SMART SIM

User Manual

4G LTE WiFi Mobile Hotspot

Please read this user manual carefully and keep it for future reference.
Should you encounter any problem, please contact us by the following e-mail.
All technical questions can be answered through our knowledge base.

info@smartsimtech.com

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Read Me First

Thank you for purchasing 4G LTE Pocket WiFi.
This device will bring you high-speed wireless network connection.
This document will help you understand your product so that you can start using it immediately.
Please read this document carefully.

Note:
The function descriptions and illustrations in this document are for reference only.

Application

Wi-Fi devices (such as smartphones, tablets, and game consoles) or computers can access the Internet through this device.

The connection process depends on the operating system of the Wi-Fi device or computer.

Establish the connection according to the specific instructions of the device.

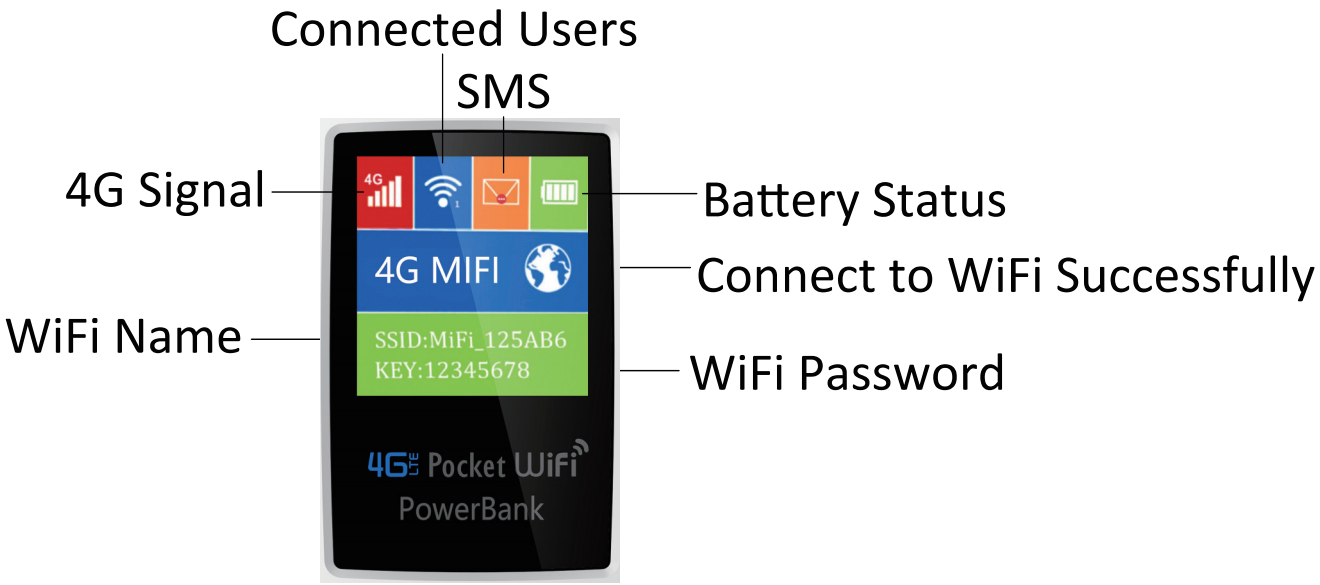
Charging the phone
Charging cable not included

1: 4G wireless internet access
2: Fixed broadband access(Ethernet Connection)
3: This machine is also a 6000 mAh power bank which can charge other devices with an output power of 5V / 2A

Appearance

① Intermediate housing
② Front housing
③ Battery case
④ Power button
⑤ WPS key
⑥ SlM card slot
⑦ SD card slot
⑧ RJ45 slot
⑨ USB slot
⑩ Micro USB slot
⑪ LCD display
⑫ Reset button

Device Overview Status Display



Installation

Charge the battery

If the unit has not been used for a long time or the battery is completely depleted, the unit may not be powered up immediately after the charger is plugged in. Please charge the battery for about 5 hours before trying to turn it on.

Note:

1. Connect the supplied USB cable with your 5V charger to charge the device via micro USB port. Using an incompatible charger or a charger from an unknown manufacturer may cause the device failure, or even fire.
2. Charging time is about 5 hours to full charge.
3. Micro USB port is used for data transmit and charging the Pocket WiFi, USB A Port is used for power output which can charge other electronic devices.

Power on

Press and hold the power button for 5-10 seconds until power turns on.

Specification

Support 4G/3G network:
WCDMA: B2/B5
BAND LTE:B2/B4/B12/B17
LTE CAT4: 150Mbps DL, 50Mbps UL
WiFi: 2.4GHz, 802.11b/g/n, 300Mbps
MIMO: 2*2
Battery: 6000mAh
WAN/LAN port: RJ45 Port*1
USB Port: micro USB 2.0 High Speed
WiFi Max Client Number: Up to 10 connected users
SIM Slot: SIM Card Included
Support: TR069/Fota/SMS/USSD/Phonebook/DDNS/D-MZ/Port Forwarding/Port Mapping
LCD Screen: 1.44inch LCD 128*128
Size: 100x60x23mm
Coverage of Country: USA, Canada, UK, Germany, France, Italy, Spain, Ireland, Austria, Denmark, Sweden, Finland, Poland, Portugal, Netherlands, Belgium, Greece, Hungary, Croatia, Romania, Czech Republic, Slovakia, Lithuania, Latvian, Estonian, Luxembourg, Malta, Cyprus, Bulgaria, Slovenia

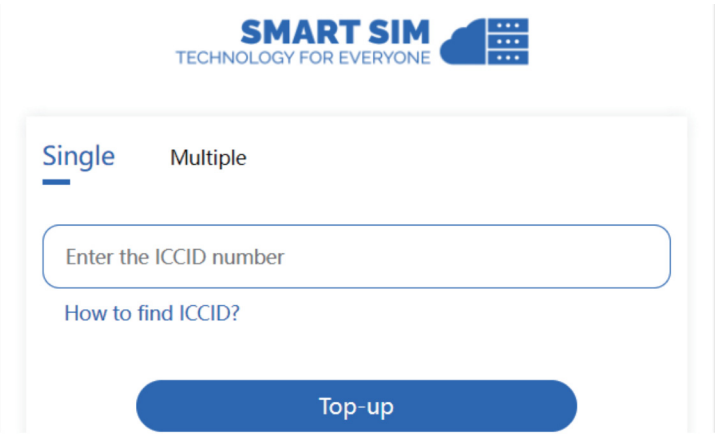
How to Top-Up &Cancel

① Scan the QR code on your mobile phone camera OR visit the URL below.

QR Code:

Subscription Link:
http://topup.smartsimshop.com

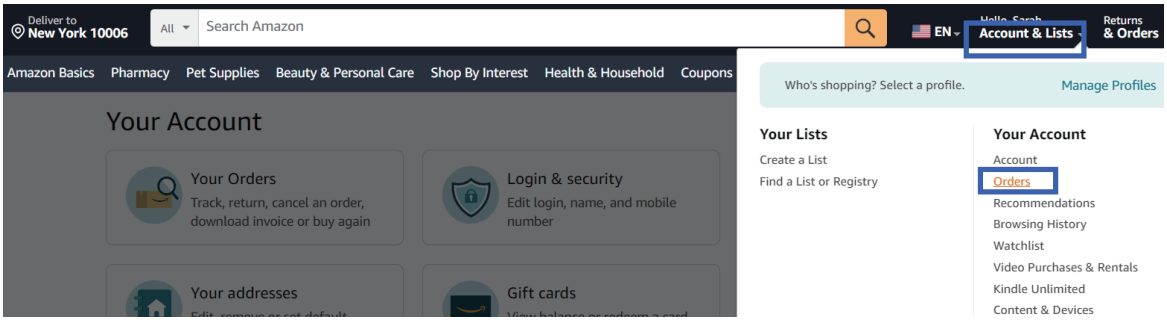
② Enter the ICCID number of the device.
How to Enter ICCID number?
Find the ICCID number on the back of the device. It should be a 20-figure number.

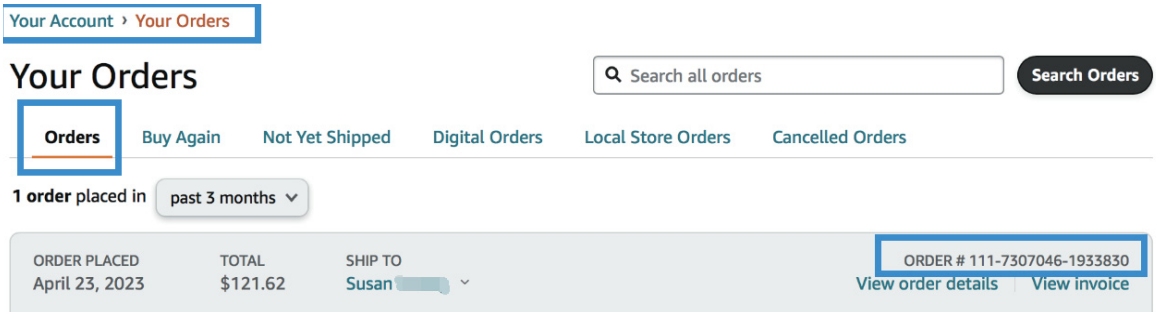


③ Enter your order number of WiFi device on Amazon, it would improve after-sale customer service for you.

How to Find Your Amazon Order Number?

1. Go to “Account & Lists” first
2. Click “Orders” from “Your Account”
3. Find order number of WiFi device

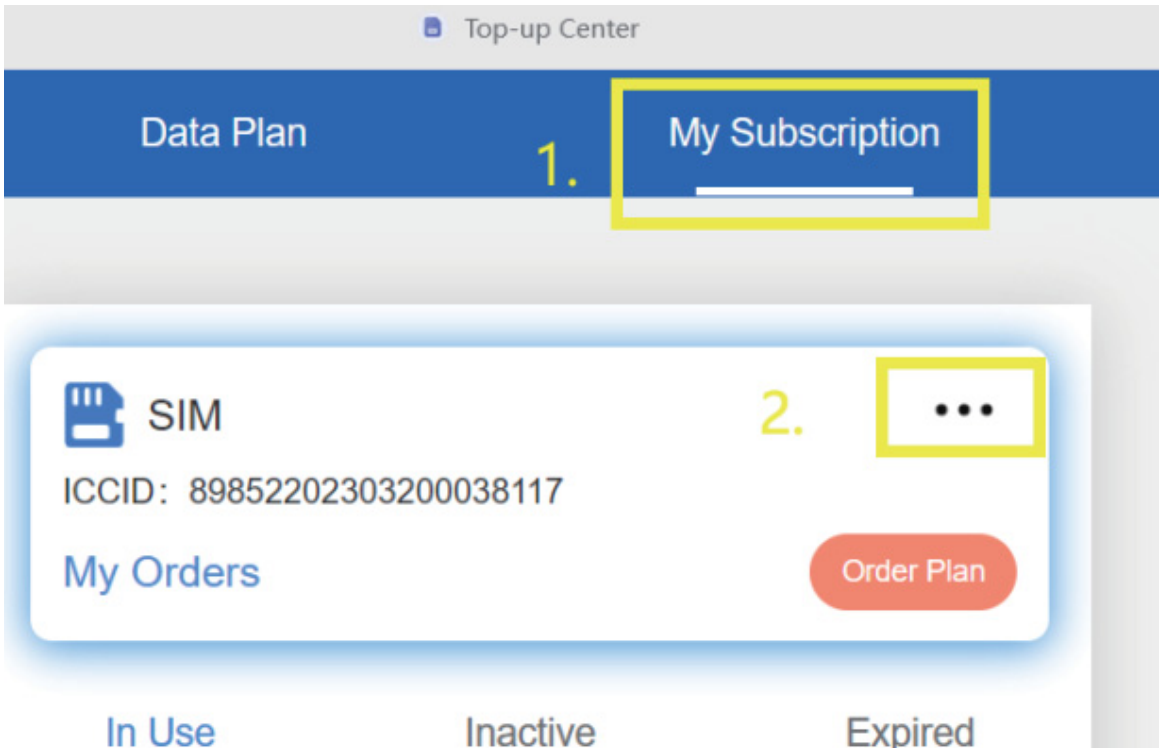


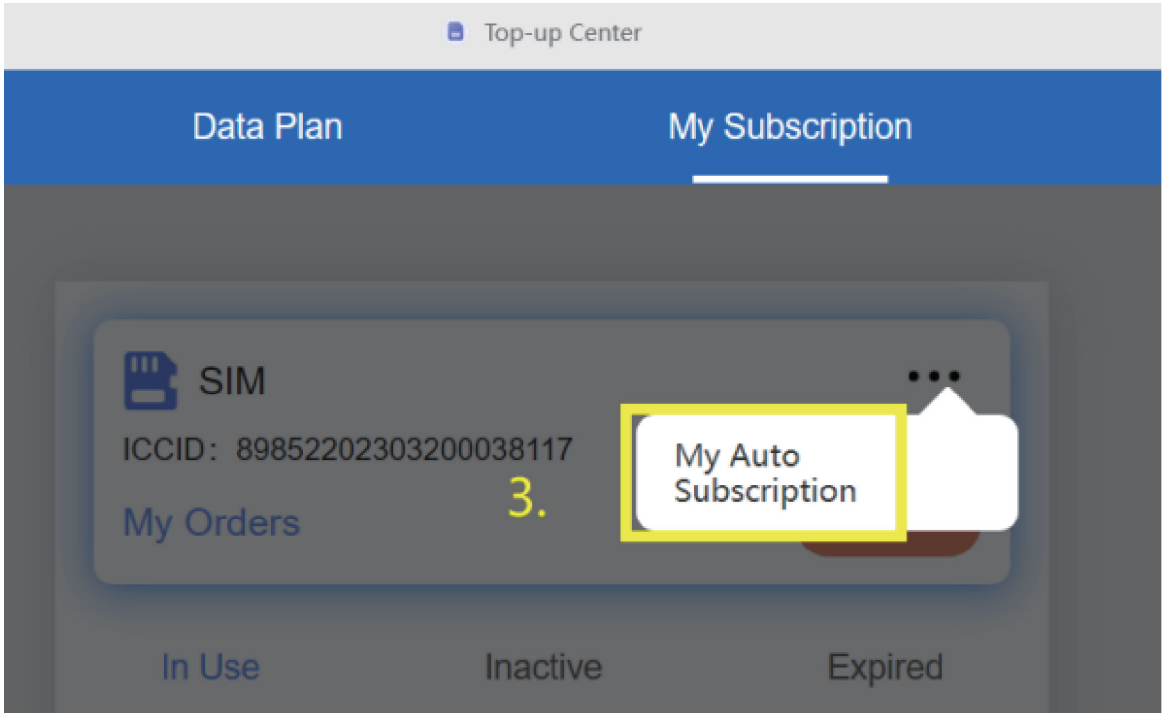


④ Select the service plan you desire and be ready to go.

⑤ **How to Cancel the Auto Subscription?**

1. Go to your Top-up Center and find “My Subscription"
2. Click the button “..." and “My Auto Subscription", then cancel it.
3. If you need any help with cancellation, please feel free to contactus at info@smartsim tech.com





Note:
Check live data usage on "My Subscription"
Please email us if you want to switch your own SIM card.

How to Connect Network

Connect Network Via WiFi

1. Switch on the device by pressing and holding the power button for 3-5 seconds.

2. Find WiFi Name (SSID) and Password (WiFi Key) on the screen or on the back of the device.
3. Use the normal WiFi application on your computer or mobile device to connect. Select the Mobile WiFi network (SSID) , click Connect and enter the WiFi password (secure WiFi network key).
4. The device will need about one or two minutes to connect to the network according to the WiFi. Check the display for connection status.

Congratulations – you now have internet access via Smart Sim Pocket WiFi 4G.

Note:

*Manual WiFi connection must be required for the first time.

*The device will automatically connect to WiFi next time when power on.

*Supported devices are including mobile phone, iPad, laptop, computer,etc.

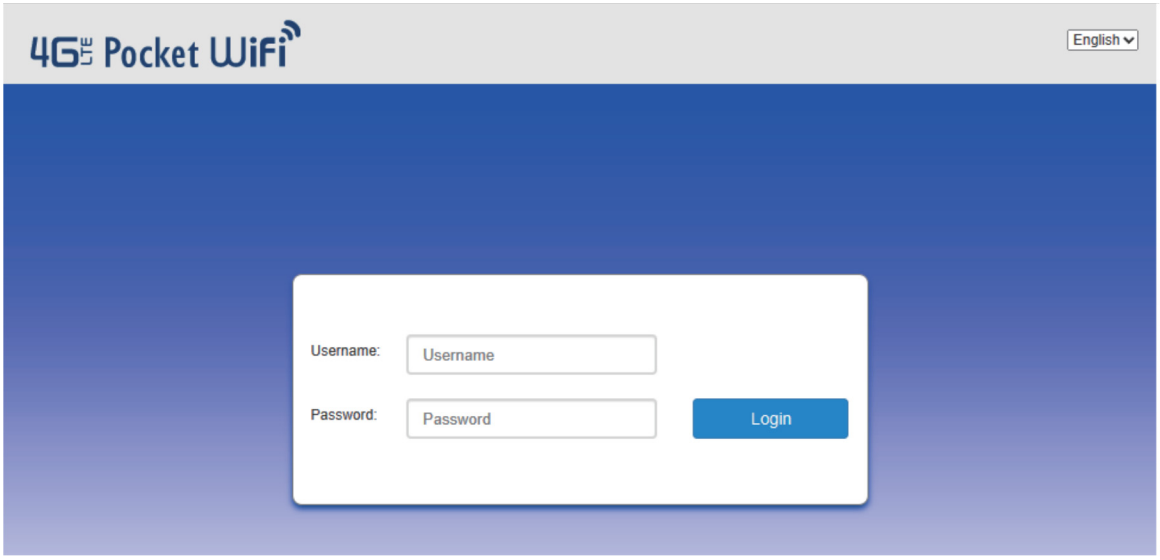
Connect Network Via WAN/LAN

Connect Ethernet cable to WAN/LAN port, then connect to your device, network will connect automatically.

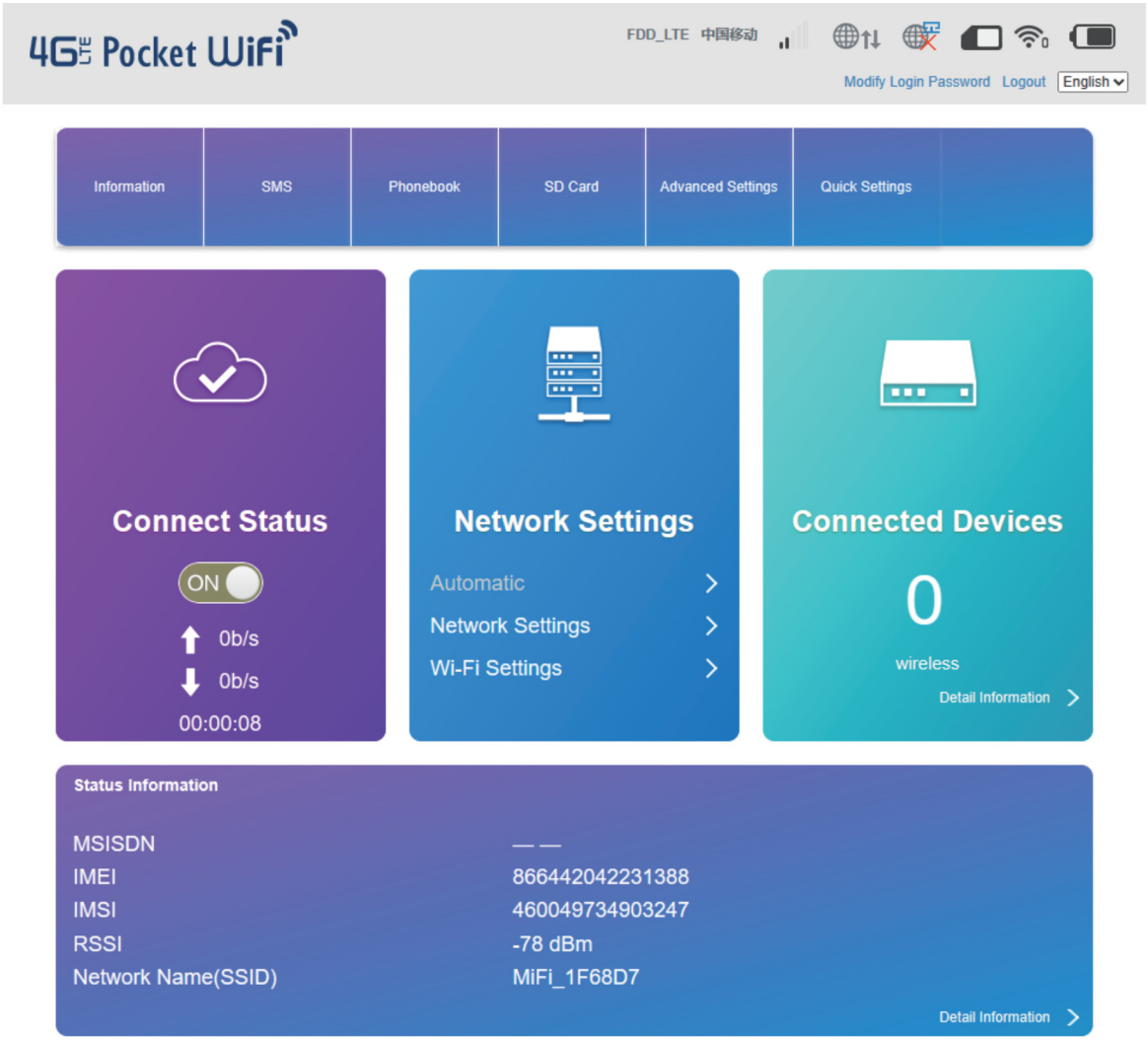
Login to Web Management

1. Connect with Wi-Fi device or computer by using USB cable or Wi-Fi. The driver window will pop up.

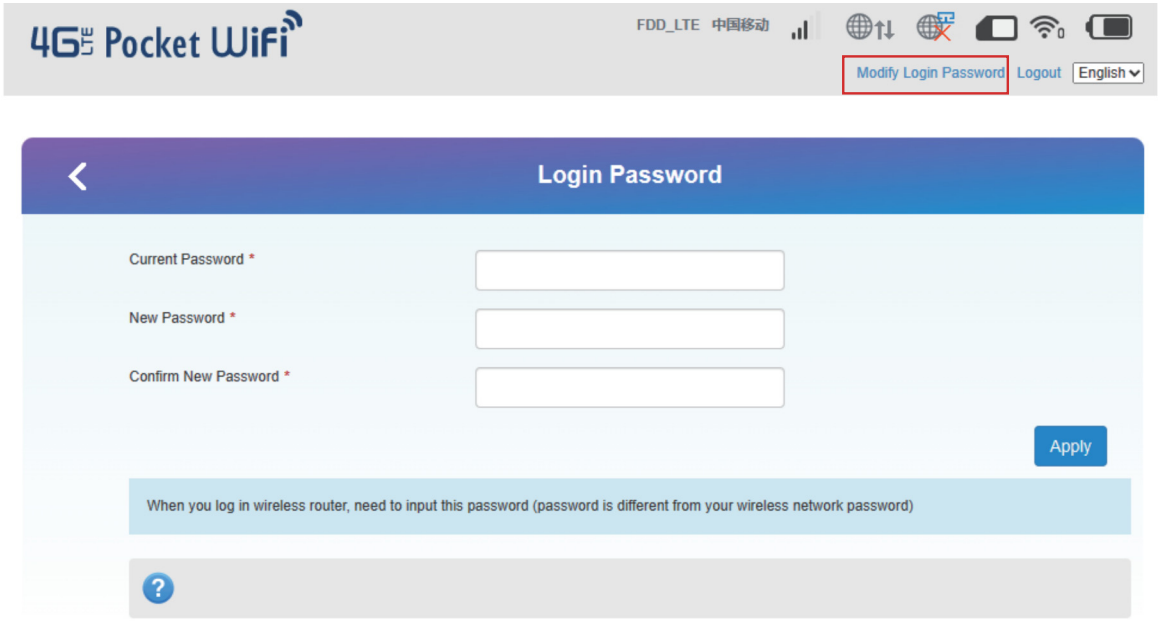
2. Open the browser and enter http://192.168.0.1



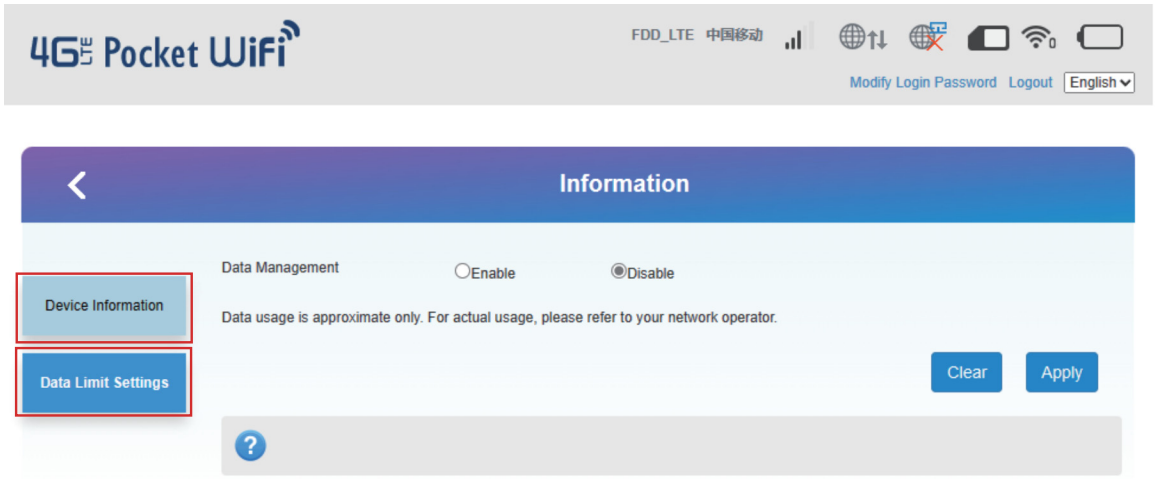
3. Enter the user name “admin" and password “admin" on the device to log in. web manage ment page.



4. Click the upper right corner to modify the login password.

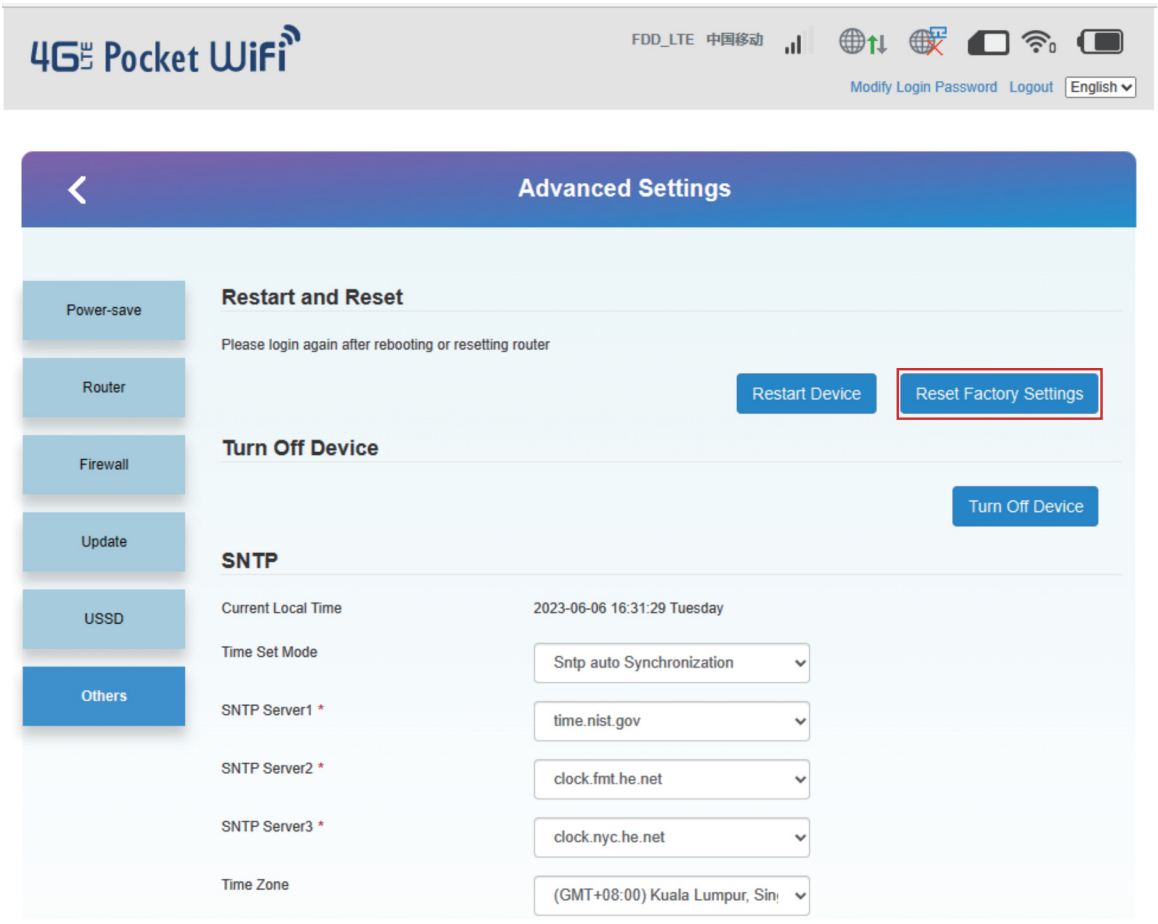


5. Click information to set device information and data limit setting.



6. Reset factory settings

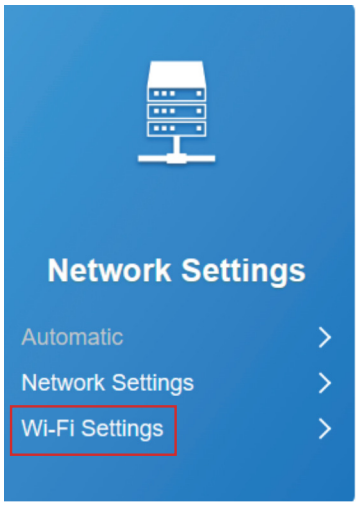
If you forget the set user name, password or SSID, you can enter the advanced settings to reset the factory settings. Press and hold the reset button until it restarts.

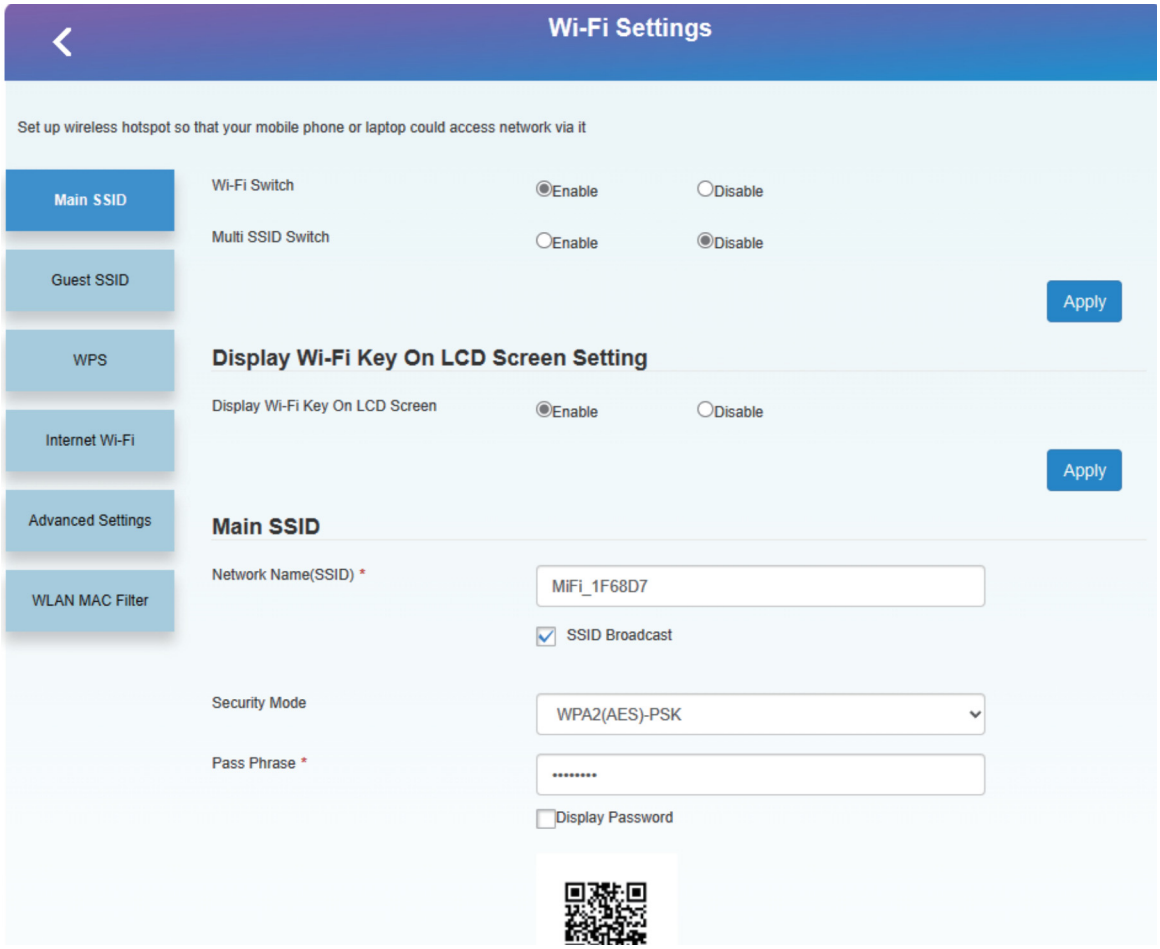


7. Change SSID and password

Click WI-FI setting to change Wifi password.

It is recommended that you change its SSID and password before using it.





8. Enable 32GB SD card sharing

*In HTTP sharing mode, the device only supports fat / FAT32 file system.

*HTTP sharing mode: sharing SD card through web browser. Removable drive mapping to SD card via USB port will be disabled.

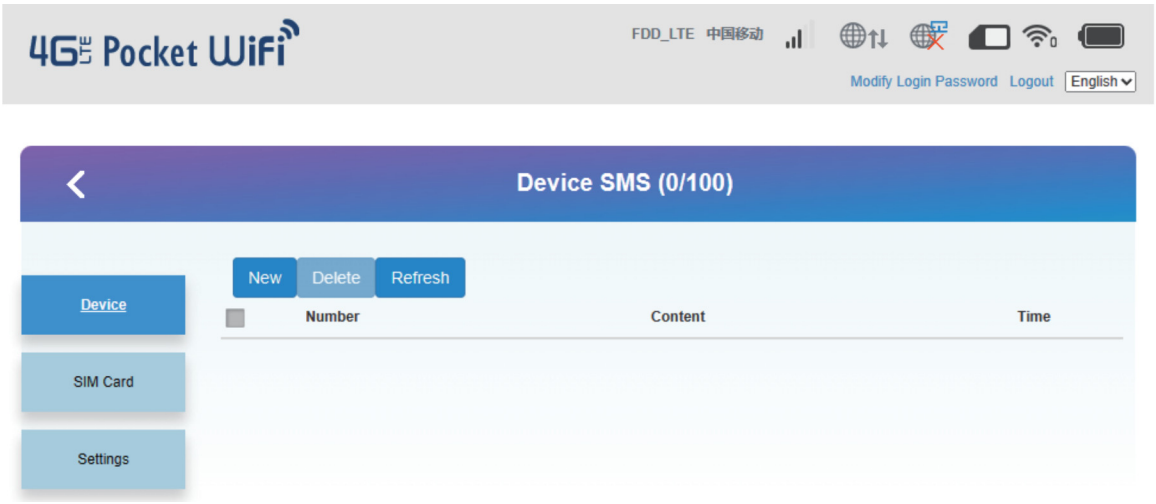
*USB access only: with removable drive mapping, users can only access the SD card via USB cable. Web pages sharing SD cards will be disabled.

*Shared path: you can enter a shared path, such as / picture. By typing a slash in the shared file path, you agree to share the entire SD card.

*The shared path cannot be a point and cannot contain the following characters: < > "& apos; & + / \: * #?~

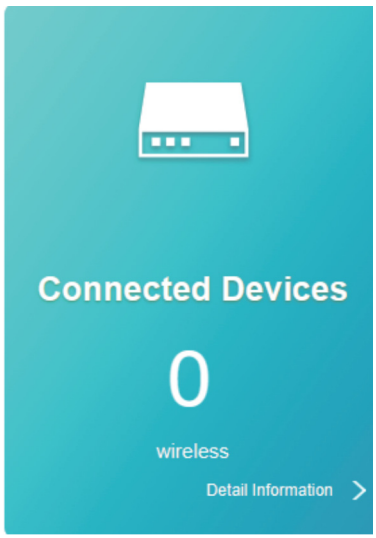
9. SMS service

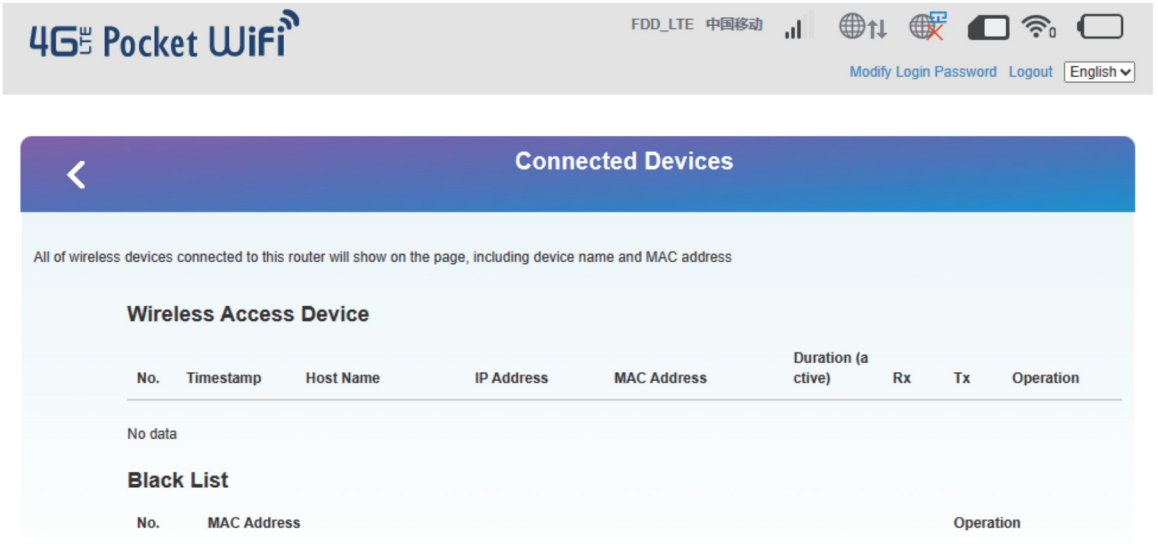
Click the information to check



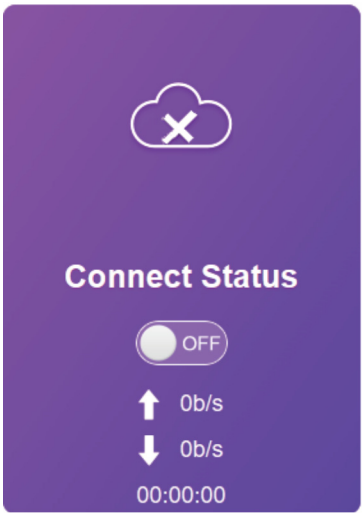
10. Wireless connected device and blacklist setting

Click the connected devices and set the blacklist

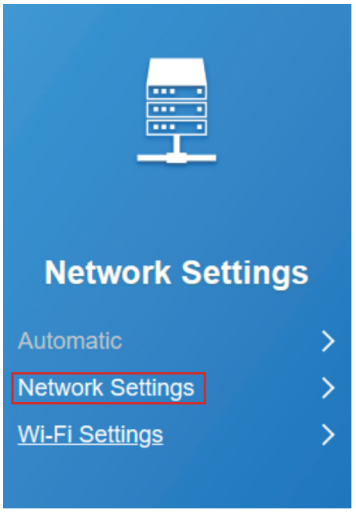




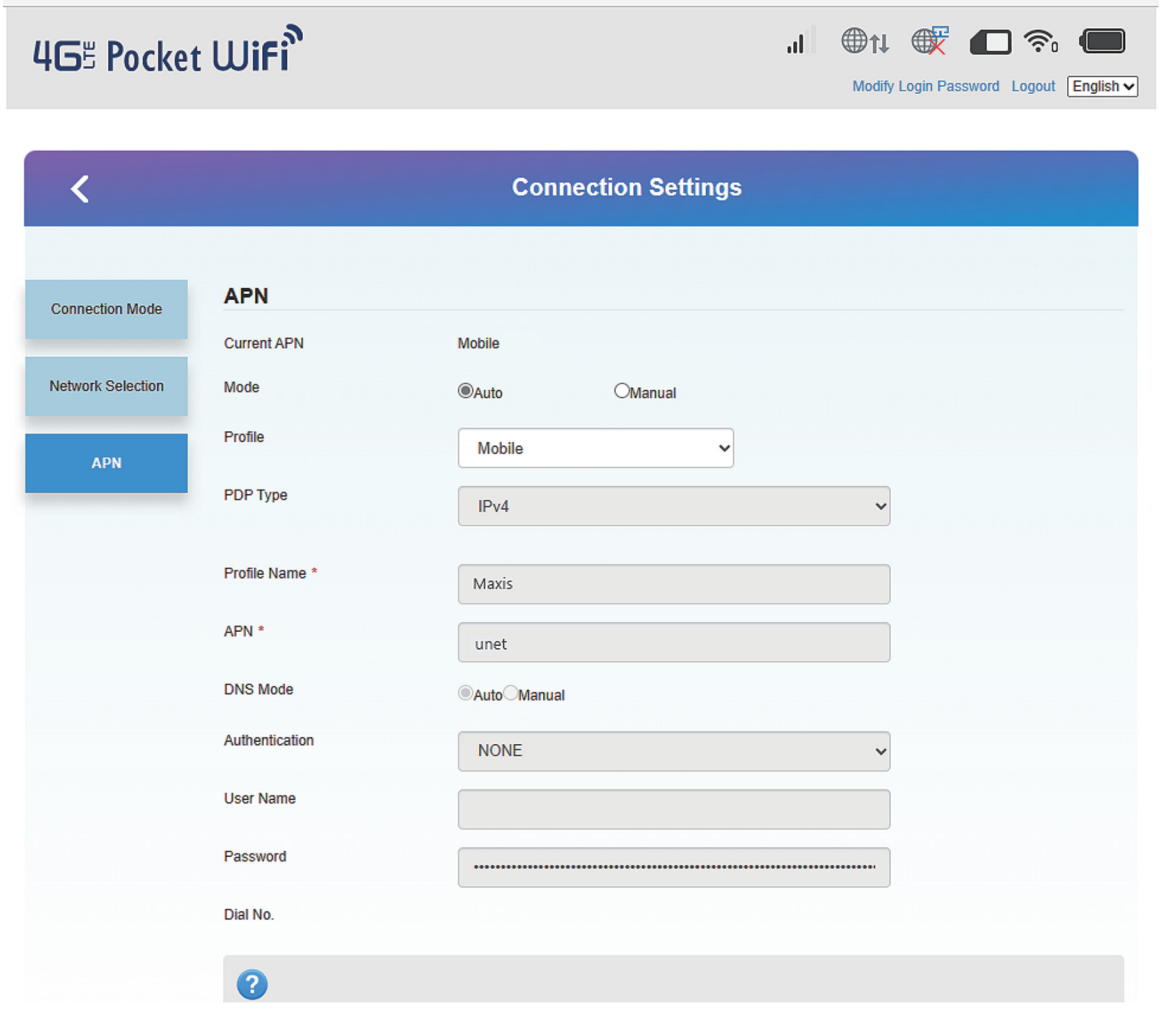
11. APN settings
Turn off the connection first



Then choose network settings



12. Setting the APN



Wi-Fi standby (power saving mode)

If there is no Wi-Fi device accessing the machine within a few minutes, and there is no USB connection, Wi-Fi will turn off automatically. Then the whole device goes into power saving mode. Press the power button or WPS button or start charging the machine, and the Wi-Fi function will be turned on again.

Tips

When the machine is used for a long time, it will become hot and may overheat. If this happens, the machine will automatically close the network connection and close it to protect itself from damage. If this happens, please place the machine in a well ventilated space to let the heat dissipate, then turn it on and continue to use normally. If you are unable to use this machine properly, please try the following operations:

. Restart the machine.
. Return the machine to the factory settings.
. Consult the Manufacturer.

Frequently asked questions

1. Pocket WiFi signal not found?

. Check whether the WLAN of the terminal is on
. Check whether the distance between the terminal and the pocket wifi is far away 16ft
. Reset pocket wifi

2. Disconnected, slow network speed?

. Check whether the equipment position and operator signal are normal. If the signal is weak, please put the device on the open aera
. Check the working environment of the equipment. Poor ventilation may lead to overheating of equipment

3. The device can't be charged?

. Check battery charge
. Check the device is on
. Try replacing another USB cable

What's In the Box

4G LTE WiFi Mobile Hotspot

USB Cable

Safety Instructions

Prior to installation, ensure all power going to the mobile hotspot has been cut off. Keep away from flammable, explosive materials. Do not dismantle or scrap by force. Children should be supervised to ensure that they do not play with this equipment. Indicates that the product must not be processed with household waste. It must be brought to an electric and electronic waste collection point for recycling and disposal. By ensuring the appropriate disposal of this product you also help in preventing potentially negative consequences for the environment and human health. The recycling of materials helps preserve our natural resources. For further information regarding the recycling of this product, please contact your municipality, local waste disposal centre or the Amazon where the products was purchased.

Warranty Regulation and Liability

Terms and Conditions

Smart Sim grants a standard 12-month warranty. The terms of this warranty begin from the date marked on the purchase invoice. Smart Sim will only perform warranty service when the faulty unit is returned to Smart Sim along with a copy of the invoice issued by the dealer.

In addition, the type label of the unit must be fully legible. If these requirements are not fulfilled, Smart Sim reserves the right to deny warranty service.

Exclusion of Liability

Warranty claims are excluded for direct or indirect damage due to:

1: Use of unit in ways not intended, improper installation and installation that does not comply with standards, improper operation and unauthorized modification to the units, or repair attempts.
2: Missing serial number.
3: Operating the units with defective protective equipment.
4: Influence of foreign objects and force majeure.
5: Inadequate ventilation.
6: Non-observance to relevant safety instructions.

Contact Us

Email: info@smartsimtech.com
Office Hours: Monday - Sunday
9:00AM CST - 6:00PM CST

SMART SIM

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal.
Please keep the device minimum 10mm to the face when normal use.