

Quick Start Guide

Outdoor Pan/Tilt Security Wi-Fi Camera Tapo C560WS/TC46

7100000327 REV1.1.0

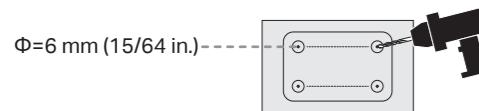
*Images may differ from actual products.

3 Mount Your Camera

Option 1: Wall Mount

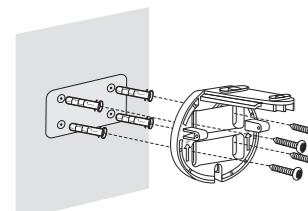
1. Drill Holes

Stick the mounting template for the wall mount to the desired place. Drill **four** screw holes according to the mounting template.



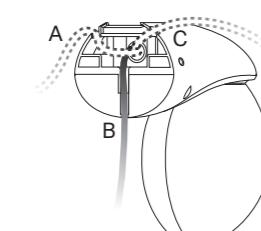
2. Install the Bracket

Insert four anchors into the holes and use the screws to affix the bracket over the anchors.

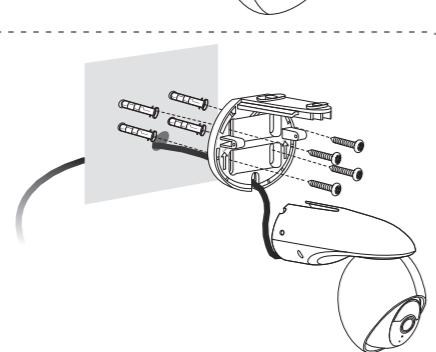


3. Route the Cable

Route the cable through one of the base's three notches according to the direction of your power outlet.

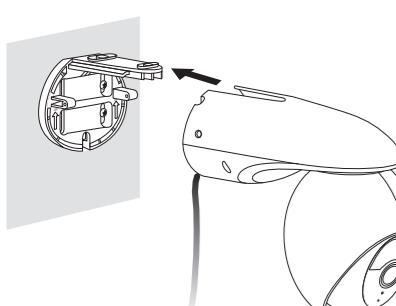


The bracket design allows you to route the cable through the hole in the wall to prevent the cable and the hole from exposing to the outside.

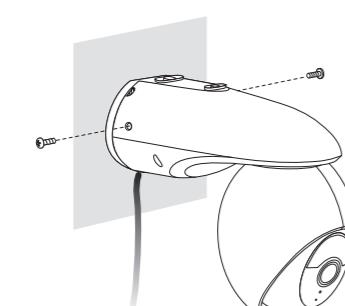


4. Secure the Camera

① Align and slide the camera base onto the bracket from the outside in.



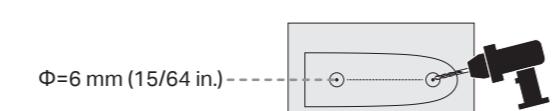
② Use two bracket screws to affix the bracket and camera base.



Option 2: Eave Mount

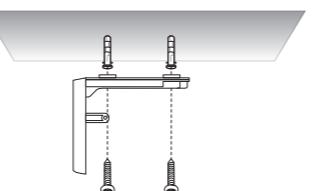
1. Drill Holes

Stick the mounting template for the eave mount to the desired place. Drill **two** screw holes according to the template.



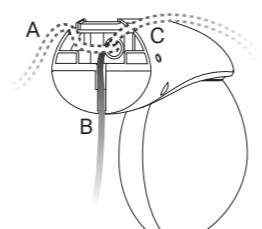
2. Install the Bracket

Insert two anchors into the holes and use the screws to affix the bracket over the anchors.



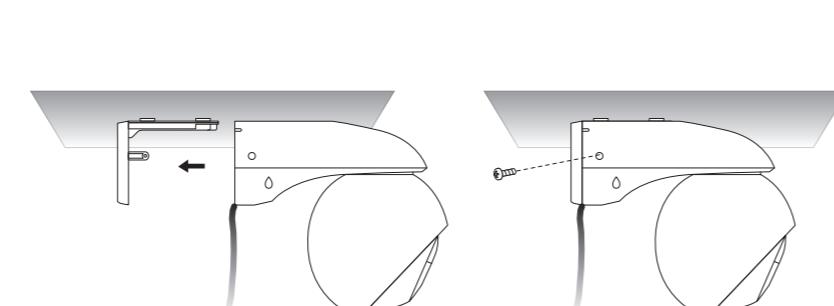
3. Route the Cable

Route the cable through one of the base's three notches according to the direction of your power outlet.



4. Secure the Camera

① Align and slide the camera base onto the bracket from the outside in.

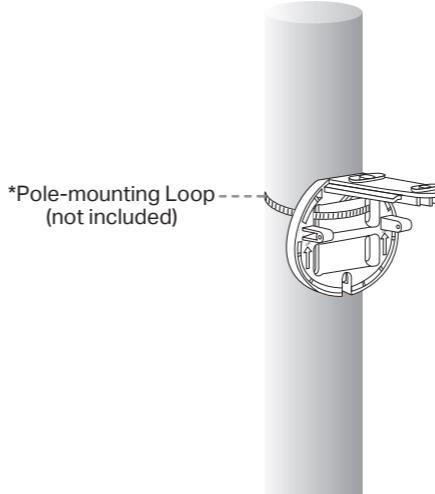


② Use two bracket screws to affix the bracket and camera base.

Option 3: Pole Mount

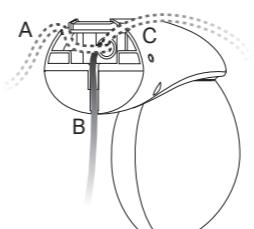
1. Install the Bracket

Mount the bracket on the pole using one pole-mounting loop* (loop width ≤ 12 mm).



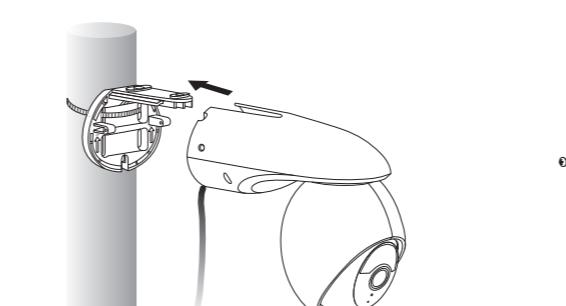
2. Route the Cable

Route the cable through one of the base's three notches according to the direction of your power outlet.

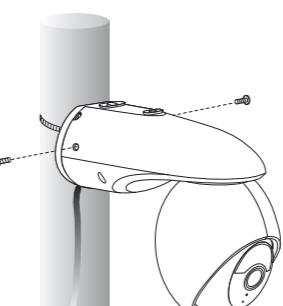


3. Secure the Camera

① Align and slide the camera base onto the bracket from the outside in.



② Use two bracket screws to affix the bracket and camera base.



The mounting distance from the side wall should be greater than 70 cm (2.3 ft) to allow enough space for tightening the side bracket screws.

2 Set Up Your Camera

1. Download the App

Download the **Tapo** app from the App Store or Google Play. Open the app and log in with your TP-Link ID. If you don't have an account, create one first.



2. Power Up

Plug in the adapter to power up your camera.

3. Set Up

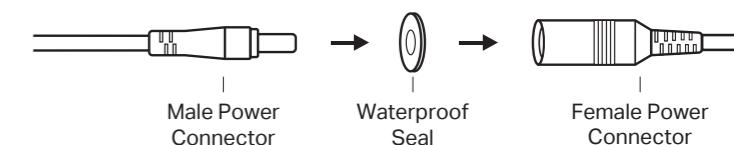
Tap the **+** button > Add Device in the app and select your model. Follow the app instructions to set up your camera.



4 Install Waterproof Accessories

1. Install the Waterproof Seal for Power Connectors

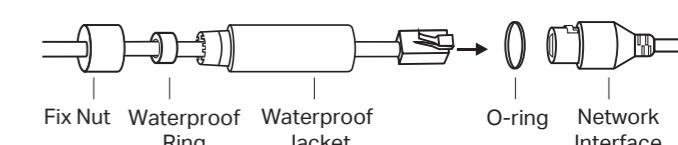
Install the waterproof seal for the power connectors.



2. Install Waterproof Cable Attachments

Install the waterproof cable attachments for the network interface. Make sure each part is securely attached and the waterproof rings are flush to keep out water.

➤ When the Ethernet port connects to a network device



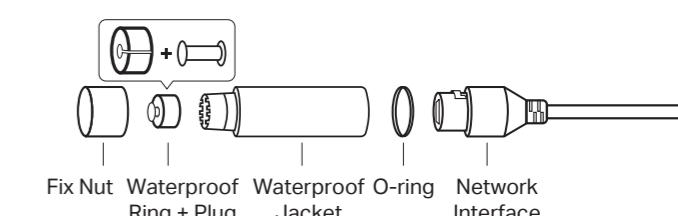
1) Route the network cable through the following components in order: fix nut, waterproof ring, and then the waterproof jacket.

2) Insert the waterproof ring into the waterproof jacket.

3) Fix the O-ring to the network interface of the camera and connect the network cables.

4) Attach the network interface with the waterproof jacket, then twist to lock. Rotate the fix nut to secure it to the waterproof jacket.

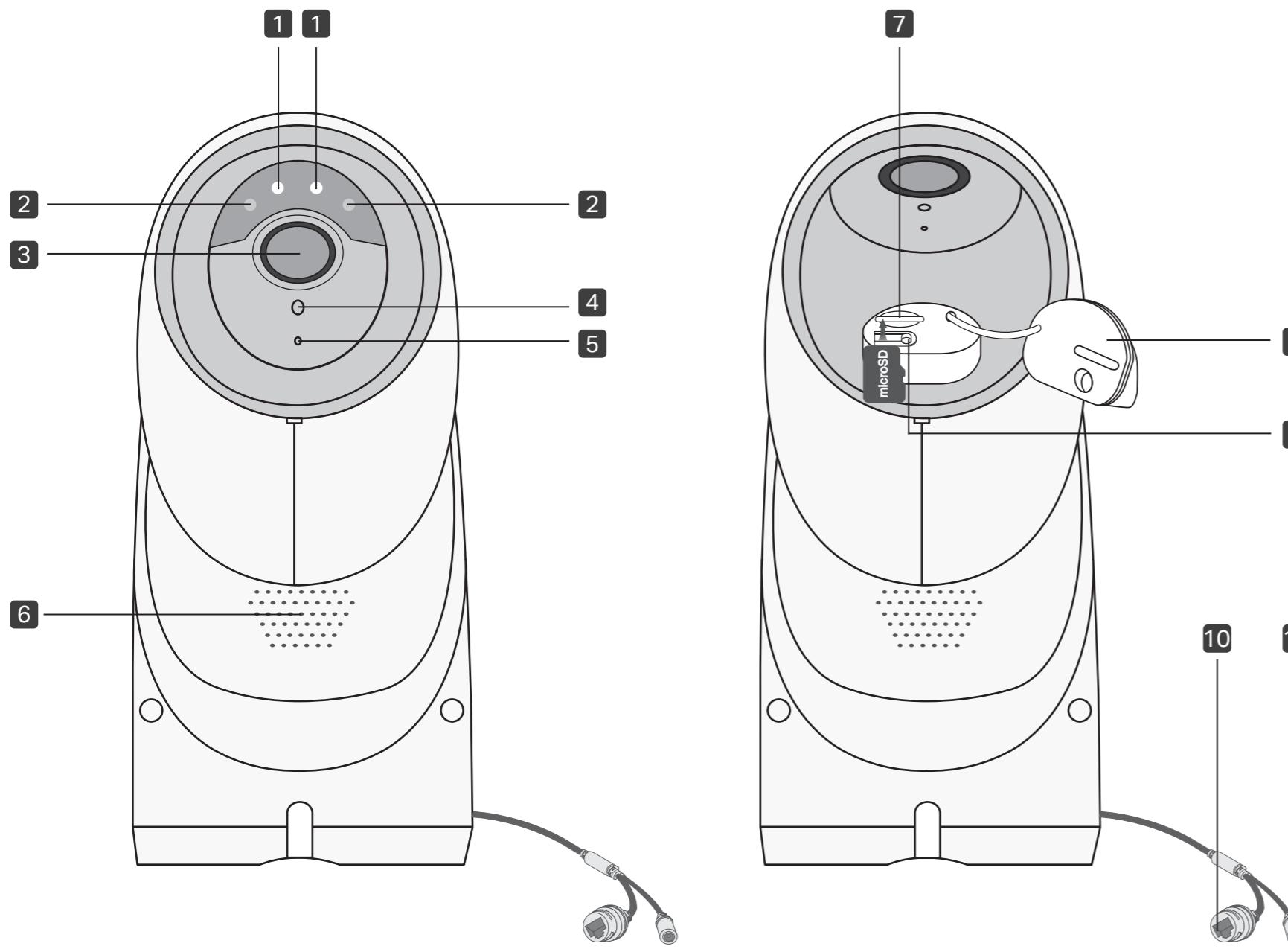
➤ When the Ethernet port does not connect to a network device



1) Insert the waterproof plug into the waterproof ring, then insert them into the waterproof jacket.

2) Fix the O-ring to the network interface of the camera. Attach the network interface with the waterproof jacket, then twist to lock. Rotate the fix nut to secure it to the waterproof jacket.

Appearance



1 IR LED

2 White Light LED

3 Lens

4 System LED

5 Microphone

6 Speaker

7 silicone cover

8 microSD Card Slot

9 Reset Button

10 Ethernet Port

11 DC Power Connector

System LED Indication

| | |
|--|-------------------------------------|
| Solid red | Starting up |
| Blinking red and green (for Wi-Fi setup) | Ready for setup |
| Blinking red slowly (for Wi-Fi setup) | Connecting to Wi-Fi |
| Solid amber | Connected to Wi-Fi or wired network |
| Solid green | Connected to the cloud |
| Blinking red quickly | Camera resetting |
| Blinking green quickly | Camera updating |

Button Explanation

RESET Button

Open the silicone cover. While the camera is powered on, press and hold the RESET button to reset the camera.

- Press and hold for 5 seconds: Reset Wi-Fi settings only
- Press and hold for 10 seconds: Reset to factory settings

microSD Card Slot

Open the silicone cover and insert a microSD card.* Initialize it on the Tapo app for local recording.

*microSD card not included.

FAQ (Frequently Asked Questions)

What should I do if I fail to configure Tapo Camera?

- Visit <https://www.tp-link.com/support/faq/2747/> for detailed instructions.

What should I do if the SD card is not working properly?

- Make sure you are using a microSD card.
- It's recommended to use a Class 10 microSD card or higher, with storage from 8 GB to 512 GB.
- Make sure you have initialized the microSD card in the Tapo app.
- If the problem still persists, contact our technical support.

How do I reset the camera?

- With the camera powered on, press and hold the Reset button for about 5s until the System LED blinks red quickly to reset the Wi-Fi while keeping other settings; for 10s to factory reset the camera.
- Open the Tapo app, go to the Camera Settings page, and remove the camera to factory reset it.

For more questions, please refer to <https://www.tp-link.com/support/faq/2742/>



Need some help?

Visit <https://www.tapo.com/support/> for technical support, the user guide, FAQs, warranty & more



Safety Information

- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not disassemble, repair or modify the product.
- Do not use the product if the casing has been broken. Danger of electric shock.
- Never touch the product with wet hands.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Adapter should be used indoors where the ambient temperature is lower than or equal to 40 °C.
- Operating Temperature: -30 °C ~ 60 °C (-22 °F ~ 140 °F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

TP-Link hereby declares that the Outdoor Pan/Tilt Security Wi-Fi Camera is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863. The original EU declaration of conformity may be found at <https://www.tapo.com/support/ce>

TP-Link hereby declares that the Outdoor Pan/Tilt Security Wi-Fi Camera is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017. The original UK declaration of conformity may be found at <https://www.tapo.com/support/ukca/>



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OPERATING FREQUENCY(the maximum transmitted power)

2402MHz -2480MHz(10dBm)
 2412MHz -2472MHz(20dBm)
 5150 MHz -5250 MHz(23dBm)
 5250 MHz -5350 MHz (23dBm)
 5470 MHz -5725 MHz (23dBm)

This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

Attention: In Great Britain, the operation in the frequency range 5150MHz - 5350MHz is only permitted indoors. Attention: In EU member states, EFTA countries and Northern Ireland, the operation in the frequency range 5150MHz - 5350MHz is only permitted indoors.

**USA Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collation statement.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

1. the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
2. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit;
3. for devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725–5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

1. les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

2. le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5250-5350 MHz et 5470-5725 MHz doit se conformer à la limite de p.i.r.e.;
3. le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.