

Professionally Test And Recommend Each Toy For You!

## Utimi WARRANTY & AUTHENTICATION

### ① Vitality, Act Now!

The default warranty period for the product is 6 months.  
Scan the QR code below

[Extend the warranty period to 2 years](#)

[Verify the authenticity of the product](#)

[Get in touch with customer service](#)

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- 2 \* BRAND STORY
- 3 \* AFTER SALES SERVICE
- 4 \* HOW TO USE

→ \* User Manual  
Thanks for using our products!  
Please read and keep the user manual carefully.

\* Visit the "Warranty" menu on the official website to complete your product registration.

\* Note: Warranty service is valid only under normal use of the product.

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## Utimi BRAND STORY

### UTIMI

Professional testing and recommendation of each toy

All self-developed products are selected through online screening. Also, tested and recommended by professional players, and judged by the platform as excellent products before they hit the shelves.

Choose Utimi, no longer bad mood by buying inferior products.

### Evolution

In 2014, UTIMI was founded. In 2016, UTIMI became the largest seller in the Sexual Wellness category on Amazon. In 2018, UTIMI has 100+ patents for adult products.

Over the years, we found a large number of problems with adult products such as short life span, poor use, no privacy packaging, and use of materials that are harmful to the body. To solve these problems, we carried out a comprehensive strategic upgrade and determined to allow users to easily find the right and reassuring products.

**Pleasure Products**  
Utimi provides "high-quality, safe, creative, effective, cost-effective" erotic products, as well as one-on-one expert customer service.

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Each product is selected and developed from the real needs of users, careful analysis and research on the pain points of similar products. We focus on product rationality and how to use it longer and safer.

Each product is tested by professional players around the world, and receives their unanimous recommendation, and then is judged by the platform to be excellent before it goes on sale.

For each order, we invite users to participate in a satisfaction survey. The number of participants reaches more than 50.

Products with a rating or a recommendation ratio separately lower than 4.3 or 80% will be permanently banned from sale. It's our priority to collect users' experience.

### Interactions

Freedom, equality, respect, sharing, tolerance. Sex is a fundamental human need, one that transcends gender, age, color, class, and culture. Shameless and unashamed, with no shyness and no relocation, a spiritual life that humans enjoy equally!

Utimi unites a group of certified professional sex educators, sexology experts, sex toy connoisseurs, and also brings together a group of men and women, LGBTQ, SM players who seek excitement and love to explore and share. You can easily communicate and share with us, and together we can create a very inclusive spiritual paradise.

**OUR SLOGAN:**

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## Utimi AFTER-SALES SERVICE

If you are not satisfied with the product please contact us first, we will try our best to solve your problem as soon as possible.

Other questions, such as: warranty and authentication, instructions for use, product advice, product representation, etc.

Please contact us through the following ways.

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[support@utimi.com](mailto:support@utimi.com)

[+1 5323758507](tel:+15323758507)

(GMT+8:00 am-06:00 pm Workday)

<https://www.facebook.com/Utimitoys>

[+1 5323758507](https://www.facebook.com/Utimitoys)

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