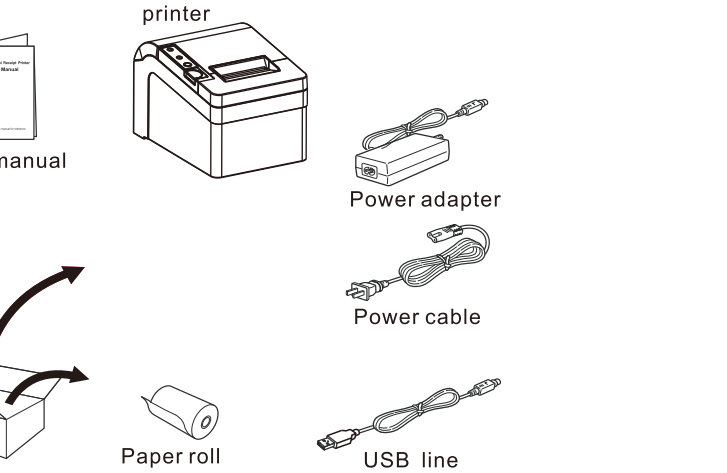


58MM Thermal Receipt Printer  
User Manual

Please keep use manual for reference

Product packaging list

- Printer 1 PC
- Power cable 1 PC
- Power adapter 1 PC
- Data connection line 1 PC
- User manual 1PC
- Paper roll 1Roll
- Driver(Optional) 1PC



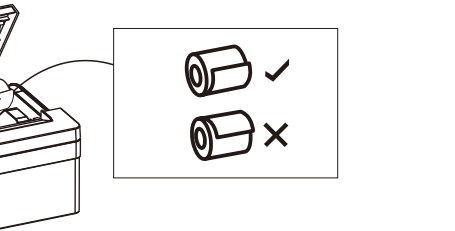
1

Paper roll loading

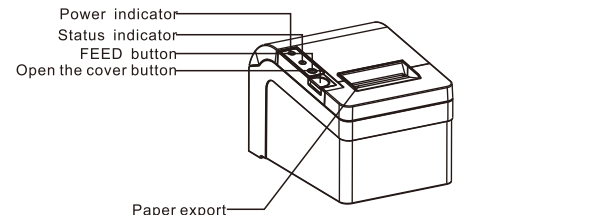
58mm thermal paper roll recommended to 58mm series printers.

The method of paper loading is as below:

- a. Open top cover.
- b. Drop paper roll in the hole as below.
- c. Pull the paper into the paper holder, the close top cover.
- d. Print one self-test to make sure paper correctly installed.



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| Status                        | Status light flashing mode | describe   |
|-------------------------------|----------------------------|--|
| Bluetooth connection (yellow) |                            | Bluetooth connection status indicator light yellow           |
| Paper detected(red)           |                            | The paper status is detected. The lamp is usually bright red |
| No paper detected             |                            | Status light flashes once a cycle (8 times per cycle)        |
| Cutter error                  |                            | Status light flashes 4 times per cycle (8 times per cycle)   |
| High temperature protection   |                            | Status light flashes 8 times per cycle (6 times per cycle)   |

3.Power indicator

When the power is on, the light is on and the light goes off when the power is off

Self Test

Test method: printer ready, power off the printer, press the FEED button, then turn on the power, about 2 seconds after the release of FEED, the printer will print a test page (including test page printer working condition and equipment information).

Sixteen decimal mode

When the printer is ready, press and hold the FEED button, then turn on the printer power, release the FEED button in about 10 seconds, and then the printer enters the sixteen decimal mode. The printer prints out "Hexadecimal Dump".

Notice : continuously press FEED button three times, the printer will return to standard mode.

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Restore factory settings

After the printeris connected,press and hold the FEED button, then turn on the printer power supply, about 20 seconds, the printer will appear red light flashing 2 times, at this time release the FEED button , the printer has been restored factory settings.

Cutter stuck maintenance(For printer with cutter)

Method(1)

Turn off the power and then restart.

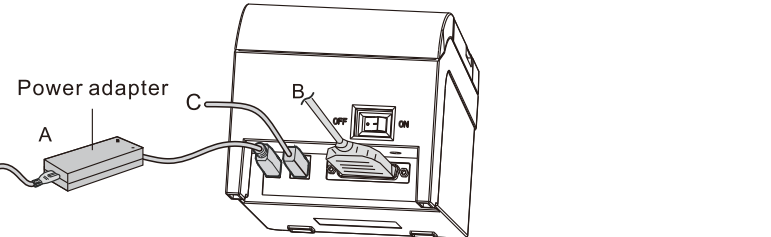
Method(2)

- a. Turn off power, open printing head cover.
- b. Turn the white gear till it back to standard.
- c. Reload the paper roll, turn it on it is ok to.

Notice : To avoid the damage of the printing head and automaticpaper cutter, please do not open cutter and mechanism violently.

Printer Connection

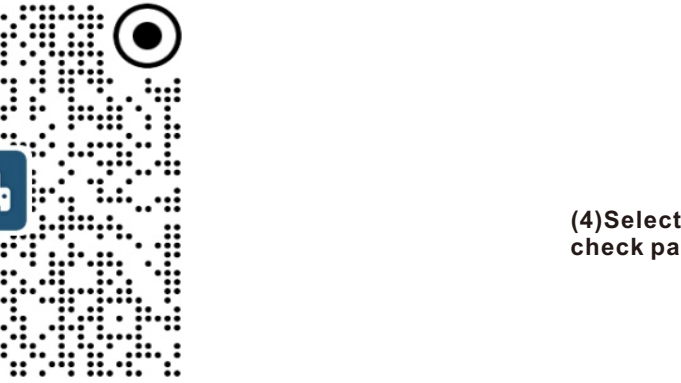
- a. Connect AC power cord to power, DC power cord to printer.
- b. Connect printer and computer/tablet.
- c. Connect cash drawer.



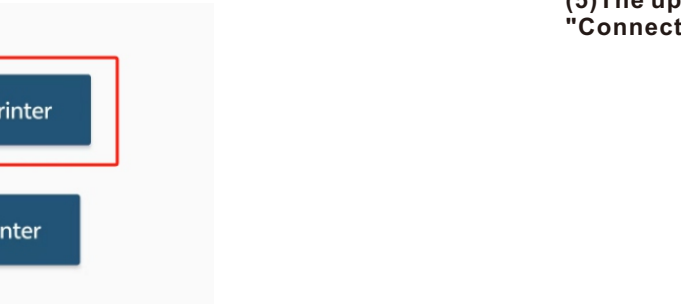
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APP Bluetooth connection

(1) Scan QR code to download printing and editing software



(2)After the installation is complete, open the software and select the ticket printer



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(3)select Bluetooth connection



(4)Select the Bluetooth name corresponding to the self-check page and click Connect



(5)The upper right corner of the APP main interface displays "Connected", indicating a successful Bluetooth connection



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Attention

- 1. Put printer on stable surface, level surface where avoid vibration.
- 2. Don't use and store printer in high temperature, high humid and serious polluted place.
- 3. Connect power adapter properly to grounded receptacle. Avoid using the same socket with large power consumption devices that can lead to power fluctuation.
- 4. Avoid water or other objects go into printer. Once happened, turn off printer immediately.
- 5. Print without paper roll will damage printing head seriously.
- 6. Unplug printer from power receptacle if do not use if for a long time.
- 7. Only use approved accessories, never try to disassemble, repair or remodel it.
- 8. Use standard power adapter.
- 9. Use high quality paper, this ensures the printing quality and life of printer.
- 10. Please turn off power before plug/unplug cable.
- 11. Printer is used only under 5000 meters.

Printer cleanup

- One of the followings occurred, please clean printing head.
- 1. Printing is not clear.
- 2. Any vertical column is not clear.
- 3. Paper feed noisily.

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Printing head cleaning steps :

- 1. Turn printer off, release power cord. Open top cover, take out paper roll.
- 2. Wait till printing head cooling if it just finished printing.
- 3. Clean printing head completely using swab with alcohol (without water).
- 4. Until alcohol completely volatilized, close top cover.
- 5. Connect power again, print self test to check if it is clean.

Notice :

- 1. Please make sure power off when maintaining printer.
- 2. Don't touch or scratch printing head surface,roller and sensors.
- 3.Avoid gas, acetone or other organic solvent.
- 4.Wait till alcohol completely volatilized, close top cover and connect power again. Try print self test to make sure it works properly.

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Warning : No part of this manual can be changed without agreement. The company reverses the rights to modify the technology, components, software and hardware. You may ask the distributors for more product information. No part of chapter in this manual can be copied or transmitted in any format.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-Reorient or relocate the receiving antenna.  
-Increase the separation between the equipment and receiver.  
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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