

# Dog Training Guide

Basic Obedience Training with E-Collar



# 狗狗训练指南

## E-Collar的基本服从训练

## Dog Training Collar Introduction

Whether training companion, working, or sport dog, we all want a happy and willing puppy that responds quickly to commands at a distance and under distraction. Your new collar is a powerful training tool that can help you reach that goal.

electronic training collar (e-collar) is a safe, reliable, and effective training tool. With it, you can make perfectly timed corrections even at great distances. In addition, the adjustable intensity feature allows you to match the stimulation of the training collar to your dog's temperament and the distraction level of the moment for maximum training efficiency. However, correcting to stop unwanted behavior is only a fraction of what you can do with your e-collar.

Here is an example of a dog training collar that consists of the Remote Transmitter and Receiver Collar:

## 训犬项圈介绍

无论是训练伙伴、工作犬还是运动犬，我们都想要一只快乐、乐于助人的小狗，它能在远距离、分心的情况下对命令做出快速反应。你的新项圈是一个强大的训练工具，可以帮助你达到这个目标。

### 电子训练项圈（e-

collar）是一种安全、可靠、有效的训练工具。有了它，即使在很远的距离上，你也可以进行完美的定时校正。此外，可调节的强度功能使你能够将训练项圈的刺激与你的狗的气质和当时的分心程度相匹配，以获得最大的训练效率。然而，纠正不必要的行为只是你使用电子贺卡所能做的一小部分。

以下是由远程发射器和接收器项圈组成的狗狗训练项圈的示例：

e-collar can be a powerful tool for encouraging desired behavior. But first, you must identify an e-collar intensity setting for your dog that is high enough to be noticed but not so high as to be disruptive. Then, your dog must learn to act in response to the e-collar and that he can, by his actions, control it.

You will find this method of e-collar training is even gentler than many traditional leash-training methods. Additionally, the e-collar improves communication by providing instant feedback to your dog during training. This reduces confusion, fosters a positive training attitude, and accelerates learning, rapidly producing off-leash reliability.

Even if your dog already knows the basic obedience commands, follow the procedures given. Your dog must learn how to respond to the e-collar for each command before you can use your collar for training at a distance.

## Find the Best Stimulation Level for Your Pet

Important: Start with the vibration mode first & use the static shock mode as a last resort.

Based on the model, the Remote Trainer can have anywhere from 1 to 16 different stimulation levels. This allows you to choose the level that is best for your pet. Once you have placed the Receiver Collar on your pet, it is time to find the Stimulation Level that is best for him. This is called the *Recognition Level*. A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears, indicates the Recognition Level that is best for him.

Follow the steps below to find your pet's Recognition Level:

1. Starting at the Lowest Level of stimulation on the Remote Display, press the Vibration or Shock Stimulation Button continuously (further referred to as an [S] button).  
2 If your pet shows no reaction, repeat the Stimulation Level several times before moving up to the next level.  
3. YOUR PET SHOULD NOT BARK OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.

电子贺卡可以成为鼓励理想行为的有力工具。但首先，你必须为你的狗确定一个电子项圈强度设置，该设置足够高，足以引起注意，但又不至于高到破坏性的程度。然后，你的狗必须学会对电子项圈做出反应，并通过自己的行为来控制它。

你会发现这种电子项圈训练方法甚至比许多传统的皮带训练方法更温和。此外，电子项圈通过在训练过程中向狗狗提供即时反馈来改善沟通。这减少了混乱，培养了积极的训练态度，加速了学习，迅速产生了不受约束的可靠性。

即使你的狗已经知道了基本的服从命令，也要遵循给出的程序。在你可以使用项圈进行远距离训练之前，你的狗必须学会如何对每个命令的电子项圈做出反应。

### 为您的宠物找到最佳刺激级别

**重要提示：**首先从振动模式开始，最后使用静态冲击模式。

基于该模型，远程训练器可以具有1到16种不同的刺激水平。这可以让你选择最适合你宠物的等级。一旦你把接收器项圈放在你的宠物身上，是时候找到最适合他的刺激等级了。这被称为识别级别。宠物行为的轻微变化，如好奇地环顾四周、抓它的项圈或弹它的耳朵，都表明它的识别水平最适合它。

按照以下步骤查找您宠物的识别级别：

- 1.从远程显示器上的最低刺激水平开始，连续按下振动或电击刺激按钮（也称为[S]按钮）。
- 2.如果你的宠物没有反应，在升级到下一个级别之前，重复刺激级别几次。
- 3.你的宠物在接受刺激时不应该吠叫或惊慌。如果发生这种情况，刺激水平太高，你需要回到以前的水平并重复这个过程。

4. Move up through the Stimulation Levels until your pet reliably responds to the stimulation.
5. If your pet continues to show no response at the Highest Level, check the fit of the Receiver Collar. If your pet has long or thick fur, use the longer set of Contact Points. Then go back to step 1 and repeat the process. If this still does not yield any results, your pet's hair will need to be trimmed around the Contact Points.

## Teaching Basic Obedience

### The “Sit” Command

1. Put a separate, non-metallic collar on your pet's neck ABOVE the Receiver Collar, and attach a 10-foot leash. Note: Be sure the extra collar does not put pressure on the Contact Points.
2. Hold the leash and the Remote Transmitter in one hand. Keep your other hand free to guide your pet into a “Sit” position.
3. Press and hold the [S] Button, starting at your pet's Recognition Level.
4. Immediately give the “Sit” command while continuing to hold the [S] Button.
5. Release the [S] Button as soon as your pet is in position, and praise him.
6. Release your pet from the “Sit” command and play.
7. Repeat Steps 2 through 6.

*Note: If your pet breaks the “Sit” command, repeat steps 3 through 6. Keep your pet close to you while teaching the “Sit” command.*

4. 通过刺激级别向上移动，直到您的宠物对刺激做出可靠反应。
5. 如果您的宠物在最高级别上仍然没有反应，请检查接收器项圈的贴合度。如果宠物的毛发较长或较厚，请使用较长的“接触点”集。然后返回步骤1并重复该过程。如果这仍然没有产生任何结果，则需要在接触点周围修剪宠物的毛发。

教学基本服从

“坐”命令

1. 在接收项圈上方的宠物脖子上放一个单独的非金属项圈，并系上一条10英尺长的皮带。注意：确保额外的套环不会对接触点造成压力。
2. 一只手握住皮带和遥控发射器。保持你的另一只手自由，引导你的宠物进入“坐”的姿势。
3. 按住[S]按钮，从您宠物的识别级别开始。
4. 在继续按住[S]按钮的同时，立即发出“坐”的命令。
5. 一旦你的宠物就位，就松开[S]按钮，并表扬他。
6. 将你的宠物从“坐下”命令中释放出来，开始玩耍。
7. 重复步骤2到6。

注意：如果你的宠物违反了“坐”的命令，重复步骤3到6。在教授“坐下”命令时，让你的宠物靠近你。

## The “Come” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash.

*Note: Be sure the extra collar does not put pressure on the Contact Points.*

2. Hold your leash in one hand and the Remote Transmitter in the other.

3. Wait for your pet to walk away from you.

Using the Recognition Level for your pet, press and hold the [S] Button on your Remote.

4. Immediately give the command “Come” while continuing to hold the [S] Button.

5. Using the leash, gently guide your pet toward you until he begins to come in your direction.

6. Immediately release the [S] Button as soon as your pet steps towards you, and praise him enthusiastically.

7. Quickly move backwards as your pet begins to come back to you, praising him the entire time.

8. Praise your pet when he returns to you.

9. Repeat Steps 3 through 8.

10. Once your pet responds readily to the “Come” command several times, back away from him without giving a command. When your pet turns toward you, give the “Come” command (WITHOUT STIMULATION) and praise him while you continue to back up. Praise your pet when he returns to you.

11. Use your leash to prevent your pet from running past you. If your pet manages to run past you, repeat Steps 3 through 8.

## “来”命令

1.在接收项圈上方的宠物脖子上放一个单独的非金属项圈，并系上一条10英尺长的皮带。

注意：确保额外的套环不会对接触点造成压力。

2.一只手牵着你的皮带，另一只手拿着遥控发射器。

3.等待你的宠物离开你。使用您宠物的识别级别，按住遥控器上的[S]按钮。

4.在继续按住[S]按钮的同时，立即发出“来”的命令。5.用皮带轻轻地引导你的宠物走向你，直到它开始朝你的方向过来。

6.当你的宠物向你走来时，立即松开[S]按钮，并热情地赞美他。

7.当你的宠物开始回到你身边时，迅速向后移动，并一直称赞它。

8.当你的宠物回到你身边时，赞美他。

9.重复步骤3到8。

10.一旦你的宠物多次对“来”的命令做出反应，就不要发出命令，而是要远离它。当你的宠物转向你时，发出“来”的命令（不要刺激），并在你继续后退的同时表扬他。当你的宠物回到你身边时，赞美他。

11.用你的皮带防止你的宠物从你身边跑过。如果你的宠物设法从你身边跑过，重复步骤3到8。

## The “Stay” Command

1. Put a separate, non-metallic collar on your pet’s neck ABOVE the Receiver Collar, and attach a 10-foot leash. Note: Be sure the extra collar does not put pressure on the Contact Points.
2. Put your pet on his bed or on a cooling mat. Hold your leash in one hand and the Remote Transmitter in the other.
3. Staying within 3 feet, walk the perimeter of the bed. Do not say anything to your pet.
4. If your pet tries to leave the bed, press and hold the [S] Button and give the “Stay” command. Continue to hold the button until your pet is back on his bed. If necessary, use the leash to guide your pet onto his place.
5. Praise your pet when he is back on his bed. You are welcome to use treats.
6. Once your pet has settled for a few seconds, release him and play calmly.
7. Repeat steps 1 through 5.

## Eliminating Unwanted Behavior

### Jumping Up

Pets typically jump up to get attention. If you do not want your pet to jump on you, then friends or members of the family should not encourage this behavior. That means every time your pet jumps on someone, he should be reprimanded or redirected to an alternate and acceptable behavior, for which he can receive praise.

*Note: It is best if your pet first understands the “Sit” command.*

1. Choose your pet’s Recognition Level.
2. As soon as your pet lifts his paws off the ground to jump on you, press the [S] Button and give the command “Sit.”

## “保持”命令

- 1.在接收项圈上方的宠物脖子上放一个单独的非金属项圈，并系上一条10英尺长的皮带。注意：确保额外的套环不会对接触点造成压力。
- 2.把你的宠物放在他的床上或冷却垫上。一只手牵着你的皮带，另一只手拿着遥控发射器。
- 3.保持在3英尺以内，沿着床的周边走。不要对你的宠物说任何话。
- 4.如果您的宠物试图离开床，请按住[S]按钮并发出“停留”命令。继续按住按钮，直到您的宠物回到床上。如有必要，用皮带将您的宠物引导至其位置。
- 5.当你的宠物回到床上时，赞美他。欢迎您使用零食。
- 6.一旦你的宠物安顿下来几秒钟，就放开它，平静地玩耍。
- 7.重复步骤1到5。

## 消除不必要的行为

### 跳跃

宠物通常会跳起来引起注意。如果你不想让你的宠物跳到你身上，那么朋友或家人不应该鼓励这种行为。这意味着，每次你的宠物跳到某人身上时，他都应该受到谴责，或者被引导采取另一种可以接受的行为，为此他可以得到赞扬。

注意：最好是你的宠物先理解“坐”的命令。

- 1.选择您宠物的识别等级。
- 2.当你的宠物把爪子抬离地面跳到你身上时，按下[S]按钮并发出“坐下”的命令

- Release the [S] Button immediately once your pet is sitting, and verbally praise him.
- If your pet ignores the stimulation, increase the Intensity Level.
- Practice this exercise in several different areas and use different people for distractions.

## Digging

It is important to first understand why your pet is digging. Many dogs, such as terriers, were bred to flush out prey, and digging is very natural to them. Other dogs may be digging to find a cool spot to lay down, or simply out of boredom. Your pet may no longer have the desire to dig if he is provided with the following:

- A cool, shaded area in which to lay down, and plenty of water.
- An alternate activity, such as a favorite toy.
- Plenty of play, exercise, and attention.
- A yard free from rodents or prey that your dog may be trying to find.

1. Choose the Intensity Level 1 higher than your pet's RecognitionLevel.
2. Place the Receiver Collar on your pet and wait at least 10 minutes before placing him in the yard. No other people or pets should be in the yard, as you do not want your pet to associate the stimulation with anything other than his digging. Your pet must be securely fenced in or contained during training.
3. From a window or area where your pet cannot see you, wait until your pet begins to dig.

- 一旦您的宠物坐着，立即松开[S]按钮，并口头表扬他。
- 如果您的宠物忽略了刺激，请提高强度等级。
- 在几个不同的领域练习这个练习，并使用不同的人来分散注意力。

## 挖

首先要了解你的宠物为什么在挖掘，这一点很重要。许多狗，如梗，都是为了清除猎物而饲养的，挖掘对它们来说是非常自然的。其他狗可能是为了找一个凉爽的地方躺着，或者只是出于无聊。如果为您的宠物提供以下内容，它可能不再有挖掘的欲望：

- 一个凉爽、阴凉的地方，可以躺着，还有充足的水。
- 另一种活动，如喜爱的玩具。
- 充足的游戏、锻炼和注意力。
- 一个没有啮齿动物或猎物的院子，你的狗可能会试图找到。

- 1.选择比宠物识别等级高的强度等级1。
- 2.将接收器项圈放在宠物身上，等待至少10分钟后再将其放在院子里。院子里不应该有其他人或宠物，因为你不想让你的宠物把这种刺激与挖掘以外的任何事情联系起来。在训练过程中，您的宠物必须被安全地围起来或控制住。
- 3.从你的宠物看不到你的窗户或区域，等待你的宠物开始挖掘。

4. While your pet digs, press the [S] Button and release it when he stops digging. Only press the button while your pet is in the act of digging, and do not say anything to him.
5. If your pet ignores the stimulation, increase the Intensity Level.
6. Continue to watch your pet, as he may choose another area to dig.
7. Do not allow your pet in the yard unsupervised until he has completely stopped digging.

## Chasing

Chasing is an instinctive behavior stimulated by moving objects. Some dogs have a particularly strong desire to chase that can put them in harm's way and leave you helpless. Never allow your dog off the leash or out of a contained area until he has learned the "Come" command, regardless of the distraction. Be consistent and correct your dog every time he chases something.

**CAUTION!** It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong to restrain your dog when he tries to chase.

1. If your dog has not learned the "Come" command, keep a leash on him so you can physically stop him before he reaches the object he is chasing.
2. Choose the Intensity Level 1 higher than your dog's Recognition Level.
3. Set up a scenario where your dog is enticed to chase an object. Common items could be cars, motorcycles, bicycles, etc. (do not use toys).
4. When the object passes in front of your dog, make sure to hold the leash with a firm grip. As soon as your dog begins to chase the object, press and hold the [S] Button until he stops.

4. 当你的宠物挖掘时，按下[S]按钮，当它停止挖掘时松开它。只在你的宠物正在挖掘时按下按钮，不要对他说任何话。
5. 如果您的宠物忽略了刺激，请提高强度等级。
6. 继续观察你的宠物，因为它可能会选择另一个区域进行挖掘。
7. 在你的宠物完全停止挖掘之前，不要让它在无人监督的情况下进入院子。

## 追逐

追逐是一种由运动物体刺激的本能行为。有些狗有特别强烈的追逐欲望，这可能会伤害它们，让你无助。在你的狗学会了“来”的命令之前，千万不要让它脱离皮带或离开控制区，不管它会分心。每次你的狗追东西时，都要始终如一地纠正它。

小心！在牵绳训练期间，你和你的狗在学习时保持安全是至关重要的。你的狗应该系上一条结实的皮带，足够长，可以试图追逐物体，但足够短，不能到达道路或其他不安全区域。当你的狗试图追逐时，你还必须有强壮的身体来约束它。

1. 如果你的狗还没有学会“来”的命令，就给它拴上皮带，这样你就可以在它到达追逐的物体之前阻止它。
2. 选择比你的狗的识别级别高的强度级别1。
3. 设置一个场景，让你的狗被引诱去追逐一个物体。常见的物品可以是汽车、摩托车、自行车等（不要使用玩具）。
4. 当物体从你的狗面前经过时，一定要紧紧抓住皮带。当你的狗开始追逐物体时，按住[S]按钮直到它停下来。

5. When your dog stops chasing the object, immediately release the button, walk backwards and give the “Come” command. Praise your dog as he comes to you.
6. Repeat the process until your dog stops chasing the object.

## Trash Raiding

The easiest way to prevent trash raiding is to remove garbage and tempting food from your pet’s environment. You can use the Remote Trainer to teach your pet to stay away from these items; however, you must be prepared to correct your pet every time he approaches them.

1. Choose the Intensity Level 1 higher than your pet’s Recognition Level.
2. Pick a temptation for your pet and position yourself where he cannot see you.
3. While your pet’s mouth is touching the temptation, press and hold the [S] Button.

Immediately release the button when your pet leaves the temptation.

4. Do not say anything, as you want your pet to associate the stimulation with his behavior, not you.
5. If your pet does not respond to the stimulation, increase the Intensity Level by 1 and repeat the process.
6. Repeat this process in several different locations with different temptations.

- 5.当你的狗停止追逐物体时，立即松开按钮，向后走，并发出“来”的命令。当你的狗向你走来时，赞美它。
- 6.重复这个过程，直到你的狗停止追逐物体。

## 垃圾突袭

防止垃圾掠夺的最简单方法是清除宠物环境中的垃圾和诱人的食物。您可以使用远程训练器来教导您的宠物远离这些物品；然而，你必须做好准备，每次你的宠物接近它们时都要纠正。

- 1.选择比宠物识别等级高的强度等级1。
- 2.为你的宠物挑选一个诱惑，把自己定位在他看不到你的地方。3.当你的宠物的嘴碰到诱惑时，按住[s]按钮。

当你的宠物离开诱惑时，立即松开按钮。

- 4.什么都不要说，因为你想让你的宠物把刺激和他的行为联系起来，而不是你。
- 5.如果你的宠物对刺激没有反应，将强度等级提高1，然后重复这个过程。
- 6.在具有不同诱惑的几个不同地点重复这个过程。

## General Tips

- Dog Training Collar is not design to be worn constantly. We recommend you to limit collar usage just for active Training Sessions. Always take off the collar when you leave your dog unattended.
- Most dogs will feel uncomfortable when wearing collar for the first time. Don't use any commands until your dog has gotten used to the collar which will normally take several days.
- Eliminate one unwanted action or teach one obedience command at a time. If you move to quickly with training, your dog may become confused.
- Be consistent in your training. Give your dog the same stimulation for each unwanted action. We suggest you to use Vibration Stimulation before starting the Static Shock Stimulation. If you follow this training method, your dog will learn that Static Shock Stimulation might come after Vibration. Hence, the Vibration Stimulation alone can effectively cure unwanted behavior of your dog.
- Do not overcorrect. Use as few stimulation as possible to train your dog.
- Following a predefined scenario in all Training Sessions can dramatically improve your chances of success.
- Should your dog react to the training by hiding or reacting fearfully, redirect his attention to a simple command such as "Speak" or "Sit" to calm him down. Use treats to help your dog understanding what commands have been done correctly.

## 一般提示

- 狗狗训练项圈的设计不适合经常佩戴。我们建议您仅在活动训练课程中限制项圈的使用。当你让你的狗无人看管时，一定要摘下项圈。
- 大多数狗第一次戴项圈时会感到不舒服。在你的狗习惯项圈之前，不要使用任何命令，这通常需要几天的时间。
- 一次消除一个不想要的动作或教一个服从命令。如果你在训练中快速移动，你的狗可能会变得困惑。
- 坚持训练。对于每一个不想要的动作，都要给你的狗同样的刺激。我们建议您在开始静态电击刺激之前使用振动刺激。如果你遵循这种训练方法，你的狗会了解到静态冲击刺激可能会在振动之后出现。因此，单独的振动刺激可以有效地治愈你的狗不想要的行为。
- 请勿过度校正。使用尽可能少的刺激来训练你的狗。
- 在所有培训课程中遵循预先定义的情景可以显著提高您的成功几率。
- 如果你的狗对训练的反应是躲起来或做出可怕的反应，请将注意力转移到一个简单的命令上，如“说话”或“坐下”，让它平静下来。使用零食来帮助你的狗理解正确执行了哪些命令。

# **Terms of Use and Limitation of Liability**

## **Terms of Use**

This Product is designed to be used with dogs where training is desired. The specific temperament of your dog may not work with the product. We do not recommend you to use this product if your pet is less than 8 lbs or under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, or a certified trainer. Proper use includes reviewing the entire User Manual and Dog Training Guide provided with the product. Pay extra attention to all Caution statements.

## **No Unlawful or Prohibited Use**

This Product is designed for use with dogs only. dog training collar is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

## **Limitation of Liability**

In no event shall we be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

## **Modification of Terms and Conditions**

We reserve the right to change the terms, conditions and notices under which this Product is offered

## 使用条款和责任限制

### 使用条款

本产品设计用于需要训练的犬只。您的狗的特定气质可能不适用于该产品。如果您的宠物小于8磅或6个月大，或者您的宠物有攻击性，我们不建议您使用此产品。如果您不确定这是否适合您的宠物，请咨询您的兽医或认证训练师。正确使用包括查看产品附带的整个《用户手册》和《犬类训练指南》。请格外注意所有“小心”声明。

### 无非法或禁止使用

本产品仅适用于狗。犬训练项圈不用于伤害、伤害或挑衅。以非故意的方式使用本产品可能会违反联邦、州或地方法律。

### 责任限制

在任何情况下，我们都不承担任何直接、间接、惩罚性、附带、特殊或后果性损害，或因使用或滥用本产品而产生或与之相关的任何损害。买方承担使用本产品的所有风险和责任。

### 条款和条件的修改

我们保留更改提供本产品的条款、条件和通知的权利

# **Frequently Asked Questions**

**Q: Is the static safe for my pet?**

A: The static electricity of this collar is safe for your pet, please feel safe. Please select the appropriate static electricity level. Electronic training equipment requires the interaction and training of the owner.

**Q: How old does my pet have to be before using the electronic training collar?**

A: Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay". Pets should be at least 6 months old before using the training collar.

**Q: Once my pet is trained and has been obeying my commands, will he have to continue to wear the receiver collar?**

A: It is recommended to wear it until you completely correct the dog's bad behavior.

**Q: Is the receiver collar waterproof?**

A: Yes, the receiver collar is IPX7 waterproof. But the remote is not waterproof. Please keep the remote away from water.

**Q: Will I get exactly 4000 feet of range with the electronic training collar?**

A: The effective wireless communication range will be affected by terrain, weather, vegetation, and interference from other radio equipment.

**Q: How can I get support when I have product problems?**

A: Please feel free to contact our official customer service mailbox, any problems about the product will be resolved here: @@@@ @@@@

## 常见问题

Q: 静电对我的宠物安全吗?

A:

这个项圈的静电对你的宠物来说是安全的, 请放心。请选择合适的静电水平。电子培训设备需要业主的互动和培训。

Q: 我的宠物需要多大年龄才能使用电子训练项圈?

A:

你的宠物应该能够识别基本的服从命令, 如“坐”或“呆”。宠物在使用训练项圈之前应至少6个月大。

Q: 一旦我的宠物接受了训练并遵守了我的命令, 它会继续戴接收器项圈吗?

A: 建议您在完全纠正狗狗的不良行为之前佩戴它。

Q: 接收器项圈防水吗?

A:

是的, 接收器项圈是IPX7防水的。但是遥控器不防水。请把遥控器远离水。

Q: 我能用电子训练项圈达到4000英尺的射程吗?

A:

有效的无线通信范围将受到地形、天气、植被和其他无线电设备干扰的影响。

Q: 当我遇到产品问题时, 如何获得支持?

A:

请随时联系我们的官方客服邮箱, 有关产品的任何问题都将在这里得到解决:

**Q: Once my pet is trained does he have to continue to wear the collar?**

A: You might have to reinforce training with the collar from time to time.

**Q: How long can I continuously deliver Vibration or Static Shock to my pet?**

A: The max amount of time you can deliver the Vibration or Static Shock to your dog continuously should be no more than 10 seconds.

**IMPORTANT:** While it is fine to use the Vibration for up to 10 seconds, it is highly recommended to limit the continuous Static Shock delivery to no more than 3 seconds (the smaller the dog the shorter it should be).

**Q: What should I do if my dog's neck becomes red and irritated?**

A: Stop using the product immediately for at least 48 hours. If the condition persists beyond 48 hours please consult your veterinarian.

**Q: Can I attach a leash to the Receiver collar?**

A: No, this can result in pulling the contact points to tightly against your dog's neck. Use a separate collar when needed.

**Q: How long can I leave a Receiver Collar on my dog?**

A: The Collar is not designed to be worn continuously. We recommend the Collar to be worn only during training sessions or other outdoor activities.

**Q: How long should the training session be?**

A: Training sessions should be kept short and positive (10-15 minutes).

Q: 一旦我的宠物接受了训练，它是否必须继续戴项圈？

A: 你可能需要不时地加强衣领训练。

Q: 我能给我的宠物持续多久的振动或静态冲击？ A:

你可以连续向你的狗传递振动或静态冲击的最长时间不应超过10秒。

重要事项：虽然使用振动最多10秒是可以的，但强烈建议将持续的静态冲击传递限制在不超过3秒（狗越小，应该越短）。

Q: 如果我的狗的脖子变红并且被激怒了，我该怎么办？

A:

立即停止使用该产品至少48小时。如果情况持续超过48小时，请咨询您的兽医。

Q: 我能把皮带系在接收器的项圈上吗？

A:

不，这可能会导致将接触点紧紧地拉到狗的脖子上。必要时使用单独的项圈。

Q: 我能给我的狗留多长时间的项圈？

A:

项圈的设计不适合连续佩戴。我们建议仅在训练课程或其他户外活动中佩戴项圈。

Q: 培训课程应该持续多久？

A: 培训课程应保持简短和积极（10-15分钟）。

## **Troubleshooting**

### **No shock function /My pet does not respond when I press a button.**

1. Make sure the Contact points or the Contact Spring Sheet is in contact with the dog's skin and not blocked by hair.
2. Make sure the Receiver Collar has been turned on.
3. If the range has reduced from the first time you used the Remote Training Collar, the battery(s) may be low in either the Remote or Receiver Collar.
4. The distance between the transmitter and the receiver is too far, or blocked by metal objects.
5. Test the Receiver Collar. Refer to "Function Test" for details.
6. Increase the Shock Level. Maybe the level is too low for the dog to feel.

### **The Receiver Collar will not turn on.**

1. Make sure the Receiver Collar has been charged. For the initial charge, be sure to charge it for 4 hours. Subsequent charges only take 2-3 hours.
2. Check if your receiver is able to take charge. Well plugged in the charger, see if the red light on the receiver comes out or turns to green. If the red light doesn't come out or turn to green, contact support team.
3. Try different outlets or chargers to check if the charging device is workable.
4. If the receiver can be charged normally, help confirm if you can hear the click when the button is pushed.

### **The Receiver Collar is not responding to the Remote. 1. Make sure the Receiver Collar is on.**

2. If the Indicator Light does not come on when any button is pressed on the remote, ensure that the remote is on and has enough batteries.
3. If the first two solutions did not resolve your problem, Refer to "Pair the Remote and the Receiver Collar".

## 疑难解答

没有电击功能/当我按下按钮时，我的宠物没有反应。1.确保接触点或接触弹簧片与狗的皮肤接触，并且没有被毛发阻挡。

2.确保接收器轴环已打开。

3.如果距离从第一次使用远程训练项圈开始减小，则远程或接收器项圈中的电池可能电量不足。4.发射器和接收器之间的距离太远，或被金属物体阻挡。

5.测试接收器套环。有关详细信息，请参阅“功能测试”。6.提高震动等级。也许这个水平太低了，狗感觉不到。

接收器套环不会打开。

1.确保接收器套环已充电。初次充电时，一定要充电4小时。后续充电仅需2-3小时。

2.检查你的接收器是否能充电。把充电器插好，看看接收器上的红灯是否熄灭或变绿。如果红灯没有熄灭或变为绿色，请联系支持团队。

3.尝试不同的插座或充电器，检查充电设备是否可用。4.如果接收器可以正常充电，请帮助确认按下按钮时是否能听到咔嗒声。

接收器轴环对遥控器没有响应。1.确保接收器轴环已打开。

2.如果按下遥控器上的任何按钮时指示灯都不亮，请确保遥控器打开并且有足够的电池。

3.如果前两种解决方案不能解决您的问题，请参阅“配对遥控器和接收器套环”。

**The Receiver Collar or The Remote cannot be charged.**

1. Check if the output voltage of the adapter or USB port which the charging cable is connected to is 5V. For the safety, the device won't take charge when the voltage is higher than 5V.
2. Check if there is dirt or rust in the charging hole, try to clean it.
3. Make sure that the charger and charging cable are not damaged or broken.
4. If the battery is completely consumed and the device is stored for too long, when recharging, it will take a few more minutes before the device displays the charging status.
5. When the temperature is below 0 degrees Celsius, the charging speed will be slower.

**Customer's satisfaction is always our top priority. Any issues, please feel free to contact us at any time. We will help you at our best. Take care and have a good day!**

**FCC Caution:**

**This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.**

**Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

**Note: This equipment has been tested and found to comply with the limits for a Class**

**B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.**

**This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference**

**to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to**

**radio or television reception, which can be determined by turning the equipment off**

**and on, the user is encouraged to try to correct the interference by one or more of the**

**following measures:**

**-Reorient or relocate the receiving antenna.**

**-Increase the separation between the equipment and receiver.**

**-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.**

**-Consult the dealer or an experienced radio/TV technician for help.**

**The device has been evaluated to meet general RF exposure requirement. The device**

**can be used in portable exposure condition without restriction.**

接收器套环或遥控器无法充电。

1. 检查充电电缆连接的适配器或USB端口的输出电压是否为5V。为了安全起见，当电压高于5V时，该设备不会充电。
2. 检查充电孔中是否有污垢或铁锈，尽量清洁。
3. 确保充电器和充电电缆没有损坏或断裂。
4. 如果电池电量耗尽，并且设备存储时间过长，则在充电时，device将需要几分钟的时间才能显示充电状态。
5. 当温度低于0摄氏度时，充电速度会较慢。

客户的满意始终是我们的首要任务。如有任何问题，请随时与我们联系。我们将尽力帮助您。保重，祝你今天过得愉快！