

Wireless Data Security Center

Quick Guide

H310,H310-B

1 Packing List

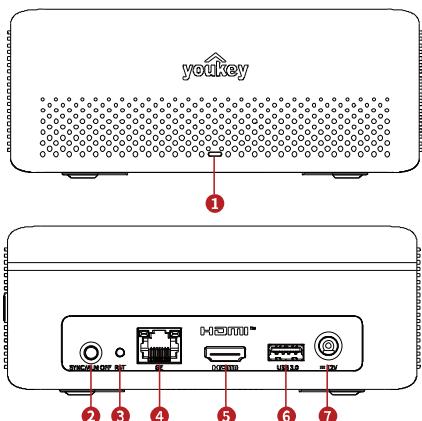
Contact your local dealer if the package is damaged or incomplete. The package contents may vary with device model.

No.	Name	Qty	Unit
1	Device	1	PCS
2	Power adapter	1	PCS
3	Countersunk head screw (for 2.5" SATA disk)	5	PCS
4	Network cable	1	PCS
5	Product documents	1	Set

2 Introduction

2.1 Appearance

The appearance may vary with device model. The figures below are for illustrative purpose only.



No.	Name	Description
①	Indicator	Yellow and green light indicator

No.	Name	Description
②	Function key	<ul style="list-style-type: none"> When adding device, press to enable Bluetooth connection When an alarm is triggered, press to mute alarm sound
③	Reset button	Press and hold for at least 8 seconds to restore factory defaults
④	GE network interface	Network interface
⑤	HDMI interface	Connects a display device
⑥	USB3.0	Connects a USB drive
⑦	12V power input	DC 12V power interface

2.2 Indicator Light & Sound

Indicator Status	Indicator Description	Sound
Steady yellow	Starting up	-
	Severe issues (e.g. disk failure) affecting device operation occurred	“dididididi”
Flashing yellow	Started successfully without network connection	-
	Network connection failed	“Connection failed”
	Server connection failed	“Failed to connect to server”
	Alarming	“wahowahowaho”
	Resetting	“didi”

Indicator Status	Indicator Description	Sound
Steady green	Server connection succeeded	“Server connected”
Flashing green	Connecting to network	-
	Network connection succeeded	“Network connected” “Wi-Fi configuration completed”
	Connecting via Bluetooth	-

3 Mount Your Device

3.1 Preparations

- 2.5" disk
- Phillips screwdriver

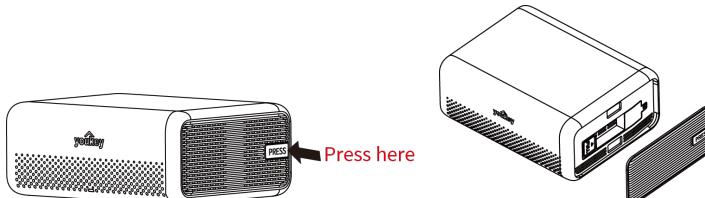
3.2 Installation Steps



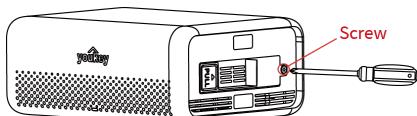
CAUTION!

Be sure to disconnect the device from power before installing or replacing disks.

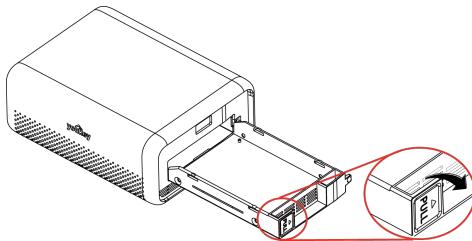
1. Press on the magnetic cover panel and remove the panel.



2. Loosen and remove the screw.



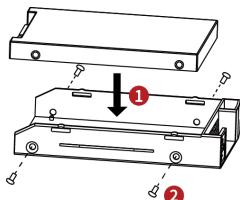
3. Pull out the disk enclosure with a finger.



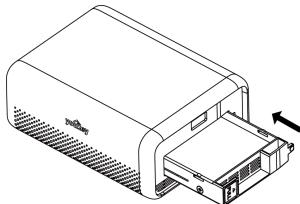
4. Install the disk.

(1) Place the disk into the enclosure.

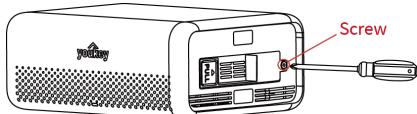
(2) Loosely screw the 4 countersunk screws into the holes, ensuring that the screws and holes are aligned. Then, tighten all screws.



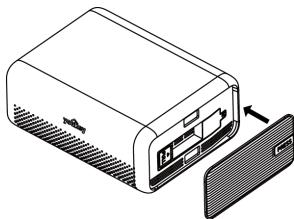
5. Insert the enclosure back into the device.



6. Tighten the screw.

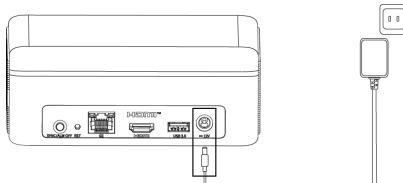


7. Attach the magnetic cover panel back to the device.



4 Startup

1. Connect the device to the power supply using the power adapter to power it on.



2. The indicator is steady yellow when the device is starting up. After a few moments, the indicator turns to flashing yellow.



NOTE!

The device supports both wired and Wi-Fi network connections. For a wired connection, please connect the device's network interface to your router using a network cable.

5 Manage the Device on App

5.1 Log In

1. Scan the QR code below or search **Youkey Life** in app stores to download and install the app.



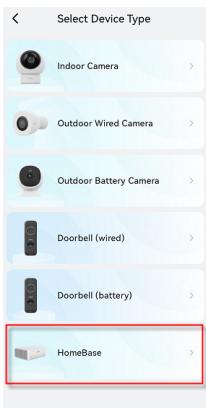
2. Open the app and enter the registered account name and password. If you don't have an account, tap **Sign Up** to register an account first.
3. Read and agree to the service agreement and privacy policy.
4. Tap **Login** to log in to the app.

5.2 Add Device

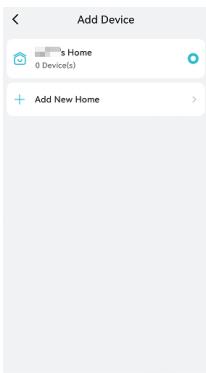
1. Tap **Add Device** or **+** in the upper-right corner of the home screen.



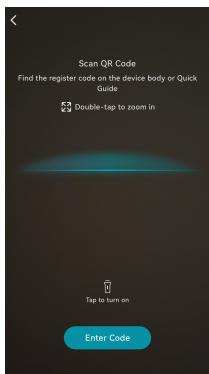
2. Select the device type as **HomeBase**.



3. Select or create a Home and tap **Next**.



4. Scan the register code on the device bottom or enter manually. Follow the on-screen instructions to add the device.



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About This Manual

- This manual is intended for multiple product models, and the photos, illustrations, descriptions, etc, in this manual may be different from the actual appearances, functions, features, etc, of the product.
- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Our company cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Our company reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.

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- The product described in this manual is provided on an "as is" basis. Unless required by applicable law, this manual is only for informational purpose, and all statements, information, and recommendations in this manual are presented without warranty of any kind, expressed or implied, including, but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.
- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. We strongly recommend that users take all necessary measures to enhance the protection of network, device, data and personal information. Our company disclaims any liability related thereto but will readily provide necessary security related support.
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- To the extent allowed by applicable law, in no event shall our total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.

EU Authorised Representative

UNV Technology EUROPE B.V. Room 2945, 3rd Floor, Randstad 21-05 G, 1314 BD, Almere, Netherlands.

Network Security

Please take all necessary measures to enhance network security for your device.

The following are necessary measures for the network security of your device:

- **Change default password and set strong password:** You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.
- **Keep firmware up to date:** It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit our official website or contact your local dealer for the latest firmware.

The following are recommendations for enhancing network security of your device:

- **Change password regularly:** Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.
- **Enable HTTPS/SSL:** Use SSL certificate to encrypt HTTP communications and ensure data security.
- **Enable IP address filtering:** Allow access only from the specified IP addresses.
- **Minimum port mapping:** Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.
- **Disable the automatic login and save password features:** If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.
- **Choose username and password discretely:** Avoid using the username and password of your social media, bank, email account, etc, as the username and password of your device, in case your social media, bank and email account information is leaked.
- **Restrict user permissions:** If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- **Disable UPnP:** When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- **SNMP:** Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.
- **Multicast:** Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- **Check logs:** Check your device logs regularly to detect unauthorized access or abnormal operations.
- **Physical protection:** Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- **Isolate video surveillance network:** Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.

Safety Warnings

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

Storage, transportation, and use

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting our company first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

Power Requirements

- Install and use the device in strict accordance with your local electrical safety regulations.
- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.
- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

Battery Use Caution

- When battery is used, avoid:

- Extremely high or low temperature and air pressure during use, storage and transportation;
- Battery replacement.
- Use the battery properly. Improper use of the battery such as the following may cause risks of fire, explosion or leakage of flammable liquid or gas.
 - Replace battery with an incorrect type;
 - Dispose of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery;
- Dispose of the used battery according to your local regulations or the battery manufacturer's instructions.

Avertissement de l'utilisation de la batterie

- Lorsque utiliser la batterie, évitez:
 - Température et pression d'air extrêmement élevées ou basses pendant l'utilisation, le stockage et le transport.
 - Remplacement de la batterie.
- Utilisez la batterie correctement. Mauvaise utilisation de la batterie comme celles mentionnées ici, peut entraîner des risques d'incendie, d'explosion ou de fuite liquide de gaz inflammables.
 - Remplacer la batterie par un type incorrect;
 - Disposer d'une batterie dans le feu ou un four chaud, écraser mécaniquement ou couper la batterie;
- Disposer la batterie utilisée conformément à vos règlements locaux ou aux instructions du fabricant de la batterie.
- **Personal safety warnings:**
 - Chemical Burn Hazard. This product contains a coin cell battery. Do NOT ingest the battery. It can cause severe internal burns and lead to death.
 - Keep new and used batteries away from children.
 - If the battery compartment does not close securely, stop using the product and keep it away from children.
 - If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

● Avertissements de sécurité personnelle:

- Risque de brûlure chimique. Ce produit contient une batterie de cellules. N'ingérer pas la batterie. Si la batterie de cellule est avalée, elle peut causer de graves brûlures internes en seulement 2 heures et peut entraîner la mort.
- Gardez les batteries nouvelles ou utilisées à l'écart des enfants.
- Si le compartiment de la batterie ne se ferme pas en toute sécurité, cessez d'utiliser le produit et gardez-le à l'écart des enfants.
- Si vous pensez que des piles ont pu être avalées ou placées à l'intérieur d'une partie du corps, consultez immédiatement un médecin.

Personal safety warnings

⚠ WARNING

● **INGESTION HAZARD:** This product contains a button cell or coin battery.

● **DEATH or serious injury can occur if ingested.**

● A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.



● **KEEP** new and used batteries **OUT OF REACH of CHILDREN.**

● **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.

- The product contains a non-replaceable battery. Non-rechargeable batteries are not to be recharged.
- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death. Call a local poison control center for treatment information.
- The button cell battery contained in this product is model CR2032, with a nominal voltage of 3V.
- Do not force discharge, recharge, disassemble, heat above 60 degrees Celsius, or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

Regulatory Compliance

FCC Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Visit

http://en.uniview.com/Support/Download_Center/Product_Installation/Declaration/ for SDoC

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

LVD/EMC/RE Directive



This product complies with the European Low Voltage Directive 2014/35/EU, EMC Directive 2014/30/EU and RE Directive 2014/53/EU.

WEEE Directive-2012/19/EU



The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

Battery Regulation- (EU) 2023/1542



Battery in the product complies with the European Battery Regulation (EU) 2023/1542. For proper recycling, return the battery to your supplier or to a designated collection point.

IC Statement

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites de brouillage établies pour un environnement non contrôlé.

Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

(i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(iii) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

(i) Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

(iii) le gain d'antenne maximal autorisé pour les appareils dans la bande 5725-5825 MHz doivent respecter le pire limites spécifiées pour le point-à-point et l'exploitation non point à point, le cas échéant.