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Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

FAQ

Why my MCard's location not updating in Apple Find My app?

- a. If MCard is nearby its bounded Apple devices (within Bluetooth range), it should update its location in real time. If not, you may refer to [Support & Troubleshooting] Part to fix it.
- b. If MCard is far away from its bounded Apple devices (beyond Bluetooth range), it will try to communicate with all nearby Apple devices within Bluetooth range and should update its last known location from 20 minutes to several hours (may vary due to environment). Don't worry, if your MCard's location delayed for hours, it's likely that your MCard hasn't moved.

Why it keeps searching items in Find My app (during initial pairing)?

When pairing MCard with Find My app, the Apple device needs to connect to the Apple serve. Pairing may fail due to network issues. The following measures are recommended:

- a. Ensure you have selected "Other Items". Do Not select "AirTag".
- b. Change your iPhone's network (switch between WiFi and cellular data)
- c. For more details, please refer to [Common Issues with Pairing] Part before.