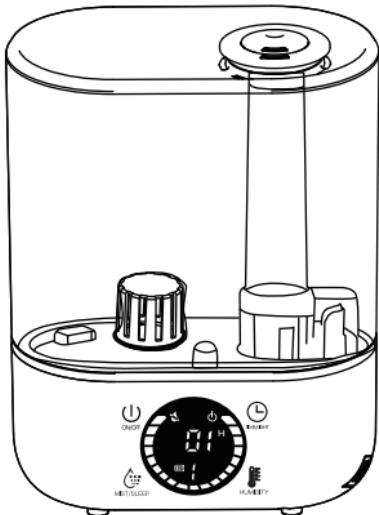


# User Manual



SKU:EH02

## READ THIS MANUAL

Do not use this product until you read and understand the instructions in this manual.

Keep this manual for future reference.

Version 25.07.24 LH

If you have any questions about the product, please contact us through the contact information on the bottom. We will strive to resolve your problem within 24 hours on business days (excluding weekends and holidays).

✉ E-mail: [webestservice4you@outlook.com](mailto:webestservice4you@outlook.com)

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## Product Parameters

Product model	EH02
Product name	Humidifier
Rated power (W)	20 W
Rated voltage (V)	100-240V/60Hz
Water tank capacity (L)	5.0 L
Noise	<28 dB
Humidifier mist output	200 ml/h ( $\pm 20\%$ )
Product size	7.1X6.3X11.6in/180X160X295mm
Ambient temperature	32°F-176°F(0°C-80°C)

### FCC COMPLIANCE

This device complies with part 15 of the FCC Rules

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



## Warning

### ELECTRICAL SAFETY

- **DO NOT** plug in with wet hands to avoid electric shock.
- **DO NOT** replace the power cord without authorization.
- **DO NOT** connect the cord midway or use it with other appliances.
- **DO NOT** unplug the device by pulling the power cord.
- **DO NOT** use damaged or aged power cords. Replacement must be done by professionals authorized by the manufacturer.
- Unplug the unit during thunderstorms.
- **STOP** using the device immediately if abnormal conditions occur (e.g., burning smell), and disconnect the power.
- When moving the device, unplug it first to avoid water overflow.
- If there is water in the tank and the product tips over, unplug it immediately and send it for maintenance.

### OPERATING WARNINGS

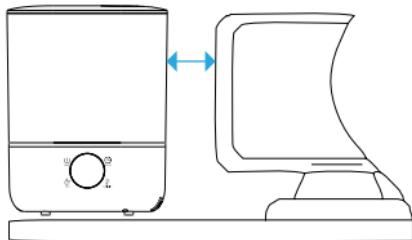
- **DO NOT** operate the humidifier without water in the tank.
- **DO NOT** place objects or pets in the water tank.
- **DO NOT** add water at the mist outlet.
- **DO NOT** touch the mist outlet or water in the tank while the device is running.
- **DO NOT** add any additives unless approved by our company.
- **KEEP** the mist outlet unblocked.
- Recommended **operating conditions**: ambient temperature 32°F–176°F / 0°C–80°C, relative humidity: 35%–85% RH (use purified water below 104°F / 40°C).

### CAUTION FOR STORAGE

- **DO NOT** place the unit near water sources.
- **DO NOT** disassemble, modify, or repair the unit without authorization.
- **DO NOT** sit, stand, or climb on the unit.
- **DO NOT** not rinse or shower the humidifier directly with water.
- **KEEP** flammable or explosive materials away from the device and heat sources.
- To prevent bacterial growth, regularly replace the water in the tank and in the sink.
- For units with aromatherapy function: if not used for a long time, remove the remaining essential oil and clean the tank before adding new oil.

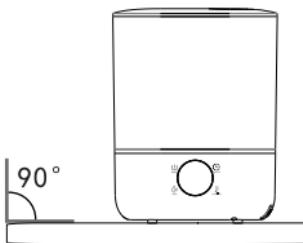
## Placement Guidelines

> 2meters(79inchs)



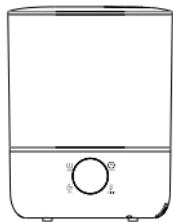
01

Place at least 2 meters(79 inches) away from TVs, audio systems, and other electronic devices.



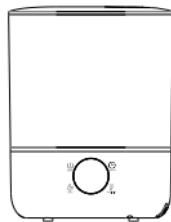
02

Place the unit on a flat, stable, and dry surface. Do not tilt or incline.



03

Keep away from heat sources (e.g. furnaces) and direct sunlight.



04

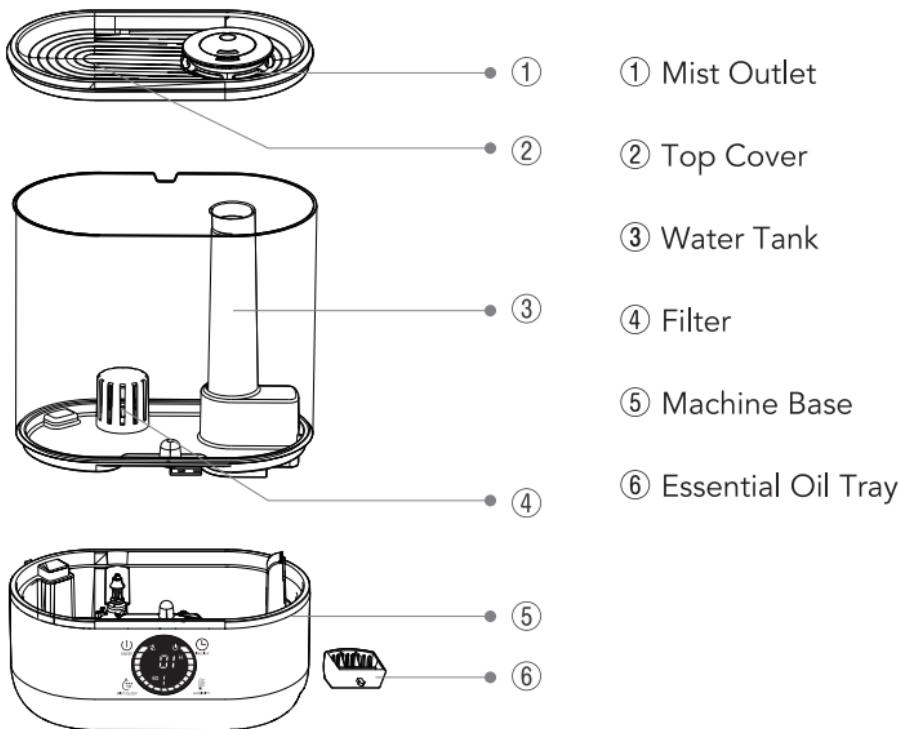
Do not place near curtains or flammable materials.

# Product Introduction



## Attention

- Thank you for choosing our ultrasonic humidifier. **This appliance is designed for indoor household use only.**
- Due to appliance updates and improvements, there may be slight differences between the actual appliance and the illustrations. Please refer to the physical appliance as the standard.
- The illustrations of the appliance, accessories, and user interface in this manual are schematic diagrams for reference only.



## List of Accessories

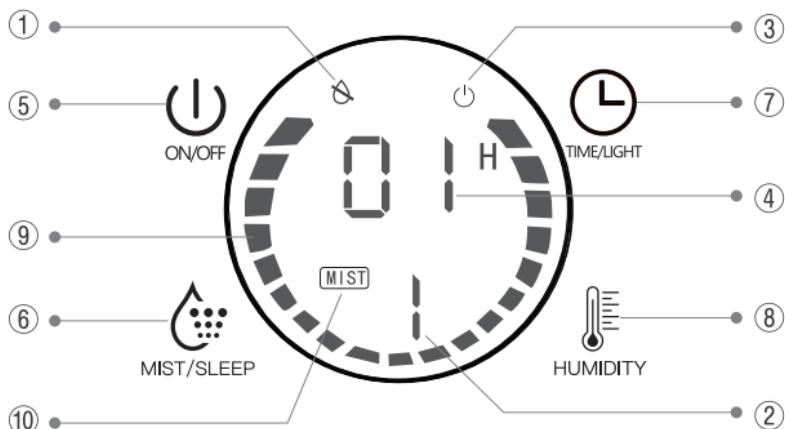


Ultrasonic  
humidifier x1



### Instructions x1

## Digital Display and Touch Button



① Water Shortage	⑥ MIST
② Gear Level Display	⑦ TIME/LIGHT
③ Power Indicator	⑧ HUMIDITY
④ Timer Display	⑨ Humidity Level Light
⑤ ON/OFF	⑩ Humidifier Running Light

Digital Display	Function description	
① 	Water Shortage	Red light flashes when there is no water in the base.
② 	Gear Level Display	Displays default level 1 at startup.
③ 	Power Indicator	Flashes in standby mode; stays on during operation.
④ 	Timer Display	Shows the currently set timer duration.

Touch Button	Function description
⑤ 	After connecting to power, press to enter standby or turn on the machine.
⑥ 	<p>a. Adjust mist level while powered on. Three levels: 1 (low), 2 (medium), 3 (high). Default is level 1.</p> <p>b. Long press (2s) to enter sleep mode. The Power Indicator will stay on, and the ambient light will turn off automatically. Touch any button once to exit sleep mode.</p>
⑦ 	Set timer from 1—12 hours while powered on. Long press (3s) to turn on the night light; long press again to turn it off.
⑧ 	Default humidity: 35% RH. Tap to increase by 1% RH; long press to increase by 5% RH (range: 35%—85% RH, cycles back to 35% RH). The device stops for 15 minutes when the target is reached and resumes when humidity drops by 10% RH.



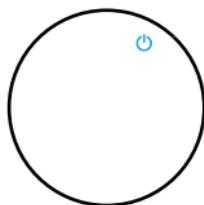
## Attention

All buttons will be disabled when water is insufficient. Functions will resume after refilling.

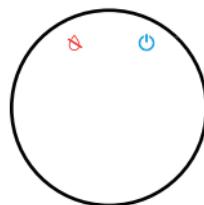
## Function Introduction

### 01 Basic Humidification

- ◆ Power on: A buzzer beeps, screen lights flash briefly, then turn off.
- ◆ If there is no water, the unit will not start. The water shortage and power indicator lights will flash. When water is sufficient, the water shortage light turns off and the power icon flashes.



Standby Mode  
(Water Full)



Standby Mode  
(Water Shortage)

### 02 Mist Level Adjustment

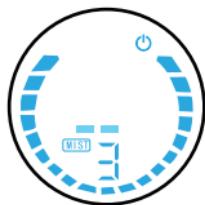
- ◆ The default mist level is 1.
- ◆ Press the mist button to cycle through 3 mist levels. (The “**MIST**” light stays on during operation.)



Level 1



Level 2



Level 3

## 03 Timer Function

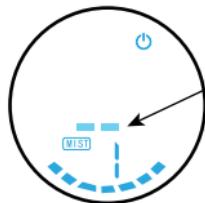
- ◆ Tap the timer button to set the timer. Default is 1 hour.
- ◆ Each tap adds 1 hour (1H–12H). Tap again after 12H to cancel the timer.
- ◆ The remaining time is shown on screen and updates hourly. When time is up, the unit stops and enters standby mode.

## 04 Night Light

Long press the timer button for 3 seconds to turn the night light on or off.

## 05 Bluetooth Function

- ◆ When powered on, the Bluetooth indicator blinks if not connected. Once connected, the light stays solid and the unit can be controlled via smartphone.



### Indicator Behavior:

Bluetooth light blinks when disconnected.  
Stays solid when connected.

- ◆ **Default humidity:** 35%
- ◆ **Short press:** +1% RH
- ◆ **Long press:** +5% RH
- ◆ **Range:** 35%—85% RH. (After 85%, resets to 35%).

- ◆ **Operation Logic:**

When the target humidity is reached, the unit stops for 15 minutes. If humidity drops by 3% within 5 minutes, it restarts. If humidity drops below 10%, it restarts immediately.

- ◆ **Mist levels affect humidity adjustment speed:**

**Level 1:** +1% every 10 min

**Level 2:** +2% every 15 min

**Level 3:** +3% every 15 min



### Attention

- When only the humidity setting is active, the “**MIST**” light blinks and the humidity value stays lit.  
If both humidity and timer are active, the display alternates between them.
- Depending on room temperature and humidity, required mist output may vary. Higher mist output is not always better.  
**Recommended humidity:** 40%—60% RH  
**Recommended mist output:** 150—250 ml/h

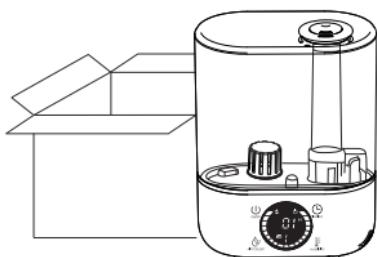
## Operation Steps



### Attention

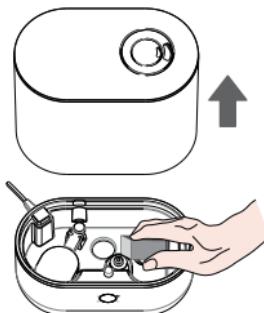
- Unplug the power cord before adding water.
- **DO NOT** exceed the maximum water level when filling the tank.
- **DO NOT** pour water into the mist outlet.
- **DO NOT** lift the water tank by its transparent top section when filling the tank.
- **DO NOT** add substances such as essential oils, perfumes, or medications directly into the water. Use the built-in aromatherapy box for fragrance oils.

01



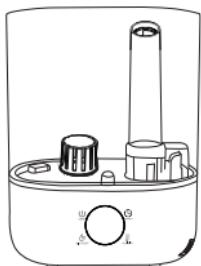
Unbox the unit and check for any damage.

02



Remove the protective foam from the frame of the machine base.

03



Lift the top cover upward.

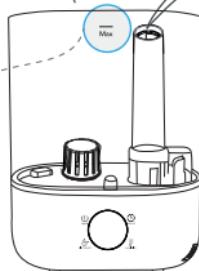
04



This is the air outlet.

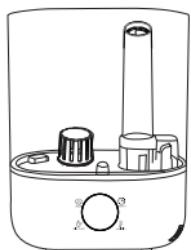
Max

Do Not fill  
above the  
max level.



Add purified water to the tank (avoid the air outlet).

05



After adding, replace the top cover and plug in the power cord.

06

optional step



Press to release the essential oil tray and add essential oil as desired.

# Cleaning And Maintenance

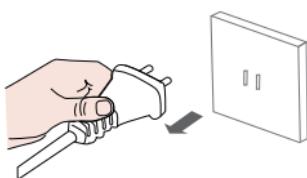


## Attention

- Always unplug the power cord before cleaning.
- Scale and debris in the base should be cleaned regularly.
- Recommended cleaning frequency: once every 2–3 days.
- Do not use abrasive, corrosive, or flammable cleaning agents (e.g., bleach, alcohol) on any part of the humidifier.

01

### Base Cleaning



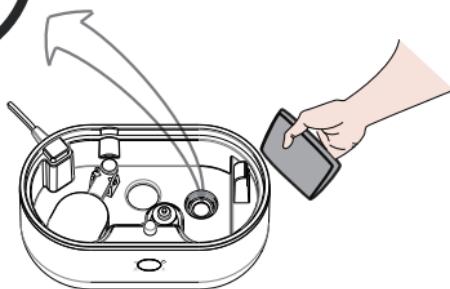
Unplug the power cord



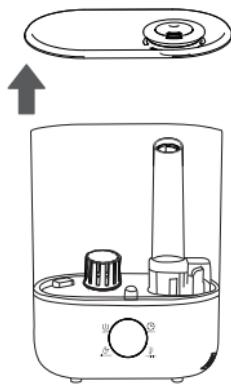
Corrosive  
Abrasiveness  
Cleaning Agent  
Flammability



Do not add water to  
the air outlet.

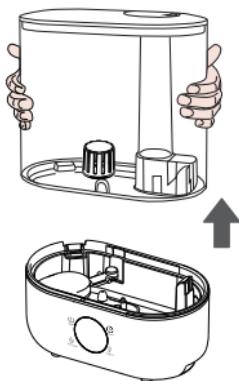


## 02 Water tank cleaning



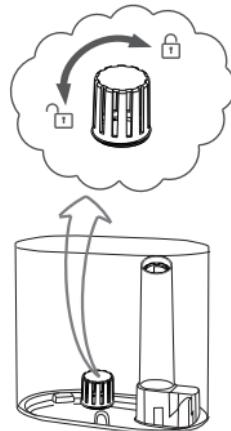
01

Remove the top cover.



02

Lift the water tank using both hands.



03

Rotate the filter screen counterclockwise as shown, then remove it from the slot.

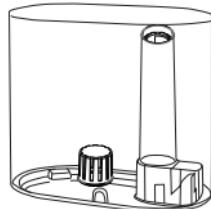


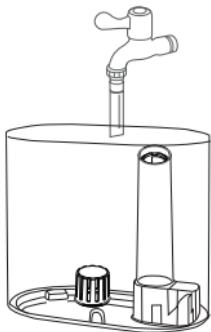
04

Remove the filter box, rinse it under running water, then place it back into the tank.



05

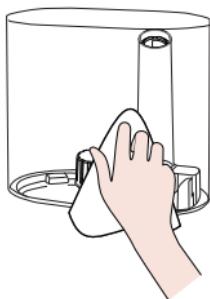




06



07

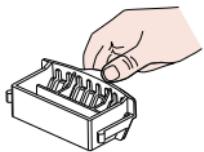


08

Clean the inside of the tank with a towel or other cleaning supplies.

03

### Aromatherapy Box Cleaning



01



02



03

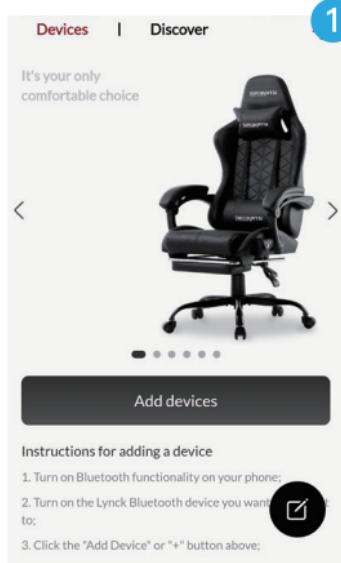
Remove the aromatherapy box from the back of the base, rinse it with clean water, and dry it thoroughly.

## APP Operation

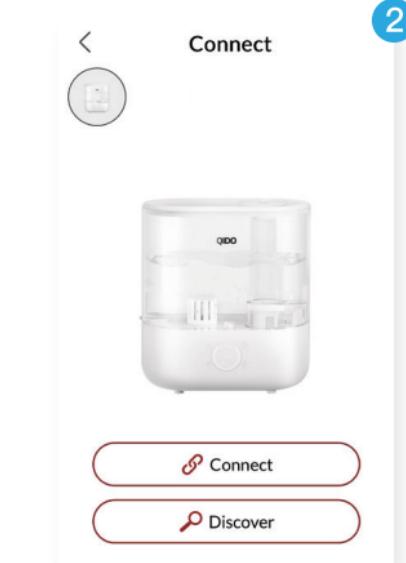


### Download APP

Scan the APP QR Code via your phone to download APP to achieve phone operation.



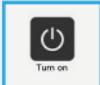
### 1. Our APP → Add Devices



### 2. Connect the ultrasonic humidifier

EH02

3



Turn on



Light



Sleep

Mist Volume



Humidity



### 3. Turn on and operate

EH02

5



Turn on



Light



Sleep

Mist Volume



Humidity



### 5. Operation menu

EH02

4



Turn on



Light



Sleep

Mist Volume



Humidity



### 4. Operation menu

EH02

6



Turn on



Light



Sleep

Mist Volume



Humidity



Time remaining



### 6. Operation menu

## Fault Diagnosis



### Attention

- If the issue persists after following the steps below, please contact customer service.

Fault Phenomenon	Possible Causes	Processing Method
Humidifier does not work	Power plug not properly connected	Plug in the power plug
	No water in the tank	Add water to the tank
	Water tank not installed properly	Reinstall the water tank properly
	Foam blocks in the base not removed	Remove the foam block from the base
Blown mist has a peculiar smell	Dirty water or long storage time	Replace with clean water or clean the tank and sink
Low humidification effect	Air inlet filter is clogged with dust	Clean the filter screen
Abnormal noise	Unit is tilted or placed on an unstable surface	Place the unit on a flat, stable surface
Water in the tank, but humidifier stops working after a while	The unit is tilted, causing the sensor to detect low water level and auto-stop	Reposition the unit on a flat, firm surface
Red light always on	a. Water still in tank proves base is dry; water is flowing into base tank	No action needed
	b. No water in the tank	Add water to the tank

## Return and Refund Policy

Thank you for choosing our humidifier. We are committed to providing you with reliable products and attentive service. Please read the following after-sales policy carefully:

### WARRANTY PERIOD

- The product comes with a 12-month limited warranty from the date of purchase.
- If the product fails due to manufacturing defects within the warranty period, we will provide free repair or replacement.

### WARRANTY COVERAGE

- Malfunction due to manufacturing defects in materials or workmanship.
- Power or control failure under normal usage.
- Components including fan, atomizer, control panel, and water tank.

### THE WARRANTY DOES NOT COVER

- Contact our customer service via email or phone and provide your order number and product issue.
- If necessary, we may ask you to provide photos or videos for fault assessment.
- For verified quality issues, we will arrange free parts replacement, product replacement, or technical support.
- Products returned without prior approval or missing parts may not be accepted.

### SERVICE PROCEDURE

- Contact our customer service via email or phone and provide your order number and product issue.
- If necessary, we may ask you to provide photos or videos for fault assessment.
- For verified quality issues, we will arrange free parts replacement, product replacement, or technical support.
- Products returned without prior approval or missing parts may not be accepted.

### RETURN & EXCHANGE POLICY

- For non-quality related returns, please contact us within 30 days of delivery. Product must be unused and in original packaging.
- Return shipping costs for non-defective products are the buyer's responsibility.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### FCC Radiation Exposure statement

The device has been evaluatec to mee general RF exposure requirement. The device can be used in portable exposure condition without restriction.