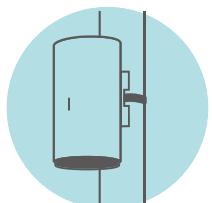
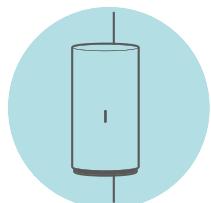


# User Guide

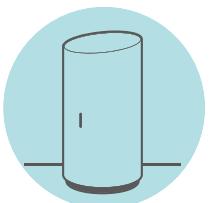
## BE11000 Outdoor/Indoor Mesh Wi-Fi 7 Unit



Pole Mount



Wall Mount



Tabletop



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# About This Guide

This guide provides a brief introduction to BE11000 Outdoor/Indoor Mesh Wi-Fi 7 Unit and regulatory information.

Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

## Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/Unit.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
■ Note:	Ignoring this type of note might result in a malfunction or damage to the device.
☞ Tips:	Indicates important information that helps you make better use of your device.

## More Info

- Specific product information can be found on the product page at <https://www.tp-link.com>.
- A Technical Community is provided for you to discuss our products at <https://community.tp-link.com>.
- Our Technical Support contact information can be found at the [Help](#) center of the Deco app and the [Contact Technical Support](#) page at <https://www.tp-link.com/support>.

## Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

## MU-MIMO Disclaimer

Use of MU-MIMO requires clients to also support MU-MIMO.

## IoT Compatibility Disclaimer

IoT compatibility refers only to smart devices that can be controlled via the Deco app. Other wireless devices can still connect to Deco for normal Wi-Fi use.

## Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

# Appearance

Each Deco has an LED that changes color according to its status, a mounting tab, two 2.5 Gbps Ethernet ports, a power slot, and a Reset button.

See the explanation below:

- Yellow pulse:  
Deco is resetting.
- Yellow solid:  
Deco is starting up.
- Blue pulse:  
Deco is ready for setup or WPS in progress.
- Blue solid:  
Deco is setting up.
- Green pulse:  
Deco is upgrading firmware.
- Green solid:  
Deco is registered and all is well.
- Red pulse:  
Deco is disconnected from main Deco.
- Red solid:  
Deco has an issue.



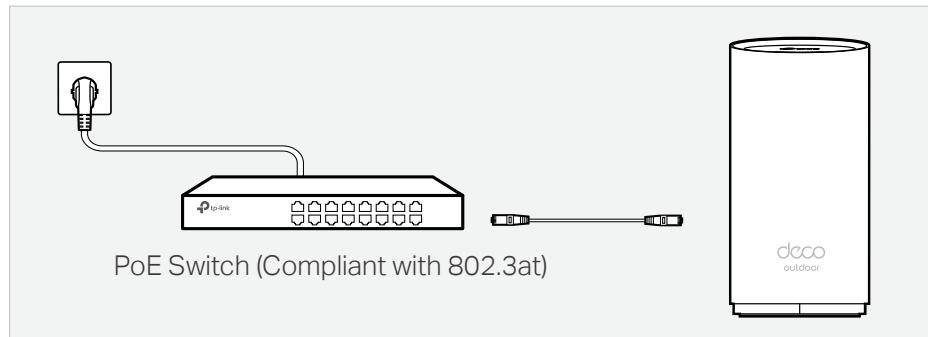
- Wall/Pole Mounting Tab:**  
For connecting Deco to a pole or wall with the provided mounting kits.
- Reset Button:**  
Press for 1 second and release to reset Deco to factory default settings. The light changing from pulsing yellow to solid yellow indicates a successful reset.
- Power Slot:**  
For powering up Deco via the provided power cord.
- 2× 2.5 Gbps Ports with Power over Ethernet support:**
  - As the PoE port: For powering Deco up via a PSE device (such as a PoE switch).
  - As the WAN/LAN port: For connecting Deco to your modem, the Ethernet outlet or other internet devices.

# Determine the Power Option

Deco can be powered via a power cord or a PSE device (such as a PoE switch) which complies with Power Source Class 2 (PS2) or Limited Power Source (LPS) and Electrical Energy Source Class 1(ES1) of IEC 62368-1.

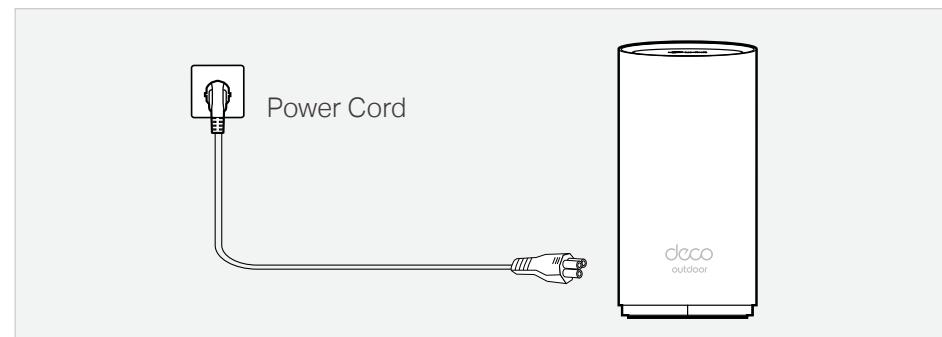
## Option1: Via PoE Switch (Compliant with 802.3at)

Connect an Ethernet cable from the PoE switch (compliant with 802.3at) to the Deco's Ethernet port. The power should not be less than 19.5 W.



## Option2: Via Power Cord

Plug one end of the provided power cord into the power port of the Deco and the other end to a standard electrical wall outlet. The product can only be powered via the normal building installation wiring.



### WARNING: Risk of Electric Shock.

**For the US:** Install the power cord plug only to indoor socket-outlets or to a covered Class A GFCI receptacle that has an enclosure that is weatherproof with the attachment plug cap inserted or removed.

**For other regions:** Install the power cord plug only to indoor socket-outlets or to outdoor socket-outlets with an enclosure which can be waterproof with the attachment plug cap inserted or removed.

# Set Up Your Deco

First let's start by setting up the Deco network. Get the TP-Link Deco app for iOS or Android, then follow the app to walk through the setup.

## 1. Get the Deco app

Scan the QR code below or go to Google Play or the App Store to download the Deco app. Install the app on your Android or iOS smartphone or tablet.



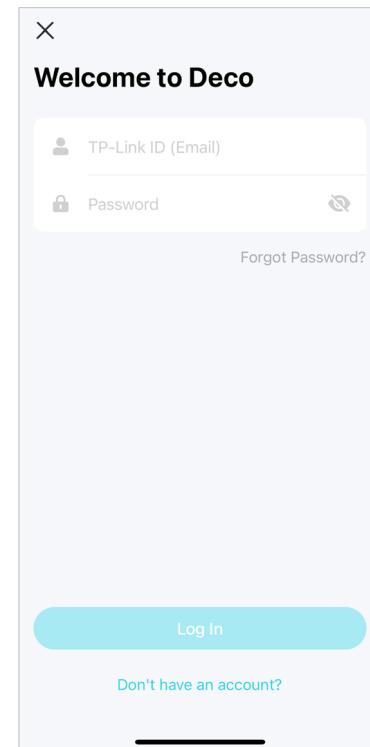
or



## 2. Log in or sign up with TP-Link ID

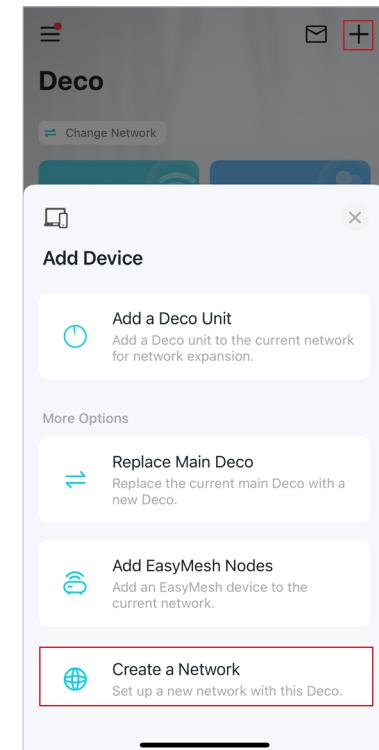
Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

**Note:** If you forgot your login password, tap [Forgot Password?](#). The app will help you reset your password.



## 3. Create a Network

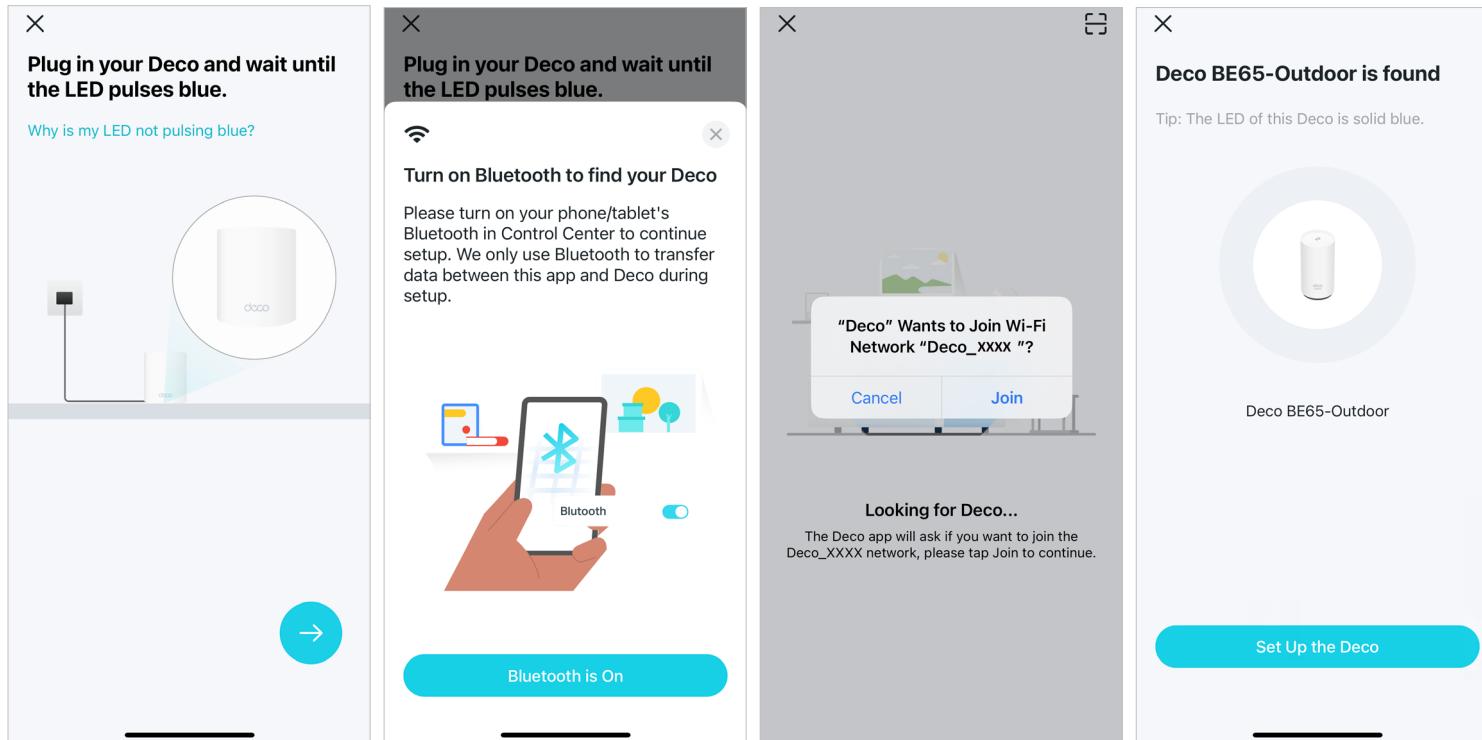
In the Deco app, tap the **+** button on the top right corner of the homepage, then select [Create a Network](#).



#### 4. Plug in your Deco

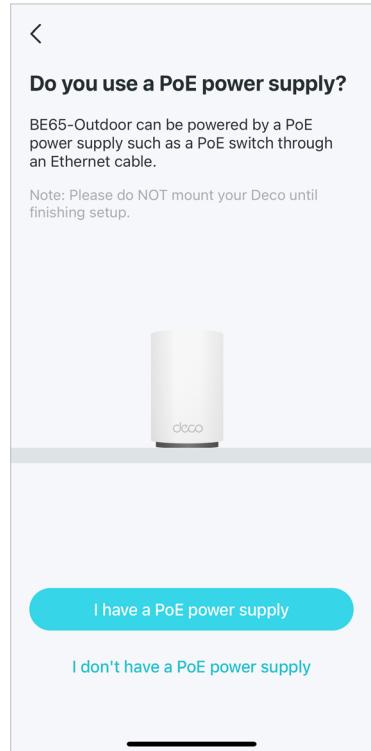
Plug in your Deco and wait until your Deco's LED pulses blue, then your phone/tablet will connect to the Deco automatically.

Note: You can turn on Bluetooth on your phone/tablet in advance for a quicker setup.



## 5. Choose your power supply

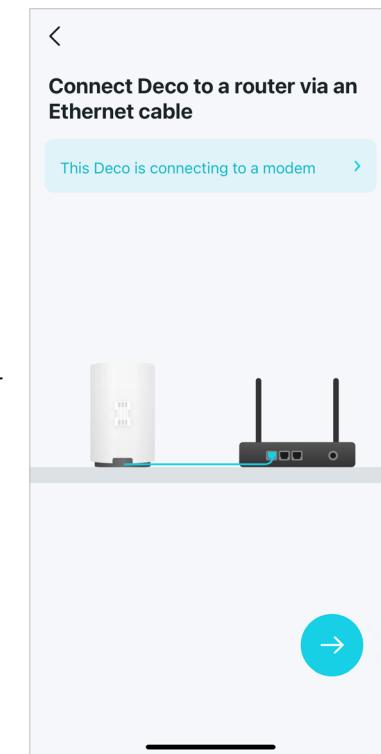
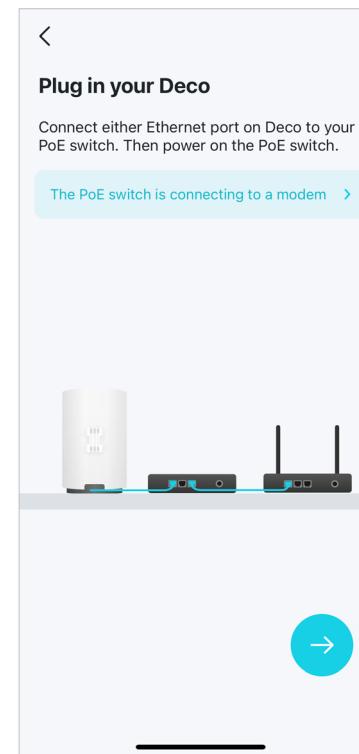
Confirm whether you use a PoE power supply.



## 6. Connect your Deco

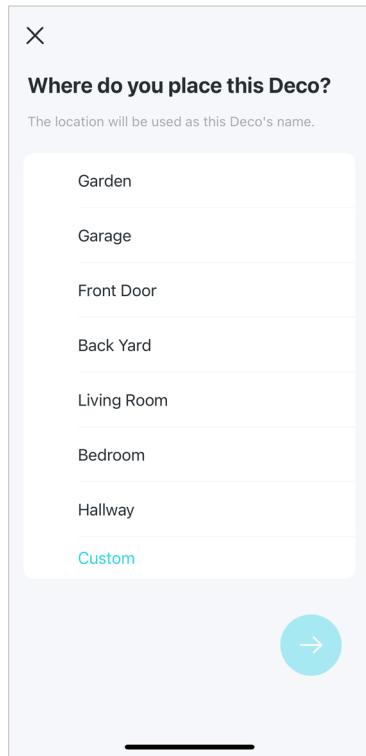
If you have a PoE power supply, such as a PoE switch, connect either Ethernet port on your Deco to your PoE switch. Then power on the PoE switch.

If you don't use a PoE power supply, connect your Deco to the modem and power it on. Alternatively, connect Deco directly to the Ethernet outlet.



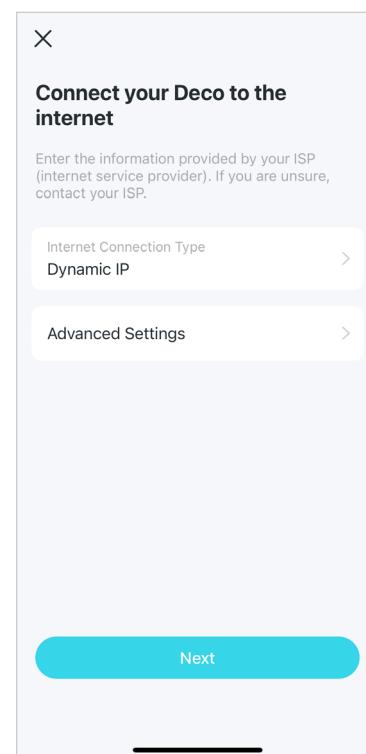
## 7. Specify your Deco's location

Select or custom a location for your Deco. The location will be used as the name of your Deco.



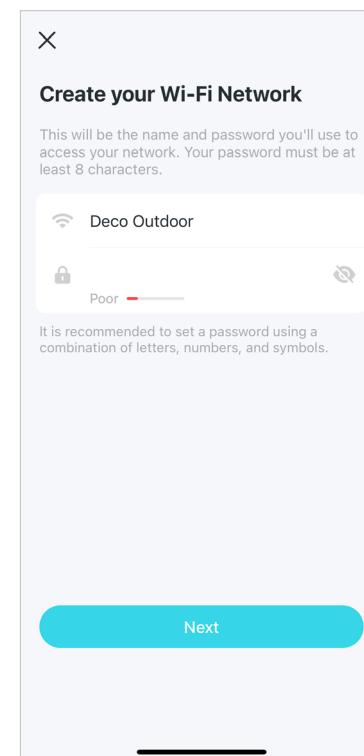
## 8. Connect your Deco to the internet

Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.



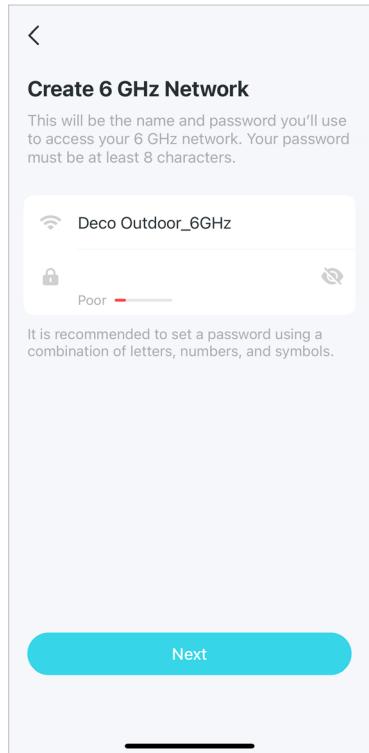
## 9. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



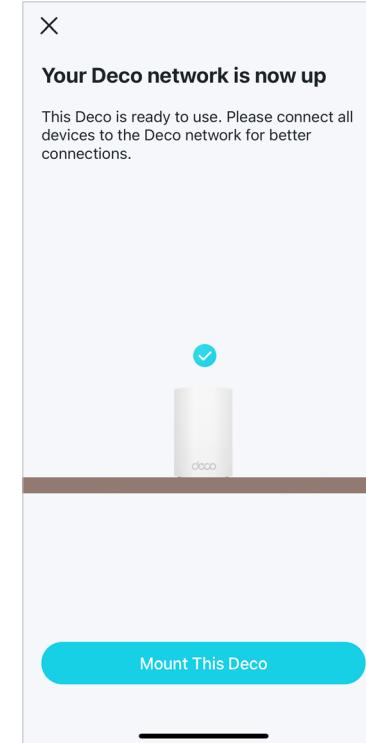
## 10. Create your 6GHz Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to the 6GHz Wi-Fi.



## 11. Setup complete

Your Deco network is now up. You can connect your devices to the Deco network for better connections.



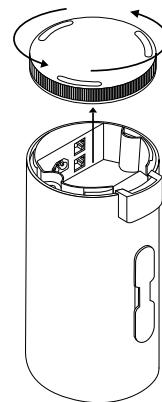
# Waterproof Your Deco

Before mounting your Deco outdoors, waterproof it to ensure device safety and performance.

## **WARNING**

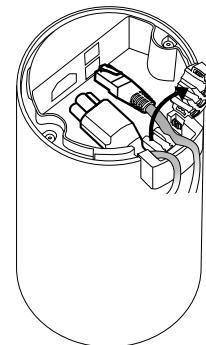
- The waterproof cover must be secured before use!
- The product can only be installed by instructed person or skilled person!
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.

1.



Detach the waterproof cover by turning it counterclockwise.

2.

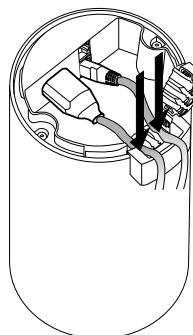


Open the waterproof rubber and connect the provided Ethernet cable and/or power cord according to your network needs. If you need extra, 5.5-mm diameter round cables and 7.8-mm diameter cords are recommended.

- PoE-powered: Ethernet cable only
- AC-powered: Wireless: Power cord only; Wired: Ethernet cable + Power cord

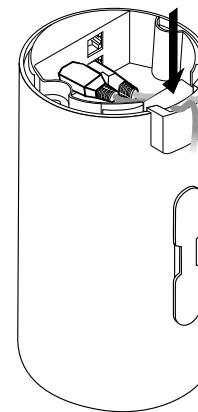
\* The images use an AC-powered wired connection as an example.

3.



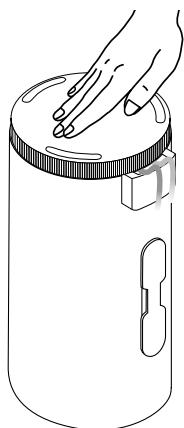
Press the cables and cord down to make sure they fit into the slots of the waterproof rubber.

4.



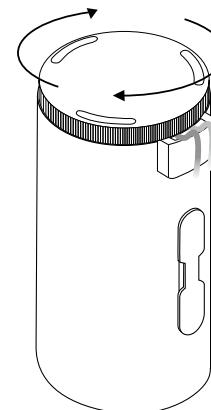
Return the waterproof rubber and press it into the slots for waterproofing.

5.



Press the waterproof cover down fully, ensuring the rubber ring is completely seated inside the shell.

6.



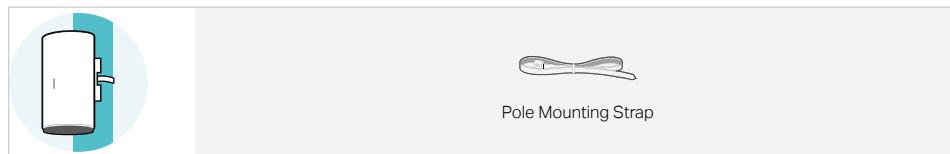
Turn the waterproof cover clockwise until it is fully locked.

# Mount Your Deco

Deco can be mounted to a pole or a wall. Choose the appropriate mounting methods.

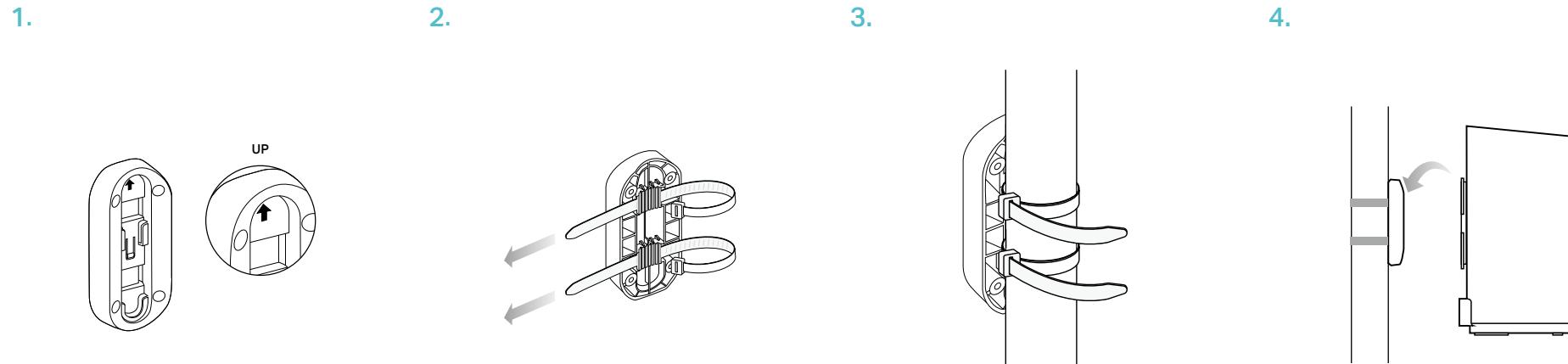
## Option 1: Pole Mounting

The Deco can be mounted to a pole with the strap in the package.



### WARNING

The Deco can only be used in upright direction as shown in the image.



Hold the mounting bracket as indicated by the arrow on it.

Lead the end of the pole-mounting strap through the back of it.

Position the mounting bracket and wrap the pole mounting strap around the pole.  
Tighten the strap until the mounting bracket is secure..

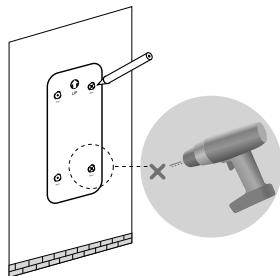
Align the mounting tabs on the back of the Deco with the slot of the mounting bracket.  
Push and slide the Deco down until it locks into place.

## Option 2: Wall Mounting

The Deco can be mounted to a wall with the bracket, anchors, and screws in the package.



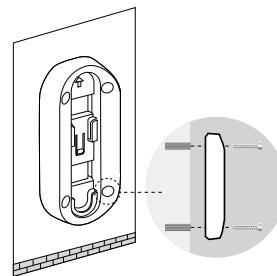
1.



Place the provided position label as desired and mark the four screw hole locations.

Drill four 6-mm diameter holes for the screws at the marked positions.

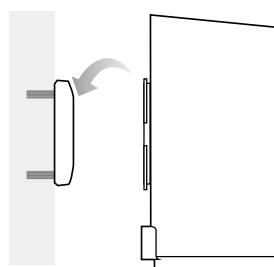
2.



Insert the plastic wall anchors into the 6 mm diameter holes.

Align the mounting bracket to the plastic wall anchors and drive the self-tapping screws into the anchors through the mounting bracket.

3.



Align the mounting tabs on the back of the outdoor Deco with the slot of the mounting bracket.

Push and slide the outdoor Deco downward until it locks into place.



### WARNING

The outdoor Deco can only be used in upright direction as shown in the image.

**You're all set! Now enjoy!**

# Troubleshooting

Solutions to common problems during setup or use are provided here for reference. Follow the steps and the provided link below to diagnose and solve problems you might experience with your Deco.

If problems still exist, contact us: <https://www.tp-link.com/support>

## **Q1. What should I do if I fail to configure the main Deco and get stuck on "We couldn't find Deco"?**

Refer to the guide <https://www.tp-link.com/support/faq/2239/> or follow the video <https://youtu.be/2HYuEYS9XJM>

## **Q2. What should I do if I fail to configure the satellite Deco and get stuck on "We couldn't find another Deco"?**

Refer to the guide <https://www.tp-link.com/support/faq/1447/> or follow the video <https://youtu.be/iVgDzoo16T4>

## **Q3. What should I do if I fail to configure the main Deco and get stuck on "Testing Internet Connection"?**

Refer to the guide <https://www.tp-link.com/support/faq/2239/>

Refer to the video <https://youtu.be/OSUrGdWH-i0>

## **Q4. What should I do if my wireless devices cannot connect to Deco?**

Refer to the guide <https://www.tp-link.com/support/faq/2718/>

## **Q5. What should I do if Deco suddenly lost internet access?**

Refer to the guide <https://www.tp-link.com/support/faq/2428/>

## **Q6. How can I find a suitable spot for my Deco?**

Refer to the guide <https://www.tp-link.com/support/faq/1446/>

## **Q7. What can I do if the Deco app isn't working properly?**

Refer to the guide <https://www.tp-link.com/support/faq/1456/>

# Authentication

## FCC Compliance Information Statement



**Product Name:** BE11000 Outdoor/Indoor Mesh Wi-Fi 7 Unit

**Model Number:** Deco BE65-Outdoor

**Responsible party:**

**TP-Link Systems Inc.**

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: [sales.usa@tp-link.com](mailto:sales.usa@tp-link.com)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

## **FCC RF Radiation Exposure Statement**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft.

Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

We, TP-Link Systems Inc., has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2025-03-25

## Safety Information

- Adapter should be used indoors where the ambient temperature is lower than or equal to 40 °C.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use the device where wireless devices are not allowed.
- Plug the product into the wall outlets with earthing connection through the power supply cord.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Operating Temperature: -30°C~60°C (-22°F~140°F)
- 運作溫度: 0°C~40°C (32°F~104°F)
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

## Explanation of the symbols on the product label

Symbols may vary from products.

Note: The product label can be found at the bottom of the product and its I.T.E. power supply.

Symbol	Explanation
	Class II equipment
	Class II equipment with functional earthing
	Alternating current

Symbol	Explanation
	DC voltage
	Polarity of output terminals
	Indoor use only
	Dangerous voltage
	Caution, risk of electric shock
	Energy efficiency Marking
	Protective earth
	Earth
	Frame or chassis
	Functional earthing
	Caution, hot surface
	Caution
	Operator's manual

Symbol	Explanation
	Stand-by
	"ON"/"OFF" (push-push)
	Fuse
	Fuse is used in neutral N
	<p><b>RECYCLING</b></p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.</p> <p>User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p>
	Caution, avoid listening at high volume levels for long periods
	Disconnection, all power plugs
$m$	Switch of mini-gap construction
$\mu$	<p>Switch of micro-gap construction (for US version)</p> <p>Switch of micro-gap / micro-disconnection construction (for other versions except US)</p>
$\epsilon$	Switch without contact gap (Semiconductor switching device)

## 產品標籤上符號的解釋

符號可能因產品而異

注意：產品標籤可以在產品底部和其I.T.E.電源供應器上找到。

符號	說明
	II類設備
	具有功能接地的II類設備
	交流
	直流
	輸出端點的極性
	僅供室內使用
	危險電壓
	請注意，有觸電的危險
	能源效率標誌
	保護接地
	接地

符號	說明
	功能接地
	功能接地
	請注意，表面過熱
	警告
	操作手冊
	待機
	“開啟” / “關閉” (按壓式)
	保險絲
	保險絲用於中性線N
	<p>回收</p> <p>這個產品帶有歐盟指令2012/19/EU中關於廢棄電氣電子設備 (WEEE) 的選擇性分類標誌。這意味著，該產品必須按照該指令處理，以便進行回收或拆解，從而最大限度地減少對環境的影響。用戶可以選擇將產品交給有資格的回收機構，或在購買新的電器或電子設備時將其交給零售商進行回收。</p>
	請小心，避免長時間以高音量收聽。
	斷線，所有電源插頭

符號	說明
m	迷你間隙結構開關
$\mu$	小間隙結構開關 (US版本) /小間隙/小斷開結構的開關 (非US版)
$\varepsilon$	無接觸間隙的開關 (半導體開關設備)