



Quick Start Guide

Dual-Lens Smart Baby Camera
Tapo C840



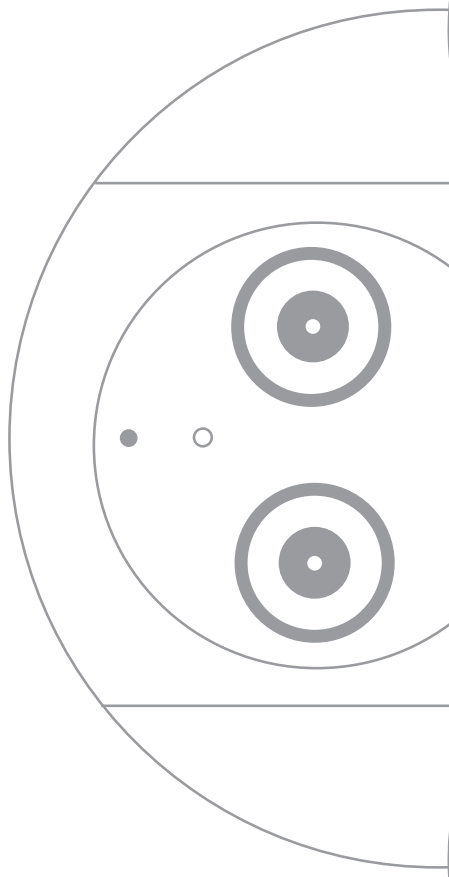
0-1 Year



1-3+ Years

*Images may differ from actual products.

7106511570 REV1.0.0 ©2024 TP-Link



Welcome to Tapo!

Installation Guide & Video

Scan QR code or visit

<https://www.tp-link.com/support/faq/4260/>



Contact Us

Our expert Technical Support team is ready to assist you. Please don't hesitate to reach out with any questions.



EMAIL



CHAT



CALL



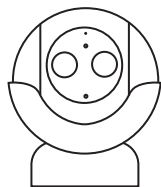
<https://www.tp-link.com/support/contact-technical-support/>



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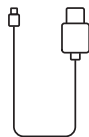
What's in the Box



Baby Camera



Power
Adapter



3 m (9.8 ft)
USB-Type C
Power Cord



Bluetooth
Button

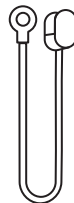


5 Sets
Cord
Organize
Accessories



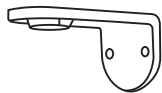
Quick
Start
Guide

Crib Mount Accessory

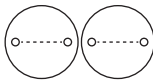


0.8 m (2.6 ft)
Gooseneck
Clamp Mount

Wall/Ceiling Mount Accessories for Camera



L-Shaped
Mounting Bracket



Template
for Cam x2



Anchors x4



Screws x4

Mount Accessories for Button



Adhesive
& Bracket



Template
for Button x1

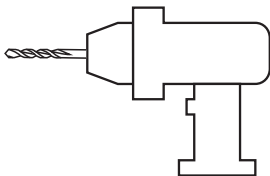


Anchors x2
Screws x2

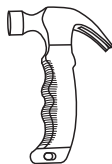
Tools You'll Need



Pencil



Electric Drill with 6 mm
(15/64 in.) Drill Bit



Hammer



Phillips
Screwdriver



Scissors

Let's Get Started

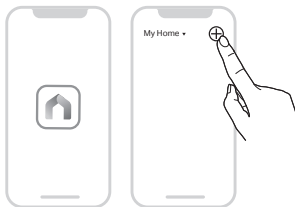
1. Download App

Download the **Tapo** app from the App Store or Google Play. Open the app and log in with your TP-Link ID. If you don't have an account, create one first.



2. Set Up the Camera

Tap the ⊕ button > Add Device in the app and select your model. Follow the app instructions to set up your baby camera.



Choose How to Install

Place on a Flat Surface

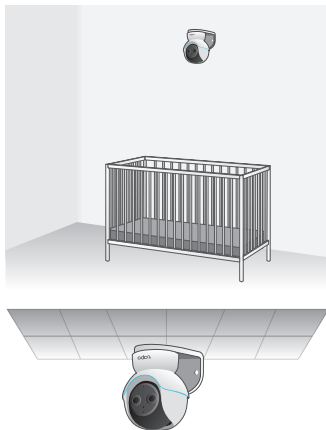
*Best for Toddlers & Travel



Place the camera on a flat surface like a table or shelf.

Mount on a Wall/Ceiling

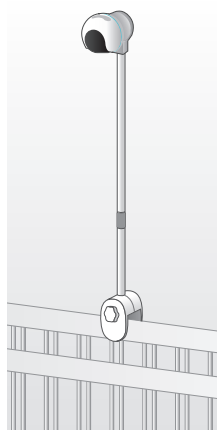
*Best for Toddlers & Children
Suitable for Newborns & Infants



Mount the camera on a wall or ceiling with the included accessories.

Install on the Crib

*Best for Newborns & Infants

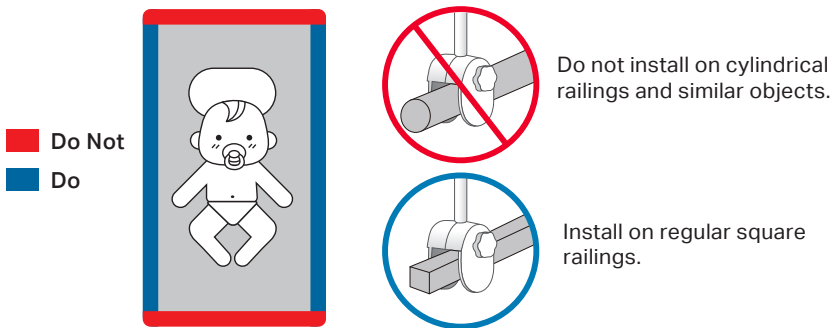


Install the camera on the crib with the clamp mount.

Install on the Crib

1. Find the Right Position

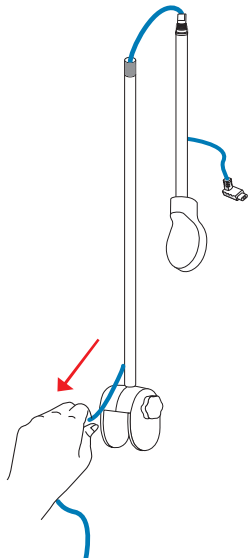
- Avoid installing the camera at the head or foot of the crib. The long sides of the crib are recommended.
- Install the clamp mount on a regular plane, such as the edge of the bed board. Please do not install it on irregular shapes, including handrails, cylindrical railings, and similar objects.
- Unstable installation may cause the device to fall over, endangering your baby's safety.



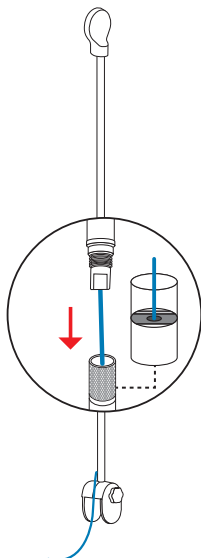
Install on the Crib

2. Assemble the Tube

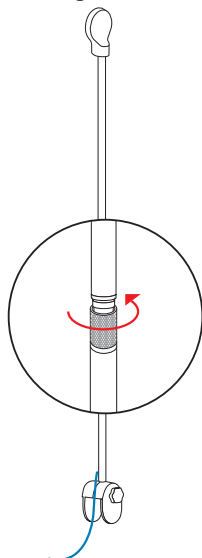
- ① Pull out the excess cord from the clamp side of the tube.



- ② Align the outer and inner joints of the tube.



- ③ Rotate the connector outside anticlockwise until tightened.

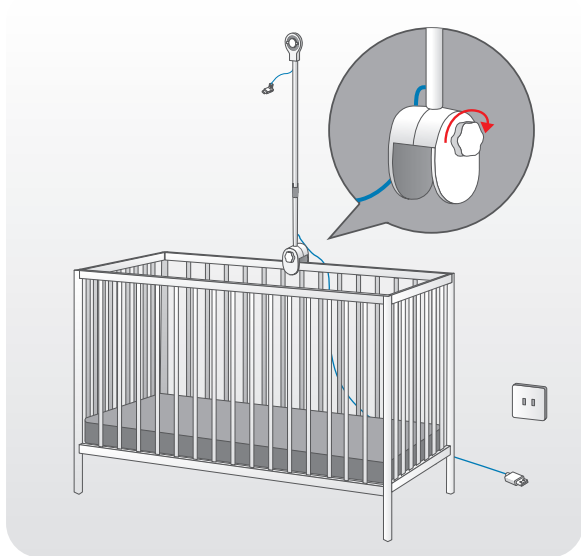


Install on the Crib

3. Install the Gooseneck Clamp Mount

- ① Rotate the adjustment knob anticlockwise to loosen the clamp mount.
- ② Attach the clamp mount to the center of the long sides of the crib.
- ③ Rotate the adjustment knob clockwise until tightened.

Note: To ensure stability, the thickness of the bed board should be 5 mm (0.2 in.) - 40 mm (1.5 in.).



Install on the Crib

4. Secure the Baby Camera

Firmly plug the power cord into the Type-C port of the camera. Then attach the camera to the bracket and rotate clockwise to secure.

5. Adjust the Gooseneck

Power up the camera and preview the video on the Tapo app. Bend the gooseneck to adjust the installation height for the best viewing angle.

■ **Note:** The maximum installation height is 88 cm (2.9 ft). Avoid the gooseneck contact with oily substances to keep it firm. Refrain from overbending the gooseneck to prevent deformation and rebounds.



Install on the Crib

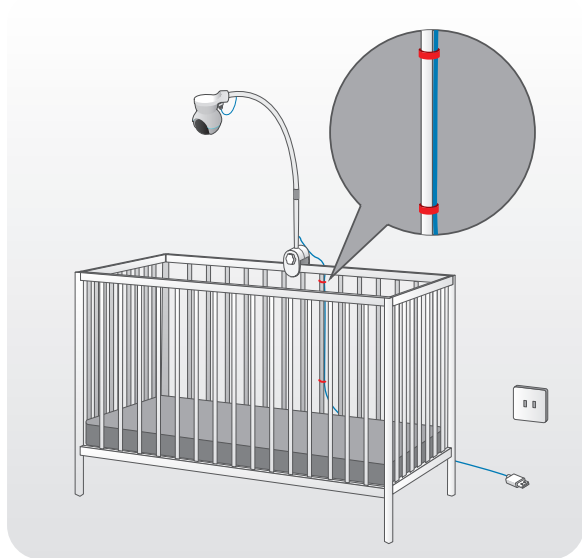
6. Organize the Power Cord

- 1 Run the power cord along the crib railing.

Cut the provided Velcro to your desired length with scissors.

Bind the power cord to the crib railing with the shortened Velcro.

Repeat the above steps until the cord reaches the wall.



Install on the Crib

6. Organize the Power Cord

- 2 Run the remaining cord along the wall. Fix the power cord with the provided cable clips, anchors, and screws until it reaches the wall outlet.

Note:

Drill one hole using the electric drill [6 mm (15/64 in.) Drill Bit], insert an anchor, then use a screw to affix the cable clip over the anchor.

Repeat the above steps to organize the power cord.

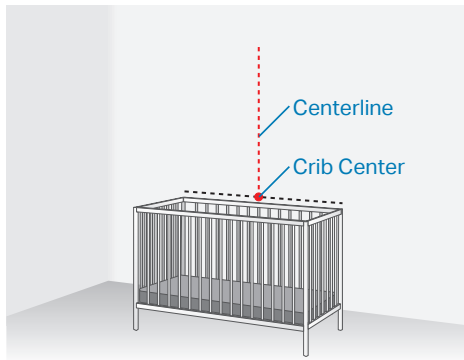


Mount on a Wall/Ceiling

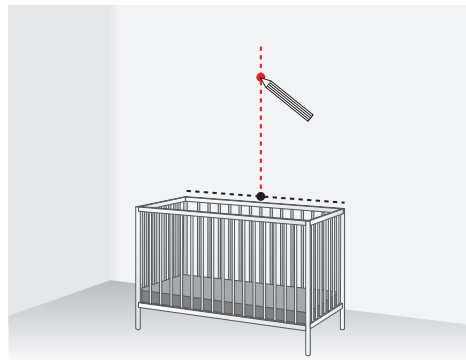
1. Mark Mounting Position

- 1 Place your crib against the wall where you will mount the camera. Find the crib center and mark the centerline on the wall.

■ Note: Ensure no studs are in the crib center and the power outlet is out of your baby's reach.



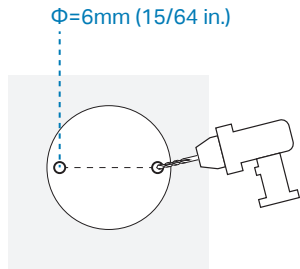
- 2 Power up your camera. Move it along the centerline and preview the video on the Tapo app. When the entire crib is within the camera's wide-angle view, make a mark on the wall.



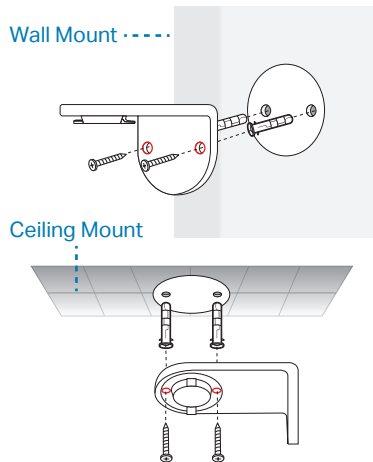
Mount on a Wall/Ceiling

2. Mount the L-Shaped Mounting Bracket

- 1 Stick the mounting template to the marked position. Drill two holes according to the template.



- 2 Insert two mounting anchors into the holes, then use the mounting screws to affix the bracket over the anchors.

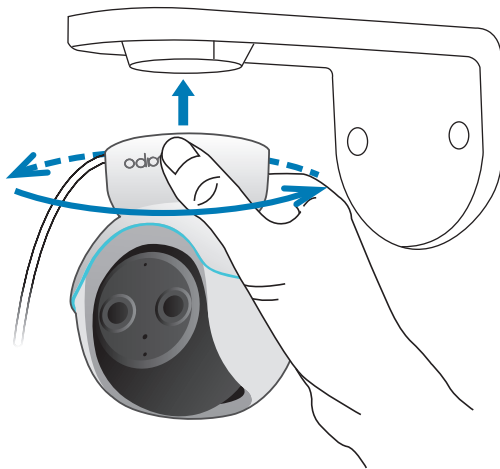


Note: Affix the bracket through the corresponding screw holes as instructed to ensure stability when you mount it on a wall or ceiling.

Mount on a Wall/Ceiling

3. Secure the Baby Camera

Firmly plug the power cord into the Type-C port of the camera. Attach the camera to the bracket and rotate anticlockwise to secure the camera.



Mount on a Wall/Ceiling

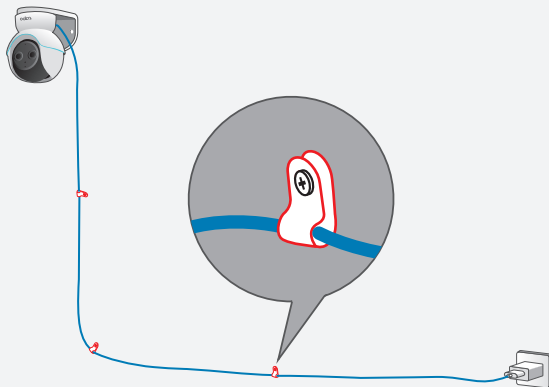
4. Organize the Power Cord

Run the cord along the wall. Fix the power cord with the provided cable clips and screws until it reaches the wall outlet.

Note:

Drill one hole using the electric drill [6 mm (15/64 in.) Drill Bit], insert an anchor, then use a screw to affix the cable clip over the anchor.

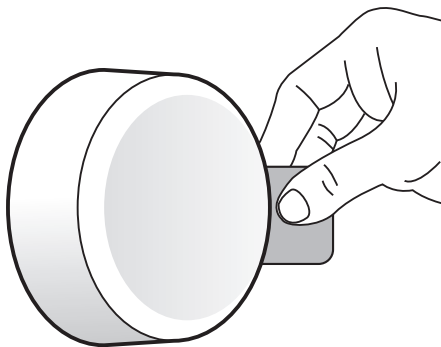
Repeat the above steps to organize the power cord.



Works with the Bluetooth Button

1. Use the Dimmer Button to Control the Nightlight

Remove the battery insulation tab to power up your dimmer button. It will be paired with the camera automatically. You can tap or rotate the button to turn on/off the nightlight or adjust its brightness.



If you can't control the nightlight, try moving closer or manually pairing the button with the camera.

How to pair manually:

- Power off the camera and power it back on.
- Within 5 minutes, press and hold the button for at least 5 seconds to start pairing.
- The LED on the camera will quickly blink red and blue, indicating a successful pairing.

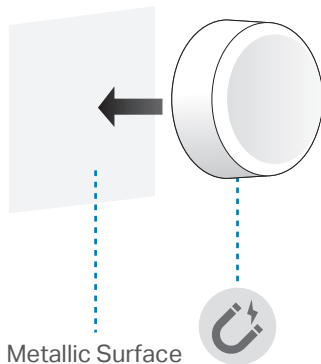
Works with the Bluetooth Button

2. How to Attach the Bluetooth Button

Option 1:

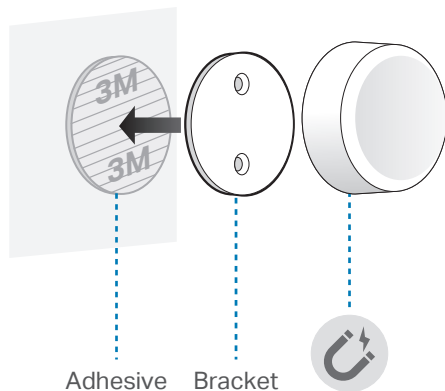
Magnetically attach the button to a metallic surface.

The installation height should not exceed 2 meters.



Option 2:

Attach the included adhesive to the back of the bracket properly. Wipe off the dust from the surface, stick the bracket with the adhesive to the clean wall. Then attach the button to the bracket.



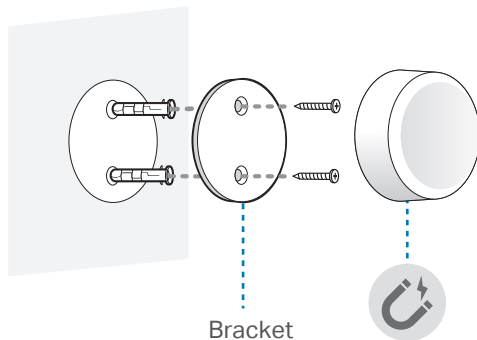
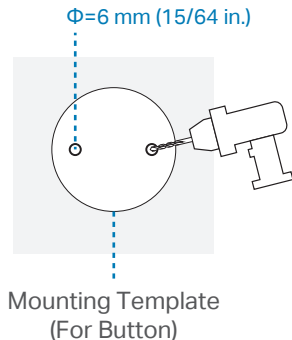
Works with the Bluetooth Button

2. How to Attach the Bluetooth Button

Option 3:

Attach the button to the provided bracket with the mounting anchors and screws.

- ① Stick the mounting template for the button to the marked position. Drill two holes according to the template.
- ② Insert two mounting anchors into the holes, and use the mounting screws to affix the bracket over the anchors. Then, attach the button to the bracket.

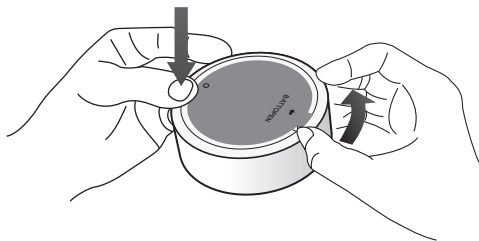


Works with the Bluetooth Button

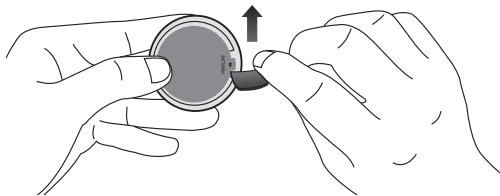
3. How to Replace the Bluetooth Button Battery

- ① Open the battery cover of the button by hand or with a shim.

Option 1: By Hand



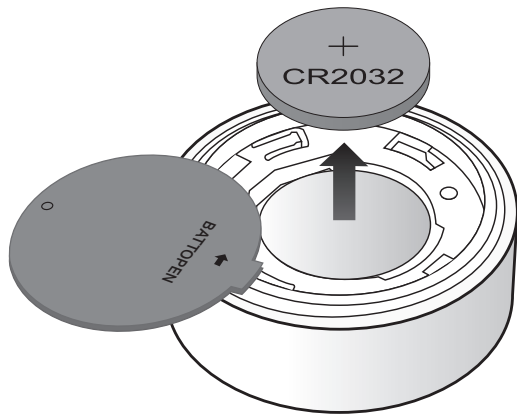
Option 2: With a Shim



Works with the Bluetooth Button

3. How to Replace the Bluetooth Button Battery

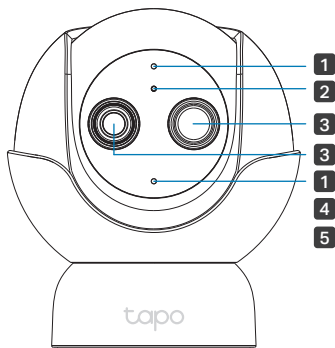
- ② Replace the battery (Battery Type: CR2032) and close the battery cover properly.



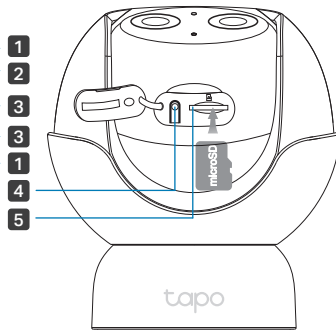
■ Note: Make sure the battery is level and its positive side is facing up.

Camera Appearance

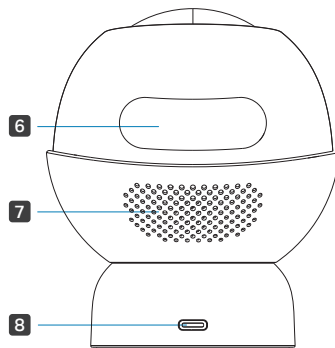
Front



Front



Back



- 1 Microphone
- 2 System LED
- 3 Lens

- 4 Reset Button
- 5 microSD Card Slot

- 6 Nightlight
- 7 Speaker
- 8 USB Type-C Power Port

Camera Appearance

Button Explanation

RESET Button

Open the silicone cover. While the camera is powered on, press and hold the RESET button to reset the camera.

- Press and hold for 5 seconds:
Reset Wi-Fi settings only
- Press and hold for 10 seconds:
Reset to factory settings

microSD Card Slot

Open the silicone cover and insert a microSD card.* Initialize it on the Tapo app for local recording.

*microSD card not included.

System LED Indication

Solid red	Starting up, video recording or live streaming
Blinking red and blue slowly	Ready for setup
Blinking blue quickly	Connecting to Wi-Fi
Blinking red slowly	Connected to Wi-Fi
Solid blue	Connected to the cloud
Blinking red quickly	Camera updating or camera resetting
Blinking red and blue quickly	Pairing with the Bluetooth Button successfully

Safety Information

- For indoor use only.
 - Never touch the product with wet hands.
 - Do not disassemble, repair or modify the product.
 - Do not place heavy objects on top of the product.
 - Do not expose to heavy rain or any type of moisture.
 - Operating Temperature: 0 °C ~ 40 °C (32 °F ~ 104 °F)
 - This product should not be exposed to direct sunlight.
 - Do not use any other chargers than those recommended.
 - Do not use liquid to clean the product. Only use a dry cloth.
 - Do not use the device where wireless devices are not allowed.
 - Do not use damaged charger or USB cable to charge the device.
 - Keep the device away from water, fire, humidity or hot environments.
 - Adapter shall be installed near the equipment and shall be easily accessible.
 - Do not use the product if the casing has been broken. Danger of electric shock.
 - When you leave the product unused for a long time unplug the product from the power outlet.
 - The product should be kept free from excessive smoke, dust or high temperature and vibration.
 - Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
 - This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
 - Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
 - Do not use this product near water for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
 - Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
 - Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
 - Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
 - Product should be kept away from heat sources such as radiators, cookers etc. - it should not be placed in rooms where the temperature is less than 0 degrees or greater than 40 degrees. Damp basements should also be avoided.
 - This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
 - WARNING: The product is not a medical device. It is not intended for use as a medical device or to replace a medical device. It does not and is not intended to diagnose, cure, treat, alleviate or prevent disease or health condition or investigate, replace or modify anatomy or any physiological process.
 - This product cannot replace adult supervision. Ensure your child's health by checking on him/her regularly.
 - This product and its packaging are not toys. Do not allow children to play with them.
 - Adult assembly required. Keep small parts away from children when assembling.
 - Keep away from children's reach at all times.
- Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.



TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU) 2015/863. The original EU declaration of conformity may be found at <https://www.tapo.com/support/ce/>
TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK declaration of conformity may be found at <https://www.tapo.com/support/ukca/>

CAUTION!

Avoid replacement of a battery with an incorrect type that can defeat a safeguard.

Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

Do not leave a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; Do not leave a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

CAUTION: Do not ingest battery, Chemical Burn Hazard

This product contains a coin / button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

Keep new and used batteries away from children.

If the battery compartment does not close securely, stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

CAUTION!

Risk of explosion if the battery is replaced by an incorrect type.

CAUTION!

Stop using the dimmer button if the battery leaks in the battery compartment. In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.



Explanation of the symbol on the product

Warning! This product contains a button cell or coin battery. Avoid ingestion hazard. Death or serious injury can occur if ingested.

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- This product includes button/coin cell batteries of type CR2032.
- The nominal voltage of the button/coin cell batteries is +3 V.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above 60 °C / 140 °F or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

Ensure the batteries are installed correctly according to polarity (+ and -).

Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.

Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.

Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

WARNING

INGESTION HAZARD: This product contains a button cell or coin battery.
DEATH or serious injury can occur if ingested.

A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.

KEEP new and used batteries **OUT OF REACH of CHILDREN**

Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.



WARNING

INGESTION HAZARD: This product contains a button cell or coin battery.
DEATH or serious injury can occur if ingested.

A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.

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OPERATING FREQUENCY(the maximum transmitted power)

2402 MHz -2480MHz(9.5dBm)
2412MHz-2472MHz(20dBm)
5150 MHz -5250 MHz(23dBm)
5250 MHz -5350 MHz (23dBm)
5470 MHz -5725 MHz (23dBm)

RF Exposure Information

The device complies with RF specifications when the device used at 20 cm from your body.

Frequency band: 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

Frequency band: 5250 - 5350 MHz:

Indoor use: Inside buildings only. Installations and use in road vehicles, trains and aircraft are not permitted. Outdoor use is not permitted.

Frequency band: 5470 - 5725 MHz:

Installations and use in road vehicles, trains and aircraft and use for unmanned aircraft systems (UAS) are not permitted.

Attention: This device may only be used indoors in Great Britain.



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems

les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;